

**Evaluation of Reaching the Underserved Elderly and Working Poor in SNAP
REMINDER CALL SCRIPT (Available in Spanish)**

Public reporting burden for this focus group is estimated to average 2 minutes per response. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: U.S. Department of Agriculture, Food and Nutrition Services, Office of Research and Analysis, 3101 Park Center Drive, Room 1014, Alexandria, VA 22302 ATTN: PRA (0584-xxxx).*

Hello. My name is _____, and I'm calling from Mathematica Policy Research on behalf of the U.S. Department of Agriculture, Food and Nutrition Service. May I speak with (NAME OF RECRUITED RESPONDENT)?

(To recruited respondent)

Hello, I am calling to remind you about our discussion group related to food stamps, or [local SNAP name] in [SITE]. The purpose of the study is to learn about your experiences in order to make the program better **[Michigan, Pennsylvania: for people age 60 and older OR Ohio: for people age 55 and older OR Massachusetts, Washington, Wisconsin: for persons who are working or looking for work]**. You are invited to attend the group that will take place at **12:00 p.m. on DAY, DATE**. It will be held at the **PLACE**. The group will last 1 ½ hours. You will be paid \$40 in cash as a token of our appreciation and to offset your transportation costs **[MA, WA, WI: and any childcare you may need]**. **[MI, PA, OH: Light refreshments OR MA, WA, WI: Pizza dinner]** also will be served.

Please make sure that if you need **glasses or other corrective lenses, or a hearing aid** that you bring them or wear them to the session. There may be some materials that you will have to read and/or look at.

So that we can start and end on time, please plan to arrive about 15 minutes early to meet the other participants and have refreshments.

We are counting on your participation, so please be sure to call **[PERSON]** at our office as soon as possible if you can't attend, so we can find a replacement. [Her] toll-free number is **866-275-8659**. Remember, Mathematica is not part of the [local SNAP office name] or any local organization that you may have spoken with about [local SNAP name]. Thank you for agreeing to participate!