#### Department of Health and Human Services Medical Loss Ratio Reporting Form Parts 1 and 2 - Data Development

lolding Co	mpany
Company I	Name
BA / Marl	keting Name:
ddress:	

Federal EIN :

AmBest Number: Issuer ID:

Merge Markets - Ind/SmGrp (MA Only)

NAIC Group Code: NAIC Company Code: Business in the State of:

Domiciliary State:

Not-For-Profit
Yes
MLR Reporting Year:

			Health Insurance Coverage Individual Small Group										Lorgo Croup					"Mini-Med"							
					marriada					Small Group					Large Group			Indiv		Small	Oroup	Large	p		
	Part 1	NAIC Supp. Health	Total as of 12/31/XX	3/31/YY	Deferred PY (Add)	Deferred CY (Subtract)	Total as of 3/31/YY	Total as of 12/31/XX	3/31/YY	Deferred PY (Add)	Deferred CY (Subtract)	Total as of 3/31/YY	Total as of 12/31/XX	3/31/YY	Deferred PY (Add)	Deferred CY (Subtract)	Total as of 3/31/YY	Total as of 12/31/XX	3/31/YY						
		Care Exhibit Line	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
	remium																								
	1 Total direct premium earned (from Part 2, Line 1.11 respectively) 2 Federal high risk pools	Pt 1, Ln 1.1 Pt 1, Ln 1.2	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-
	3 State high risk pools	Pt 1, Ln 1.3		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	, [
	4 Premium earned including federal and state high risk programs (Lines 1.1 + 1.2 + 1.3)	Pt 1, Ln 1.4	\$ -	-	-	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-
1	5 Net assumed less ceded reinsurance premium earned (exclude amts reported already included in Line 1.1)	Pt 1, Ln 1.9		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
1	6 Other adjustments due to MLR calculations Premium	Pt 1, Ln 1.10		xxx	XXX	XXX	xxx		XXX	XXX	XXX	XXX		XXX	XXX	xxx	XXX		XXX		XXX		XXX		XXX
1	7 Risk revenue	Pt 1, Ln 1.11		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	xxx	XXX		XXX		XXX		XXX		XXX
1	8 Premium earned including federal and state high risk programs net of reinsurance (Lines 1.4 + 1.5 + 1.6 + 1.7)		\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX						
	laims		Φ.	\$ -	•	\$ -		•	\$ -	\$ -				\$ -		\$ -	\$ -		Φ.		Φ.	•	Φ.		
	1 Adjusted Incurred Claims (from Part 2, Line 2.17 & 2.18 respectively) 2 Prescription drugs	Pt 1, Ln 2.2	<b>5</b> -	\$ -	XXX	XXX	\$ -	<b>5</b> -	ъ -	XXX	XXX	\$ - \$ -	\$ -	ъ -	XXX	XXX	\$ -	\$ -	\$ -	\$ -	<b>5</b> -	<b>5</b> -	<b>5</b> -	5 - 5	-
	(informational only; already included in adjusted incurred claims above)						ľ					·													
2	3 Pharmaceutical rebates (informational only; already excluded from adjusted incurred claims above)	Pt 1, Ln 2.3			XXX	XXX	\$ -			XXX	XXX	\$ -			XXX	XXX	\$ -								
2	State stop loss, market stabilization and claim/census based assessments	Pt 1, Ln 2.4			XXX	XXX	\$ -			XXX	XXX	\$ -	I		xxx	XXX	\$ -								
	(informational only; already excluded from adjusted incurred claims above)																								
2	5 Net assumed less ceded claims incurred (exclude amounts reported already included in Line 2.1)	Pt 1, Ln 5.1		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
2	6 Other adjustments due to MLR calculation – claims incurred	Pt 1, Ln 5.2		xxx	XXX	XXX	XXX		xxx	XXX	XXX	xxx		XXX	xxx	XXX	XXX		XXX		XXX		xxx		xxx
	7 Rebates paid	Pt 1, Ln 5.3		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
	8 Estimated rebates unpaid at the end of the prior MLR reporting year 9 Estimated rebates unpaid at the end of the current MLR reporting year	Pt 1, Ln 5.4		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
	9 Estimated rebates unpaid at the end of the current MLR reporting year  0 Fee-for-service and co-pay revenue (net of expenses)	Pt 1, Ln 5.5 Pt 1, Ln 5.6		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
2.		.,	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX						
2 [	ederal and State Taxes and Licensing or Regulatory Fees																								
	1 Federal taxes and assessments	Pt 1, Ln 1.5		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	-
	2 State insurance, premium and other taxes																								
	3.2 a State income, excise, business, and other taxes excluded from premium     3.2 b State premium taxes	Pt 1, Ln 1.6 Pt 1, Ln 1.6		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	
	3.2 c Community Benefit Expenditures	Pt 1, Ln 1.6		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	
	3 Regulatory authority licenses and fees	Pt 1, Ln 1.7		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	-
3	4 Total Federal and State taxes and fees to be excluded from Premium (Lines 3.1 + 3.2a + Max(3.2b or 3.2c) + 3.3)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-
	(Lines 6.2 · 6.24 · max(6.25 6. 6.25) · 6.6)																								
	nproving Health Care Quality Expenses Incurred:																								
	1 Improve health outcomes 2 Activites to prevent hospital readmission	Pt 1, Ln 6.1 Pt 1, Ln 6.2	\$ -	\$ - e	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -   \$	-
	3 Improve patient safety and reduce medical errors	Pt 1, Ln 6.3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	, [
4	4 Wellness and health promotion activities	Pt 1, Ln 6.4	\$ -				\$ -			\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	~	\$ -	\$ -	\$ -	\$ - \$	-
	<ul> <li>Health information technology expenses related to health improvement</li> <li>Total of defined expenses incurred for improving health care quality (Lines 4.1 + 4.2 + 4.3 +</li> </ul>	Pt 1, Ln 6.5 Pt 1, Ln 6.6	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ - \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	
"	4.4 + 4.5)	Pt 1, LII 6.6	Φ -	<b>3</b> -	Φ -	Φ -	φ -	Φ -	Φ -	φ -	\$ -	<b>3</b> -	Φ -	) -	<b>a</b> -	Φ -	Φ -	\$ -	Φ -	\$ -	Φ -	Φ -	Φ -	Φ -   Φ	
	- Oleina Carte																								
	on-Claims Costs:  1 Cost containment expenses not included in quality improvement expenses on Line 4.6	Pt 1, Ln 8.1	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	
5	2 All other claims adjustment expenses	Pt 1, Ln 8.2	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-
	3 Direct sales salaries and benefits	Pt 1, Ln 10.1		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	-
	4 Agents and brokers fees and commissions 5 Other taxes	Pt 1, Ln 10.2		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	
	5.5a State taxes and assessments not excluded from premium (not reported in Line 3.2a)	Pt 1, Ln 10.3		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	-
.	5.5b Fines and penalties of regulatory authorities (not reported in Line 3.3)	Pt 1, Ln 10.3		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -	\$	-
	6 Other general and administrative expenses 7 Community benefit expenditures (exclude amounts reported already in Line 3.2c)	Pt 1, Ln 10.4		\$ -			\$ -		5 -			5 -		2 -			\$ -		\$ -		5 -		\$ -	\$	
5	8 Total non-claims costs (Lines 5.1 + 5.2 + 5.3 + 5.4 + 5.5a + 5.5b + 5.6 + 5.7)			\$ -	\$ -		\$ -	\$ -	\$	\$ -		\$ -	\$ -		\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-
5	9 ICD-10 implementation expenses (informational only)	Pt 1, Ln 16		\$ -	XXX	XXX	\$ -		\$ -	XXX	XXX	\$ -		\$ -	XXX	XXX	\$ -		\$ -		\$ -		\$ -	\$	
6. F	re-tax underwriting gain / (loss) (Lines 1.8 – 2.11 – 4.6 – 5.8 + 5.5a + 5.5b - Part 2 Line 2.16)		\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX						
7. I	come from fees of uninsured plans	Pt 1, Ln 12	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
	et investment and other gain / (loss)	Pt 1, Ln 13	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
	ederal income taxes (excluding taxes on Line 3.1 above) fter-tax net gain / (loss) (Lines 1.8 – 2.11 – 3.4 – 4.6 – 5.8 + 7 + 8 – 9)	Pt 1, Ln 14 Pt 1, Ln 15	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
11.	ther Indicators or information:																								
	1 Number of policies/certificates	Pt 1 Other, Ln 1		-			-		-			-		-			-		-		-		-		-
11		Pt 1 Other, Ln 2 Pt 1 Other, Ln 3	XXX	XXX	XXX	XXX	XXX						I					XXX	XXX						
11	4 Member months	Pt 1 Other, Ln 4	7000	-	7000	7.77	-											7.7.7.	-				-		
11	5 Number of life-years		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

# Cell Keys:

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Holding	Company
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Company Name

DBA / Marketing Name:

Address:

			Expa	atriate					Government	Other Health	Aggregate 2%	Uninsured	Grand Total
	Small Group					Large Group			Program Plans	Business	Rule	Plans	as of 12/31/X
Part 1	Deferred PY		Total as of	Total as of	3/31/YY		Deferred CY		Total as of	Total as of	Total as of	Total as of	
	(Add)	(Subtract)	3/31/YY	12/31/XX		(Add)	(Subtract)	3/31/YY	12/31/XX	12/31/XX	12/31/XX	12/31/XX	
	24	25	26	27	28	29	30	31	32	33	34	35	36
Premium 1.1 Total direct premium earned (from Part 2, Line 1.11 respectively)	\$ -	6	\$ -	¢.	\$ -	\$ -	•	\$ -	6	<b>6</b>	¢.	XXX	¢.
1.2 Federal high risk pools	Φ -	Ψ -	\$ -	Φ	\$ -	φ -	Φ -	\$ -	Φ .	Ψ -	Φ	XXX	\$ -
1.3 State high risk pools		4 '	\$ -		\$ -			\$ -				XXX	\$ -
1.4 Premium earned including federal and state high risk programs (Lines 1.1 + 1.2 + 1.3)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	XXX	\$ -
1.5 Net assumed less ceded reinsurance premium earned	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
(exclude amts reported already included in Line 1.1)													
1.6 Other adjustments due to MLR calculations Premium	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
1.7 Risk revenue	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
1.8 Premium earned including federal and state high risk programs net of reinsurance (Lines 1.4 + 1.5 + 1.6 + 1.7)	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	\$ -	\$ -	XXX	\$ -
(2005 204 - 205 - 207)													
. Claims													
2.1 Adjusted Incurred Claims (from Part 2, Line 2.17 & 2.18 respectively)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	XXX	\$ -
2.2 Prescription drugs	XXX	XXX	\$ -	l		XXX	XXX	\$ -				XXX	\$ -
(informational only; already included in adjusted incurred claims above)													
2.3 Pharmaceutical rebates (informational only already available from adjusted incurred claims share)	XXX	XXX	\$ -			XXX	XXX	\$ -				XXX	\$ -
(informational only; already excluded from adjusted incurred claims above)	V/V/	V/V/	\$ -	l		V0/0/	V/V/	\$ -				VVV	Φ.
State stop loss, market stabilization and claim/census based assessments (informational only; already excluded from adjusted incurred claims above)	XXX	XXX	a -	I		XXX	XXX	Φ -	I			XXX	Φ -
2.5 Net assumed less ceded claims incurred	xxx	xxx	XXX		XXX	XXX	XXX	XXX				XXX	\$
(exclude amounts reported already included in Line 2.1)	^^^	^^^	^^^	I	***								ľ
2.6 Other adjustments due to MLR calculation – claims incurred	xxx	xxx	XXX	I	XXX	xxx	xxx	xxx				xxx	\$ -
2.7 Rebates paid	XXX	XXX	XXX	I	XXX	XXX	XXX	XXX				XXX	\$ -
2.8 Estimated rebates unpaid at the end of the prior MLR reporting year	xxx	xxx	XXX	I	XXX	XXX	XXX	xxx				XXX	\$ -
2.9 Estimated rebates unpaid at the end of the current MLR reporting year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
2.10 Fee-for-service and co-pay revenue (net of expenses)	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
2.11 Net incurred claims after reinsurance (Line 2.1 + 2.5 + 2.6 + 2.7 – 2.8 + 2.9 – 2.10)	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	\$ -	\$ -	XXX	\$ -
t. Federal and State Taxes and Licensing or Regulatory Fees	4												
3.1 Federal taxes and assessments			\$ -		\$ -			\$ -					\$ -
3.2 State insurance, premium and other taxes					_			Ť					
3.2 a State income, excise, business, and other taxes excluded from premium			\$ -		\$ -			\$ -					\$ -
3.2 b State premium taxes		4 '	\$ -		\$ -			\$ -				l	\$ -
3.2 c Community Benefit Expenditures		4 '	\$ -		\$ -			\$ -				l	\$ -
3.3 Regulatory authority licenses and fees		4	\$ -		\$ -			\$ -					\$ -
3.4 Total Federal and State taxes and fees to be excluded from Premium (Lines 3.1 + 3.2a + Max(3.2b or 3.2c ) + 3.3)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
(Lines 3.1 + 3.2a + Max(3.2b of 3.2c ) + 3.3)													
Improving Health Care Quality Expenses Incurred:	4												
4.1 Improve health outcomes	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4.2 Activites to prevent hospital readmission	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4.3 Improve patient safety and reduce medical errors	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4.4 Wellness and health promotion activities	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4.5 Health information technology expenses related to health improvement	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4.6 Total of defined expenses incurred for improving health care quality (Lines 4.1 + 4.2 + 4.3 +	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4.4 + 4.5)													
i. Non-Claims Costs:	4												
5.1 Cost containment expenses not included in quality improvement expenses on Line 4.6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
5.2 All other claims adjustment expenses	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
5.3 Direct sales salaries and benefits			\$ -		\$ -			\$ -				i	\$ -
5.4 Agents and brokers fees and commissions		4	\$ -		\$ -			\$ -					\$ -
5.5 Other taxes													
5.5a State taxes and assessments not excluded from premium (not reported in Line 3.2a)		4 '	\$ -	I	\$ -			\$ -	I				\$ -
5.5b Fines and penalties of regulatory authorities (not reported in Line 3.3)		4 '	\$ -	I	\$ -			\$ -	I				\$ -
5.6 Other general and administrative expenses 5.7 Community benefit expenditures (exclude amounts reported already in Line 3.2c)		4 '	\$ -	I	\$ -			\$ -	I			i	\$ -
5.8 Total non-claims costs (Lines 5.1 + 5.2 + 5.3 + 5.4 + 5.5a + 5.5b + 5.6 + 5.7)	\$ -	\$ -	\$ -	\$	\$ -	\$ -	\$ -	\$ -	\$	\$	\$	\$	\$
5.9 ICD-10 implementation expenses (informational only)	×xx	xxx	\$ -	ľ	\$ -	xxx	xxx	\$ -		ľ			\$ -
Pre-tax underwriting gain / (loss) (Lines 1.8 – 2.11 – 4.6 – 5.8 + 5.5a + 5.5b - Part 2 Line 2.16)	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX			\$ -	XXX	\$
. Income from fees of uninsured plans	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1001	\$ -
	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
8. Net investment and other gain / (loss)		VVV				XXX	XXX	1 333	XXX	XXX	I XXX	XXX	
Federal income taxes (excluding taxes on Line 3.1 above)	XXX	XXX				YYY	YYY		YYY	YYY	YYY	YYY	Φ.
1. Federal income taxes (excluding taxes on Line 3.1 above) 1. After-tax net gain / (loss) (Lines 1.8 – 2.11 – 3.4 – 4.6 – 5.8 + 7 + 8 – 9)		XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	\$ -
Federal income taxes (excluding taxes on Line 3.1 above)	XXX					XXX	XXX		XXX	XXX	XXX	XXX	\$
Federal income taxes (excluding taxes on Line 3.1 above)   After-tax net gain / (loss) (Lines 1.8 – 2.11 – 3.4 – 4.6 – 5.8 + 7 + 8 – 9)   Other Indicators or information:	XXX					XXX	XXX		XXX	XXX	XXX	XXX	\$
1. Federal income taxes (excluding taxes on Line 3.1 above) 2. After-tax net gain / (loss) (Lines 1.8 – 2.11 – 3.4 – 4.6 – 5.8 + 7 + 8 – 9) 3. Other Indicators or information: 3. Number of policies/certificates 3. Number of covered lives 3. Number of groups	XXX					XXX	XXX		XXX	XXX	XXX	XXX	-
Deferration income taxes (excluding taxes on Line 3.1 above) Deferration to regian/ (loss) (Lines 1.8 - 2.11 - 3.4 - 4.6 - 5.8 + 7 + 8 - 9)  Other Indicators or information:  11.1 Number of policies/certificates 11.2 Number of covered lives	XXX					XXX	XXX		XXX	XXX	XXX	XXX	- - -

Cell Keys:

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## Department of Health and Human Services Medical Loss Ratio Reporting Form Parts 1 and 2 - Data Development

ribiding Coi	inpany
Company N	Name
DBA / Mark	eting Name:
Address:	

Blank cells require input from issuer Grey cells denote calculated cells or no input required - locked down Pink "XXX" cells require no data input - locked down Green cells - not pertinent to 2011 MLR - locked down NAIC Group Code: Business in the State of: Not-For-Profit

NAIC Company Code: Domiciliary State: MLR Reporting Year:

		Health Insurance Coverage														"Mini-Med"							
			Individual					Small Group					Large Group	1		Indiv		Smal	II Group	Large			
Part 2	Total as		Deferred PY	Deferred CY		Total as of	3/31/YY	Deferred PY	Deferred CY	Total as of	Total as of	3/31/YY	Deferred PY			Total as of	Total as of	Total as of		Total as of	Total as of	Total as of	3/31/YY
NAIC Supp			(Add)	(Subtract)	3/31/YY	12/31/XX		(Add)	(Subtract)	3/31/YY	12/31/XX		(Add)	(Subtract)	3/31/YY	12/31/XX	3/31/YY	12/31/XX	3/31/YY	12/31/XX	3/31/YY	12/31/XX	
Care Exhit	Line 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
1. Premium:																							
1.1 Direct premium written Pt 2, Ln 1.1		\$ -			\$ -		\$ -			\$ -	l	\$ -			\$ -		\$ -		\$ -		\$ -		\$ -
1.2 Unearned premium prior year Pt 2, Ln 1.2		\$ -			\$ -		\$ -			\$ -	l	\$ -			\$ -		\$ -		\$ -		\$ -		\$ -
1.3 Unearned premium current year Pt 2, Ln 1.3		\$ -			\$ -		\$ -			\$ -		\$ -			\$ -		\$ -		\$ -		\$ -		\$ -
1.4 Change in unearned premium (Lines 1.2 – 1.3)  Pt 2, Ln 1.4	\$	- \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
1.5 Experience rating refunds (rate credits) paid 1.5a Experience rating refunds with all incurral dates that were paid in the reporting year Pt 2, Ln 1.5		V/V/	2007	2007	XXX		VVVV	XXX	V/V/	XXX		V/V/V	XXX	VOO	XXX		XXX		2000		XXX		V/V/
	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	V/V/	XXX	XXX	XXX
1.5b Experience rating refunds incurred only in the reporting year and paid in the reporting year and through 3/31 of the following year	***				ъ -	***				<b>a</b> -	***				<b>5</b> -	***		XXX		XXX		***	
1.6 Reserve for experience rating refunds (rate credits) current year Pt 2, Ln 1.6					•					•					<b>c</b>								
1.7 Reserve for experience rating refunds (rate credits) prior year Pt 2, Ln 1.7		xxx	XXX	XXX	XXX		XXX	XXX	xxx	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
1.8 Change in reserve for experience rating refunds (Lines 1.6 – 1.7)  Pt 2, Ln 1.8	œ	- XXX	XXX	XXX	XXX	œ	XXX	XXX	XXX	XXX	¢	XXX	XXX	XXX	XXX	¢	XXX	¢	XXX	¢	XXX	e	XXX
1.9 Premium balances written off Pt 2, Ln 1.9	Ψ	\$ ^^^	^^^		\$ -	Ψ -	\$	^^^	^^^	\$ ^^^	Ψ	\$ -	^^^	^^^	\$ -	Φ -	\$ -	Φ	\$	Ψ	\$ -	Ψ -	\$ -
1.10 Group conversion charges Pt 2, Ln 1.10		\$ -			\$ -		\$ -			\$ -	l	\$ -			\$ -		\$ -		\$ -		\$ -		\$ -
1.11 Total direct premium earned (Lines 1.1 + 1.4 – 1.9 + 1.10) Pt 2, Ln 1.11	\$	- \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
1.12 Premium ceded under 100% reinsurance (informational only; excluded from Line 1.1)		\$ -		_	\$ -		\$ -		-	\$ -		\$ -		T	\$ -	_	\$ -	1	\$ -	1	\$ -	_	\$ -
1.13 Premium assumed under 100% reinsurance (informational only; already included in Line 1.1)		\$ -			\$ -		\$ -			\$ -	l	\$ -			\$ -		\$ -		\$ -		\$ -		\$ -
					•							·											
2. Claims:																							
2.1 Claims paid																							
2.1a Claims with all incurral dates that were paid in the reporting year Pt 2, Ln 2.1		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
2.1b Claims incurred only in the reporting year, and paid in the reporting year and through	XXX				\$ -	XXX				\$ -	XXX				\$ -	XXX		XXX		XXX		XXX	
3/31 of the following year																							
2.2 Direct claim liability current year Pt 2, Ln 2.2					\$ -					\$ -					\$ -								
2.3 Direct claim liability prior year Pt 2, Ln 2.3		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
2.4 Direct claim reserves current year Pt 2, Ln 2.4					\$ -					\$ -					\$ -								
2.5 Direct claim reserves prior year Pt 2, Ln 2.5		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
2.6 Direct contract reserves current year Pt 2, Ln 2.6		\$ -			\$ -		\$ -			\$ -	l	\$ -			\$ -		\$ -		\$ -		\$ -		\$ -
2.7 Direct contract reserves prior year Pt 2, Ln 2.7		\$ -	XXX	XXX	\$ -		\$ -	XXX	XXX	\$ -		\$ -	XXX	XXX	\$ -		\$ -		\$ -		\$ -		\$ -
2.8 Experience rating refunds (rate credits) paid		1004	1004	1004	1004		1004	1001	1004	1004		1004	1004	2004	1004		1004		1004		1004		1004
2.8a Experience rating refunds with all incurral dates that were paid in the reporting year  Pt 2, Ln 2.8	xxx	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2007	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2.8b Experience rating refunds incurred only in the reporting year and paid in the reporting year and through 3/31 of the following year	***				ъ -	***				<b>a</b> -	***				<b>5</b> -	XXX		XXX		XXX		***	
2.9 Reserve for experience rating refunds (rate credits) current year Pt 2, Ln 2.9					¢ .		1			\$					¢ -								
2.10 Reserve for experience rating refunds (rate credits) prior year Pt 2, Ln 2.10		XXX	XXX	xxx	XXX		XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX		XXX		XXX		XXX		XXX
2.11 Incurred medical incentive pool and bonuses		7000	7000	7000	7000		7000	7000	700	7001		7000	7000	7000	7000		7000		7001		7000		7000
2.11a Paid medical incentive pools and bonuses current year Pt 2, Ln 2.11a					\$ -					\$ -					\$ -								
2.11b Accrued medical incentive pools and bonuses current year Pt 2, Ln 2.11l					\$ -	l	1			\$ -	I				\$ -	I				1			1
2.11c Accrued medical incentive pools and bonuses prior year Pt 2, Ln 2.11c	1	XXX	XXX	XXX	XXX	l	XXX	XXX	XXX	XXX	I	XXX	XXX	XXX	XXX	I	XXX		XXX		XXX		XXX
2.12 Net healthcare receivables																							
2.12a Healthcare receivables current year Pt 2, Ln 2.12a					\$ -					\$ -					\$ -								
2.12b Healthcare receivables prior year Pt 2, Ln 2.12l	1	XXX	XXX	XXX	XXX	1	XXX	XXX	XXX	XXX		XXX	XXX	XXX	XXX	1	XXX		XXX		XXX		XXX
2.13 Contingent benefit and lawsuit reserves	1				\$ -	l				\$ -	I				\$ -	I							
2.14 Group conversion charges Pt 2, Ln 2.13					\$ -	l	1			\$ -	I				\$ -	I				1			
2.15 Blended rate adjustment Pt 2, Ln 2.14					\$ -					\$ -					\$ -								
2.16 Allowable fraud reduction expense (the smaller of Lines 2.16a or 2.16b) Pt 1, Ln 4		- \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
2.16a Total fraud reduction expense Pt 3, Col 7, L					\$ -	l	1			\$ -	I				\$ -	I				1			1
2.11/3.11/5.1	b.11					l	1				I					I				1			
2.16b Total fraud recoveries that reduced paid claims Pt 2, Ln 3					\$ -					\$ -					\$ -								
2.17 Total adjusted incurred claims as of 12/31 (Lines 2.1a + 2.2 – 2.3 + 2.4 – 2.5 + 2.6 – 2.7 + 2.8a	\$	- XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	XXX	\$ -	XXX	\$ -	XXX	\$ -	XXX
+ 2.9 - 2.10+ 2.11a + 2.11b - 2.11c - 2.12a + 2.12b + 2.13 + 2.14 + 2.15 + 2.16)						1001					1004					VOO.		1004		1004		1004	
2.18 Total adjusted incurred claims as of 3/31 (Lines 2.1b + 2.2 + 2.4 + 2.6 – 2.7 + 2.8b + 2.9 +	XXX	\$ -	\$ -	\$ -	\$ -	XXX	\$ -	\$ -	\$ -	\$ -	XXX	\$ -	\$ -	\$ -	\$ -	XXX	\$ -	XXX	\$ -	XXX	\$ -	XXX	\$ -
2.11a + 2.11b - 2.12a + 2.13 + 2.14 + 2.15 + 2.16)																							

31772301 Page 3 of 13 [Pt1 and 2]

## Department of Health and Human Services Medical Loss Ratio Reporting Form Parts 1 and 2 - Data Development

Holding Company

Company Name

DBA / Marketing Name:

Address:

Blank cells require input from issuer Grey cells denote calculated cells or no input required - locked down Pink "XXX" cells require no data input - locked down Green cells - not pertinent to 2011 MLR - locked down

										Government	Other Health	Aggregate 2%	Uninsured	Grand Total	
			Small Group					Large Group			Program Plans	Business	Rule	Plans	as of 12/31/XX
		Part 2	Deferred PY			Total as of	3/31/YY		Deferred CY		Total as of	Total as of	Total as of	Total as of	
			(Add)	(Subtract)	3/31/YY	12/31/XX		(Add)	(Subtract)	3/31/YY	12/31/XX	12/31/XX	12/31/XX	12/31/XX	
			24	25	26	27	28	29	30	31	32	33	34	35	36
1	. Pren													1004	
		Direct premium written			\$ -		\$ -			\$ -				XXX	\$ -
	1.2	Unearned premium prior year			<b>5</b> -		5 -			<b>5</b> -				XXX	<b>5</b>
		Unearned premium current year	\$ -	\$ -	<b>5</b> -	\$ -	5 -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	XXX	<b>5</b>
	1.4	Change in unearned premium (Lines 1.2 – 1.3)  Experience rating refunds (rate credits) paid	<b>&gt;</b> -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	5 -	\$ -	\$ -	XXX	<b>5</b>
	1.5	1.5a Experience rating refunds with all incurral dates that were paid in the reporting year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	φ -
		1.5b Experience rating refunds incurred only in the reporting year and paid in the reporting	^^^	^^^	¢ ^^^	XXX	^^^	^^^	^^^	*	XXX	XXX	XXX	XXX	Φ -
	l	year and through 3/31 of the following year			-	***				φ -	***	***	^^^		
	1.6	Reserve for experience rating refunds (rate credits) current year			\$ -					\$ -				XXX	\$ -
	1.7	Reserve for experience rating refunds (rate credits) prior year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
	1.8	Change in reserve for experience rating refunds (Lines 1.6 – 1.7)	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	XXX	\$ -	\$ -	\$ -	XXX	\$ -
	1.9	Premium balances written off			<b>5</b> -		5 -			<b>5</b> -					<b>5</b> -
	1.10	Group conversion charges	\$ -	\$ -		6	ф -	\$ -	\$ -	\$ -	\$ -	6	6	XXX	<b>•</b>
	1.11	Total direct premium earned (Lines 1.1 + 1.4 – 1.9 + 1.10)	\$ -	Φ -	<b>\$</b>	Φ -	ф -	Φ -	Φ -	9	Φ -	Φ -	Φ -	XXX	ф -
	1.12	Premium ceded under 100% reinsurance (informational only; excluded from Line 1.1)  Premium assumed under 100% reinsurance (informational only; already included in Line 1.1)			¢ .	I	•			•	I			XXX	¢
	1.13	rremium assumeu under 100% reinsurance (informational only, already included in Line 1.1)			Ψ -		Ψ -			•				^^^	Ψ
2	. Clair	us:													
~		Claims paid													
		2.1a Claims with all incurral dates that were paid in the reporting year	xxx	XXX	xxx		XXX	xxx	XXX	xxx				XXX	\$ -
		2.1b Claims incurred only in the reporting year, and paid in the reporting year and through			\$ -	XXX				\$ -	XXX	XXX	XXX	XXX	
		3/31 of the following year			*					Ť					
	2.2	Direct claim liability current year			\$ -					\$ -				XXX	\$ -
	2.3	Direct claim liability prior year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
	2.4	Direct claim reserves current year			\$ -					\$ -				XXX	\$ -
	2.5	Direct claim reserves prior year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
	2.6	Direct contract reserves current year			\$ -		\$ -			\$ -				XXX	\$ -
	2.7	Direct contract reserves prior year	XXX	XXX	\$ -		\$ -	XXX	XXX	\$ -				XXX	\$ -
	2.8	Experience rating refunds (rate credits) paid													\$ -
		2.8a Experience rating refunds with all incurral dates that were paid in the reporting year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
		2.8b Experience rating refunds incurred only in the reporting year and paid in the reporting year and through 3/31 of the following year			\$ -	XXX				\$ -	XXX	XXX	XXX	XXX	
1	2.9	Reserve for experience rating refunds (rate credits) current year			\$ -					\$ -				XXX	\$ -
	2.10	Reserve for experience rating refunds (rate credits) prior year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
	2.11	Incurred medical incentive pool and bonuses													\$ -
		2.11a Paid medical incentive pools and bonuses current year			\$ -	I				\$ -	I			XXX	
		2.11b Accrued medical incentive pools and bonuses current year			\$ -					\$ -				XXX	\$ -
		2.11c Accrued medical incentive pools and bonuses prior year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
	2.12	Net healthcare receivables													\$ -
		2.12a Healthcare receivables current year			\$ -					\$ -				XXX	\$ -
	1	2.12b Healthcare receivables prior year	XXX	XXX	XXX		XXX	XXX	XXX	XXX				XXX	\$ -
	2.13	Contingent benefit and lawsuit reserves			\$ -	I				\$ -	I			XXX	\$ -
	2.14	Group conversion charges			\$ -	I				\$ -	I			XXX	\$ -
	2.15	Blended rate adjustment	•		\$ -					\$ -				XXX	\$ -
	2.16	Allowable fraud reduction expense (the smaller of Lines 2.16a or 2.16b)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	XXX	\$ -
		2.16a Total fraud reduction expense			ъ -	I				\$ -	I				<b>-</b>
		2.16b Total fraud recoveries that reduced paid claims			¢	I				¢	l				¢
	2.17	Total adjusted incurred claims as of $12/31$ (Lines $2.1a + 2.2 - 2.3 + 2.4 - 2.5 + 2.6 - 2.7 + 2.8a)$	XXX	XXX	XXX	\$	XXX	XXX	XXX	XXX	\$ -	\$ -	\$ -	XXX	\$
	2.17	+ 2.9 - 2.10+ 2.11a + 2.11b - 2.11c - 2.12a + 2.12b + 2.13 + 2.14 + 2.15 + 2.16)	^^^	^^^		Ψ -	^^^	^^^			9	Ψ -	J -	^^^	Ι -
	2.18	Total adjusted incurred claims as of 3/31 (Lines 2.1b + 2.2 + 2.4 + 2.6 – 2.7 + 2.8b + 2.9 + 2.11a + 2.11b – 2.12a + 2.13 + 2.14 + 2.15 + 2.16)	\$ -	\$ -	\$ -	XXX	\$ -	\$ -	\$ -	\$ -	XXX	XXX	XXX	XXX	
		Lizza - Lizza - Lizza - Lizo - Liz Lizo - Lizo)													

31772301 Page 4 of 13 [Pt 1 and 2]

Department of Health and Human Services Federal EIN: DBA/Marketing Name: **Medical Loss Ratio Reporting Form** Part 3 - Expense Allocation Report AmBest Number: Issuer ID: Merge Markets - Ind/SmGrp (MA Only) Holding Company NAIC Group Code: Business in the State of: Not-For-Profit Company Name: NAIC Company Code: Domiciliary State: MLR Reporting Year:

			Improving F	lealth Care Quali	ty Expenses		Claims Adjusti	nent Expenses		
	Description of Expense Element (by Type)	Improve Health Outcomes	Activites to prevent hospital readmission	Improve patient safety and reduce medical errors	Wellness and health promotion activities 4	HIT Expenses	Cost Containment Expenses 6	Other Claims Adjustment Expenses 7	General Administrative Expenses	Total Expenses 9
1.	Health Insurance Coverage									
	1.1a Individual 1.1b Deferred (PY) 1.1c Deferred (CY) 1.1d Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$ - \$ - \$ -
	1.2a       Small group         1.2b       Deferred (PY)         1.2c       Deferred (CY)         1.2d       Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$ - \$ -
	1.3a Large group 1.3b Deferred (PY) 1.3c Deferred (CY) 1.3d Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$ - \$ - \$ -
2.	"Mini-Med" 2.1 Individual 2.2 Small group 2.3 Large group									\$ - \$ - \$ -
3.		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$ - \$ -
		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$ - \$ -
4.	Other Business 4.1 Government program plans 4.2 Other health business 4.3 Aggregate 2% rule 4.4 Uninsured / Self-funded plans									\$ - \$ - \$ -
5.	Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

# Cell Keys:

Address:

Blank cells require input from issuer
Grey cells denote calculated cells or no input required - locked down
Pink "XXX" cells require no data input - locked down
Green cells - not pertinent to 2011 MLR - locked down

Department of Health and Human Services	Fe
Medical Loss Ratio Reporting Form Part 4 - Expense Allocation Methodology Report	An

Federal EIN:

DBA/Marketing Name:

AmBest Number:

Issuer ID:

Merge Markets - Ind/SmGrp (MA Only)

NAIC Group Code:

Business in the State of:

NAIC Company Code:

Domiciliary State:

MLR Reporting Year:

Description of Expense Element (by Type)	NEW	Detailed Description of Expense Allocation Methods 3
1 1. Incurred Claims	2	3
<del> </del>		
Federal and State Taxes and Licensing or Regulatory Fees     Federal taxes and assessments		
Federal taxes and assessments		
State insurance, premium and other taxes		
Community Benefit Expenditures (Not for Profit Entities)		
Devilates safes: P		
Regulatory authority licenses and fees		
3 Quality Improvement Evnences		
3. Quality Improvement Expenses Improve Health Outcomes		
	$\vdash$	
Activities to provent besoltel readmining		
Activites to prevent hospital readmission		
	_	
Improve patient safety and reduce medical errors		
	_	
	_	
Wellness and health promotion activities		
	_	
	_	
Health Information Technology expenses related to health improvement		
	$\vdash$	
Non-Claims costs     Cost containment expenses not included in quality improvement expenses		
Cost containment expenses not included in quality improvement expenses		
All other claims adjustment expenses		
Direct sales salaries and benefits		
Agents and brokers fees and commissions		
g		
<del></del>		
Other taxes		
Other taxes  Community Benefit Expenditures		
Community Benefit Expenditures		
Community Benefit Expenditures		
Community Benefit Expenditures		
Community Benefit Expenditures		

Department of Health and Human Services Medical Loss Ratio Reporting Form Part 5 - MLR and Rebate Calculation

Holding Company

Company Name:

Federal EIN : DBA/Marketing Name:

AmBest Number:

NAIC Group Code: NAIC Company Code:

Business in the State of:

Issuer ID:

Domiciliary State:

Merge Markets - Ind/SmGrp (MA Only)

Not-For-Profit

MLR Reporting Year:

		Health Insurance Coverage Individual Small Group Large Group															
			Indiv	ridual						İ	Large	Group			Indiv	idual	
		PY2	PY1	CY	Total	PY2	PY1	CY	Total	PY2	PY1	CY	Total	PY2	PY1	CY	Total
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1.	Medical Loss Ratio Numerator  1.1 Adjusted incurred claims (from Part 1, Line 2.1) as of 12/31  1.2 Adjusted incurred claims for prior year restated as of March 31 following the current MLR reporting year			\$ - \$ -	\$ - \$ -			\$ - \$ -	\$ - \$ -			\$ - \$ -	\$ - \$ -			\$ - \$ -	\$ - \$ -
	1.3 Quality improvement expenses (from Part 1, Line 4.6) 1.4 MLR rebates paid based on 2011 or 2012 experience 1.5 MLR numerator (Lines 1.2 + 1.3 + 1.4) 1.6 MLR numerator: "Mini-Med" & Expatriate (Line 1.5 x adiustment factor)	\$ XXX \$ -	\$ -	\$ - \$ XXX	\$ - \$ - XXX	\$ XXX -	\$ -	\$ - \$ XXX	\$ - \$ - XXX	\$ XXX -	\$ -	\$ - \$ XXX	\$ - \$ - \$ - XXX	\$ XXX	\$ -	\$ -	\$ -     \$ -     \$ -
	(Eine 1.5 x adjustment factor)																
2.	Medical Loss Ratio Denominator 2.1 Premium earned including federal and state high risk programs (from Part 1, Line 1.4) 2.2 Federal and State taxes and licensing or regulatory fees			\$ - \$ -	\$ -			\$ - \$ -	\$ -			\$ - \$ -	\$ -			_	\$ - \$ -
	(from Part 1, Line 3.4) 2.3 MLR denominator (Lines 2.1 – 2.2)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
3.																	
	3.1 Life years to determine credibility (from Part 1, Line 11.5)	V0/0/	2007	-	- 0.004	2004	2007	-	0.0%	VOOV	2004	-	0.0%	V/V/	VOOV	-	-
	3.2 Base credibility factor	XXX	XXX	XXX	0.0%	XXX	XXX	XXX	0.0%	XXX	XXX	XXX	0.0%	XXX	XXX	XXX	0.0%
	3.3 Average deductible 3.4 Deductible factor	XXX	XXX XXX	XXX	1.000	XXX	XXX	XXX	1.000	XXX	XXX	XXX	1.000	XXX XXX	XXX	XXX	#N/A
	3.5 Credibility adjustment factor (Lines 3.2 x 3.4)	XXX	XXX	XXX	N/A	XXX	XXX	XXX	1.000 N/A	XXX	XXX	XXX	1.000 N/A	XXX	XXX	XXX	N/A
	olo orodiomy adjustment ractor (Emos ole X cm)	7000	7000	7001	1477	7000	7000	7000	147.1	7000	7000	7001	147.1	7000	7000	7000	1471
4.	MLR Calculation																
	4.1 Is experience credible?	XXX	XXX	XXX	No	XXX	XXX	XXX	No	XXX	XXX	XXX	No	XXX	XXX	XXX	No
	4.2 Preliminary MLR																
	4.2a Preliminary MLR (Lines 1.5 / 2.3, as calculated in the Total column of this Part on the MLR Form submitted for the relevant MLR reporting year)			XXX	80.0%			XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%
	4.2b Preliminary MLR: "Mini-Med" & Expatriate (Lines 1.6 / 2.3, as calculated in the Total column of this Part on the MLR Form submitted for the relevant MLR reporting year)	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			XXX	XXX			XXX	80.0%
	4.3 Credibility adjustment factor (Line 3.5)	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A
	4.4 Credibility-adjusted MLR (Lines 4.2a or 4.2b + 4.3)	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%
5	Rebate Calculation																
J.	5.1 MLR standard	XXX	XXX	XXX	80.0%	XXX	XXX	xxx	80.0%	XXX	xxx	XXX	85.0%	XXX	XXX	XXX	80.0%
	5.2 Credibility-adjusted MLR (Line 4.4)	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%
	5.3 Adjusted earned premium less Federal and State taxes and licensing or regulatory fees (Line 2.3 CY)	xxx	xxx	xxx	\$ -	xxx	xxx	xxx	\$ -	xxx	xxx	xxx	\$ -	xxx	xxx	xxx	\$ -
	5.4 Rebate amount if credibility-adjusted MLR is less than MLR standard (Lines (5.1 – 5.2) x 5.3)	XXX	XXX	xxx	\$ -	XXX	XXX	xxx	\$ -	xxx	xxx	XXX	\$ -	XXX	xxx	xxx	-

Cell Keys:

Blank cells require input from issuer

Grey cells denote calculated cells or no input required - locked down

Pink "XXX" cells require no data input - locked down

Green cells - not pertinent to 2011 MLR - locked down

# Department of Health and Human Services Medical Loss Ratio Reporting Form Part 5 - MLR and Rebate Calculation

Holding Company

Company Name:

	-		"Mini-	-Med"						Expatriate										
			Small	Group			Large	Group			Small	Group		Ī	Large	Group				
		PY2	PY1	CY	Total	PY2	PY1	CY	Total	PY2	PY1	CY	Total	PY2	PY1	CY	Total			
		17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32			
1.	Medical Loss Ratio Numerator																			
	1.1 Adjusted incurred claims (from Part 1, Line 2.1) as of 12/31     1.2 Adjusted incurred claims for prior year restated as of March 31 following the current MLR reporting year			\$ - \$ -	\$ - \$ -			-	\$ - \$ -				\$ - \$ -			\$ - \$ -	\$ - \$ -			
	1.3 Quality improvement expenses (from Part 1, Line 4.6)			\$ -				\$ -				\$ -				\$ -	\$ -			
	1.4 MLR rebates paid based on 2011 or 2012 experience	XXX			. \$ -	XXX			\$ -	XXX			\$ -	XXX			\$ -			
	1.5 MLR numerator (Lines 1.2 + 1.3 + 1.4)	\$ -	\$ -	- \$	\$ -	\$ -	\$ -	\$ -	<b>\$</b> -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -			
	1.6 MLR numerator: "Mini-Med" & Expatriate (Line 1.5 x adjustment factor)				\$ -				\$ -				\$ -				\$ -			
2.	Medical Loss Ratio Denominator																			
	2.1 Premium earned including federal and state high risk programs (from Part 1, Line 1.4)			\$ -	\$ -			\$ -	\$ -			\$ -	\$ -			\$ -	\$ -			
	2.2 Federal and State taxes and licensing or regulatory fees (from Part 1, Line 3.4)			\$ -	\$ -			\$ -	\$ -			\$ -	\$ -			\$ -	\$ -			
	2.3 MLR denominator (Lines 2.1 – 2.2)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
2	Credibility Adjustment																			
3.	3.1 Life years to determine credibility (from Part 1, Line 11.5)																			
	3.2 Base credibility factor	XXX	xxx	XXX	0.0%	xxx	XXX	XXX	0.0%	XXX	XXX	xxx	0.0%	XXX	xxx	XXX	0.0%			
	3.3 Average deductible	***	***	***	0.0%	XXX	XXX	XXX	0.070	XXX	XXX	XXX	0.0%	XXX	XXX	XXX	0.070			
	3.4 Deductible factor	XXX	XXX	XXX	1.000	XXX	XXX	XXX	1.000	XXX	XXX	XXX	1.000		XXX	XXX	1.000			
	3.5 Credibility adjustment factor (Lines 3.2 x 3.4)	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A		XXX	XXX	N/A			
	old ordalamity adjustment ration (Emed 6/2 x 6/1)	7001	7001	7001	1471		7000	7000	1071	7000	7001		1471	7000	7000	7000	1477			
4.	MLR Calculation																			
	4.1 Is experience credible?	XXX	XXX	XXX	No	XXX	XXX	XXX	No	XXX	XXX	XXX	No	XXX	XXX	XXX	No			
	4.2 Preliminary MLR	1001	1004			1004		1001		100										
	4.2a Preliminary MLR (Lines 1.5 / 2.3, as calculated in the Total column of this Part on the MLR Form submitted for the relevant MLR reporting year)	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%			
	4.2b Preliminary MLR: "Mini-Med" & Expatriate (Lines 1.6 / 2.3, as calculated in the Total column of this Part on the MLR Form submitted for the relevant MLR reporting year)			xxx	80.0%			xxx	85.0%			xxx	80.0%	5		xxx	85.0%			
	4.3 Credibility adjustment factor (Line 3.5)	XXX	XXX	xxx	N/A	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A	XXX	XXX	XXX	N/A			
	4.4 Credibility-adjusted MLR (Lines 4.2a or 4.2b + 4.3)	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%			
5.	Rebate Calculation																			
	5.1 MLR standard	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%		XXX	XXX	85.0%			
	5.2 Credibility-adjusted MLR (Line 4.4)	XXX	XXX	XXX	80.0%	XXX	XXX	XXX	85.0%	XXX	XXX	XXX	80.0%		XXX	XXX	85.0%			
	5.3 Adjusted earned premium less Federal and State taxes and licensing or regulatory fees (Line 2.3 CY)	XXX	XXX	XXX	\$ -	XXX	XXX		\$ -	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	-			
	5.4 Rebate amount if credibility-adjusted MLR is less than MLR standard (Lines (5.1 – 5.2) x 5.3)	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	\$ -	XXX	XXX	XXX	\$ -			

Cell Keys:

Blank cells require input from issuer

Grey cells denote calculated cells or no input required - locked down

Pink "XXX" cells require no data input - locked down

Green cells - not pertinent to 2011 MLR - locked down

Department of Health and Human Services Medical Loss Ratio Reporting Form	Federal EIN :			DBA/Marketing N	ame:				
Part 6 - Rebate Disbursement Report		AmBest Number:			Issuer ID:			Merge Markets - Ind/SmGrp (MA Only	
Holding Company		NAIC Group Cod	e:		Business in the S	tate of:		Not-For-Profit	
Company Name:	NAIC Company Code:		Domiciliary State:		MLR Reporting Year:		ear:		
	Heal	Health Insurance Coverage			"Mini-Med"		Expatriate		
	Individual	Small Group	Large Group	Individual	Small Group	Large Group	Small Group	Large Group	
	1	2	3	4	5	6	7	8	
1 le rehete heing poid?	No	No	No	No	No	No	No	No	I

		Heal	th Insurance Cov	erage		"Mini-Med"		Exp	atriate
		Individual	Small Group	Large Group	Individual	Small Group	Large Group	Small Group	Large Group
		1	2	3	4	5	6	7	8
1.	Is rebate being paid?	No	No	No	No	No	No	No	No
2.	Number of policies / certificates (from Part 1 Line 11.1)		-	-	-	-	-	-	-
3.	Number of policyholders/subscribers owed rebates								
] 3.	3.a Number of policyholders being paid a rebate	XXX			XXX				
	3.b. Number of subscribers being paid a rebate	7							
	3.c Number of policyholders whose rebate would be de minimis	XXX			XXX				
	3.d Number of subscribers whose rebate would be de minimis								
4.	Total amount of rebates								
	4.a Total amount of rebates (from Part 5, Line 5.4)	\$ -	- \$	- \$	\$ -	\$ -	\$ -	\$ -	\$ -
	4.b Amount of de minimis rebates								
	<ul><li>4.c Amount of rebates being paid by premium credit</li><li>4.d Amount of rebates being paid by lump-sum reimbursement</li></ul>								
	4.u Amount of repates being paid by lump-sum reimbursement								
5.	Amount of unclaimed rebates from prior MLR reporting year								

5.a Description of methods used to locate policyholders/subscribers for prior MLR reporting year's unclaimed rebates:
5.b Describe disbursement of prior MLR reporting year's unclaimed rebates:

# Cell Keys:

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Pink "XXX" cells require no data input - locked down
Green cells - not pertinent to 2011 MLR - locked down

Medical Loss Ratio Attestation	Federal EIN :	DBA/Marketing Name:				
	AmBest Number:	Issuer ID:	Merge Markets - Ind/SmGrp (MA Only)			
Holding Company	NAIC Group Code:	Business in the State of:	Not-for-Profit			
Company Name:	NAIC Company Code:	Domiciliary State:	MLR Reporting Year:			
Address:						
Attestation Statement						

The officers of this reporting issuer being duly sworn, each attest that he/she is the described officer of the reporting issuer, and that this MLR Reporting Form is a full and true statement of all the elements related to the health insurance coverage issued for the MLR reporting year stated above, and that the MLR Reporting Form has been completed in accordance with the Department of Health and Human Services reporting instructions, according to the best of his/her information, knowledge and belief. Furthermore, the scope of this attestation by the described officer includes any related electronic filings and postings for the MLR reporting year stated above, that are required by Department of Health and Human Services under section 2718 of the Public Health Service Act and implementing regulations.

Chief Executive Officer/President

Chief Financial Officer

Table 1
Base Credibility Adjustment Factors

,	
Life Years	Base credibility factor
-	0.0%
1,000	8.3%
2,500	5.2%
5,000	3.7%
10,000	2.6%
25,000	1.6%
50,000	1.2%
75,000	0.0%

Table 2 Deductible Factors

Average Health Plan Deductible	Deductible factor	Average Health Plan Deductible
<\$2,500	1.000	<\$2,500
\$2,500	1.164	>=\$2,500 - <\$5,000
\$5,000	1.402	>=\$5,000 - <\$10,000
\$10,000	1.736	>= \$10,000

Table 3	Table 4	Table 5
State and Territory Names	Reporting Years	Yes/No
Alaska	2011	Yes
Alabama	2012	No
Arkansas	2013	
American Samoa	2014	
Arizona	2015	
California	2016	
Colorado	2017	
Connecticut	2018	
District of Columbia	2019	
Delaware	2020	
Florida	2021	
Georgia	2022	
Grand Total	2023	
Guam	2024	
Hawaii	2025	
Iowa	2026	
Idaho	2027	
Illinois	2028	
Indiana	2029	
Kansas	2030	
Kentucky	2031	
Louisiana	2032	
Massachusetts	2033	
Maryland	2034	
Maine	2035	
Michigan	2036	
Minnesota	2037	
Missouri	2038	
Mississippi	2039	
Montana	2040	
Northern Mariana Islands	2041	
North Carolina	2042	
North Dakota	2043	
Nebraska	2044	
New Hampshire	2045	
New Jersey	2046	
New Mexico	2047	
Nevada	2048	
New York	2049	
Ohio	2050	
Oklahoma	2051	
Oregon	2052	
Pennsylvania	2053	
Puerto Rico	2054	
Rhode Island	2055	
South Carolina	2056	

South Dakota
Tennessee
Texas
Utah
Virginia
United States Virgin Islands
Vermont
Washington
Wisconsin
West Virginia

Wyoming