**Survey Changes**

**2010 ACADEMIC LIBRARIES SURVEY**

**Changes from the 2008 form**

**Eligibility Questions**

New question added – “Do your total library expenditures exceed $10,000?”

**LIBRARY SERVICES, FY 2010**

## Item 507 -General circulation transactions - Change in Instructions

Change from “Report the number of items lent from the general collection. Include both initial transactions and renewals.” to “Report the number of items lent from the general collection (all formats). Include both initial transactions and renewals.”

Items 511 – 516 - Information services to individuals - New Questions

(See survey instructions for definitions of new items)

Item 511 – In Person Reference

Item 512 – Virtual Reference

Item 513 – Total Reference

Item 514 – In-Person Consultations

Item 515 – Virtual Consultations

Item 516 – Total Consultations

LIBRARY SERVICES, TYPICAL WEEK, FY 2010

Item 602 - Reference Transactions in a typical week - Change in location and duration

This question is now a yearly figure and is reported as item 517 (total information services to individuals).

##### VIRTUAL REFERENCE, FY 2010 – New section

Item 900 - “Does your library support virtual reference services? If no, select “N” and skip901 thru 904.

If yes, does your library utilize any of the following and does it collect usage statistics form any of the virtual reference utilities?

Item 901 - E-mail Reference

## Item 902 - Chat reference, commercial service (e.g. QuestionPoint, Tutor.com)

## Item 903 - Chat reference, instant messaging application (e.g. Meebo)

## Item 904 - Sort message service (SMS) or text messaging