

Survey Changes

2010 ACADEMIC LIBRARIES SURVEY

Changes from the 2008 form

Eligibility Questions

New question added – “Do your total library expenditures exceed \$10,000?”

LIBRARY SERVICES, FY 2010

Item 507 -General circulation transactions - Change in Instructions
Change from “Report the number of items lent from the general collection. Include both initial transactions and renewals.” to “Report the number of items lent from the general collection (all formats). Include both initial transactions and renewals.”

Items 511 – 516 - Information services to individuals - New Questions
(See survey instructions for definitions of new items)

- Item 511 – In Person Reference
- Item 512 – Virtual Reference
- Item 513 – Total Reference
- Item 514 – In-Person Consultations
- Item 515 – Virtual Consultations
- Item 516 – Total Consultations

LIBRARY SERVICES, TYPICAL WEEK, FY 2010

Item 602 - Reference Transactions in a typical week - Change in location and duration
This question is now a yearly figure and is reported as item 517 (total information services to individuals).

VIRTUAL REFERENCE, FY 2010 – New section

Item 900 - “Does your library support virtual reference services? If no, select “N” and skip 901 thru 904.

If yes, does your library utilize any of the following and does it collect usage statistics for any of the virtual reference utilities?

- Item 901 - E-mail Reference
- Item 902 - Chat reference, commercial service (e.g. QuestionPoint, Tutor.com)
- Item 903 - Chat reference, instant messaging application (e.g. Meebo)
- Item 904 - Short message service (SMS) or text messaging