

MCSA-5865

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Fleet Manager Survey

Thank you for your participation in the Commercial Driver Individual Differences Study. This questionnaire will take approximately 10 minutes to complete and requests basic demographic and safety information about your truck fleet. There are no right or wrong answers, please just answer all the questions to the best of your ability by circling the letter(s) associated with your answer. Please note the information you provide will be anonymous.

Carrier ID#: _____

1. Description of carrier (circle all that apply):
 - a. For-hire: truckload
 - b. For-hire: less-than-truckload
 - c. For-hire: regional
 - d. For-hire: tanker
 - e. Private: truckload
 - f. Private: less-than-truckload
 - g. Private: regional
 - h. Private: tanker
 - i. Owner-operator: truckload
 - j. Owner-operator: less-than-truckload
 - k. Owner-operator: regional
 - l. Owner-operator: tanker
 - m. Intermodal services
 - n. Dedicated operations
 - o. Other: _____

2. Number of power units (circle one):
 - a. 1 – 10 power units
 - b. 11 – 50 power units
 - c. 51 – 100 power units
 - d. 101 – 500 power units
 - e. 501 – 1,000 power units
 - f. 1,001 or more power units

3. Average length of haul (circle one):
 - a. 1 to 49 miles
 - b. 50 to 99 miles
 - c. 100 to 199 miles
 - d. 200 to 499 miles
 - e. 500 or more miles

4. Primary commodities (circle all that apply):
 - a. General freight truckload
 - b. General freight less-than-truckload
 - c. Building materials
 - d. Hazardous chemicals
 - e. Processed foods
 - f. Heavy machinery
 - g. Refined petroleum products
 - h. Automotive parts or vehicles
 - i. Forest products
 - j. Farm fresh products
 - k. Household goods
 - l. Retail store – grocery delivery
 - m. Raw petroleum products
 - n. Bulk – dump truck
 - o. Parcels
 - p. Mine ores
 - q. Other: _____

5. Number of regular, full-time drivers (circle one):
 - a. 1 – 20 regular, full-time employees
 - b. 21 – 100 regular, full-time employees
 - c. 101 – 500 regular, full-time employees
 - d. 501 – 1,000 regular, full-time employees
 - e. 1,001 – 5,000 regular, full-time employees
 - f. 5,000 or more regular, full-time employees

6. How are drivers compensated (circle all that apply)?

- a. by the mile
- b. by the hour
- c. by the load
- d. activity based pay (stops/trips)
- d. other (please indicate) _____

6. Do drivers receive health insurance benefits through your carrier (circle one)?

Yes / No

If "Yes", please list the specific benefits (please do not list the provider): _____

7. Do drivers receive retirement benefits through your carrier (circle one)?

Yes / No

If "Yes", please list the specific benefits: _____

9. How is your carrier insured (circle one)?

- a. Self-insured
- b. Private insurance
- c. Other (please indicate) _____

10. Please list any onboard safety systems (e.g., lane departure warning systems, forward collision warning systems, and electronic stability control systems, Xata, DriveCam, etc.) you currently have installed on your trucks (list all that apply). If you do not have any onboard safety systems, please skip to question #11.

- a. Make: _____ Model: _____
- b. Make: _____ Model: _____
- c. Make: _____ Model: _____
- d. Make: _____ Model: _____

11. Do you have an active speed limiter on your trucks (circle one)?

Yes / No

If "Yes", what is the set speed: _____

12. Does your company have a cell phone, text, and/or dispatching device policy (circle one)?

Yes / No

If "Yes", please list the specific policy/policies: _____

13. What safety management techniques does your carrier employ? (choose all that apply):

- a. Driver finishing program
- b. Yearly training/re-training (general)
- c. New driver training
- d. How's my driving safety placards
- e. Require drivers to perform a pre/post trip truck inspection
- f. Safety incentives
- f. Fuel bonus
- a. Defensive driving training (e.g., smith system, etc.)
- b. Fatigue countermeasure training
 - i. Ride alongs
 - j. Spot checks, covert observations
- k. Health and wellness program/incentives
- l. Other: _____

14. What operational techniques does your carrier employ? (choose all that apply):

- a. Charging fees for detention time
- b. Providing GPS aids with truck routing software
- c. Requiring drivers make a trip plane before departure
- d. Other: _____

Thank you again for taking the time to complete this questionnaire! Please feel free to contact me if you have any questions regarding this project and or the information you provided. You can contact me at: jhickman@vti.vt.edu