

FSA-441C U.S. DEPARTMENT OF AGRICULTURE
(09-05-12) Farm Service Agency

APFO SERVICE QUALITY SURVEY



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Aerial Photography Field Office
2222 W 2300 S
Salt Lake City, Utah
USA
84119-2020
Phone: 801-844-2922
Fax: 801-956-3653
<http://www.apfo.usda.gov>

Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. **Your opinion is extremely important to us.**

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site in the counter box, faxed to (801) 956-3641 (Attention: Customer Service Supervisor), online (preferred method) at http://www.surveymonkey.com/s/fsa_441c_apfo_service_quality or you may complete, save, and email this form directly to apfo.sales@slc.usda.gov by visiting <http://www.apfo.usda.gov> and click on "Forms".

Sincerely,

Customer Service Section Supervisor

COMPLETE SURVEY

1. The Aerial Imagery Specialist helping me was:	2. Order Number (If available)	3. Email Address
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.		
<input type="checkbox"/> Always	<input type="checkbox"/> Usually	<input type="checkbox"/> Seldom
5. Information or Communications are clear, correct, timely and presented in an understandable manner.		
<input type="checkbox"/> Always	<input type="checkbox"/> Usually	<input type="checkbox"/> Seldom
6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.		
<input type="checkbox"/> Always	<input type="checkbox"/> Usually	<input type="checkbox"/> Seldom
7. Comments		

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