F. Reason for Termination -

Use to fill item A6 above.

1 = Resignation
2 = Lack of Work
3 = Term Expired
4 = Unsatisfactory Performance
5 = Misconduct
6 = Other

FORM **BC-1294(D)** 

U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU

### A. Lister/Enumerator Information

- 1. Regional Office/LCO
- 2. Lister/Enumerator Name
- **3.** Lister/Enumerator Employee ID
- 4. Lister/Enumerator Home Telephone Number
- 5. Effective Date of Termination
- **6.** Reason for Termination (See Section F)

# DECENNIAL FIELD STAFF EXIT QUESTIONNAIRE

2010 Census

				O. Housen	101 10111111111111111111111111111111111	
			В. І	Record of Contact		
Date/Time of Contact (1)			Interviewer	Result of Contact (See Section C)	Interview Type (See Section D)	Comments
Date	Start Time	Stop Time	(2)	(3)	(4)	(5)
C. Result	of Contact	: – Use to file	l in column 3 above.	•		D. Interview type – Use to fill in Column 4 above.
<ol> <li>Ring, no answer</li> <li>Line was busy</li> <li>Number was a FAX line</li> <li>Telephone out of order/disconnected</li> <li>Left message on answering machine/voicemail</li> <li>Spoke with someone other than respondent         <ul> <li>left message for respondent</li> <li>respondent not accepting calls</li> </ul> </li> </ol>				<ul> <li>Spoke with respond</li> <li>a. conducted inter</li> <li>b. reached cell phocall back on lan</li> <li>c. asked to call back phone number</li> <li>d. respondent refu</li> </ul> Other – Specify	view one – he/she will d line ck on different	1 = Completed Interview 2 = Partial/Incomplete Interview 3 = Non-Interview, Refusal 4 = Non-Interview, Other
			the number			

**Script for Answering Machines/Nonrespondent:** Hello, I'm [Your name] from the U.S. Census Bureau in Washington, D.C. I'm calling to talk to [Lister's/Enumerator's first and last name] to ask a few questions about employment with the Census Bureau. Please call me back at the following toll free number: 1–877–560–7370. Thank you. I look forward to hearing from you.

E. If final interview type is Non-interview, Other -

please explain reason for noninterview.

[Telephone introduction]: Hello, I would like to speak with [Lister's/Enumerator's first and last name]. Hello, I'm\_\_\_\_\_\_\_from the U.S. Census Bureau in Washington, D.C. We are concerned with the job satisfaction among our 2010 Census Field Staff so we are interviewing a sample of Listers/Enumerators who have recently left the Census Bureau. I would like to ask you a few questions about why you quit working for the Census Bureau. This information is being collected to determine the reasons for turnover among Field Staff, and will be used to develop effective policies and procedures designed to retain Field Staff and reduce turnover. Routine uses of this information will be in accordance with the System of Records Notice that applies to this collection of information. The information will be protected from disclosure under the Freedom of Information Act (5 U.S.C. section 552) and the Privacy Act (5 U.S.C. section 552a) to the extent provided by law. This survey is voluntary and will only take about ten minutes. The OMB control number, 0607-0404 expires on 02/29/2012. The Census Bureau may not conduct or sponsor, and a person is not required to respond to, the information collection unless it displays a currently valid OMB control number.

Section 1 - REASONS FOR TURNOVER

#### 1. Which of the following jobs were assigned to you? Please answer "Yes" or "No" after I read each one. Did you work as a(n)...? (If calling during Address 2. For approximately how many households did you conduct Address Canvassing using the hand-held **computer?** (Enter a whole number. Probe if necessary.) Canvassing, read response categories a through f. If calling Number of housing units canvassed using the during Update/Enumerate, read response categories a hand-held computer through i. If calling during NRFU, read categories a through g 888 Don't remember and j through q. Mark (X) one box for each item.) Yes No 3. Which of the following statements most closely 1 2 describes your employment situation with a. Address Canvassing Lister Census? (Read each response category. Mark (X) only **b.** Address Canvassing Quality Control Lister 1 2 c. Address Canvassing Crew Leader 1 2 1 ☐ You completed your assignment and were not asked to d. Address Canvassing Quality Control perform additional work or were told there was no 1 2 Crew Leader additional work available – Go to question 4. e. Address Canvassing Crew Leader Assistant 1 2 2 ☐ You completed your assignment and turned down f. Address Canvassing Quality Control Crew an offer to perform other Census tasks - Go to 1 2 Leader Assistant auestion 7. g. Group Quarters Validation/Enumeration ₃ You quit before your assignment was completed – Enumerator 1 2 Go to question 8 **h.** Update/Enumerate Field Enumerator 1 2 2 You were asked to leave before your assignment was i. Update/Enumerate Field Crew Leader 1 2 2 completed - Go to question 12 j. Nonresponse Followup (NRFU) Enumerator 1 2 2 5☐ You left during training – Go to question 16a k. Nonresponse Followup (NRFU) Office Staff 1 2 2 6 You completed training, but quit before doing any I. Nonresponse Followup (NRFU) Crew Leader 1 2 additional work - Go to question 16a m. Nonresponse Followup (NRFU) Crew Leader 1 2 Assistant 4. If you had been asked, would you have continued n. Nonresponse followup (NRFU) Reinterview with similar work at your same location? (Mark(X)) 1 2 Enumerator only one.) O. Nonresponse Followup (NRFU) Reinterview 1 2 Office Staff 1 Tes p. Nonresponse Followup (NRFU) Reinterview 2 No 1 2 Crew Leader з П Not sure q. Nonresponse Followup (NRFU) Reinterview Crew Leader Assistant 1 2 5. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.) 1 2 r. Not sure/don't know (Do not read) 1 Yes If only item a, b, c, d, e, or f is "Yes", go to question 2. 2 No If item h or i is "Yes", go to question 22. If item j, I, m, n, p, з П Not sure or q is "Yes", go to question 36. If both question 4 and question 5 are "No", continue to question 6. If only question 4 is "Yes" If only item r is "Yes" and respondent worked Address and question 5 is "No", go to question 7. Canvassing, go to question 2. If only item r is "Yes" and Otherwise, go to question 12. respondent worked Update/Enumerate, go to question 22. If only item r is "Yes" and respondent worked NRFU, go to question 36. If only g, k or o is "Yes", then go to the "Thank You" paragraph on the last page

Section 1	- REASONS FOI	R TURNOVER - Continued					
6. Which of the following reasons descri would have turned down an offer to co working for the Census Bureau had yo asked? Please answer "Yes" or "No." because? (Read each item. Mark (X) or	ontinue ou been Was it	7. Which of the following reasons describe why you turned down an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because? (Read each item. Mark (X) one box for each item.)					
each item.)			Yes No				
a. You had earned enough money b. You had another job and it was too	Yes No 1 ☐ 2 ☐	a. You had earned enough money b. You had another job and it was too burdensome to work the Census job, in	1 2				
burdensome to work the Census job, in addition to another job	1 2	addition to another job  c. You did not like or had difficulty using the	1				
c. You did not like or had difficulty using the maps on the hand-held computers d. You wanted to spend more time at non-work	1 2	maps on the hand-held computers  d. You wanted to spend more time at non-work related activities	1				
related activities <b>e.</b> You did not like or had difficulty using the	1 2	e. You did not like or had difficulty using the hand-held computer to update address	1 2				
hand- held computer to update address records	1	records  f. You did not like the working conditions g. You thought the pay was too low to continue	1 2 1 1 2 1 1 2 1 1 2 1 1 1 1 1 1 1 1 1				
<ul> <li>f. You did not like the working conditions</li> <li>g. You thought the pay was too low to continue</li> <li>h. You did not like the overtime policy</li> </ul>	1	h. You did not like the overtime policy i. You needed time for family/personal	1 2 2				
i. You needed time for family/personal responsibilities  ii.	1 2 2	responsibilities  j. You did not like or had difficulty trying to	1 2				
j. You did not like or had difficulty trying to transmit in areas where wireless technology		transmit in areas where wireless technology was not available	1 2 0				
was not available <b>k.</b> You had transportation problems	1	<ul><li>k. You had transportation problems</li><li>l. You were concerned about the effect this job</li></ul>	1 2				
<ul> <li>You were concerned about the effect this job would have on your benefits (such as TANF, retirement)</li> </ul>	1□ 2□	would have on your benefits (such as TANF, retirement)  m. You did not like your supervisor	1				
<ul><li>m. You did not like your supervisor</li><li>n. You did not like interacting with respondents</li></ul>	1	n. You did not like interacting with respondents o. Work was finished in your immediate area	1 2				
Work was finished in your immediate area and you did not wish to work in another area	1 2	and you did not wish to work in another area <b>p.</b> You were frustrated by the technical	1 2 2				
<b>p.</b> You were frustrated by the technical problems with the hand-held computer	1 2 2	problems with the hand-held computer	1 2 4				
Go to question 9.		Go to question 9.					

Section 1 –	REASONS FOI	R TURNOVER – Continued
8. Which of the following reasons descriquit working for the Census Bureau be assignment was completed? Please a or "No." Was it because? (Read each Mark (Y) one have for each item.)	efore your nswer "Yes"	9. Out of the reasons you just mentioned, which reason is the most important to you? (Read each response category. Mark (X) one box only.)
Mark (X) one box for each item.)		1 ☐ You had earned enough money
	Yes No	2 ☐ You had another job and it was too
We had a said a said and		burdensome to work the Census job, in
a. You had earned enough money	1 2 2	addition to another job
<b>b.</b> You had another job and it was too		3 ☐ You did not like or had difficulty using the
burdensome to work the Census job, in	1 2 2	maps on the hand-held computers
addition to another job		4 ☐ You wanted to spend more time at non-work
<b>c.</b> You did not like or had difficulty using the		related activities
maps on the hand-held computers	1 2 0	5 ☐ You did not like or had difficulty using the
<ul> <li>You wanted to spend more time at non-work related activities</li> </ul>	1 2 2	hand-held computer to update address
e. You did not like or had difficulty using the	10 20	records
hand-held computer to update address	1 2 2	6 ☐ You did not like the working conditions
records		7 ☐ You thought the pay was too low to continue
<b>f.</b> You did not like the working conditions	1 🗌 2 🗌	8 ☐ You did not like the overtime policy
<b>g.</b> You thought the pay was too low to continue	1 2 2	9 ☐ You needed time for family/personal
<b>h.</b> You did not like the overtime policy	1 2	responsibilities
i. You needed time for family/personal	1 2 2	10 $\square$ You did not like or had difficulty trying to
responsibilities		transmit in areas where wireless technology
j. You did not like or had difficulty trying to		was not available
transmit in areas where wireless technology		11 $\square$ You had transportation problems
was not available	1	<sub>12</sub> You were concerned about the effect this job
k. You had transportation problems	1 2 2	would have on your benefits (such as TANF,
• You were concerned about the effect this job		retirement)
would have on your benefits (such as TANF,		13  You did not like your supervisor
retirement)	1 2 2	14  You did not like interacting with respondents
m. You did not like your supervisor	1	$_{15}\square$ Work was finished in your immediate area
<b>n.</b> You did not like interacting with respondents	1	and you did not wish to work in another area
<ul> <li>Work was finished in your immediate area and you did not wish to work in another area</li> </ul>	1 2 2	<sub>16</sub> You were frustrated by the technical
<b>p.</b> You were frustrated by the technical	1	problems with the hand-held computer
problems with the hand-held computer	1 2 2	
problems with the hand field computer		If item f is marked in questions 6, 7 or 8, or item 6 is marked in question 9, continue with question 10. Otherwise, go to question 12.

Page 4

Section 1 – REASONS FOR TURNOVER – Continued										
10. Which of the following working convou dislike? Please answer "Yes" of it? (Read each item. Mark (X) one box item.)	r "No." Was	11.	Which of the formal the hand-held "No." Was it one box for each	comput	ter? Ple	ase ansi	wer "Ye:	s" or		
item.)				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			Yes	No		
- Madin v on the weekende	Yes No	a.	Using the hand-h Address Canvass		outer to co	onduct	1 🗆	2 🗌		
a. Working on the weekends b. Working in the evenings b. Working on helidayers b. Working on the weekends b. Working on	1	b.	Using the screen computer	•	p on the I	nand-held	1 🗌	2 🗌		
<ul> <li>C. Working on holidays</li> <li>d. Performing the job's physical requirements (i.e., walking, climbing stairs, carrying the</li> </ul>	1 2	C.	Reading and usir hand-held compu				1 🗆	2 🗌		
hand-held computer and other job-related materials.)	1 2	d.	Trying to juggle the other materia	ls neede	d for Addi	ress				
<ul><li>e. Using the hand-held computer</li><li>f. Working in areas that you thought were</li></ul>	1 2 2		Canvassing (e.g. Reference Card a	and How	-To-Guide	es)	1 🗌	2 🗌		
unsafe (e.g., high crime areas) <b>g.</b> Reading and using Census maps on the	1 2 -		Having to transm technology was r The technical pro	not availa	ble		1 🗌	2 🗌		
hand-held computer  h. Working in all types of weather	1 2 1 1 2 1		computer Using the text me				1 🗌	2		
i. The reimbursement policy for personal cell phone usage	1		computer Using the online				1 🗌	2 🗌		
<ul><li>j. Too much pressure to perform the amount work expected</li><li>k. Working with your crew leader/crew leader</li></ul>	1 2 2		training)	`	<u>'</u>		1 🗆	2 🗌		
assistant  1. Trying to transmit in areas where wireless	1 2	12.	I'm now going Canvassing jo					ell me		
technology was not available	1 2		how satisfied	you we	re with	the guid	lance ar	nd		
m. Changes in performance expectations	1 2 -		training you re Were you very							
n. The overtime policy	1 2		neither satisf	ied nor	dissatis	fied, sor	newhat			
o. Other – Explain	1		dissatisfied, of and training y	or very ( ou rece	dissatisi eived to	lied with help vou	the gui	dance		
If item e is marked, continue with que Otherwise, go to question 12.	estion 11.		hand-held cor one response for categories - very satisfied nor diss dissatisfied)	<b>nputers</b> r each ite r satisfied	to? em. If nece I, somewh	(Read ea essary, re- nat satisfie	ch item. ( -read the ed, neithei	Circle answer r		
				VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED		
			Locate a block Make transmissions in areas where	1	2	3	4	5		
			wirelesss technology was	4	0	0	4	_		
			not available	1 1	2 2	3 3	4 4	5 5		
		1	Canvass a block Update address information for		_					
		e.	living quarters  Add streets to the maps on the	1	2	3	4	5		
			hand-held computers	1	2	3	4	5		

## Section 1 - REASONS FOR TURNOVER - Continued

13. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . .? (Read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)
14. Now I'm going to ask you about how often you had trouble using the hand-held computer while working. Did you always, often, sometimes, rarely, or never have problems with . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories always, often, sometimes, rarely, or never)

	,	,			
	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED S	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
<b>a.</b> The availability of your supervisor	1	2	3	4	5
<b>b.</b> Your supervisor ability to help you resolve work-related problems	's 1	2	3	4	5
<b>c.</b> Communication between you an your supervisor	d 1	2	3	4	5
d. Your supervisor knowledge of conducting Address Canvassing usir the hand-held computer		2	3	4	5
e. Your supervisor knowledge of ho to use the maps on the hand-hel computer	OW S	2	3	4	5
f. Your supervisor' monitoring of the total number of hours you worke	€	2	3	4	5
<b>g.</b> Your supervisor' monitoring of yo progress in completing your	S	2	3	4	5
work <b>h.</b> Your daily meetings with your supervisor	1	2	3	4	5
<ul> <li>Your supervisor' granting of approval for overtime work</li> </ul>	s 1	2	3	4	5

of flevel)					
	ALWAYS	OFTEN	SOME- TIMES	RARELY	NEVER
a. Reading the information on the screen due to lighting conditions	1	2	3	4	5
<b>b.</b> Reading the information on the screen due to font size	1	2	3	4	5
c. Reading the information on the screen due to font style	1	2	3	4	5
<b>d.</b> Reading the information on the screen due to the color of the print	1	2	3	4	5
e. The screen going blank too frequently	1	2	3	4	5
<b>f.</b> Using the maps on the hand-held computer	1	2	3	4	5
g. Using the map tools (zoom, pan, etc.) on the hand-held computer	1	2	3	4	5
<b>h.</b> Using the stylus to input information into the computer	1	2	3	4	5
i. Using the pop-up keyboard	1	2	3	4	5
j. Transmitting in areas where wireless technology was					
not available <b>k.</b> Getting locked out	1	2	3	4	5
of the hand-held computer	1	2	3	4	5
<ul><li>I. Hand-held computer freezing up</li><li>m. Using the</li></ul>	1	2	3	4	5
"you-are-here" feature on the maps	1	2	3	4	5

## Section 1 - REASONS FOR TURNOVER - Continued

15a. I'm now going to read you a list of Address Canvassing job tasks. Please tell me how often you used the hand-held computer to perform each task when you were either planning your day and/or listing addresses. Did you always, often, sometimes, rarely, or never . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; always, often, sometimes, rarely, or never)

,	ALWAYS	OFTEN	SOME- TIMES	RARELY	NEVER
While planning your day, use the maps on the computer to find the blocks in your assignment	1	2	3	4	5
While planning your day, use the computer map to determine a travel route	1	2	3	4	5
Use the hand-held computer when conducting interviews to verify and update address information	1	2	3	4	5
Use the hand-held computer maps and GPS to add streets to your map	1	2	3	4	5

15b. I'm now going to ask you how helpful the hand-held computer was to you when you were conducting Address Canvassing. As I read the list of job tasks, please tell me if you thought the hand-held computer was very helpful, somewhat helpful, neither helpful nor unhelpful, somewhat unhelpful, or very unhelpful when completing the task. How helpful was . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very helpful, somewhat helpful, neither helpful nor unhelpful, somewhat unhelpful, or very unhelpful)

VERY SOMEWHAT HELPFUL SOMEWHAT VERY
HELPFUL HELPFUL NOR UNHELPFUL UNHELPFUL
UNHELPFUL

	The map on your hand-held computer to find the blocks in your assignment when you were planning your day	1	2	3	4	5
,	The hand-held computer map to determine a travel route when you were planning your day	1	2	3	4	5
	The hand-held computer when conducting interviews to verify and update address information	1	2	3	4	5
;	The hand-held computer map and GPS to add streets to your map	1	2	3	4	5

		Se	ection 1	– REASOI	NS FO	R TURNOVER – Continued
15c. I'm now goin was for you Canvassing j please tell m somewhat d somewhat e	to perfo job task ne if you ifficult,	rm specif s. As I rea think it v neither di	ic Addre ad each vas very ifficult n	ess job task, difficult, or easy,		15c. Continued  VERY SOMEWHAT DIFFICULT WHAT DIFFICULT NOR EASY EASY
each item. Circ re-read the ans difficult, neithei	ele one re swer cate	sponse for a gories; very	each item. difficult, s	If necessa comewhat	ry,	8. Perform the social task of meeting strangers 1 2 3 4 5
easy.)	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY	9. Meet the production goals for the number of cases completed each hour you worked 1 2 3 4 5
Use the map on the hand-held						10. Enter data in the hand-held computer using the stylus 1 2 3 4 5
computer to plan your route of travel  2. Use the hand-held	1	2	3	4	5	11. Transmit in areas where wireless technology was not available 1 2 3 4 5
computer when conducting interviews to verify address information	1	2	3	4	5	12. Gain entry to locked buildings or gates to complete your work 1 2 3 4 5
3. Use the hand-held computer map and GPS to add streets to your map	1	2	3	4	5	16a. Now I'm going to ask your opinion about the Address Canvassing training you received. Do you think the amount of time allocated for training was too short, too long, or about right?  (Mark (X) one only.)
Get respondents to cooperate	1	2	3	4	5	1 ☐ Too short 2 ☐ Too long 3 ☐ Right length
5. Enter information into the hand-held computer using the pop-up keyboard		2	3	4	5	16b. About how many hours of classroom training did you receive? (Enter a whole number.) hours of training
6. Fill out your electronic time sheet	1	2	3	4	5	16c. Was your training <u>PRIMARILY</u> during regular business hours or during the evening?
7. Perform tasks such as answering respondents'	•	_	J	•	3	(Mark (X) one only.)  □ Regular business hours □ Evening
questions, and remembering census definitions	6					16d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)
	1	2	3	4	5	1  Very easy 2  Somewhat easy 3  Neither easy nor difficult 4  Somewhat difficult 5  Very difficult

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	Section 1 – REASONS FO	R TU	RNOVER - Continued	
17a.	How useful were the in-class practice exercises in helping you to prepare for Address Canvassing using the hand-held computers? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)  1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless	18.	Do you think there were too few, too many, or about the right number of opportunities to participate in Address Canvassing practice exercises before Address Canvassing field work began? (Mark (X) one only.)  1 Too few 2 Too many 3 About the right number 4 Not applicable, did not complete any classroom practice exercise.	
17b.	<ul> <li>6 Not applicable, did not complete any classroom practice exercise.</li> <li>How useful were the in-class practice exercises in</li> </ul>	19a. Was practice FIELD WORK part of your training?  (Mark (X) one only.)  1□ Yes  2□ No - Go to question 20		
	helping you to prepare to use the maps on the hand-held computers to locate addresses needing verification? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless?  (Mark (X) one only.)  1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless	19b	Don't know/Don't Remember – Go to question 20  Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)  □ Too short □ Too long □ Right length	
	<ul> <li>5 ☐ Very useless</li> <li>6 ☐ Not applicable, did not complete any classroom practice exercise.</li> </ul>	19c	. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)	
17c.	How useful were the homework exercises in helping to prepare you to do your job during the Address Canvassing operation? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)    Very useful		1 □ Very useful 2 □ Somewhat useful 3 □ Neither useful nor useless 4 □ Somewhat useless 5 □ Very useless	

	Now I'm going to covered in Addr job task I read, I received to help	ess Canvassi please tell mo you perform	ng tra e if th the t	aining e traii ask w	. For ning y as				OUTSTANDING	VERY GOOD	GOOD	FAIR	POOF
	outstanding, ver (Circle one respons	se for each item.	)		or.			Filling out your electronic time sheet	1	2	3	4	5
	While planning your day, using the maps on the	OUTSTANDING	VERY GOOD	GOOD	FAIR	POOR		Performing tasks such as answering respondents' questions, etc.	1	2	3	4	5
	hand-held computer to find the blocks in your assignment	1	2	3	4	5		Performing the social tasks required such as meeting strangers	1	2	3	4	5
b.	While planning your day, using the hand-held computer map to determine a travel route	1	2	3	4	5		Meeting production goals for the number of cases completed each hour that you worked	1	2	3	4	5
C.	Using the hand-held computer when conducting interviews to verify							Entering data in the hand-held computer using the stylus	1	2	3	4	5
	address information Using the hand-held computer maps and GPS to add	1	2	3	4	5		Transmitting in areas where wireless technology was not available	1	2	3	4	5
	streets to your map Getting	1	2	3	4	5	tr	respondent left d aining go to ques uestion 21.	uring or imme tion 53a. Othe	ediately erwise,	y after contin	comp ue wi	letin th
	respondents to cooperate	1	2	3	4	5							
	Entering information into the hand-held computer using the pop-up keyboard.	1	2	3	4	5		How well prepared the hand-held of Canvassing who began? Did you prepared, unsu unprepared, so unprepared? (Manage of the lates of the	computer to en training of feel very properties of whether mewhat unplark (X) one or ared er you were prepared	condu ended epare er you repare	ict Addi and fi d, son were ed, or	dress eld v newh prep very	s vork at ared
								Go to the "Thar	nk You" parag	raph o	n the la	ast pa	ge.
								For approximat conduct an Upo whole number. Pro	date/Enumer	ate in			
									of housing un	its inter	viewed		
							888	☐ Don't Remember					

	Section 1 -	REASONS FO	PR TURNOVER – Continued	
23.	Which of the following statements most describes your employment situation was (Read each response category. Mark (X) only of the You completed your assignment and were not perform additional work or were told then	vith Census? one.) not asked	27. Which of the following reasons describe turned down (would have turned down perform other tasks for the Census Bur Please answer "Yes" or "No." Was it be (Read each item. Mark (X) one box for each item.	) an offer to reau?
	additional work available – Go to question 2			
	<sub>2</sub> You completed your assignment and turned	d down		Yes No 1 □ 2 □
	an offer to perform other Census tasks – G question 27.	o to	<b>a.</b> You had transportation problems <b>b.</b> You needed time for family/personal	1 2 2
	3☐ You quit before your assignment was comp	leted —	responsibilities	1 2 2
	Go to question 28	icica	<b>c.</b> You needed to spend more time at non-work	
	4☐ You were asked to leave before your assign completed – <i>Go to question 31</i>	nment was	related activities (such as Pow Wow or Ceremonial activities)	1 2
	5 You quit during training – Go to question 32	Pa	d. You had another job and it was too	
	6 You completed training, but quit before doir		burdensome to work the Census job in addition to another job	1 2 2
	additional work – Go to question 32a	,	e. You did not like the working conditions	1 2 2
24	If you had been asked would you have		<b>f.</b> You were concerned about the effect this job	
24.	If you had been asked, would you have with similar work at your same location		would have on your benefits (such as TANF, retirement)	1 2 2
	only one.)		g. You did not like your supervisor	1 2 2
	1  Yes		h. You did not like interacting with respondents	1 2
	2☐ No 3☐ Not sure		i. The work was finished in your immediate area and you did not wish to work in another	1 2 2
-			area	
25.	If you had been asked, would you have other tasks for Census? (Mark (X) only on		<b>j.</b> You did not like the overtime policy	1 2
	1 Yes 2 No 3 Not sure		Go to question 29.	
	If both question 24 and question 25 are "No to question 26. If only question 24 is "Yes" a question 25 is "No", go to question 27. Other to question 31.	nd	28. Which of the following reasons described quit working for the Census Bureau be assignment was completed? Please as "Yes" or "No." Was it because? (Rea Mark (X) one box for each item.)	fore your nswer
	Which of the fellowing governor describ		1	Yes No
26.	Which of the following reasons describ would have turned down an offer to co		a. You had transportation problems	1 2
	working for the Census Bureau had you	ı been	<b>b.</b> You needed time for family/personal	1 2 2
	asked? Please answer "Yes" or "No." Webcause? (Read each item. Mark (X) one		responsibilities • You needed to spend more time at non-work	1 2 🗆
	for each item.)	<del>e</del> box	related activities (such as Pow Wow or	
	,	Yes No	Ceremonial activities)	1 2
	You had transportation problems	1 2 0	<b>d.</b> You had another job and it was too burdensome to work the Census job in	1 2
b	You needed time for family/personal responsibilities	1 2	addition to another job	
C	You needed to spend more time at non-work		e. You did not like the working conditions	1 2 2
	related activities (such as Pow Wow or Ceremonial activities)	1 2 2	f- You were concerned about the effect this job would have on your benefits (such as TANF,	1 2
d	You had another job and it was too		retirement)	
	burdensome to work the Census job in	1 2	<ul><li>g. You did not like your supervisor</li><li>h. You did not like interacting with respondents</li></ul>	1
	addition to another job  You did not like the working conditions	1 2 2	i. The work was finished in your immediate	
	You were concerned about the effect this job		area and you did not wish to work in another	
	would have on your benefits (such as TANF, retirement)	1 2 2	area  j. You did not like the overtime policy	1
a	You did not like your supervisor	1 2	j in the second point,	
	You did not like interacting with respondents	1 2 2		
	The work was finished in your immediate area			
	and you did not wish to work in another area	1 2 0		
j	You did not like the overtime policy	1 2 2		
1	Go to question 29.	7		

	Section 1 -	REASONS	OR TU	JRNOVER - Con	tinued				
29.	Out of the reasons you just mentioned reason is the most important to you? response category. Mark (X) one box only.)  1 You had transportation problems 2 You needed time for family/personal responsibilities 3 You needed to spend more time at non-w	31.	The following of leader. Were ye satisfied, neith somewhat diss with ? (Please each item. If necessary satisfied, some dissatisfied, some	ou very ner sati satisfie se read e essary, re mewhat	y satisfi isfied no ed, or ve each item e-read th satisfied,	ed, some or dissatery dissate. Circle or e response neither sa	ewhat isfied, tisfied ne resport categoratisfied no extegoratisfied no	nse for ries - or	
	related activities (such as Pow Wow or Ceremonial activities)  4  You had another job and it was too burdensome to work the Census job, in addition to another job	O.I.C		\$	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
	<ul> <li>You did not like the working conditions</li> <li>You were concerned about the effect this would have on your benefits (such as TAI</li> </ul>		a.	The availability of your crew leader	1	2	3	4	5
	retirement) 7	ì	b.	Your crew leader's ability to help you resolve work-related	S	_	J	·	
	and you did not wish to work in another a  10 ☐ You did not like the overtime policy		C.	problems Communication between you and	1	2	3	4	5
	If item e is marked in questions 26, 27 or item 5 is marked in question 29, continue question 30. Otherwise, go to question 3	with	d.	your crew leader  Your crew leader's  knowledge of  conducting Updat		2	3	4	5
30.	Which of the following working condit dislike? Please answer "Yes" or "No." (Read each item. Mark (X) one box for each it	Was it?	e.	Enumerate  Your crew leader's monitoring of the accuracy of the	1	2	3	4	5
b. c.	Working on the weekends Working in the evenings Working on holidays Performing the job's physical requirements	1 2 1 1 2 1 1 2 1 1 2 1 1 2 1 1 2 1 1 1 2 1 1 1 1 2 1	f.	information you collected Your crew leader's monitoring of the total number of		2	3	4	5
e.	(i.e., walking, climbing stairs, carrying interviewing materials.) Working in areas you thought were unsafe (e.g., high crime areas)	1 2 1 2 1 1 2 1 1 1 2 1 1 1 1 1 1 1 1 1	g.	hours you worked Your crew leader's monitoring of your progress in completing your	S	2	3	4	5
g. h.	Trying to find respondents when they are at home Reading and using Census maps Working in all types of weather	1 2 1 2 1 1 2 1 1 2 1 1 2 1 1 1 2 1 1 1 2 1 1 1 1 2 1 1 1 1 1 2 1	h.	work Your daily meetings with you crew leader/crew		2	3	4	5
j. k.	Filling out your time sheets  Too much pressure to perform the amount of work expected  Your crew leader/crew leader assistant	1	i.	leader assistant Your crew leader's granting of approval of		2	3	4	5
m.	Changes in performance expectations The overtime policy Other – Explain	1 2 1 2 1 2 1 1 2 1 2 1 1 1 2 1 1 1 1 2 1		overtime work	1	2	3	4	5

	Section 1 – REASONS FO	OR TURNOVER – Continued				
	Now I'm going to ask your opinion about the Update/Enumerate training you received. Do you think the amount of time allocated for training was too short, too long, or about right?  1 Too short 2 Too long 3 Right length  About how many hours of classroom training did your receive? (Enter a whole number.) hours of training	33c. How useful were the homework exercises in helping to prepare you to do your job during the Update/Enumerate operation? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)  1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless				
	Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)  1 Regular business hours 2 Evening	34a. Was practice FIELD WORK part of your training?  (Mark (X) one only.)  1☐ Yes  2☐ No - Go to question 35  3☐ Don't know/Don't remember - Go to question 35				
	Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)  1 Very easy 2 Somewhat easy	34b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)  1☐ Too short 2☐ Too long 3☐ Right length				
33a.	<ul> <li>Neither easy nor difficult</li> <li>Somewhat difficult</li> <li>Very difficult</li> <li>Do you think there were too few, too many, or about the right number of opportunities to participate in practice interviews before going out to begin production on Update/Enumerate? (Mark (X) one only.)</li> <li>Too few</li> <li>Too many</li> <li>About the right number</li> <li>Not applicable, did not complete any classroom practice interviews</li> </ul>	34c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)  1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless  If respondent left during or immediately after completing training go to question 53b. Otherwise, continue with question 35.				
	How useful were the in-class practice interviews in helping to prepare you to conduct Update/Enumerate interviews? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)  1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless 6 Not applicable, did not complete any classroom practice interviews	35. How well prepared did you feel you were to conduct Update/Enumerate interviews when training ended and Update/Enumerate production began? Did you feel very prepared, somewhat prepared, unsure of whether you were prepared or unprepared, somewhat unprepared, or very unprepared? (Mark (X) one only.)  1 Very prepared 2 Somewhat prepared 3 Unsure of whether you were prepared or unprepared 4 Somewhat unprepared 5 Very unprepared  Go to the "Thank You" paragraph on the last page.				

	Section 1 - REASONS FOR TURNOVER - Continued						
	For approximately how many households did you complete a NRFU interview? (Enter a whole number. Probe if necessary.)  Number of NRFU interviews completed	40. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because? (Read each item. Mark (X) one box for each item.)					
88	B ☐ Don't remember	Yes No					
37.	Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only	<ul> <li>a. You had earned enough money</li> <li>b. You had another job and it was too burdensome to work the Census job, in addition to another job 1 □ 2 □</li> <li>c. You did not like or had difficulty using the Census</li> </ul>					
	<ul> <li>one.)</li> <li>a. You completed your assignment and were not asked to perform additional work or were told there was no additional work available – Go to question 38.</li> </ul>	maps to locate addresses  d. You wanted to spend more time at non-work related activities  e. You did not like or had difficulty using the Cerisus  1 2  E. You did not like conducting interviews with					
	<b>b.</b> You completed your assignment and turned down an offer to perform other Census tasks – <i>Go to question 41.</i>	strangers 1 2 4 2 4 5. You did not like the working conditions 1 2 2 4 5. You thought the pay was too low to continue 1 2 2					
	<ul> <li>C. ☐ You quit before your assignment was completed – Go to question 42</li> <li>d. ☐ You were asked to leave before your assignment was completed – Go to question 46</li> </ul>	<ul> <li>h. You did not like the overtime policy</li> <li>i. You needed time for family/personal responsibilities</li> <li>j. You had transportation problems</li> <li>1 □ 2 □</li> <li>1 □ 2 □</li> </ul>					
	<ul> <li>e. ☐ You quit during training – Go to question 50a</li> <li>f. ☐ You completed training, but quit before doing any additional work – Go to question 50a</li> </ul>	<ul> <li>k. You were concerned about the effect this job would have on your benefits (such as TANF, retirement)</li> <li>l. You did not like your supervisor</li> <li>l □ 2 □</li> </ul>					
38.	If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)	<ul> <li>m. You did not like interacting with respondents 1 □ 2 □</li> <li>n. The work was finished in your immediate area and you did not wish to work in another area</li> <li>1 □ 2 □</li> </ul>					
	1 ☐ Yes 2 ☐ No 3 ☐ Not sure	Go to question 43.					
39.	If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)    Yes						

Section 1 – REASONS FOR TURNOVER – Continued									
41. Which of the following reasons describe turned down (would have turned down) perform other tasks for the Census Bure Please answer "Yes" or "No." Was it be (Read each item. Mark (X) one box for each iter	an offer to eau? cause?	42. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because? (Read each item Mark (X) one box for each item.)							
	Yes No		Yes No						
	m.)								
Go to question 43.									

	Section 1 - REASONS FO	R TUI	RNOVER - Continued		
<b>43.</b>	Out of the reasons you just mentioned, which reason is the most important to you? (Read each response category. Mark (X) only one.)	44.	Which of the following working condition dislike? Please answer "Yes" or "No." (Read each item. Mark (X) one box for each item.	Was i	
		b. c. d. e. f. g. h. i. j. k. n. o. q.		Yes  1	No 2

			S	ection 1	- REAS	ONS FO	R TU	RNOVER – Cor	ntinued				
45.	The following Were you ver neither satist dissatisfied, each item. Circle re-read the resp satisfied, neither dissatisfied, or v	y satisfi fied nor or very ( e one res oonse cate r satisfied	ied, son dissatis dissatis ponse for egories - I nor dissa	newhat s sfied, so fied with r each iten very satist	satisfied mewhat n? (R n. If neces fied, some	<b>l,</b> Read ssary,	45.	Continued.	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
		VERY SATISFIED		NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED		Your supervisor' monitoring of the completeness of the information you recorded on	9				
a.	The availability of your supervisor	1	2	3	4	5	a.	the NRFU questionnaire Your supervisor'	1	2	3	4	5
b.	Your supervisor' ability to help you resolve	S					9.	monitoring of the total number of hours you worke	e	2	3	4	5
c.	work-related problems  Communication	1	2	3	4	5	h.	Your supervisor' monitoring of your progress in					
	between you and your supervisor	d 1	2	3	4	5		completing your work	1	2	3	4	5
d.	Your supervisor' knowledge of conducting NRF interviews		2	3	4	5		Your daily meeting with your supervisor	1	2	3	4	5
e.	Your supervisor' knowledge of how to use the Census maps	-	2	3	4	5	j.	Your supervisor' granting of approval for overtime work	s 1	2	3	4	5

								RNOVER - Continu				
l6.	I'm now goin tasks. As I re easy or diffic easy, somew somewhat d (Read each ite	ead ead cult the vhat ea ifficult, m. Circle	ch job tas task was sy, neithe or very d	k, pleas for you er easy i ifficult f ase for ea	e tell me 1? Was it to nor difficution you to ach item. If	how very ilt, ?	46.	Continued  VERY  DIFFICUI	SOMEWHAT T DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VER EAS
	necessary, re-r somewhat diffic or very easy)	cult, neith	her easy no	r difficult,		easy,	j.	Meet your supervisor's goals for the accuracy of cases				
a.	Use the Census maps to locate followup addresses	1	2	EASY 3	4	5	k.	completed 1 Conduct interviews with strangers 1	2	3	4	5 5
	Get respondents to	·			·		47a	Now I'm going to training you rece	ved. Do yo	u think t	he amou	nt of
c.	cooperate Find proxy	1	2	3	4	5		time allocated fo or about right? (N	r training w lark (X) one d	nas too s	short, too	long
d.	respondents Get respondent to provide complete	1 ts	2	3	4	5		1  Too short 2  Too long 3  Right length				
	information	1	2	3	4	5	47b	About how many	hours of cl	assroom	training	did
<b>f.</b>	Fill out your time sheet Perform the ohysical tasks such as: walking	1 a.	2	3	4	5		you receive? (Ente	er a whole nu			
g.	climbing stairs, carrying nterviewing materials, etc. Perform tasks	1	2	3	4	5	47c	Was your training business hours of (Mark (X) one only.)  1 Regular business 2 Evening	during the	<u>Y</u> during e evening	ı regular g?	
; ( (	such as answering respondents' questions and remembering census definitions)	1	2	3	4	5	47d	Was it very easy, difficult, somewh you to schedule y the classroom tra	at difficult our time s	, or very o that yo	difficult for a could a	for
<b>h.</b>	Perform social tasks such as meeting strangers and dealing with	1			·			1 Very easy 2 Somewhat easy 3 Neither easy nor 4 Somewhat difficut 5 Very difficult	difficult	. (	<b>,</b> ,	
i.	refusals  Meet your supervisor's goals for the	1	2	3	4	5		,				
	number of cases	1	2	3	4	5						

	Section 1 – REASONS FO	R TU	RNOVER – Continu	ıed				
in h inte use	v useful were the in-class practice interviews elping to prepare you to conduct NRFU erviews? Were they very useful, somewhat ful, neither useful nor useless, somewhat less, or very useless? (Mark (X) one only.)	51.	Now I'm going to covered in traini tell me if the trai perform the task good, fair, or poo	ng. For each ining you red was outsta	n task ceived inding	I read I to he , very	, ple lp yo good	ase u  ,
	Very useful			OUTSTANDING	VERY GOOD	GOOD	FAIR	POOR
3	Somewhat useful Neither useful nor useless Somewhat useless Very useless		Determining which households needed follow-up Reading and using	1	2	3	4	5
	Not applicable, did not complete any classroom practice exercises		Census maps to locate households	1	2	3	4	5
in h to l	w useful were the in-class practice interviews elping you to prepare to use the Census maps ocate addresses needing followup? Were they		<ul> <li>Determining unit status on Census D</li> <li>Getting respondents to</li> </ul>	ay 1	2	3	4	5
ver use	y useful, somewhat useful, neither useful nor less, somewhat useless, or very useless? rk (X) one only.)	е	cooperate Completing an interview for an	1	2	3	4	5
2 3	Very useful Somewhat useful Neither useful nor useless Somewhat useless	f.	occupied unit Completing an interview for a vacant or	1	2	3	4	5
5 6	Very useless Not applicable, did not complete any classroom practice exercises	g	nonexistent unit  Completing an interview with a	1	2	3	4	5
49. Do y	you think there were too few, too many, or ut the right number of opportunities to		proxy respondent  Determining when to take a proxy Explaining the	1	2	3	4	5 5
goii	participate in in-class practice interviews before going out to begin your work on the NRFU operation? (Mark (X) one only.)		purpose of the Census	1	2	3	4	5
2.	Too few Too many About the right number	j.	Filling out your time sheet	1	2	3	4	5
6	Not applicable, did not complete any classroom practice exercises		If respondent left completing training continue with que	ng, go to ques	nediate tion 53	ely afte Bc. Othe	r erwise	9,
(Mar 1□ \ 2□ [	s practice FIELD WORK part of your training? (k (X) one only.) Yes No – Go to question 51 Don't know/Don't remember – Go to question 51	52.	How well prepare conduct NRFU in ended and productivery prepared, so whether you wer	terviews whotion work be mewhat pro e prepared o	en NF egan eparec or unp	RFU tra PDid y d, unsu repare	ainin ou feure of ed,	el
prac sho 1 - 2	you think the amount of time allocated for the etice FIELD WORK portion of training was too rt, too long, or about right? (Mark (X) one only.)  Too short  Too long  Right length	somewhat unprepared, or very unprepared?  (Mark (X) one only.)  1 Very prepared 2 Somewhat prepared 3 Unsure of whether you were prepared or unprepared 4 Somewhat unprepared 5 Very unprepared						ed
of to	v useful was the practice FIELD WORK portion raining? Was it very useful, somewhat useful, her useful nor useless, somewhat useless, or useless? (Mark (X) one only.)		Go to the "Thank"	You" paragrap	oh on t	he last	page	
2	Very useful Somewhat useful Neither useful nor useless Somewhat useless Very useless							

Section 1 - REASONS FO	DR TURNOVER - Continued					
<ul> <li>53. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read the answer categories under Q53a if interviewing during Address Canvassing. Read the answer categories under Q53b if interviewing during Update/Enumerate. Read the answer categories under Q53c if interviewing during NRFU.)</li> <li>Q53a - Address Canvassing (Mark (X) one only.)</li> <li>a. You disliked using or had difficulty using the hand-held computers to update address records</li> <li>b. You disliked using or had difficulty using the maps on the hand-held computer</li> <li>c. You had another job offer/you took another job</li> <li>d. You couldn't make it to training during the times when training was scheduled</li> <li>e. You couldn't work the required number of</li> </ul>	Q53b - Update/Enumerate (Mark (X) one only.)  a. ☐ You had transportation problems  b. ☐ You had family/personal responsibilities  c. ☐ You didn't feel prepared to do the job or were afraid you couldn't do it  d. ☐ You didn't realize what the job would entail  e. ☐ You had another job offer/You took another job  f. ☐ You couldn't work the required number of hours  g. ☐ You didn't like the area you were going to be assigned  h. ☐ You were concerned about the effect on your benefits (e.g., TANF)  i. ☐ You did not like the idea of having to be fingerprinted for the job  j. ☐ Other - Specify					
f. You didn't have access to a land-based telephone for transmissions  g. You had transportation problems  h. You had family/personal responsibilities  i. You didn't feel prepared to do the job or were afraid you couldn't do it  j. You didn't realize what the job would entail  k. You didn't like the area you were going to be assigned  I. You were concerned about the effect on your benefits (e.g., TANF, retirement)  m. You did not like the idea of having to be fingerprinted for the job  n. Other – Specify	Q53c - NRFU (Mark (X) one only.)  a. □ You disliked conducting interviews with strangers  b. □ You disliked using or had difficulty using the Census maps to locate addresses  c. □ You had another job offer/You took another job  d. □ You couldn't make it to training during the times when training was scheduled  e. □ You couldn't work the required number of hours  f. □ You had transportation problems  g. □ You had family/personal responsibilities  h. □ You didn't feel prepared to do the job or were afraid you couldn't do it  i. □ You didn't realize what the job would entail  j. □ You didn't like the area you were going to be assigned  k. □ You were concerned about the effect on your benefits (e.g., TANF)  l. □ You did not like the idea of having to be fingerprinted for the job  m. □ Other - Specify					
Read the following "  Thank you very much for your time interview, we estimated that this minutes. Send comments regarding aspect of this collection of inform reducing this burden to the:  Paperwork Project 0607-0404, U.S. Co. AMSD-Room 3K138, Washington, DC	ng the burden estimate or any other ation, including suggestions for					

Interviewer: Remember to specify on the front whether or not this was a completed interview.