



QUARTERLY SERVICES SURVEY

Due Date

Need help or have questions?

Call 1-800-772-7851

(8:30 a.m. - 5:00 p.m. ET, M-F)

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(Please correct any errors in name, address, and ZIP Code.)

Return via Internet:

econhelp.census.gov/qss

Return via Fax:

1-800-447-4613

To view Survey Results:

census.gov/services

Username:

Password:

GENERAL INSTRUCTIONS

Throughout this survey, any reference to **"this firm"** is referring to the EIN that is printed in the mailing address area or the new EIN that was provided as a response in **2**. Any responses related to "this firm" should only include data for the EIN referenced.

- Any significant change in this firm's operations should be noted in **8**
- For establishments sold or acquired during the quarter(s), report data only for the period the establishments were operated by this firm
- Estimates are acceptable if book figures are not available
- Enter "0" where applicable
- Report data on an accrual basis
- Dollars should be rounded to the nearest dollar
- If a figure is \$1,030,280,456 it should be reported as →

Bil.	Mil.	Thou.	Dol.

Include:

- Data for all Services establishments (excluding data for Retail, Wholesale, Manufacturing, Mining, and Construction operations) operated by this firm
- Data for auxiliary facilities primarily engaged in supporting services to this firm's establishment(s) such as warehouses, garages, central administrative offices, and repair services

21920012

1 SURVEY COVERAGE

Did this firm provide the business activities described below?

☐ Yes☐ No - Specify this firm's business activity ↴

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2 FEDERAL EMPLOYER IDENTIFICATION NUMBER (EIN)

Does this firm report payroll under EIN

☐ Yes☐ No - Enter current 9-digit EIN **AND** date payroll was first reported for this EIN

EIN (9 digits)

	-	
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Month Day Year

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3 ORGANIZATIONAL CHANGE**A. Did this firm experience any acquisitions, sales, mergers, and/or divestitures in third or second quarter of 2012?**☐ Yes☐ No - Go to **4****B. Which of the following organizational changes occurred in third or second quarter of 2012?**Check all that apply. If more than one organizational change occurred during the reporting period, explain in **8**.☐ Acquisition☐ Sale☐ Merger☐ Divestiture

Date of organizational change

AND

Enter detailed information below ↴

Month Day Year

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Name of company

EIN (9 digits)

	-	
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Address (Number and street, P.O. Box, etc.)

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City, town, village, etc.

State

ZIP Code

	-	
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4 REPORTING PERIOD**What time period is covered by the data provided in this report?**
☐ Calendar quarter

☐ Other - Report beginning and ending dates

Third Quarter			Second Quarter		
Beginning Date			Beginning Date		
Month	Day	Year	Month	Day	Year
End Date			End Date		
Month	Day	Year	Month	Day	Year

5 SALES, RECEIPTS, OR REVENUE

Firms operating on a commission basis should report commissions, fees, and other operating revenue income, not gross billings or sales.

INCLUDE

- Net **realized** gains as well as losses within specified area(s) of activity
- Earned interest
- Commissions and fees received from all sources, including fees earned for exchanging currencies, selling money orders, and cashing checks
- Net gains (losses) from the sale of real property owned by this establishment for investment, rent, or lease (NOT gross sales)
- Gross sales (NOTE net gains (losses)) of real property developed or buildings built by this establishment for sale
- Gross rents from real property leased by this establishment to others
- Total value of service contracts
- Amounts received for work subcontracted to others
- Revenue from services performed by domestic locations for foreign parent firms, subsidiaries, branches, etc.
- Rents from departments or concessions operated by other companies at this establishment
- Franchise sales, fees, and royalties
- Sale or licensing of rights to intellectual property protected by copyright or as industrial property (e.g., patents, trademarks)

EXCLUDE

- Taxes (sales, amusement, occupancy, use, or other) collected directly from customers or clients and paid directly to a local, State, or Federal tax agency
- Revenue from a domestic parent organization, or from franchise locations owned by others
- Revenue of departments or concessions operated by other companies at this establishment
- Revenue of foreign subsidiaries (those located outside the U.S., i.e., outside the 50 states, District of Columbia, U.S. Commonwealth Territories, or U.S. Possessions)
- Intracompany transfers

A. What was this firm's revenue in third and second quarters of 2012?

Third Quarter				Second Quarter			
\$ Bil.	Mil.	Thou.	Dol.	\$ Bil.	Mil.	Thou.	Dol.

B. Does the revenue reported in 5A represent book figure(s) or estimate(s)?

☐ Book figures

☐ Estimates

21920038

6 SOURCE OF REVENUE

Loan fees - Defined to include origination fees, participation fees, and other fees associated with loans to consumers, secured and unsecured, such as vehicle loans, boat loans, student loans, unsecured lines of credit, personal loans, and overdraft protection (except residential mortgage loans or home equity). Excluding interest income.

Other fees - Defined to include fees associate with services that provide a revolving line of credit to holders of credit cards, such as annual fess and penalty fees (i.e., late charges and other over-limit fees); also include service charges on general purpose deposit account related products, such as ATM charges and other electronic transaction fees, per-check fees, NSF or overdraft fees, and other deposit account service fees; inquiry and research fees; stop payment fees; early withdrawal penalties and fees; money order fees; travelers' check fees; remittance fees; and cashier's and certified check fees. Excluding interest income.

Individual - Refers to a person or household spending, investing, or saving their own money on their own behalf. All money managers in any form (such as fund managers or investment advisors) or investment funds should be treated as businesses.

How much of the revenue reported in 5A was received from the following sources of revenue in third and second quarters of 2012?

INTEREST INCOME

A. Gross interest income

NON-INTEREST INCOME

B. Loan fees and other fees income from individuals

C. Loan fees and other fees income from business and government

D. All other non-interest income

TOTAL

E. Verify Total

Sum of 6A-6D. Total must equal 5A.

Third Quarter				Second Quarter			
\$ Bil.	Mil.	Thou.	Dol.	\$ Bil.	Mil.	Thou.	Dol.

7 Not Applicable.

8 REMARKS - Please use this space to explain any significant quarter-to-quarter changes, to clarify responses, or indicate where data were estimated.

9 CONTACT INFORMATION

Name of person to contact regarding this report (Please print)					Title				
Telephone	Area code	Number		Extension	Fax	Area code	Number		
			-				-		
Website									

THANK YOU
for completing your **QUARTERLY SERVICES SURVEY**.

We suggest you keep a copy for your records.

Public reporting burden for this collection of voluntary information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Paperwork Project 0607-0907, U.S. Census Bureau, 4600 Silver Hill Road, AMSD-3K138, Washington, DC 20233. You may e-mail comments to Paperwork@census.gov; use "Paperwork Project 0607-0907" as the subject. PLEASE INCLUDE FORM NAME AND NUMBER IN ALL CORRESPONDENCE.

Respondents are not required to respond to any information collection unless it displays a valid approval number from the Office of Management and Budget. This 8-digit number appears in the top right corner on the front of this form.

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