**NOTICE** - Public reporting burden of this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: CDC/ATSDR Information Collection Review Office; 1600 Clifton Road, MS D-74, Atlanta, GA 30333, ATTN: PRA (0920-0234).

Assurance of Confidentiality - All information which would permit identification of an individual, a practice, or an establishment will be held confidential, will be used for statistical purposes only by NCHS staff, contractors, and agents only when required and with necessary controls, and will not be disclosed or released to other persons without the consent of the individual or the establishment in accordance with section 308(d) of the Public Health Service Act (42 USC 242m) and the Confidential Information Protection and Statistical Efficiency Act (PL-107-347).

## **NAMCS: Physician Survey**

The Physician Survey is an expansion of the National Ambulatory Medical Care Survey (NAMCS). The purpose of the survey is to collect information about physician work environments across many settings. Your participation is greatly appreciated. Your answers are completely confidential. Participation in this survey is voluntary. If you have questions or comments about this survey, please call 866-966-1473.

### 1. We have your specialty as

Is that correct?  $\Box_1$  Yes  $\Box_2$  No  $\rightarrow$  What is your specialty?

2. Do you do any <u>clinical work</u> (e.g., seeing patients, interpreting lab or imaging results)?

□1 Yes (Continue to Q3) □2 No. I do not do any clinical work. (Go to Q39)

The next set of questions asks about a <u>normal week</u> of work. We define "normal week" as a week with a normal caseload, with no holidays, vacations, or conferences. If your work varies, provide a normal week by averaging this work.

3. In a NORMAL WEEK, at how many locations do you do clinical work? \_\_\_\_\_LOCATIONS

The next questions are about your work at <u>all locations</u> where you do clinical work.

4. In a NORMAL WEEK, about how many hours do you work? \_\_\_\_\_\_Total hours (all locations)

5. Approximately how many days in a NORMAL WEEK do you work? \_\_\_\_\_day(s) per week

6. During a NORMAL WEEK of work, approximately how many patients do you care for?

7. During a NORMAL WEEK of work (at all locations), about how many total hours do you spend doing clinical work?

#### Total clinical work hours (If you answered 3 hours or fewer Go to Q39)

	ercent of your <u>total clinical work hours</u> is spent on not providing patient care. Enter "0" for activities you do not	Percent
a. Providing in-person evaluation and patient/c	ase management services	%
b. Performing procedures (e.g., diagnostic proc	cedures, anesthesia, surgery)	%
c. Providing in-person treatment for patients (e	.g., radiation therapy, chemotherapy)	%
d. Interpreting patient diagnostic tests (e.g., image)	aging studies, biopsies) for the medical record	%
e. Communicate with patients or caregivers by	email or telephone	%
f. Communicate with providers about patient n	nanagement and care coordination	%
<ul> <li>g. Patient-related clinical administrative tasks ( authorizations)</li> </ul>	e.g., patient-related office work, billing, or obtaining prior	%
h. Other (specify:	)	%
	TOTAL	100%

Total non-clinical work hours	6	
<b>8a. During a NORMAL WEEK of work (all locations), w</b> <u>hours</u> is spent on each of the following activities? <i>E</i> during a normal week.		Perc
a. Administrative tasks (e.g., practice or hospital manag	gement) not directly related to clinical care	
b. Teaching activities		
c. Research activities		
d. Professional activities (e.g., conferences, continuing	education)	
e. Other (specify:	)	
f. Other (specify:	)	
		100
because of such events as conferences, vacatio	weeks ion, which is the location you spend the most t	ime enga
because of such events as conferences, vacatio The next questions are about the <u>primary practice locat</u> n clinical work. Your primary practice location may diff	ns, illness, etc.? weeks ion, which is the location you spend the most ti er from the medical organization that employs y	ime enga you.
because of such events as conferences, vacatio The next questions are about the <u>primary practice locat</u> In clinical work. Your primary practice location may diff	ns, illness, etc.? weeks weeks weeks ion, which is the location you spend the most ti er from the medical organization that employs y 13. Overall, how would you rate the quali teamwork among the clinicians at your prin	ime enga you. ity of mary
because of such events as conferences, vacation The next questions are about the <u>primary practice locat</u> In clinical work. Your primary practice location may different <b>11.</b> Which of the following settings describes your <u>primary practice location</u> ? CHECK ONE ONLY In Office or clinic physically located within a larger medical	ns, illness, etc.? weeks weeks weeks 13. Overall, how would you rate the qual teamwork among the clinicians at your prin practice location that provide care for your	ime enga you. ity of mary
because of such events as conferences, vacatio The next questions are about the <u>primary practice locat</u> n clinical work. Your primary practice location may differ 11. Which of the following settings describes your <u>primary practice location</u> ? CHECK ONE ONLY	ns, illness, etc.? weeks weeks weeks ion, which is the location you spend the most ti er from the medical organization that employs y 13. Overall, how would you rate the quali teamwork among the clinicians at your prin	ime enga you. ity of mary
because of such events as conferences, vacation The next questions are about the primary practice location of the following settings describes your primary practice location? CHECK ONE ONLY 1 Office or clinic physically located within a larger medical facility or campus	<ul> <li>ns, illness, etc.?weeks</li> <li>ion, which is the location you spend the most the refrom the medical organization that employs you for the medical organization that provide care for your print excellent</li> </ul>	ime enga you. ity of mary
<ul> <li>because of such events as conferences, vacation</li> <li>The next questions are about the primary practice location may differences in clinical work. Your primary practice location may difference in the following settings describes your primary practice location? CHECK ONE ONLY</li> <li>1 Office or clinic physically located within a larger medical facility or campus</li> <li>2 Office or clinic located in the community (not in a larger medical facility or campus)</li> <li>3 Other outpatient facility (ambulatory or surgical center)</li> </ul>	ns, illness, etc.? weeks weeks ion, which is the location you spend the most ti er from the medical organization that employs y 13. Overall, how would you rate the qualit teamwork among the clinicians at your prin practice location that provide care for your 1 Excellent 2 Very good	ime enga you. ity of mary
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<ul> <li>because of such events as conferences, vacation</li> <li>The next questions are about the primary practice location may differences in clinical work. Your primary practice location may differences in clinical work. Your primary practice location may difference in the following settings describes your primary practice location? CHECK ONE ONLY</li> <li>1 Office or clinic physically located within a larger medical facility or campus</li> <li>2 Office or clinic located in the community (not in a larger medical facility or campus)</li> <li>3 Other outpatient facility (ambulatory or surgical center)</li> <li>4 Hospital setting (inpatient ward, emergency department, surgical suite, radiological facility)</li> </ul>	ns, illness, etc.? weeks ion, which is the location you spend the most ti er from the medical organization that employs y 13. Overall, how would you rate the qualit teamwork among the clinicians at your prin practice location that provide care for your 1 Excellent 2 Very good 3 Good 4 Fair	ime enga you. ity of mary r patients
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<ul> <li>because of such events as conferences, vacation</li> <li>The next questions are about the primary practice location may differences and the following settings describes your primary practice location? CHECK ONE ONLY</li> <li>1 Office or clinic physically located within a larger medical facility or campus</li> <li>2 Office or clinic located in the community (not in a larger medical facility or campus)</li> <li>3 Other outpatient facility (ambulatory or surgical center)</li> <li>4 Hospital setting (inpatient ward, emergency department, surgical suite, radiological facility)</li> <li>5 Long-term or post-acute care setting</li> <li>6 Other setting (<i>Please describe</i>):</li></ul>	<ul> <li>ns, illness, etc.?weeks</li> <li>ion, which is the location you spend the most the from the medical organization that employs yeeks</li> <li>13. Overall, how would you rate the qualities teamwork among the clinicians at your print practice location that provide care for your</li> <li>1 Excellent</li> <li>2 Very good</li> <li>3 Good</li> <li>4 Fair</li> <li>5 Poor</li> <li>6 N/A -No other clinicians in my primary print print print print primt primt</li></ul>	ime enga you. ity of mary r patients actice actice th record ry practic
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<ul> <li>because of such events as conferences, vacation</li> <li>The next questions are about the primary practice location and differences of the following settings describes your primary practice location? CHECK ONE ONLY</li> <li>1 Office or clinic physically located within a larger medical facility or campus</li> <li>2 Office or clinic located in the community (not in a larger medical facility or campus)</li> <li>3 Other outpatient facility (ambulatory or surgical center)</li> <li>4 Hospital setting (inpatient ward, emergency department, surgical suite, radiological facility)</li> <li>5 Long-term or post-acute care setting</li> <li>6 Other setting (<i>Please describe</i>):</li></ul>	<ul> <li>ns, illness, etc.?weeks</li> <li>ion, which is the location you spend the most the from the medical organization that employs yeeks</li> <li>13. Overall, how would you rate the qualities teamwork among the clinicians at your print practice location that provide care for your</li> <li>1 Excellent</li> <li>2 Very good</li> <li>3 Good</li> <li>4 Fair</li> <li>5 Poor</li> <li>6 N/A -No other clinicians in my primary print print print print primt primt</li></ul>	ime enga you. ity of mary r patients actice th record ry practic

15.	<ul> <li>Do you share any patient health information electronically (not fax) with any other providers, including hospitals, ambulatory providers, or labs?</li> <li>1 Yes</li> <li>2 No</li> <li>3 Unknown</li> <li>4 Not applicable, I do not have an EHR system</li> </ul>	<ul> <li>16. Does your EHR at your primary practice location have the capability to electronically send health information to another provider whose EHR system is different from your own?</li> <li> <ul> <li>1 Yes</li> <li>2 No</li> <li>3 Unknown</li> <li>4 Not applicable, I do not have an EHR system</li> </ul> </li> </ul>					
	17. Does the primary practice location have the computerized capabilities listed below? CHECK NO MORE THAN ONE BOX PER ROW. If you do not perform task mark Not Applicable.	Yes     Yes, but turned off     No     Unknown     Not Applicable					
a.	Identifying patients due for preventive or follow-up care in order to send patients reminders?		2	□з	□5	6	
b.	Providing reminders for guideline-based interventions or screening tests?		<b>2</b>	□3	5	6	
C.	Ordering lab tests?		<b></b> 2	□3	5	6	
d.	Ordering radiology tests?		2	3	5	6	
e.	Generating lists of patients with particular health conditions?		<b>2</b>	□3	5	6	
	18. Do you think the following are major problems, minor problems, or not problems affecting your ability to provide high quality care?		Not a Problem	Minor Problem	Major Problem	Not applicable	
a.	Not enough time to spend with patients during visits			2	□3	□0	
b.	Too many clinical reminders from my electronic health record	I		<b></b> 2	□3		
C.	Lack of timely information about patients I see who have bee other physicians	n cared for b	У 🗆 1	<b>2</b>	□3	□o	
e.	e. Lack of access to research evidence to guide my clinical decisions			<b>2</b>	□з	□o	
	f. Not enough resources (e.g., time, staff, decision aides) to provide patients with balanced information about treatment options.		6	<b></b> 2	□3	□o	
g.	g. Not enough resources (e.g., time, staff, decision aids) to incorporate patient preferences into the medical plan			<b></b> 2	3	<b></b> 0	
h.	<ul> <li>b. Difficulty obtaining specialized diagnostic tests, treatments, or specialist referrals for my patients in a timely manner.</li> </ul>			<b></b> 2	□3	□o	
i.	Patient difficulty paying for needed care			2	3		

<ol> <li>How many of the following types of staff are associated with the primary practice location? If none, mark box provided. Include yourself in the applicable physician category.</li> </ol>	Number of staff at the primary practice
Specialist physicians	None
Primary care physicians	None
Physician assistants	None
Advanced practice nurses	None
Registered nurses	None
Licensed practical nurse/medical assistant	None
Other licensed health professionals	None
Number of administrative staff	None

### 19. Of all of your patients, what percentage do you provide primary care?

\_ % of patients

### If you provide primary care for <u>10% or more</u> of your patients, continue to Q20a If you provide primary care for <u>less than 10%</u> of your patients, skip to Q21.

20a. How often can the patients you pro primary care to	20a. How often can the patients you provide primary care to		Often	Som	etimes	Rarely	Never	Uncertain
isee you each time they visit?		<b>1</b>	<b></b> 2		□3	4	5	6
20b. How often is the primary practice location	Always	Often	Sometin	nes	Rarely	Never	Uncert	ain 🛛 6
iopen for patient visits after the your by using shou hours, such mission weekends?	t 🖂 1	21	2 3		4	<b>□</b> ₅	□₅ □	6
iiable to see sick patients that same day?		<b>2</b>	3	3	4	□5		5
iiiable to provide timely advice to patients 20c. Can patients of the following services on some services on some services of the following ser	te at	□ <sub>2</sub> Yes		0	- Únkn	own		6
a. Nutrition counseling				2		5		
b. Immunizations				2		5		
c. Family planning or birth control services				2		5		
d. Counseling for behavior or mental health problems				2		5		
e. Treatment of a minor laceration				2		5		

20d. If a patient for whom you provide primary care presents with <u>new onset low back pain</u> , how likely is it that you will do each of the following?	Very Likely	Somewhat Likely	Somewhat Unlikely	Very Unlikely
Conduct needed history and physical exam for initial assessment		<b>2</b>	□3	4
Order and interpret the necessary diagnostic tests		<b>2</b>	□3	4
Initiate treatment		2	□3	4
Refer the patient to a different health professional		<b>2</b>	3	4
20e. If a patient for whom you provide primary care presents with <u>amenorrhea</u> , how likely is it that you	Very Likely	Somewhat Likely	Somewhat Unlikely	Very Unlikely

		will do each of the following?									
		Conduct needed history and physica assessment	al exam for i	initial		<b>1</b>		<b></b> 2	□3		4
		Order and interpret the necessary di	iagnostic te	sts				2	3		4
		Initiate treatment						2	3		4
		Refer the patient to a different health	n professior	nal		<b></b> 1		<b></b> 2	□3		4
		20f. If a patient for whom you provide presents with <u>depression sympto</u> that you will do each of the follow	ms, how li			√ery ikely		newhat ikely	Somewhat Unlikely	Ve	ry Unlikely
		Conduct needed history and physica assessment	al exam for i	initial				<b>_</b> 2	□3		4
		Order and interpret the necessary di	iagnostic te	sts				2	<b>3</b>		4
		Initiate treatment						2	3		4
		Refer the patient to a different health	n professior	nal					3		4
		20g. If a patient for whom you provide presents with <u>diabetes symptoms</u> that you will do each of the follow	<u>s</u> , how likel			very ikely		newhat ikely	Somewhat Unlikely	Ve	ry Unlikely
	Conduct needed history and physical exam for initial assessment				<b>2</b>		□3		4		
		Order and interpret the necessary di	agnostic te	sts				2	□3		4
		Initiate treatment						2	□3		4
		Refer the patient to a different health	n professior	nal				2	3		4
20j.	with prim <i>prac</i>	hat extent do you agree or disagree the following statements about ary care provided at your <i>primary</i> <i>tice location</i> ?	Strongly Agree	Somewh Agree		Somev Disag		Strongl Disagre	Uncertain	Ve	ry Unlikely
a.	coor	primary care team is responsible for and physica linating all patient eater across multiple	al exam for $\Box_1$	initial				□2 □4			4
	settir		annostic te	sts						_	4
b.	with a	primary care team routinely identifies patients a hospital admission or emergency rtment visit.		<b></b> 2		3	3	4	5		□4 □4
C.	disch	himary care team routinely obtains patient arge summaries across all care settings, ding t <del>ransfers from one care setting to another</del>		2			<u> </u>	2 4	5		
	(as ir	hospitatie next questions are about the p	primary car	r <u>e team</u> , w	hich	is a sm	all te	am of yo	u and other s		
d.		primary care team contacts patients soon after ital discharge to coordinate follow-up care.		<b></b> 2		3	}	4	5	ork	
e.		primary care team routinely reconciles cations with patients after care transitions.		2			}	4	5		
f.	The primary care team provides consultants or specialists the clinical reason for the referral.			<b>2</b>			3	4	5	:	
g.	ዋhe∙p refe¶	plangerater antients antisides the states visit					3	¥			
h.	speci	primary care team routinely follows up with alists to obtain reports		<b>2</b>			3	4	5		5
i.	The p abou clinic	nterventions and management primary care team routinely asks patients t self-referrals to request reports from those ians.		2			3	4	5		-

20k. Has your primary practice location been recognized as a Patient Centered Medical Home (PCMH) by a state, a commercial health plan, or a national organization, such as the National Committee for Quality Assurance (NCQA), the Joint Commission, URAC, or the Accreditation Association of Health Care Practice?         □1 Yes       □2 No, but we are preparing to apply within 12 months         □3 No and no plans to apply to apply within 12 months       □4 Uncertain         The next questions are about the characteristics of the medical organization that employs you. By medical organization we mean the organization that employs physicians who work together and may share staff, patient medical records, and includes solo practices and groups owned by a hospital. If the medical organization has more than one location answer across all locations.         20. Including yourself, how many physicians are in your medical organization? Include all practice locations.         □1 100 or fewer physicians → 1       □ physicians are in my organization									
21. How would you rate this medical organization's performance in each o	Image: Description of the following areas over the past 12 months?       Excellent       Very Good       Good       Fair       Poor       Uncertain								
Financial performance			<u></u> 2	□3	4	5	6		
Leadership of the organization			2	□3	4	5	6		
Quality of patient care			2	□3	4	5	6		
22. Which of the following best describes this medical organization? CHECK ONE ONLY.       24. Who owns the medical organization? CHECK ALL THAT APPLY.         1 Independent physician practice       2 Group or staff model HMO         2 Group or staff model HMO       1 Physicians owned by a hospital, hospital system or medical school         3 Network of physicians owned by a hospital, hospital system or medical school       3 Insurance company, health plan, or HMO         4 Hospital or medical school staff       5 Other (please specify)         23. What are the three most common physician specialties represented in your medical organization?       6 Other public or private hospital, health system, or foundation owned by a hospital         1.									
26. Who is most involved with decisions for each of the following activities?	decisions for each of the following location at my location within my medical applicable								
a. Contracting with insurance plans			2		3	4	□5		
b. Purchasing medical equipment used at your primary practice location			2		;	4	□5		
c. Hiring new physicians at your primary practice location									
d. Hiring support staff at your primary practice location			<b>2</b>			4	5		

27. To better understand medical organizations, we are conductive interested in learning about other aspects of your medical organizations and relationships with other health care organizations. Please primary practice administrator or person you think is been information you provide will be strictly protected under the Name	ganization, such as network affiliations, payment structures, se provide contact information for your organization's st qualified to answer these questions. The contact
The next questions are about you. All information collected will Consistent with Federal laws, identities of respondents will ne	
28. In general, how satisfied or dissatisfied are you with your career in medicine?	31. In what clinical area(s) are you board certified?
□1 Very dissatisfied	
□2 Somewhat dissatisfied	
□3 Neither satisfied nor dissatisfied	32. Regardless of board certification, what is your main
□4 Somewhat satisfied	specialty or subspecialty (that is the area considered to be your primary clinical focus)?
□5 Very satisfied	
29. What is your race? (CHECK ALL THAT APPLY)	
□1 White	33. In what year did you begin working in this specialty
□2 Black	area? (please do not include years in residencies or
□3 Asian	fellowships)
American Indian, Alaska Native, or Pacific Islander	YEAR
□5 Other (Please specify)	34. In your personal life, are you the primary caregiver for anyone in your family including children or adults (e.g., spouse, partner, parent, or relative)?
30. What is your ethnicity?	$\Box_1 Yes$
□1 Hispanic or Latino	□ □2 No
□2 Not Hispanic or Latino	

35. Please estimate your personal total <u>pre-tax</u> income from the practice of medicine in 2013. This information will be strictly protected under Federal data privacy rules and only used in aggregate from across groups of many physicians. Please feel free to round to the nearest \$20,000.

\$;;;	
<b>36. Estimate what percentage of your total compensation is based on the following ways that pl</b> Your percentage of total compensation should sum to 100%.	hysicians are paid.
Guaranteed or "base" salary (not directly tied to your productivity or clinical performance)	%
Your own individual productivity (e.g., cash collection, billings, relative value units, visits)	%
Your own management of health care resources for your patients as compared to other physicians	%
Performance on measures of your patients' satisfaction with the care you provide( e.g., results of patient satisfaction surveys)	%
Performance on measures of the quality of care you provide to your patients (e.g., measures of adherence to guidelines, complication rates, quality review by peers)	%
Some share of your medical organization's net revenue	%

%

# 37. Would you have preferred to complete this questionnaire through a Website or would you have preferred to complete this questionnaire by paper?

- 1 Strong paper preference
- 2 Slight paper preference
- 3□ Slight website preference
- 4 Strong website preference

### 38. Who completed this survey?

- 1 The physician to whom it was addressed
- 2 Office staff
- 3 Other

### 39. Were you asked to skip ahead because you do not do clinical work more than 3 hours a week?

1 Yes (go to 40a)

 $2\square$  No (Thank you- for your participation – please provide comments about the survey in the Comment box)

### 40a. What do you spend most of your work time doing? (Select all that apply)

- $\square$  Administrative tasks
- 2 Teaching activities
- 3 Research activities
- 4 Professional activities
- 5 I am retired
- $6\square$  I practice medicine no more than 3 hours a week.
- 7 Other (*Please specify*) \_

2. Comment Box: Were there any questions that you had problems answering or question you were unable to express your response fully?

- 3.
- 4.
- 5.

Thank you for your participation. Please return your survey in the envelope provided. If you have misplaced this envelope, please send survey to: 2605 Meridian Parkway, Suite 200, Durham, NC 27713

Boxes for Admin Use