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National Electronic Health Records Survey 2015

1. We have your specialty as:	4. Do you see ambulatory patients in any of the following settings? CHECK ALL THAT APPLY.
Is that correct?	1□ Private solo or group practice
☐1 Yes ☐2 No → What is your specialty?	2□ Freestanding clinic/urgicenter (not part of a hospital outpatient department)
This survey asks about ambulatory care , that is, care	3□ Community Health Center (e.g., Federally Qualified Health Center (FQHC), federally funded clinics or
for patients receiving health services without admission to a hospital or other facility.	"look-alike" clinics) 4□ Mental health center
Do you directly care for any ambulatory patients in your work?	5 Non-federal government clinic (e.g., state, county, city, maternal and child health, etc.)
☐1 Yes → Continue to Question 3	6 Family planning clinic (including go to Planned Parenthood) settings, go to question 5
□2 No Please stop here and return the questionnaire in □3 I am no longer the envelope provided. in practice Thank you for your time.	7 Health maintenance organization or other prepaid practice (e.g., Kaiser Permanente)
The next question asks about a <u>normal week</u> . We define a normal week as a week with a normal caseload, with no holidays, vacations, or conferences.	8 Faculty practice plan (An organized group of physicians that treats patients referred to an academic medical center)
3. Overall, at how many office locations (excluding hospital emergency or hospital outpatient departments) do you see ambulatory patients in a normal week? locations	9☐ Hospital emergency or hospital outpatient departments 10☐ None of the above If you select only 9 or 10, go to Q33
5. At which of the settings (1-8) in <u>question 4</u> do you see the WRITE THE NUMBER LOCATED NEXT TO THE BOX YOU CHEED (For the rest of the survey, we will refer to this	HECKED.
	rding the reporting location indicated in question 5 where this survey was sent.
6. What are the county, state, zip code, and telephone nu	umber of the reporting location?
Country USA County	State
Zip Code Telephone	()

7.	How many physicians, includi reporting location?	_	12b Does your current EHR system meet meaningful use criteria as defined by the Department of Health and Human Services?
	7a How many physicians, in this practice (including p		\Box 1 Yes (Go to 12b1)
	reporting location, and pl	hysicians at any other	☐2 No (skip to 12c)
	locations of the practice)	?	☐3 Unknown(skip to 12c)
	□1 1 physician □4 11-5	50 physicians	
	\square 2 2-3 physicians \square 5 51-3	100 physicians	12b. Does your EHR have the capability to electronically
	☐3 4-10 physicians ☐6 Mor	e than 100 physicians	send health information to another provider whose EHR system is different from your system?
8.	Is the reporting location a sing (group) practice?	gle- or multi-specialty	□1 Yes □2 No □3 Unknown
	□1 Single □2 Mul	ti	12c. What is the name of your current EHR system? CHECK ONLY ONE BOX. IF OTHER IS CHECKED, PLEASE SPECIFY THE NAME.
9.	How many mid-level providers		
	practitioners, physician assist midwives) are associated with		☐ Allscripts ☐ e-MDs ☐ 11 NextGen
	location?		☐2 Community ☐7 Epic ☐12 Practice Fusion
	mid-level providers		Computer Service, Inc Service, Inc
10.	How many patients do you cuthe reporting location?	rrently take care of at	3 athenahealth Greenway 14 Other, specify
11		of patients	□4 Cerner □10 Eyefinity/ ————
+ + .	At the reporting location, are y accepting new patients?	ou currently	5 eClinicalWorks Officemate 15 Unknown
	□1 Yes □2 No □3 11a If yes, from those new pa following types of payme		12d Has your practice made an assessment of the potential risks and vulnerabilities of your electronic health information within the last 12 months? This assessment would help identify privacy- or security-related issues that may need to be corrected.
1.	Private insurance capitated	□1 □2 □3	□1 Yes □2 No □3 Unknown
2.	Private insurance non-capitated	□1 □2 □3	
3.	Medicare	□1 □2 □3	13. At the reporting location, are there plans to purchase a new EHR system within the next 18 months?
4.	Medicaid/CHIP	□1 □2 □3	\Box_1 Yes, with the same EHR vendor
5.	Workers' compensation	□1 □2 □3	□2 Yes, with a different EHR vendor
6.	Self pay	□1 □2 □3	☐3 Yes, first-time purchase of EHR system
7.	No charge	□1 □2 □3	□4 No
12.	Does the reporting location us record (EHR) system? Do not systems.		□s Unknown
	☐1 Yes, all electronic		14. Medicare and Medicaid offer incentives to practices that demonstrate "meaningful use of health IT." Has
	•	Go to Question 12a	your reporting location applied for Meaningful Use Incentive Program payments?
	□3 No		□1Yes □2No □3Unknown
		Skip to Question 13	15. Doop your reporting loopting when to combute.
	12a. In which year did you ins		15. Does your reporting location plan to apply for Meaningful Use Incentive Program payments in the future?
	EHR system?		□1Yes □2No □3Unknown
	Year:		

capa	cate whether the reporting location has each of the computerized abilities listed below and how often these capabilities are used. CK NO MORE THAN ONE BOX PER ROW.	Yes, used routinely	Yes, but not used routinely	No	Unknown
16a	Recording patient history and demographic information?		\square_2	Пз	□ 4
16b	Recording patient problem list?		□ ₂	□3	□ 4
16c	Recording and charting vital signs?		□ 2	□3	□ 4
16 d	Recording patient smoking status?		□ 2	□3	□ 4
16e	Recording clinical notes?		□ ₂	□3	□ 4
16f	Recording patient's medications and allergies?		□ ₂	□3	□ 4
16 g	Reconciling lists of patient medications to identify the most accurate list?	□1	□ 2	Пз	□ 4
16h	Providing reminders for guideline-based interventions or screening tests?	□1	<u>2</u>	□3	□ 4
16i	Ordering prescriptions?		□ 2	□3 Skip to 16j	□ ₄ Skip to 16j
	16i1 Are prescriptions sent electronically to the pharmacy?	□1	□2	Пз	□4
	16i2 Are warnings of drug interactions or contraindications provided?	□ ₁	<u>2</u>	Пз	□ 4
16j	Ordering lab tests?	□1	□ 2	□3 Skip to 16k	\Box_4 Skip to 16k
	16j1 Are orders sent electronically?		□ 2	Пз	□ 4
16k	Viewing lab results?	□1	□ 2	\square_3 Skip to 16l	\Box_4 Skip to 16l
	16k1 Can the EHR/EMR automatically graph a specific patient's lab results over time?		□ ₂	<u>□</u> 3	<u>□</u> 4
16 l	Ordering radiology tests?		□ 2	Пз	□ 4
16m	Viewing imaging results?		□ 2	Пз	□ 4
16n	Identifying educational resources for patients' specific conditions?		□ 2	Пз	□ 4
160	Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?	□1	<u>2</u>	Пз	□ 4
16p	Identifying patients due for preventive or follow-up care in order to send patients reminders?	□1	□ 2	□3	□ 4
16q	Generating lists of patients with particular health conditions?	□1	□ 2	□3	□4
16 r	Electronic reporting to immunization registries?		□ 2	Пз	□ 4
16s	Providing patients with clinical summaries for each visit?		□ 2	П3	□ 4
16t	Exchanging secure messages with patients?		□ 2	□3	□ 4
16 u	Ability for patients to electronically view their online medical record?	□1	□ 2	Пз	□ 4
16v	Ability for patients to download their online medical record?		□ 2	Пз	□ 4
16w	Ability for patients to electronically send their online medical record to a third party (e.g., another provider, Patient Health Records)?	□ 1	□ 2	□з	□4

17.	Has your reporting location been recognized as a	20.	Who	owns the reporting location? CHECK ONE.
	Patient Centered Medical Home (PCMH) by a state, a		\Box 1	Physician or physician group
	commercial health plan, or a national organization, such as the National Committee for Quality Assurance		□ 2	Insurance company, health plan, or HMO
	(NCQA), the Joint Commission, URAC, or the			Community health center
	Accreditation Association of Health Care Practice?		a	Medical/academic health center
	□1 Yes □2No □3 Unknown			
	LI 163 LEIVO LO OTIMIOWII		∐5 □	Other hospital
			∐6	Other health care corporation
			□ 7	Other
18.	Does the reporting location participate in an Accountable Care Organization arrangement with Medicare or private insurers? An ACO is an entity typically composed of primary care physicians, specialists, and hospitals, and held financially accountable for the cost and quality of care delivered to a defined group of patients. □1 Yes □2 No □3 Unknown	21.		ghly, what percent of your patients are insured ledicaid? _%
19.	Does the reporting location participate in a Pay-for-Performance arrangement, where you can receive financial bonuses based on your performance? □1 Yes □2 No □3 Unknown	22.	_	you treat patients insured by Medicare? Yes □2 No □3 Unknown

The following questions are about how the medical organization sends and receives patient health information. By medical organization we mean the organization that employs physicians who work together and may share staff, patient medical records, and profits; this also includes solo practices and groups owned by a hospital. Patient health information may include information, such as medication lists, problem lists, medication and allergies lists, imaging reports, laboratory results, registry data (e.g. immunizations, cancer), and referrals.

23.	How often is patient health information <u>sent</u> to sources (e.g., other providers, public health agencies) <u>outside your medical organization</u> using the following methods of data transmission?	Often	Sometimes	Rarely	Never	Uncertain
a.	Paper-based method (e.g. mail, fax)	1□	2	3	4	5□
b.	eFax	1	2	3	4	5□
c.	EHR (not eFax)	1	2	3	4	5
d.	Web Portal (separate from EHR)	1	2	3	4	5

24. How often do you <u>receive</u> patient health					
information from sources (e.g., other	Often	Sometimes	Rarely	Never	Uncertain

providers, public health agencies) <u>outside</u> <u>your medical organization</u> using the following methods of data transmission?					
a. Paper-based method (e.g. mail, fax)	1□	2	3	4□	5
b. eFax	1	2	3	4	5
c. EHR (not eFax)	1	2	3□	4	5
d. Web Portal (separate from EHR)	1	2	3	4	5

25. Do you refer patients to the following providers? If yes, how often do you send patient health information <u>electronically</u> through either your EHR or web portal? Do NOT include eFax, fax, or other paper-based methods.

		Yes	No	Often	Sometimes	Rarely	Never
a.	Ambulatory care providers outside organization	1□	2□ Skip to 19b	1	2	3□	4□
b.	Ambulatory care providers within organization	1	2□ Skip to 19c	1	2	3□	4□
c.	Unaffiliated hospitals	1 -	2□ Skip to 19d	1□	2	3□	4□
d.	Affiliated hospitals	1	2□ Skip to 19e	1	2	3□	4□
e.	Behavioral Health providers	1	2 Skip to 19f	1	2	3□	4□
f.	Long-term care providers	1	2 Skip to 20	1	2	3□	4□

26. Do you see patients that have received care from the following providers? If yes, how often do you receive patient health information <u>electronically</u> through either your EHR or web portal? Do NOT include eFax, fax, or other paper-based methods.

	Yes	No	Often	Sometimes	Rarely	Never
a. Ambulatory care providers outside organization	1	2□ Skip to 20b	1□	2	3□	4□
b. Ambulatory care providers within organization	1□-	2□ Skip to 20c	1□	2□	3□	4□
c. Unaffiliated hospitals	1□	2□ Skip to 20d	1	2	3□	4□
d. Affiliated hospitals	1□-	2 Skip to 20e	1	2	3□	4□
e. Behavioral Health providers	1	2□ Skip to 20f	1□	2	3□	4□
f. Long-term care providers	1	2□ Skip to 21	1□	2	3□	4□

If you do not have an EHR system please skip to Question 29.

If you have an EHR system <u>continue to</u> Question 27.

27. Do you electronically <u>send and receive</u> , <u>send only</u> , or <u>receive only</u> the following types of patient health information to and from sources outside your medical organization (e.g., other providers, public health agencies)? Electronically <u>does not</u> include eFax, fax, or paper-based methods.	Both send and receive electronically	Send electronically only	Receive electronically only	Do not send or receiv e electro nically
Medication lists	1	2	3□	4
Patient problem lists	1	2	3□	4
Medication allergies lists	1	2	3□	4
Imaging reports	1	2	3□	4
Laboratory results	1	2	3□	4
Registry data (e.g. immunizations, cancer)	1	2	3□	4
Referrals	1	2	3□	4
Transition of care summary or a summary of care record	1	2	3□	4□
Hospital discharge summaries			3□	4□
Emergency Department notifications			3□	4
28. Are you able to integrate the following types of	Yes	No	Uncertain	NA:

patient health information that you electronically receive into your EHR without special effort (e.g., manual entry or scanning)?				Do not receiv e infor matio n electr onical ly	
Medication lists	1□	2□	3□	4 <u></u>	
Patient problem lists	<u> </u>	2	3□	4	
Medication allergies lists	<u> </u>	2	3	4	
Imaging reports	1	2	3	4□	
Laboratory results	 1	2	3	4	
Registry data (e.g. immunizations, cancer)	<u> </u>	2	3□	4	
Referrals	<u> </u>	2	3	4	
Transition of care summary or a summary of care record	1	2	3	4	
Hospital discharge summaries	1	2	3	4□	
Emergency Department notifications	1	2	3	4	
29. While treating patients seen by other providers outside necessary clinical information (such as hospital discharationic does not include fax or e-fax. □Often □□Sometimes □□Rarely □□					
necessary clinical information (such as hospital discharing lectronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health	Never nding, or queryir 30b.	mmaries) <u>electro</u> ng patient healtl How often do <u>electronicall</u> y	nically available n information for your y search for h	at the point rom source staff ealth	nt of care?
necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medicator organization (e.g. remote access to other facility health information exchange organization)?	Never adding, or querying 30b.	mmaries) electronically information for medical a new patien who has recommend	nically available n information for your	om source staff ealth outside o when see	ees of eing
necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medicate organization (e.g. remote access to other facility health information exchange organization)? 1 Yes (Go to 30a)	Never adding, or querying 30b.	How often do electronically information four medica a new patien who has receptored	nically available you or your y search for h from sources l organization t or an existin	om source staff ealth outside o when see	ees of eing
necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medicator organization (e.g. remote access to other facility health information exchange organization)?	Never adding, or querying 30b.	How often do electronically information fyour medica a new patien who has recoproviders?	nically available n information for your y search for he from sources organization to an existing eived services to 30b1))	om source staff ealth outside o when see	ees of eing
necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medicate organization (e.g. remote access to other facility health information exchange organization)? 1 Yes (Go to 30a)	Never adding, or querying 30b.	How often do electronically information f your medica a new patien who has receproviders?	nically available n information for your yearch for he from sources lorganization to an existing eived services to 30b1))	om source staff ealth outside o when see	ees of eing
necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medical organization (e.g. remote access to other facility health information exchange organization)? 1 Yes (Go to 30a) 2 No(Skip to 31) 3 Uncertain (Skip to 31) 30a. What type of patient health information do years.	Never Ading, or querying 30b.	How often do electronically information from your medica a new patien who has recoproviders? 1 Always (Go 2 Often (Go to 3 Sometimes	nically available n information for your yesearch for he from sources lorganization to an existing eived services to 30b1)) (Go to 30b1))	om source staff ealth outside o when see	ees of eing
necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medicate organization (e.g. remote access to other facility health information exchange organization)? 1 Yes (Go to 30a) 2 No(Skip to 31) 30a. What type of patient health information do yor your staff routinely search for from sources	Never Ading, or querying 30b. al	How often do electronically information f your medica a new patien who has receproviders?	nically available n information for your yesearch for he from sources lorganization to an existing eived services to 30b1)) (Go to 30b1))	om source staff ealth outside o when see	ees of eing
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necessary clinical information (such as hospital dischare Electronic does not include fax or e-fax. 1 Often 2 Sometimes 3 Rarely 4 These questions ask about electronically searching, finoutside your medical organization. 30. Do you or your staff have the capability to electronically search for your patient's health information from sources outside of your medical organization (e.g. remote access to other facility health information exchange organization)? 1 Yes (Go to 30a) 2 No(Skip to 31) 30a. What type of patient health information do yor your staff routinely search for from sources outside your medical organization? Check all the apply. 1 Lab results 2 Patient problem lists 3 Imaging reports	Never Ading, or querying 30b. al	How often de electronically information from your medica a new patien who has receproviders? 1 Always (Go 2 Often (Go to 3 Sometimes 4 Rarely (Go to 5 Never (Skip 30b1. How de patient	h information for your y search for h from sources I organization t or an existing eived services to 30b1)) (Go to 30b1)) (Go to 30b1))	staff ealth outside of when see in gratients from other staff sea nation from from other staff sea nation from staff sea nation from other staff sea nation from staff sea nation st	ees of eing ther her
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7□Other	er 3□Other								
31. To what extent do you agree or disagree with the following statements about electronic information exchange (exchange refers to electronically sending, receiving, or finding patient health information)? "Electronically exchanging clinical information with other sources outside my medical organization"	Strongly Agree	Somewha t Agree	Somewha t Disagree	Strongly Disagree	NA: Do not electronically exchange data				
aimproves my practice's quality of care	1	2	3□	4	5				
bincreases my practice's efficiency	1	2	3	4	5				
creduces duplicate test ordering	1	2	3	4□	5				
dprevents medical/medication errors	1	2	3	4	5				
eis cumbersome to do with our EHR	1	2	3□	4	5□				
fis limited;providers in my referral network do not have the electronic capability to exchange data	1	2	3	4	5□				
g provides me with complete clinical information, both current and historical, from sources outside my medical organization.	1	2	3□	4□	5□				
h provides me with clinical information that I can trust.	1□	2	3□	4	5				
32. What is a reliable E-mail address for the physic	32. What is a reliable E-mail address for the physician to whom this survey was mailed?								
33. Who completed this survey? □1The physician to whom it was addressed □2Office staff □3Other									