

**SCRIPT FOR REMINDER TELEPHONE CALL  
PATIENT FOLLOW-UP SURVEYS**

**WHEN YOU REACH THE RESPONDENT:**

Hello, my name is (INTERVIEWER NAME) and I am calling from Battelle Centers for Public Health Research and Evaluation. Approximately x weeks ago, we sent you a survey about cervical cancer screening. We are conducting the survey for the Centers for Disease Control and Prevention. Our records indicate that we have not received a completed survey. Did you receive our survey?

**IF NO,** We'd be happy to send out another survey for you to complete. Let me make sure that I have your address recorded correctly. [Read respondent address and make correction, if necessary.]

**IF YES,** Have you had a chance to fill out the survey?

**IF YES, FILLED OUT SURVEY,** Thank you for completing the survey. Please return your completed survey to us soon. Your answers will give CDC valuable information to help them to provide cervical cancer screening to low income, uninsured women.

**IF NO, HAS NOT YET COMPLETED THE SURVEY,** please complete and return the survey to us soon. Your answers will give CDC valuable information to help them to provide cervical cancer screening to low income, uninsured women. Thank you.

**IF LOST THE SURVEY:**

We'd be happy to send out another survey for you to complete. Let me make sure that I have your address recorded correctly. [Read respondent address and make correction, if necessary.]

**IF YOU REACH VOICE-MAIL, LEAVE MESSAGE:**

This message is for Ms. \_\_\_\_\_. My name is (INTERVIEWER NAME) and I am calling from Battelle Centers for Public Health Research and Evaluation. Approximately x weeks ago, we sent you a survey for the Cx3 study. We are conducting the survey for the Centers for Disease Control and Prevention. Our records indicate that we have not received a completed survey. Please complete and return the survey if you have not done so already. Your answers will give CDC valuable information to help them to provide cervical cancer screening to low income, uninsured women. If you need another copy of the survey or have any questions, please call Battelle Survey Operations at 1-866-649-7122.