

National Mental Health Services Survey (N-MHSS) - Locator Survey

Sponsored by the U.S. Department of Health and Human Services
Substance Abuse and Mental Health Services Administration (SAMHSA)

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WELCOME TO THE N-MHSS - LOCATOR SURVEY WEBSITE

This site will help you find answers to your questions about completing the N-MHSS - Locator questionnaire, plus provide you with important survey-related information and other useful links.

The National Mental Health Services Survey (N-MHSS) - Locator Survey is designed to collect data from all known mental health treatment facilities in the nation. These data will include information about facility characteristics including the type of facility, ownership, service settings, speciality services, and specially designed programs offered, as well as basic contact information.

The information you provide about your facility will be used to update SAMHSA's online Mental Health Facility Locator and for publication in SAMHSA's *National Directory of Mental Health Treatment Facility*.

The N-MHSS - Locator Survey is conducted for SAMHSA by Mathematica Policy Research.

Improving public well-being by conducting high-quality, objective research and data collection.

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2012 National Mental Health Services Survey (N-MHSS) Locator

Definitions

Question A4. Mental Health Facility Type

- A4.1 **Psychiatric Hospital** is a facility licensed and operated as a State psychiatric hospital or as a private psychiatric hospital licensed by the State, whose primary purpose is to provide inpatient care to patients with mental illness or emotional disturbance.
- A4.2 **Separate Inpatient Psychiatric Unit of a General Hospital** is a general hospital (public or private) that provides inpatient mental health services in at least one separate psychiatric living unit. This unit must have specifically allocated staff and space for the treatment of persons with mental illness. The unit may be located in the hospital itself or in a separate building, either adjacent or more remote, that is owned by the general hospital.
- A4.3 **Residential Treatment Center for Children** is a facility not licensed as a psychiatric hospital, whose primary purpose is to provide individually planned programs for mental health treatment services in a residential care setting for children and youth younger than 18. This type of facility must have a clinical program that is directed by a psychiatrist, psychologist, social worker, or psychiatric nurse who has a master's or a doctoral degree. The primary reason for admission of more than half of the clients is mental illness that can be classified by DSM-IV, DSM-III/DSM-III-R/ICD-9-CM/ICD-10-CM codes, other than the codes for mental retardation, developmental disorders, and substance-related disorders, such as drug abuse and alcoholism.
- A4.4 **Residential Treatment Center for Adults** is a facility not licensed as a psychiatric hospital, whose primary purpose is to provide individually planned programs of mental health treatment services in a residential care setting for adults.
- A4.5 **Outpatient or Day Treatment or Partial Hospitalization Mental Health Facility** is a facility that either (1) provides only outpatient mental health services to ambulatory clients/patients for less than 3 hours at a single visit, on an individual, group or family basis, usually in a clinic or similar facility where a psychiatrist generally assumes the medical responsibility for all clients/patients or direction of the mental health treatment; or (2) provides only partial care mental health services to ambulatory clients/patients in sessions of 3 or more hours on a regular schedule.
- A4.6 **Multi-setting (non-hospital) Mental Health Facility** is a facility that provides mental health services in two service settings (residential and outpatient setting) and is not classified as a psychiatric or general hospital or as a residential treatment center for children with serious emotional disturbance. *(The classification of psychiatric hospital, general hospital, or residential treatment center for children with serious emotional disturbance takes precedence over a multi-setting classification, even if two settings are offered.)*

A4.7 **Other** refers to any other type of facility or hospital not defined in the categories above. Please choose this category **ONLY** if you are sure that you cannot use one of the above categories.

Question A11. Mental Health Services

A11.1 **Consumer-Run (Peer-Support) Services** are provided by mental health consumers and include mental health treatment or support services, such as social clubs, peer-support groups, and other peer-organized or consumer-run activities (e.g., consumer satisfaction evaluations of mental health treatment).

A11.2 **Psychiatric Emergency Walk-in Services** have specifically trained staff to provide psychiatric care, such as crisis intervention, in emergency situations on a walk-in basis. They enable individual, family members and friends to cope with the emergency while helping the individual function as a member of the community to the greatest extent possible.

A11.3 **Telemedicine Therapy** is the ability for healthcare providers, working from a distance using telecommunications technology, to communicate with patients, diagnose conditions, provide treatment, and discuss healthcare issues with other providers to ensure quality healthcare services are provided.

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Frequently Asked Questions (FAQs)

General Questions

What is SAMHSA?

The Substance Abuse and Mental Health Services Administration (SAMHSA) is a Federal agency within the U.S. Department of Health and Human Services. Its mission is to reduce the impact of substance abuse and mental illness on America's communities by improving the quality and availability of prevention, treatment, and rehabilitative services.

SAMHSA was established in 1992 and directed by Congress to target effective substance abuse and mental health services to people most in need, and to translate research in these areas more rapidly and effectively into the general healthcare system.

For more information about SAMHSA, information about mental health, and SAMHSA's more than 200 publications, you can go to SAMHSA's website at: <http://samhsa.hhs.gov> or call toll-free 1-877-SAMHSA-7 or 1-877-726-4727.

Who is the person contacting this facility about the 2012 N-MHSS-Locator Survey and for whom do they work?

The survey interviewer who is in contact with your facility regarding the 2012 N-MHSS-Locator Survey works for Mathematica Policy Research (Mathematica), a social policy research firm located in Princeton, New Jersey. Mathematica is the government contractor responsible for conducting the 2012 N-MHSS for SAMHSA.

Questions Related To Participation in the Survey

How was this facility selected?

The goal of the N-MHSS-Locator Survey is to contact all eligible facilities in the nation and U.S. territories that provide mental health treatment services. Some of the contact information about facilities comes from the previous survey conducted in 2010 called the National Mental Health Services Survey (N-MHSS). Additional contact information about facilities has been provided by state agencies, national professional associations, and mental health facilities that have contacted SAMHSA directly.

What did the 2012 N-MHSS-Locator Survey package look like that was mailed to this facility?

The packet was sent in a 9x12 white envelope, with the name of the survey on the front. The packet included a Cover Letter from SAMHSA and a pink flyer with your facility's User ID and Password to login to the N-MHSS website.

Please complete the survey on the web. You can access the survey on the internet at: <https://survey.nmhss.org>. You will also need your unique User ID and Password to login to the survey which is located on the pink web flyer in your packet. The web survey allows you to complete the questions at your convenience and will automatically navigate you through the survey ensuring you answer all the necessary questions.

What time is it best to call to talk with someone about the N-MHSS?

Normal business hours are from Monday – Friday, 9:00AM to 8:00PM Eastern time.

What is the e-mail address where I can write to leave a message about the N-MHSS?

You can write to NHMSS@mathematica-mpr.com.

Additional Definitions not on the Survey Questionnaire

What does “Mental health intake services” mean in Question A1?

Services designed to briefly assess the type and degree of a person's mental health condition to determine whether services are needed and to link him or her to the most appropriate and available service.

What does “Mental health diagnostic evaluation” mean in Question A1?

The aims of a general psychiatric evaluation are 1) to establish a psychiatric diagnosis, 2) to collect data sufficient to permit a case formulation, and 3) to develop an initial treatment plan, with particular consideration of any immediate interventions that may be needed to ensure the person's safety, or, if the evaluation is a re-assessment of a person in long-term treatment, to revise the plan of treatment in accord with new perspectives gained from the evaluation. Services may include interviews, psychological testing, physical examinations including speech/hearing, and lab studies.

What does “Administrative services” mean in Question A1?

Services related to the provision of administrative and operational functions of a facility or number of facilities; services that do not include the direct provision of mental health treatment.

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Contact Us

If you have any questions about the survey

Call the N-MHSS Locator Survey Help Desk toll-free at 1-866-778-9752

Email the N-MHSS Locator Survey Help Desk at NMHSS@mathematica-mpr.com

Fax the N-MHSS Locator Survey Help Desk at 609-799-0005, ATTN: N-MHSS Locator Survey

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