

UIC Directors Interview Guide	Local State Agency Directors Interview Guide	Research Question Being Addressed
1. I'd like to start off by having you tell me a little bit about your organization.	1. I'd like to start off by having you tell me a little bit about your organization.	NA – Background information on organization
2. What tribes does your organization serve?	2. What percentage of your client population is American Indian or Alaska Native?	NA – Background information on organization
3. What are the needs of American Indian/Alaska Native families and individuals in [CITY]?	3. What are the needs of American Indian/Alaska Native families and individuals in [CITY]?	Bullet 1 – What are the social service needs of AI/AN living in urban communities?
4. What services or programs does your organization provide? For what services do you usually provide referrals?	—	Bullet 2 - What role do Urban Indian Organizations play in helping low-income urban Native families meet their social service needs?
5. To what agencies do you refer your clients [IF NEEDED: For which services?] Are there any service agencies to which you will NOT refer your clients?	4. How do American Indian/Alaska Native individuals and families find out about the services that your agency offers?	Bullet 3 - To what extent are urban Indian families accessing the programs and services offered by ACF?
6. What are some of the barriers American Indians/Alaska Natives face approaching these other service agencies for assistance?	5. What are some of the barriers American Indians/Alaska Natives face in coming to your organization for assistance?	Bullet 4 - If urban Indian families are not engaged with ACF services, what are some of the barriers to access?
—	6. To what extent has your organization or agency made efforts to overcome these barriers?	Bullet 5, Sub-bullet c - Is there any targeted outreach to urban Indian families by the state agencies that provide social services?
7. Thinking about the entire service provider community in your city, where has it been most effective in meeting the needs of the American Indian/Alaska Native population? Which services or strategies do you think could be used effectively by other communities to meet the needs of this population? Explain.	7. Thinking about the entire service provider community in your city, where has it been most effective in meeting the needs of the American Indian/Alaska Native population? Which services or strategies do you think could be used effectively by other communities to meet the needs of this population? Explain.	Bullet 5, Sub-bullets a and b - What are some of the best state practices/policies for providing social services to urban Indian families? Are these practices/policies able to be replicated?
8. What would you say are the greatest needs within the American Indian/Alaska Native community <i>for which there is little or no assistance</i> in [CITY]? What do you believe are some ways in which service providers in [CITY] could help fulfill these unmet needs?	8. What would you say are the greatest needs within the American Indian/Alaska Native community <i>for which there is little or no assistance</i> in [CITY]? What do you believe are some ways in which service providers in [CITY] could help fulfill these unmet needs?	Bullet 1 – What are the social service needs of AI/AN living in urban communities?
9. Is there anything else about serving the American Indian/Alaska Native population in [CITY] that I haven't asked you about, but that you think is important for me to know?	9. Is there anything else about serving the American Indian/Alaska Native population in [CITY] that I haven't asked you about, but that you think is important for me to know?	NA – Additional information, as needed

