

National Survey of Miners' Voice in the Workplace

Implementation Mode: Telephone Interview

The following survey is the phone version. This version will be implemented by recruiting miners to call an 800 number to take the survey. Recruitment will be done through advertisements placed in local newspapers and radio stations in a test market. This approach was recommended by the Technical Working Group for this project.

The skip patterns for this version will be programmed into a Computer Assisted Telephone Interviewing (CATI) software program. Given that this version is being done over the phone, no visuals are possible or needed. Thus, the script reflects what will be read to respondents who call the 800 number. Additionally, the wording and format for some questions were altered to fit the phone implementation. Specifically, questions where respondents are asked to “select all that apply” from a list of potential items were transferred into a set of yes/no questions or an open-ended question where list items are coding options for the interviewer.

This document uses the following conventions:

- Text that the interviewer will read, excluding actual question and response option wording, appears in italics.
- Instructions for CATI coding (e.g., skip patterns) appear in hard brackets (e.g., “[...]”).
- Instructions for the interviewer (e.g., what to read, etc.) appear in curly brackets (“{...}”).

For questions 9-26 which ask whether miners are aware of, read, and would recommend specific MSHA outreach materials, the interviewer may make minor adjustments for text flow. For example, from the second item onward, the read-out text starts with “Next, I would like to ask about...”. Interviewers may vary from that text to make the interview more conversational.

Finally, we have included refusal codes (coded as “99”) to allow respondents to refuse to answer specific questions. This is necessary in a phone script.

National Survey of Miners' Voice in the Workplace
OMB Control No. xxxx-xxxx. Expires xx/xx/2014

Implementation Mode: Telephone Interview

This survey is estimated to take 25 minutes to complete.

[Interviewer introductory text]

First, your honest answers are very important. They will help MSHA promote safe work practices in mines. Second, individual responses to these surveys will not be shared with any employer, union, government agency. Your answers are voluntary, and the survey is expected to take about 25 minutes to complete. It has been approved for use under Control Number 1219-XXXX. We could not conduct this survey without that authorization. We will protect your privacy to the extent allowed by law. Please do not provide your name or any other identifying information. If you have any questions about this survey, please call Eastern Research Group, Inc. (ERG) at 1-877-xxx-xxxx. Do you have any questions before we begin? {IF YES – Refer to FAQ to answer.}

SCREENING QUESTIONS

First I would like to ask you a few questions to see if you are eligible to take the survey. Please answer “yes” or “no” to the following questions.

a) Do you work in coal mining or have you worked in coal mining in the last 2 years?

- 01 Yes [Continue to b).]
- 00 No [NOT ELIGIBLE text:] *Thank you for your time. If you are not a current or recent coal mining worker you do not need to complete the rest of the survey. {End survey.}*
- 99 Refused {End survey.}

b) Would you describe yourself as {Read options to respondent} (please select only one):

- 01 A Miner [ELIGIBLE, continue to Questionnaire introductory text.]
- 02 A Front Line Supervisor or Foreman [ELIGIBLE, continue to Questionnaire introductory text.]
- 03 A Mine Manager [NOT ELIGIBLE text:] *Thank you for your time. If you are a mine manager you do not need to complete the rest of the survey. {End survey.}*
- 99 Refused {End survey.}

QUESTIONNAIRE

First, I would like to ask you a few questions about unions. After I read each statement to you, please answer “yes” if the statement is true and “no” if it is not.

{Read question to respondent. Prompt with “yes” and “no” instructions if needed.}

1. I work in a union mine.

- 01 Yes
- 02 No
- 98 Don't know
- 99 Refused

2. I belong to a union.

- 01 Yes [Go to Question 4]
- 02 No [Go to Question 3]
- 99 Refused

3. I belonged to a union within the last 2 years.

- 01 Yes
- 02 No
- 99 Refused

4. Now I would like to ask about your mine. After I read each statement, please tell me if you “strongly agree,” “agree,” “are neutral,” “disagree,” or “strongly disagree.”

{Read statement to respondent. Prompt with response options if needed. Provide the following definition for the statements that include the phrase “safety hazard.” *In this survey, “safety hazard” means: A condition or practice that, if not fixed, could cause a serious accident, injury, illness, or death.* Provide the following definition for statements that include the phrase “my mine.” *In this survey, “my mine” means the mine site where you work, or where you last worked.*}

a. I trust my mine management to provide a safe workplace.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

b. My mine is a safe mine.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

c. If I point out a safety hazard, my mine management fixes the problem.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

d. I can point out a safety hazard without worrying about the consequences.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

e. If I could, I would leave my job to work at a different mine.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

Thank you! Next I would like to ask you about safety practices in your workplace. After I read each statement, please answer “yes” if you agree or “no” if you do not.

5. {Read question to respondent. Prompt for “yes” or “no” answer if needed.} I can tell my mine management about a safety concern by using our:

a. Suggestion system

- 01 Yes
- 02 No
- 99 Refused

b. Regular meetings with supervisors

- 01 Yes
- 02 No
- 99 Refused

c. Hotline

- 01 Yes
- 02 No
- 99 Refused

d. Some other way?

- 01 Yes *What other way?* _____
- 02 No
- 99 Refused

6. {Read question to respondent. Prompt for “yes” or “no” if needed.} My mine management gives me information about my mine safety rights by:

a. Posting information on a bulletin board

- 01 Yes
- 02 No
- 99 Refused

b. Providing or paying for safety training

- 01 Yes
- 02 No
- 99 Refused

c. Holding regular meetings to discuss safety issues

- 01 Yes
- 02 No
- 99 Refused

d. Some other way?

- 01 Yes *What other way?* _____
- 02 No
- 99 Refused

7. Now I would like to ask about mine safety rights. After I read each statement, please tell me if you “strongly agree,” “agree,” “are neutral,” “disagree,” or “strongly disagree.”

{Read question to respondent. Prompt with agreement scale if needed.}

a. I know where to get information about my mine safety rights.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

b. I know enough about the Mine Act to recognize a violation when it happens.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

8. If I wanted to learn more about my mine safety rights, I would:

a. Ask a coworker.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

b. Ask my supervisor.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

c. Ask someone in mine management.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

d. Ask the safety committee.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

e. Ask a miners' representative.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

f. Ask a union representative.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

g. Talk to a state or federal mine inspector.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

h. Read a brochure or poster at my mine.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

i. Visit the MSHA website.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

Now I'm going to ask you about materials created by MSHA to tell miners about their rights.

The first item is a 5" by 8" brochure called "A Guide to Miners' Rights and Responsibilities under the Federal Mine Safety and Health Act of 1977". The cover has the title and pictures of miners on a red, white, and blue background.

9. Have you seen this brochure?

- 01 Yes
- 02 No [Go to question 12]
- 98 Don't know [Go to question 12]
- 99 Refused [Go to question 12]

10. Have you read it?

- 01 Yes
- 02 No [Go to question 12]
- 98 Don't know [Go to question 12]
- 99 Refused [Go to question 12]

11. Would you recommend it?

- 01 Yes
- 02 No [Go to question 12]
- 98 Don't know [Go to question 12]
- 99 Refused [Go to question 12]

The next item is a pamphlet called "Miners' Rights and Responsibilities." It's a white trifold pamphlet with the Department of Labor seal and title on the front.

12. Have you seen this pamphlet?

- 01 Yes
- 02 No [Go to question 15]
- 98 Don't know [Go to question 15]
- 99 Refused [Go to question 15]

13. Have you read it?

- 01 Yes
- 02 No [Go to question 15]
- 98 Don't know [Go to question 15]
- 99 Refused [Go to question 15]

14. Would you recommend it?

- 01 Yes
- 02 No [Go to question 15]
- 98 Don't know [Go to question 15]
- 99 Refused [Go to question 15]

The next item is a small folded card with "Miners' Rights" on one side and the Department of Labor seal on the other.

15. Have you seen this card?

- 01 Yes
- 02 No [Go to question 18]
- 98 Don't know [Go to question 18]
- 99 Refused [Go to question 18]

16. Have you read it?

- 01 Yes
- 02 No [Go to question 18]
- 98 Don't know [Go to question 18]
- 99 Refused [Go to question 18]

17. Would you recommend it?

- 01 Yes
- 02 No [Go to question 18]
- 98 Don't know [Go to question 18]
- 99 Refused [Go to question 18]

The next item is MSHA's "One Call Does it All" telephone hotline.

18. Have you heard of this hotline?

- 01 Yes
- 02 No [Go to question 21]
- 98 Don't know [Go to question 21]
- 99 Refused [Go to question 21]

19. Have you called it?

- 01 Yes
- 02 No [Go to question 21]
- 98 Don't know [Go to question 21]
- 99 Refused [Go to question 21]

20. Would you recommend it?

- 01 Yes
- 02 No [Go to question 21]
- 98 Don't know [Go to question 21]
- 99 Refused [Go to question 21]

The next item is the MSHA.gov website.

21. Have you seen this website?

- 01 Yes
- 02 No [Go to question 24]
- 98 Don't know [Go to question 24]
- 99 Refused [Go to question 24]

22. Have you visited it to find information?

- 01 Yes
- 02 No [Go to question 24]
- 98 Don't know [Go to question 24]
- 99 Refused [Go to question 24]

23. Would you recommend it?

- 01 Yes
- 02 No [Go to question 24]
- 98 Don't know [Go to question 24]
- 99 Refused [Go to question 24]

The last item is MSHA's "Miners Rights Poster." This is an 11" by 17" wall poster with a blue and red background. The title and text are in white type, and it includes pictures of miners in lower right corner.

24. Have you seen this poster?

- 01 Yes
- 02 No [Go to question 27]
- 98 Don't know [Go to question 27]
- 99 Refused [Go to question 27]

25. Have you read it?

- 01 Yes
- 02 No [Go to question 27]
- 98 Don't know [Go to question 27]
- 99 Refused [Go to question 27]

26. Would you recommend it?

- 01 Yes
- 02 No [Go to question 27]
- 98 Don't know [Go to question 27]
- 99 Refused [Go to question 27]

Thank you. Now I would like to ask about your knowledge of your rights under the Mine Safety and Health Act. This is not a test. Your honest answers will help MSHA know how to tell miners about their rights.

27. After I read each statement, please say "Yes" if you were fully aware of the right before taking this survey. "Fully aware" means you already knew about the right and would not need to ask anyone. Please say "No" if you were not fully aware of the right.

{Read each statement to the respondent. Prompt, if needed, by asking if they were fully aware of the right ("Yes") or not fully aware of the right ("No") before hearing you read the statement. If respondent says "not sure" then code as "No"}

a. Make a complaint about a possible danger or safety violation to my mine management.

- 01 Yes
- 02 No
- 99 Refused

b. Tell MSHA or a state agency about a possible safety hazard.

- 01 Yes
- 02 No
- 99 Refused

c. Choose a representative to participate in all aspects of a mine inspection.

- 01 Yes
- 02 No
- 99 Refused

d. Get an X-ray for signs of Black Lung, paid for by my employer.

- 01 Yes
- 02 No
- 99 Refused

e. Ask to transfer to a less dusty job if I am diagnosed with Black Lung.

- 01 Yes
- 02 No
- 99 Refused

f. Refuse to operate equipment I am not trained to use, and tell my supervisor.

- 01 Yes
- 02 No
- 99 Refused

g. Refuse to work in conditions I believe to be unsafe.

- 01 Yes
- 02 No
- 99 Refused

h. Complain to MSHA if I have been retaliated against for exercising my rights under the Mine Act.

- 01 Yes
- 02 No
- 99 Refused

This time, please tell me how comfortable you would feel in exercising these rights at your current workplace. "Comfortable" means that you could exercise the right without fear of retaliation or negative consequences.

28. At my mine, I would feel comfortable:

{Read each statement to the miner. Ask if they "strongly agree," "agree," "are neutral," "disagree," or "strongly disagree" that they would feel comfortable exercising the right.}

a. Making a complaint about a possible danger or safety violation to my mine management.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

b. Telling MSHA or a state agency about a possible safety hazard.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

c. Choosing a representative to participate in all aspect of a mine inspection.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

d. Getting an X-ray for signs of Black Lung, paid for by my employer.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

e. Asking to transfer to a less dusty job if I am diagnosed with Black Lung.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

f. Refusing to operate equipment I am not trained to use, and telling my supervisor.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

g. Refusing to work in conditions I believe to be unsafe.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

h. Complaining to MSHA if I have been retaliated against for exercising my rights under the Mine Act.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

Now I would like to ask how you would respond to a safety hazard. In this survey, “safety hazard” means a condition or practice that, if not fixed, could cause a serious accident, injury, illness, or death.

29. If I saw a safety hazard, I would:

{Read each statement to the respondent and ask if they strongly agree,” “agree,” “are neutral,” “disagree,” or “strongly disagree” that they would take that action if they saw a hazard.}

a. Fix the hazard myself.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

b. Tell someone outside the mine.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

c. Tell a coworker.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

d. Tell a union representative.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

e. Tell a miner's representative.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

f. Tell my supervisor.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

g. Tell my mine management.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

h. Tell the mine inspector next time they come to the mine.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

i. Call MSHA's hotline.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

j. Call MSHA's field or district office.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

k. Tell a state agency.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

l. Not say anything.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

m. Would you do something else that is not included on this list?

- 01 Yes *What would you do?* _____
- 02 No
- 99 Refused

Now I would like to ask about the last safety hazard you saw in your workplace. Just as a reminder, in this survey, "safety hazard" means a condition or practice that, if not fixed, could cause a serious accident, injury, illness, or death.

30. The last time I saw a safety hazard, I told someone at my mine or a Federal or state agency.

- 01 Yes [Go to question 32]
- 02 No [Go to question 31]
- 03 I have never seen a safety hazard. [Go to question 38]
- 99 Refused

31. I did not tell anyone about the safety hazard because: {Do not read the following list to respondents, use as a guide to code responses. Allow respondent to provide as many reasons as needed. After each reason, ask respondent: *Are there any other reasons that caused you to decide not to report the hazard?*}

- 01 Someone else told before I had the chance.
- 02 The hazard was fixed before I could tell anyone.
- 03 The hazard was going to be fixed whether I told someone or not.
- 04 I didn't know who to tell.
- 05 I didn't know how to tell someone.
- 06 I was concerned about being treated differently by mine management.
- 07 I was concerned about being treated differently by my supervisor.
- 08 I was concerned about being treated differently by peers or coworkers.
- 09 I was concerned that it might close part of the production area and cost time off the job.
- 10 Some other reason. *What is that reason?* _____
- 99 Refused

[Go to question 38]

32. I told: {Do not read the following list to respondents, use as a guide to code responses. Allow respondent to provide as many reasons as needed. After each reason, ask respondent: *Did you tell anyone else about the hazard?*}

- 01 Someone outside the mine.
- 02 A coworker.
- 03 My supervisor.
- 04 Some other supervisor or person in a position of authority.
- 05 A union representative.
- 06 A miner's representative.
- 07 A mine inspector.
- 08 MSHA field or district office.
- 09 MSHA hotline.
- 10 State government agency.
- 11 Someone else. *Who else?* _____
- 99 Refused

33. After I reported the hazard: {Do not read the following list to respondents, use as a guide to code responses. Allow respondent to provide as many reasons as needed. After each reason, ask respondent: *Did anything else happen?*}

- 01 I'm not sure what happened.
- 02 The hazard was fixed.
- 03 The hazard was not fixed.
- 04 Someone was injured.
- 05 That section of the mine was temporarily closed.
- 06 The mine operator got a citation for a safety violation.
- 07 Something else. *What else happened?* _____
- 99 Refused

34. After I reported this hazard, I felt some negative reactions from my coworkers.

- 01 Yes [Go to question 35]
- 00 No [Go to question 36]
- 99 Refused [Go to question 36]

35. The negative reaction from my coworkers included: {Do not read the following list to respondents, use as a guide to code responses. Allow respondent to provide as many reasons as needed. After each reason, ask respondent: *Are there any other ways that your coworkers treated you differently after you reported the hazard?*}

- 01 "Silent treatment".
- 02 Left out of social get-togethers outside of work.
- 03 Lost friendships.
- 04 Criticism or teasing.
- 05 Mild threats.
- 06 Some other reaction. *What was the reaction?* _____
- 99 Refused

36. After I reported this hazard, I felt some negative reaction from management:

- 01 Yes [Go to question 37]
- 00 No [Go to question 38]
- 99 Refused [Go to question 38]

37. The negative reaction from management included: {Do not read the following list to respondents, use as a guide to code responses. Allow respondent to provide as many reasons as needed. After each reason, ask respondent: *Did management take any other actions against you?*}

- 01 Lost my job.
- 02 Lost work hours.
- 03 Lost “perks” (such as time off for personal matters, use of company vehicle, etc.).
- 04 Transfer to a worse job.
- 05 Reassignment to another shift, or rotated between shifts.
- 06 Lost pay, or had pay cut due to work reassignment.
- 07 Lower raise or lower bonus than expected.
- 08 More frequent on-the-job discipline or criticism.
- 09 Unexpected drug/alcohol test.
- 10 Some other reaction. *What was the reaction?* _____
- 99 Refused

38. Now, please tell me if you “strongly agree,” “agree,” “are neutral,” “disagree,” or “strongly disagree.” I trust MSHA to: {Read each statement to the respondent and ask if they strongly agree,” “agree,” “are neutral,” “disagree,” or “strongly disagree” that they would take that action if they see a hazard.}

a. Stand up for my rights as a miner.

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

b. Keep what I tell them confidential (not tell my employer).

- 01 Strongly agree
- 02 Agree
- 03 Neutral
- 04 Disagree
- 05 Strongly disagree
- 99 Refused

39. In the past two years, I had at least one mining-related injury or illness that needed medical attention beyond first aid.

- 01 Yes [Go to question 40]
- 00 No [Go to question 42]
- 98 Don't know [Go to question 42]
- 99 Refused [Go to question 42]

40. I told my mine management about the last injury or illness that I had that needed medical attention.

- 01 Yes [Go to question 42]
- 00 No [Go to question 41]
- 99 Refused [Go to question 42]

41. I did not report the injury or illness because I did not want to: {Do not read the following list to respondents, use as a guide to code responses. Allow respondent to provide as many reasons as needed. After each reason, ask respondent: *Are there any other reasons that caused you to decide not to report the injury or illness?*}

- 01 Lose a bonus or prize for myself.
- 02 Lose a bonus or prize for coworkers.
- 03 Face discipline or criticism.
- 04 Face a drug/alcohol test.
- 05 Break the mine's record for low numbers of reportable or lost-time accidents.
- 06 Be seen as an accident-prone or careless worker.
- 07 Go through a workers' compensation investigation.
- 08 Other reason. *What was the reason?* _____
- 99 Refused

42. On a scale from "1" which means "not free at all" to "5" which means "extremely free" to exercise your rights, how free do you feel to exercise your rights in your mine without fear of retaliation?

- 01 Not free at all.
- 02
- 03
- 04
- 05 Extremely free.
- 99 Refused

To finish this survey, please tell us a little more about you and your mine. We do not ask for your name. We will protect your privacy to the greatest extent allowable by law.

43. What is the name of the mine you currently work in?

- _____ Mine Name [Go to question 56]
01 I don't know. [Go to question 44]
02 I do not want to name my mine. [Go to question 44]
99 Refused

44. I work in: {Read options to respondent, check only one.}

- 01 Underground - Coal
02 Surface - Coal
99 Refused

45. I work for a contractor.

- 01 Yes
00 No
99 Refused

46. My job title is: {Do not read the following list to respondents, use as a guide to code responses. Confirm response with respondent if unsure of which option to choose.}

- 01 Beltman/Boom Operator
02 Car Dump/Grizzly/Screen
03 Cleanup/Ventilation
04 Electrician
05 Haul, Dump
06 Hoist/Cage/Skip
07 Laborer
08 Loading Machine Operator
09 Mechanic/Maintenance
10 Mining Machine Operator
11 Powderman/Blaster
12 Rail Transportation And Hauling
13 Rock/Roof Bolter
14 Supervisor/Foreman
15 Technical/Professional/Clerical
16 Timberman/Jacksetter
17 Truck Driver
18 Welder/Machinist
19 Other *Please describe:* _____
99 Refused

47. Every year, my mine produces:

- 01 Less than 50,000 tons of coal
- 02 50,000 – 100,000 tons of coal
- 03 100,000 – 250,000 tons of coal
- 04 250,000 – 500,000 tons of coal
- 05 500,000 – 750,000 tons of coal
- 06 750,000 – 1,000,000 tons of coal
- 07 1,000,000 or more tons of coal
- 98 Don't know
- 99 Refused

48. The total number of workers at my mine is:

- 01 1 to 9
- 02 10 to 19
- 03 20 to 34
- 04 35 to 99
- 05 100 to 249
- 06 250 or more
- 98 Don't know
- 99 Refused

49. The total number of workers at all mine sites managed by my mine company is:

- 01 1 to 19
- 02 20 to 99
- 03 100 to 249
- 04 250 to 500
- 05 500 to 1,000
- 06 1,000 to 3,000
- 07 3,000 or more
- 98 Don't know
- 99 Refused

For the next three questions, please tell us how many years...

50. I have worked for my current employer:

- ___years
- 99 Refused

51. I have worked at my current location?

- ___years
- 99 Refused

52. I have worked with my current supervisor or foreman?

___years

99 Refused

53. The highest level of education that I have completed is: {Read options to respondent}

01 Some High School

02 High School degree or GED

03 Associates degree

04 Trade, technical, or vocational education

05 College degree

06 Postgraduate degree

99 Refused

54. Are you, yourself, of Hispanic or Latino origin or descent, such as Mexican, Puerto Rican, Cuban, or other Spanish background?

01 Yes, I am of Hispanic or Latino origin or descent.

02 No, I am not of Hispanic or Latino origin or descent.

99 Refused

55. What is your race? (Please select one or more.)

01 American Indian or Alaska Native

02 Asian

03 Black or African American

04 Native Hawaiian or Other Pacific Islander

05 White

99 Refused

56. Is there anything else you would like to tell us about your freedom to exercise your rights in your workplace? {Record response verbatim. Remind respondent not to provide name or identifying information.}

Thank you! The results of this survey will help MSHA give coal miner's better information about their rights. To report a safety or other problem, call MSHA's hotline at 1-800-746-1553. If you have any questions about this survey, please call ERG at 1-877-xxx-xxxx.

FAQ

Who is Eastern Research Group?

ERG is a private consulting firm (website: www.erg.com) hired by the Department of Labor to conduct this survey. ERG will keep all information provided in this survey anonymous. No names will be collected and no other identifying information will ever be provided to anyone – including the Department of Labor and MSHA.

Do you have approval to conduct this survey?

Yes. This survey has been approved by the Office of Management and Budget, the approval (OMB control number) is XXXX-XXXX. Without this approval we would not be able to conduct this survey.

Who is conducting this study?

The study is being conducted by the U.S. Department of Labor. The Department of Labor hired Eastern Research Group of Lexington, MA to conduct this survey to provide information for the study.

Will MSHA or my employer know I participated in the survey?

No, no one outside of ERG will see the information collected under this survey. No names will be collected and no other identifying information will ever be provided to anyone – including the Department of Labor and MSHA. Your confidentiality will be protected to the extent allowable by law. Also, you have the right to participate in this survey without discouragement or retaliation from your employer, if your employer or their representative is pressuring you not to participate in survey efforts, please call MSHA's hotline at 1-800-746-1553.

I'm unhappy with my employer/I would like to report a problem at my workplace?

Please call MSHA's hotline at 1-800-746-1553 to discuss this issue – they will be able to provide you with assistance.

What happens if I don't participate in the survey?

Your participation is completely voluntary and you have the right to decide not to participate. If you choose to participate, your answers will help the Department of Labor improve the information provided to miners. There are no right or wrong answers: we are interested in your experiences and opinions.

I'm not interested in participating.

Let me reassure you that we are not selling anything. The questions are designed to help the Department of Labor improve the information they provide to miners about their rights. There are no right or wrong answers: we are interested in your experiences and opinions. If you participate, your answers will be combined with those of others and your name will never be included in any report.

How long will this take?

It varies, but it usually takes around 25 minutes.