Implementation Mode: Web

The following survey is the web version. This version will be implemented by recruiting miners to visit a website to take the survey. Recruitment will be done through advertisements placed in local newspapers and radio stations in a test market. This approach was recommended by the Technical Working Group for this project.

The skip patterns for this version will be programmed into web survey software (Vovici). We have included markers in this review version to indicate what will appear on screen using "[Screen #]" to identify screens. Respondents will see a "progress bar" at the bottom of each page to indicate how far they have gone in the survey.

For questions 9-26 which ask whether miners are aware of, read, and would recommend specific MSHA outreach materials, some additional HTML coding may be implemented. Each outreach material has three questions: (a) have you seen the material, (b) have you read/used it, and (c) would you recommend it. These include skip patterns: yes for (a) triggers (b), and yes for (b) triggers (c). To avoid the need to use three separate screens for each outreach material, which could be tedious for respondents, some simple HTML coding may be used to "hide" the (b) and (c) questions on a page unless they are triggered by the skip patterns. Thus, when a respondent reaches one of these questions, he/she would see the image and question (a). If the respondent answers "yes" for (a), question (b) would appear, and answering "yes" for (b) would cause (c) to appear.





OMB Control No. xxxx-xxxx. Expires xx/xx/2014



Begin Survey!

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 25 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor-OASP, Chief Evaluation Office, Room S-2312, 200 Constitution Avenue, N.W., Room N-1301, Washington, DC 20210. Note: Please do not return the completed survey to this address.

National Survey of Miners' Voice in the Workplace

[Screen 2]

Thank you for answering some questions about mine safety and health!

- Your honest answers are very important.
 They will help MSHA promote safe work practices in mines.
- Individual responses to these surveys will not be shared with any employer, union, government agency. We will protect your privacy to the extent allowed by law. Please do not provide your name or any other identifying information.
- If you have any questions about this survey:

Call Eastern Research Group, Inc. (ERG) at **1-877-xxx-xxxx**. To report a safety or other problem: Call MSHA's Hotline at **1-800-746-1553.**

Please answer these questions to see if you can take this survey.

a١	I work in coal mining o	r I have	worked in co	al mining i	n the last 2 v	vears.
u,	I WOIK III COUI IIIIIIII O		WOINCA III CO	Jui IIIIIIIII	11 tile 103t & 1	, cai 3

○ Yes	[Next button will go to Screen 4]
O No	[Next button will go to Screen 3]

Next

National Survey of Miners' Voice in the Workplace

[Screen 3]						
You are all done! If you are not a curent or recent coal mining rest of the survey.	g worker you do not need to complete the					
National Survey of Miners' Voice in the Workplace	Your answers are <u>anonymous</u>					
[Screen 4]						
b) I am a: (please select only one)						

O Front Line Supervisor or Foreman

O Miner

O Mine Manager

Your answers are anonymous.

Next

[Next button will go to Screen 6]

[Next button will go to Screen 5]

[Next button will go to Screen 5]

[Screen 5]		
You are all done! If you are a mine	e manager you do not need to cor	mplete the rest of the survey.
National Survey of Miners' Voice i	n the Workplace	Your answers are <u>anonymous</u>
[Screen 6]		
1. I work in a union mine.		
O Yes O No O Don't know		
2. I belong to a union.		
O Yes O No	[Next button will go to [Next button will go to	
	Progress Bar (16%)	Next

[Screen 7]

1. I belonged to a union	n within the last 2 years.	
O Yes		
O No		
	Progress Bar (19%)	Next

National Survey of Miners' Voice in the Workplace

Your answers are anonymous.

[Screen 8]

2. Please tell us how much you agree with these statements:

In this survey "Safety hazard" means a condition or practice that, if not fixed, could cause a serious accident, injury, illness, or death.

"My mine" means the mine site where you work (or where you last worked).

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I trust my mine management to provide a safe and healthful workplace.	0	0	0	0	0
My mine is a safe mine.	0	0	0	0	0
If I point out a safety hazard, my mine management fixes the problem.	0	0	0	0	0
I can point out a safety hazard without worrying about the consequences.	0	0	0	0	0
If I could, I would leave my job to work at a different mine.	0	0	0	0	0
Progress Bar (22%)					ext

National Survey of Miners' Voice in the Workplace

Your answers are <u>anonymous</u>.

[Screen 9]

5. I can tell my mine management al	bout a safety cond	ern by usi	ng our: (cho	eck all that a	pply)			
O Suggestion system								
O Regular meetings with sup	ervisors							
O Hotline								
O Other: (please explain):								
O None of the above								
6. My mine management gives me information about my mine safety rights by: (check all that apply)								
O Posting information on a b	ulletin board							
O Providing or paying for safe	ety training							
O Holding regular meetings t	o discuss safety is	sues			7			
Other: (please explain):								
O None of the above								
	Progress Bar	(24%)			Next			
National Survey of Miners' Voice in th	e Workplace		Your	answers are	anonymous.			
[Screen 10]								
[Scient 10]								
7. Please tell us how much you agree	e with these state	ments:						
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree			
I know where to get information all my mine safety rights.	oout	0	0	0	0			
I know enough about the Mine Act recognize a violation when it happe	()	0	0	0	0			
	Progress Bar	(27%)			Next			
		(-170)						

[Screen 11]

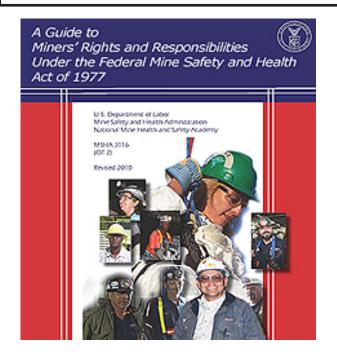
8. If I wanted to learn more about my mine safety rights, I would:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Ask a coworker.	0	0	0	0	0
Ask my supervisor.	0	0	0	0	0
Ask someone in mine management.	0	0	0	0	0
Ask the safety committee.	0	0	0	0	0
Ask someone at the mine office.	0	0	0	0	0
Ask a miners' representative.	0	0	0	0	0
Ask a union representative.	0	0	0	0	0
Talk to a state or federal mine inspector.	0	0	0	0	0
Read a brochure or poster at my mine.	0	0	0	0	0
Visit the MSHA website. (www.msha.gov)	0	0	0	0	0
Progr		Next			

National Survey of Miners' Voice in the Workplace

Please tell us what you think about these MSHA materials.

A Guide to Miners' Rights and Responsibilities under the Federal Mine Safety and Health Act of 1977 (Brochure)



9. Have you seen it?

- O Yes [Clicking Yes makes Q10 appear]
- O No [Next button goes to Screen 13]

10. Have you read it?

- O Yes [Clicking Yes makes Q11 appear]
- O No [Next button goes to Screen 13]

11. Would you recommend it?

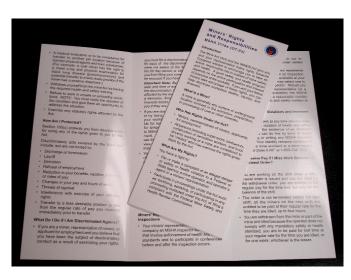
- O Yes [Next button goes to Screen 13]
- O No [Next button goes to Screen 13]

Progress Bar (32%)

Next

National Survey of Miners' Voice in the Workplace

Miners' Rights (Trifold Pamphlet)



12. Have you seen it?

- O Yes [Clicking Yes makes Q13 appear]
- O No [Next button goes to Screen 14]

13. Have you read it?

- O Yes [Clicking Yes makes Q14 appear]
- O No [Next button goes to Screen 14]

14. Would you recommend it?

- O Yes [Next button goes to Screen 14]
- O No [Next button goes to Screen 14]

Progress Bar (35%)

Next

National Survey of Miners' Voice in the Workplace

Miners' Rights (Small Card)



15. Have you seen this card?

- O Yes [Clicking Yes makes Q16 appear]
- O No [Next button goes to Screen 15]

16. Have you read it?

- O Yes [Clicking yes makes Q17 appear]
- O No [Next button goes to Screen 15]

17. Would you recommend it?

- O Yes [Next button goes to Screen 15]
- O No [Next button goes to Screen 15]

Progress Bar (38%)

Next

National Survey of Miners' Voice in the Workplace

"One Call Does it All" (Telephone Hotline)



18. Have you heard of this hotline?

- O Yes [Clicking Yes makes Q19 appear]
- O No [Next button goes to Screen 16]

19. Have you called it?

- O Yes [Clicking Yes makes Q20 appear]
- O No [Next button goes to Screen 16]

20. Would you recommend it?

- O Yes [Next button goes to Screen 16]
- O No [Next button goes to Screen 16]

Progress Bar (41%)

Next

National Survey of Miners' Voice in the Workplace

MSHA.gov (Website)



21. Have you seen this website?

- O Yes [Clicking Yes makes Q22 appear]
- O No [Next button goes to Screen 17]

22. Have you visited it?

- O Yes [Clicking Yes makes Q23 appear]
- O No [Next button goes to Screen 17]

23. Would you recommend it?

- O Yes [Next button goes to Screen 17]
- O No [Next button goes to Screen 17]

Progress Bar (43%)

Next

National Survey of Miners' Voice in the Workplace

Miners Rights (Poster)



24. Have you seen this poster?

- O Yes [Clicking Yes makes Q25 appear]
- O No [Next button goes to Screen 18]

25. Have you read it?

- O Yes [Clicking Yes makes Q26 appear]
- O No [Next button goes to Screen 18]

26. Would you recommend it?

- O Yes [Next button goes to Screen 18]
- O No [Next button goes to Screen 18]

Progress Bar (46%)

Next

National Survey of Miners' Voice in the Workplace

[Screen 18]

The following questions ask about your knowledge of your rights under the Mine Safety and Health Act. This is not a test. Your answers will help MSHA know how to tell miners about of their rights.

"Fully aware" means you already knew about the right, you would not need to ask.

27. Before taking this survey, I was fully aware that I have the legal right to:

	Yes, I was aware.	No, I was not aware.
Make a complaint about a possible danger or safety violation to my mine management.	0	0
Tell MSHA or a state agency about a possible safety hazard.	0	0
Choose a representative to participate in all aspects of a mine inspection.	0	0
Get an X-ray for signs of Black Lung, paid for by my employer.	0	0
Ask to transfer to a less dusty job if I am diagnosed with Black Lung.	0	0
Refuse to operate equipment I am not trained to use, and tell my supervisor.	0	0
Refuse to work in conditions I believe to be unsafe.	0	0
Complain to MSHA if I have been retaliated against for exercising my rights under the Mine Act.	0	0

Progress Bar (49%) Next

National Survey of Miners' Voice in the Workplace

[Screen 19]

"Comfortable" means that you could exercise the right without fearing retaliation or negative consequences.

28. At my mine, I would feel comfortable:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Making a complaint about a possible danger or safety violation – to my mine management.	0	0	0	0	0
Telling MSHA or a state agency about a possible safety hazard.	0	0	0	0	0
Choosing a representative to participate in all aspects of a mine inspection.	0	0	0	0	0
Getting an X-ray for signs of Black Lung, paid for by my employer.	0	0	0	0	0
Asking for a transfer to a less dusty job if I am diagnosed with Black Lung.	0	0	0	0	0
Refusing to operate equipment I am not trained to use, and telling my supervisor.	0	0	0	0	0
Refusing to work in conditions I believe to be unsafe or unhealthy.	0	0	0	0	0
Complaining to MSHA if I have been retaliated against for exercising my rights under the Mine Act.	0	0	0	0	0
Progre		Next			

National Survey of Miners' Voice in the Workplace

[Screen 20]

"Safety hazard" means: A condition or practice that, if not fixed, could cause a serious accident, injury, illness, or death.

29. If I saw a safety hazard, I would:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Fix the hazard myself.	0	0	0	0	0
Tell someone outside the mine.	0	0	0	0	0
Tell a coworker.	0	0	0	0	0
Tell a union representative.	0	0	0	0	0
Tell a miner's representative.	0	0	0	0	0
Tell my supervisor.	0	0	0	0	0
Tell my mine management.	0	0	0	0	0
Tell the mine inspector next time they come to the mine.	0	0	0	0	0
Call MSHA's hotline.	0	0	0	0	0
Call MSHA's field or district office.	0	0	0	0	0
Tell a state agency.	0	0	0	0	0
Not say anything.	0	0	0	0	0

Do something else? (please describe)	
Progress Bar (54%)	Next

National Survey of Miners' Voice in the Workplace

[Screen 21]

"Safety hazard" means: A condition or practice that, if not fixed, could cause a serious accident, injury, illness, or death. 30. The last time I saw a safety hazard, I told someone at my mine or a Federal or state agency: O Yes [Next button will go to Screen 23] O No [Next button will go to Screen 22] O I have never seen a safety hazard. [Next button will go to Screen 27] Progress Bar (57%) Next National Survey of Miners' Voice in the Workplace Your answers are anonymous. [Screen 22] 31. I did not tell anyone about the safety hazard because: (check all that apply) O Someone else told before I had the chance. O The hazard was fixed before I could tell anyone. O The hazard was going to be fixed whether I told someone or not. O I didn't know who to tell. O I didn't know how to tell someone.

O Coworkers

O I was concerned that it might close the production area and cost time off the job.

O Other: (please describe):

O Supervisor

O Mine management

[Clicking "Next" goes to question 27]

Progress Bar (59%)

Next

National Survey of Miners' Voice in the Workplace

Your answers are <u>anonymous</u>.

O I was concerned about being treated differently by my:

[Screen 23]

32.	I told: (check a	II that apply)		
	O Someon	e outside the mine	2	
	O A cowor	ker		
	O My supe	rvisor		
	O Some ot	her supervisor or I	person in a position of author	ity.
	O A union	representative		
	O A miner'	s representative		
	O A mine i	nspector		
	O MSHA fie	eld or district offic	e	
	O MSHA h	otline		
	O State gov	vernment agency		
	O Other: (olease describe):		
33.	After I reporte	d the hazard: (che	eck all that apply)	
	O I'm not s	sure what happene	ed.	
		ard was fixed.		
		ard was not fixed.		
	O Someon	e was injured.		
		•	vas closed for a while.	
	O The mine	e operator got a ci	tation for a safety violation.	
	O Other: (r	olease describe):		
		,		
34.	After I reporte	d the hazard, I fel	t some negative reaction from	n my coworkers:
	O Yes O No		vill go to Screen 24] vill go to Screen 25]	
			Progress Bar (62%)	Next
Nat	ional Survey of	Miners' Voice in th	ne Workplace	Your answers are anonymous.

[Screen 24]

35. The	e negative r	eaction from my c	oworkers included: (check a	ll that apply)	
		treatment". t of social get-toge	thers outside of work.		
	O Criticis	endships. m or teasing.			
	O Mild th O Other	reats. (please describe):			
			Progress Bar (65%)		Next
Nationa	al Survey of	Miners' Voice in th	ne Workplace	Your answers	are <u>anonymous</u> .
[Screen	_				
36. Aft	er I reporte O Yes O No	[Next button w	t some negative reaction fro ill go to Screen 26] ill go to Screen 27]	m management.	
			Progress Bar (68%)		Next
Nationa	al Survey of	Miners' Voice in th	ne Workplace	Your answers	are <u>anonymous</u> .

[Screen 26]

37. The negative reaction from management included: (check all the	at apply)
O Lost my job.	
O Lost work hours.	
O Lost "perks" (such as time off for personal matters, use of c	ompany vehicle, etc.).
O Transfer to a worse job.	
O Reassignment to another shift, or rotated between shifts.	
O Lost pay, or had pay cut due to work reassignment.	
O Lower raise or lower bonus than expected.	
O More frequent on-the-job discipline or criticism.	
O Unexpected drug/alcohol test.	
O Other: (please describe):	
Progress Bar (70%)	Next
National Survey of Miners' Voice in the Workplace	Your answers are anonymous.

38. I trust MSHA to:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Stand up for my rights as a miner.	0	0	0	0	0
Keep what I tell them confidential (not tell my employer).	0	0	0	0	0

39.	In the pas	st two year	s, I had at	least one	e mining-re	elated injur	y or illness	that needed	d medical
atte	ention bey	ond first ai	d:						

O Yes [Next button will go to Screen 28]
O No [Next button will go to Screen 30]

Progress Bar (73%)

Next

National Survey of Miners' Voice in the Workplace

Your answers are anonymous.

[Screen 28]

40. I told my mine management about the *last* injury or illness I had that needed medical attention.

O Yes [Next button will go to Screen 30]
O No [Next button will go to Screen 29]

Progress Bar (76%)

Next

National Survey of Miners' Voice in the Workplace

[Screen 29]

O Lose a bonu	s or prize for myse s or prize for cowo ne or criticism.	lf.	vant to: (check al	l that apply)
_	ine's record for lov	v numbers of repo	rtable or lost-time	e accidents.
	n accident-prone o			
_	a workers' comper	nsation investigation	n.	
O Other: (plea	ise describe)			
	F	Progress Bar (78	%)	Next
National Survey of Mir	ners' Voice in the W	/orkplace	Your	answers are <u>anonymous</u> .
[Screen 30]				
42. How free do you f	eel to exercise you	ır rights in your mi	ne without fear o	of retaliation?
Not Free At All				Extremely Free
1	2	3	4	5
0	0	0	0	0

Progress Bar (81%)

National Survey of Miners' Voice in the Workplace

Your answers are anonymous.

Next

[Screen 31]

To finish this survey, please tell us a little more about you and your mine.

We do not ask for your name. We will protect your privacy to the greatest extent allowed by law.

43. What is the name of the mine you currently work in?

Mine Name [Next button goes to Screen 36]
O I don't know [Next button goes to Screen 32]

O I do not want to name my mine. [Next button goes to Screen 32]

Progress Bar (84%)



National Survey of Miners' Voice in the Workplace

[Screen 32]		
44. I work in:		
O Underground - Coal O Surface - Coal		
45. I work for a contractor.		
O Yes O No		
46. My job title/role is:		
O Beltman/Boom Operator O Car Dump/Grizzly/Screen O Cleanup/Ventilation O Electrician O Haul, Dump O Hoist/Cage/Skip O Laborer O Loading Machine Operator O Mechanic/Maintenance	O Mining Machine Operator O Powderman/Blaster O Rail Transportation And Hauling O Rock/Roof Bolter O Supervisor/Foreman O Technical/Professional/Clerical O Timberman/Jacksetter O Truck Driver O Welder/Machinist	;
Other: (please describe)		
	Progress Bar (86%) Nex	t

[Screen 33]

47	From the second	on (places estimate)	
47.	 Every year, my mine produce Less than 50,000 tons of 50,000 – 100,000 tons of 100,000 – 500,000 tons 500,000 – 750,000 tons 750,000 – 1,000,000 to 1,000,000 or more tons Don't Know. 	of coal of coal s of coal s of coal ons of coal	
48.	. The total number of workers	at my mine is: (please estimate)	
	 1 to 9 10 to 19 20 to 34 35 to 99 100 to 249 250 or more Don't Know. 		
	. The total number of workers estimate)	at all mine sites managed by my r	nine company is: (please
	 ○ 1 to 19 ○ 20 to 99 ○ 100 to 249 ○ 250 to 500 ○ 500 to 1,000 ○ 1,000 to 3,000 ○ 3,000 or more ○ Don't know 		
		Progress Bar (89%)	Next

National Survey of Miners' Voice in the Workplace

[Screen 34]	
50. I have worked for my current employer for:	
years	
51. I have worked at my current location for:	
years	
52. I have worked with my current supervisor or foreman for:	
years	
53. The highest level of education that I have completed is:	
O Some High School	
O High School degree or GED O Associates degree	
O Trade, technical, or vocational education	
O College degree	
O Postgraduate degree	
Progress Bar (92%)	Next

[Screen 35]

54. Are you, yourself, of Hispanic or Latino origin or descent, such as Mexican, Puerto Rican, Cubar or other Spanish background?	١,
Yes, I am of Hispanic or Latino origin or descent.No, I am not of Hispanic or Latino origin or descent.	
55. What is your race? (please select one or more) O American Indian or Alaska Native	
O Afficial Indian of Alaska Native O Asian O Black or African American	
O Native Hawaiian or Other Pacific Islander O White	
Progress Bar (95%) Next	1

National Survey of Miners' Voice in the Workplace

[Screen 36]

National Survey of Miners' Voice in the Workplace

[Screen 37]

Thank you!

The results of this survey will help MSHA give coal miners better information about their rights.

To report a safety or other problem: Call MSHA's Hotline at 1-800-746-1553.

If you have any questions about this survey, please call ERG at 1-877-xxx-xxxx.

Who is ERG? ERG is a private consulting firm (website: www.erg.com) hired by the Department of Labor to conduct this survey. ERG will keep all information from this survey anonymous. The Department of Labor will never see the names of people who complete this survey.

This survey is estimated to take 25 minutes to complete.

Progress Bar (100%)

Visit MSHA.gov

National Survey of Miners' Voice in the Workplace

Your answers are <u>anonymous</u>.