You are logged in, Jill...





2007-2009 Performance

Manage Clients | Services | Strategic Partners | Reports | Performance Narrative Report

Communications Guide 2007-2009

Logo and Communications Guide for MBDA Grant Recipients Summary of Program Standards

Access Logos

MBEC

NABEC

Welcome to the 2007-2009 Performance System

This system is built to capture the clients being served, the types of business consulting services being provided to those clients, the strategic partners you establish, the extraordinary relationships you garner, and finally, the resulting reports which show your accomplishments. As you have probably already noticed, our look has changed and along with that we have added some new functionality that we hope you will find useful.

As a Grantee Organization, or as a Project Director you are responsible for ensuring that your center accurately reports their activities. In the new Performance System, you have full access to all clients, services and Strategic Partners. You can also view up-to-the-minute reports on your centers' activities, as well as perform several administrative tasks including managing your centers' Performance user accounts and contact information. As a BDC Consultant, you will have the same responsibilities and access but on a more limited basis.

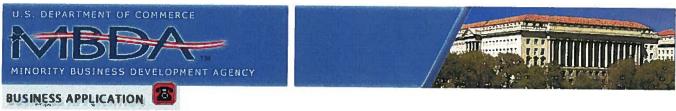
REMINDER: Clients and the services provided them must be entered within seventy-two (72) hours from the date of those services.

Close Window | Text Size

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BEC 2007-2009 Performance > Manage Clients > Add Client > Terms of Use

[Add Client] [Edit \ View Clients] [Import Client]

Add Client

! Notice

In the event that contractual obligations require that the name of the client not be disclosed, please select "NO"

Is this client currently in business AND willing to participate in the Phoenix program?

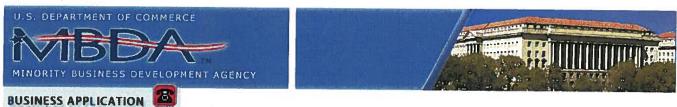
YES NO

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BEC 2007-2009 Performance > Manage Clients > Performance Terms of Use

[Add Client] [Edit \ View Clients] [Import Client]

Please indicate your acceptance to receive service. Your data will not be accepted if this step is not completed.

PRIVACY NOTICE:

The information entered in this database will be used to assist your firm with marketing and procurement opportunity matching services.

The purpose for collecting this information is to track the development of the minority business for use in statistical surveys and other research. In that regard, the information entered into the form will be available to the general public.

In addition, information collected on this form will be made available to federal, state and local agencies for use in statistical surveys and other research to track the development of minority businesses. By entering data in this form you certify that you are authorized to make this information available to the public and agree to all the terms and conditions as specified herein.

Please print a copy of this form for the client to sign, and place a copy of the signed print out in the client record.

When this is complete, please type "Yes" in the box below to indicate agreement to all of the above terms and conditions.

Signature:			Date:
	Enter "Yes" he		
	Previous	Submit to MBE	DA!

! Notice

Consent to Information Collection / Sharing: Generally, Minority Business Development Agency will not share any personally identifiable information you give us with any other government agency, private organization, or the public, except with your consent or as required by law. By pressing the 'Submit' button, each client constitutes consent to use the information for purposes stated in this policy.

Information Protection: The Minority Business Development Agency will protect all information consistent with applicable law including, but not limited to, the Privacy Act of 1974 and the Freedom of Information Act.

Your Rights under the Privacy Act: Information concerning the Privacy Act can be found on the following Web site: http://www.cftc.gov/foia/foiprivacyact.htm

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BUSINESS APPLICATION

BEC 2007-2009 Performance > Manage Clients > Add Client > Phoenix Terms of Use

[Add Client] [Edit \ View Clients] [Import Client]

Please indicate your acceptance of these terms. Your data will not be accepted if this step is not completed. This is step 1 of 6.

"I certify that I represent a Minority Business Enterprise. MBDA defines a Minority Business Enterprise as a business which is owned or controlled by socially or economically disadvantaged persons who are members of one of the following eligible groups: African Americans, Aleuts, Asian Indians, Asian Pacific Americans, Eskimos, Hasidic Jews, Native Americans, Puerto Ricans, and other Spanish-Speaking Americans. I understand that false certification may result in a fine or imprisonment under applicable Federal law."

Please type "Yes" if you agree to all of the above terms and conditions:

Cancel

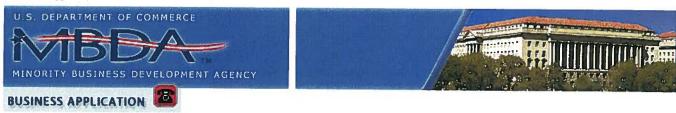
Submit to MBDA!

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BEC 2007-2009 Performance > Manage Clients > Add User Information

ADD CONTACT INFORMATION - Step 2 of 6

	* Required Fields
Salutation:	
* First Name:	
MI:	
* Last Name:	
Suffix:	
Title:	
Address:	
Country:	USA
City:	
State:	please select
* Zip Code(+4):	
	(e.g., 55555-2121)
* Phone:	Ext:
Fax:	
* E-mail Address:	
	Cancel Add

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⚠ BEC 2007-2009 Performance > Manage Clients > Add Client > Contact Information

[Add Client] [Edit \ View Clients] [Import Client]

THE BASICS.

* Required Fields

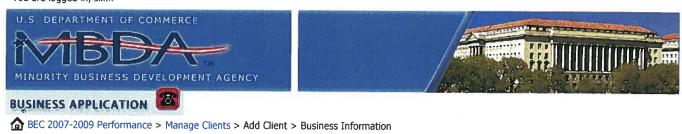
! Important	
client not be disclosed, please er "nnn" signifies the number of "N center. Example: for the first ND	ligations require that the name of the nter ND(Your Center Name)nnn where lon-Disclosure" clients managed by you client you enter the name would be tenth ND client would be ND(Your
* Company Name:	
* Address:	
! For Non Disclosure compare details	nies, enter your own contact
* Country:	USA
* City:	
* State:	please select
* Zip:	
Web Site:	
* What eligible group best	describes you or your company?
	please select
Service Disabled Veteran:	O Yes No

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BUSINE	SS INFORMATION - THIS IS STEP 3 OF 6.
* Business Start Date:	product defect
	 Enter 4-digit years (e.g. 1997)
* Business Type:	
State of Incorporation:	please select
* Business Description:	^
	V
* Keywords:	(20)
What keywords best describe your product or	
Service? Please separate keywords with commas (i.e. computer services, marketing, construction).	
* Number of Employees:	* (Full-Time):
* Note - a business owner is not considered an employee of a business.	* (Part-Time):
	* (Minority):
* Annual Sales:	
* Annual Export Sales:	
if you would like more information on ex	port opportunities,
	YES O NO O
	its o No g
Accounting Period Closes:	please select
Facilities Security Level:	please select
racinales occurrey beven	picase select
Mar. B P 1 222	
Max Bonding Level (\$):	
Current Bonding Level (\$):	
	Do not enter a "\$" sign, a comma "," , or decimal points "."

* Is this company registered with CCR?:

Close Window | Text Size

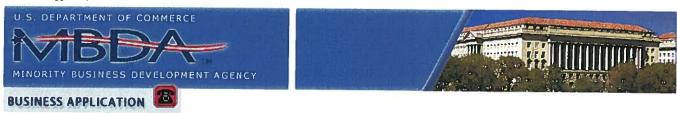
Next

Clear

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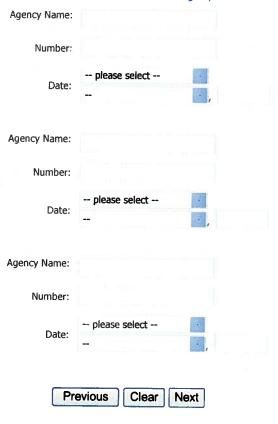


⚠ BEC 2007-2009 Performance > Manage Clients > Add Client > Certification Status

CERTIFICATION STATUS THIS IS STEP 4 OF 6

Please list the issuing agencies, certification numbers, and dates granted:

* In order for the system to capture information, you need to enter Certification Agency, Cerfication Number and Certification Date for each list of agency.

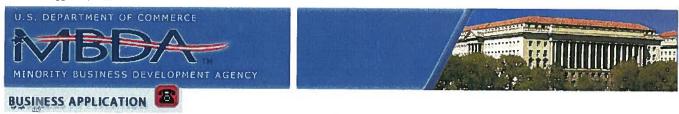


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⚠ BEC 2007-2009 Performance > Manage Clients > Add Client > Add Industry Codes

ADD INDUSTRY CODES

You may search for applicable industry codes (NAICS, SIC or both) by number (i.e. 61142) or by Description (i.e. Computer Training). If you are having trouble finding codes, try using shorter strings such as "computer" instead of "computer training" or "comp" instead of "computer."

Searc	th Industry Codes	Industry Codes
Find NAICS or SIC or NIGP codes using the form below. Specify whether you would like to search by the industry code itself or the text description of the category.		! Notice
		This company is currently associated with no NAICS or SIC or NIGP industry codes.
Industry Code:	All	To add codes, use the form to the left.
Search Name:		
Search Type:	O Code O Description	

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BUSINESS APPLICATION

⚠ BEC 2007-2009 Performance > Manage Clients > Company Overview > Edit Location Codes

[Add Client] [Edit \ View Clients] [Import Client]

ADD OPERATING LOCATIONS

The Minority Business Development Agency (MBDA) matches Minority Business Enterprises (MBEs) with commercial and government business Opportunities based on location. Please be sure to add all locations where your company does business. You may specify the location down to the zip code, but keep in mind that doing so will narrow the criteria by which you are matched. The greater the area you specify, the greater your chances are of being matched.

Add Operating Location Specify an operating location by selecting a country from the list below. You can select multiple countries by holding down the CTRL key. Non-U.S. countries will be automatically added to your list of operating locations. Press the 'Next' button to continue. Country: USA Afghanistan Albania Algeria American Samoa Andorra Angola Anguilla

Operating Locations

! Notice.

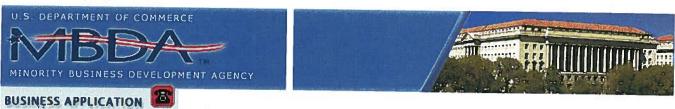
No operating locations identified.

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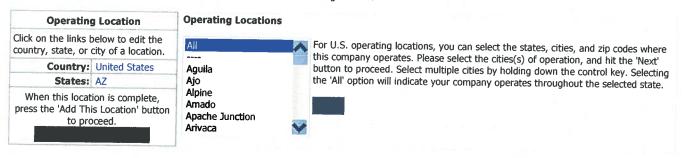


⚠ BEC 2007-2009 Performance > Manage Clients > Company Overview > Edit Location Codes

[Add Client] [Edit \ View Clients] [Import Client]

ADD OPERATING LOCATIONS

The Minority Business Development Agency (MBDA) matches Minority Business Enterprises (MBEs) with commercial and government business Opportunities based on location. Please be sure to add all locations where your company does business. You may specify the location down to the zip code, but keep in mind that doing so will narrow the criteria by which you are matched. The greater the area you specify, the greater your chances are of being matched.



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bec 2007-2009 Ferformance > Services > Company Search

[Task Order] [New Work Product] [Awarded Transactions] [Workshop/Seminar/Training] [Non-Client Services]

Company Search

You may choose to search for a Performance client using **any one** of the following criteria. For each search, you may enter a value or leave the field blank for a complete list of your clients.

Company Name: Search

Client ID: Search

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BEC 2007-2009 Performance > Services

[Task Order] [New Work Product] [Awarded Transactions] [Workshop/Seminar/Training] [Non-Client Services]

Task Order Acme Wabbit Corp

Client #185292

! Notice	
This form allows you to enter multiple task orders for the chosen client. Enter task order proinformation below and press the 'Add This Task Order' button. You new task order appears i Consultant Information' table, and you can add additional task orders in this manner. Once ask orders are enterd, press the 'Complete' button below to commit them to the system. No Tasks will not be permanently saved to the system until you press 'Complete'.	n the

	NEW TASK ORDER INFORMAT	ION	
* Category:	Please Choose Administrative Management Architecture Business Plan Development	~	
* Service Initiated:			

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⚠ BEC 2007-2009 Performance > Services

[Task Order] [New Work Product] [Awarded Transactions] [Workshop/Seminar/Training] [Non-Client Services]

New Work Product

Acme Wabbit Corp Client #185292

! Notice

This form allows you to enter multiple work products for the chosen client. Enter new work product information below and press the 'Add This Work Product' button. You new work product appears in the 'Consultant Information' table, and you can add additional work products in this manner. Once all your work products are enterd, press the 'Complete' button below to commit them to the system. **Work products will not be permanently saved to the system until you press 'Complete'.**



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[Task Order] [New Work Product] [Awarded Transactions] [Workshop/Seminar/Training] [Non-Client Services] **Awarded Options**

[Financing]

[Procurements / Contracts]

[Bonding]

[Mergers and Acquisitions]

[Sales]

[Jobs Created]

If you have a shared transaction ID, Please click the following link to update the transaction.

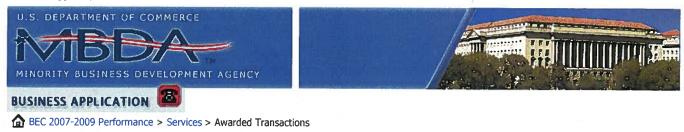
[Update Shared Transaction]

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You are logged in, Jill...

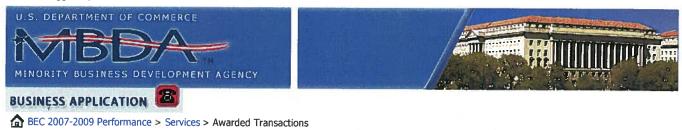


Edit Awarded Transaction

Acme Wabbit Corp Client #185292

varded transactions cannot be recorded without a		
	ancing Opportunity Juired Fields	
* Associated Work Product:	Choose	
* Transaction Source:	Choose Add	
* Contracting Officer:		
* Source Phone:		
Source Email:		
* Type of Transaction:	Choose	
Guaranteed Programs:	None	
* Date Transaction Approved:	April 20 2009	
* Transaction Amount:		
Is It A Joint Venture?		
		^
Major Accomplishments/Success Story:		4.5
Add to Narrative Report?		
Share Awarded Transactio	on: No	

You are logged in, Jill...



Edit Awarded Transaction

Acme Wabbit Corp Client #185292

! Notice Prior to entering an awarded transaction, please ensure the associated work product has been closed. Awarded transactions cannot be recorded without an associated work product. **Procurements / Contract Opportunity** * Required Fields * Associated Work Product: Choose... * Transaction Source: Add Choose... * Contracting Officer: * Source Phone: Source Email: * Type of Transaction: Choose... **Contract Assistance Program:** * Date Transaction Approved: * Transaction Amount: * Contracting Method: Single Year Contract Is It A Joint Venture? Export Contract: Choose... Major Accomplishments/Success Story: Add to Narrative Report?

Share Awarded Transaction: No

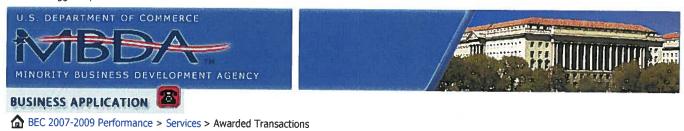
Continue

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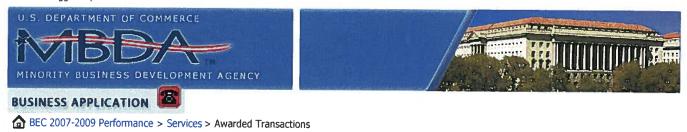


Edit Awarded Transaction

Acme Wabbit Corp Client #185292 ! Notice Prior to entering an awarded transaction, please ensure the associated work product has been closed. Awarded transactions cannot be recorded without an associated work product. **Bonding Opportunity** * Required Fields * Associated Work Product: Choose... * Transaction Source: Choose... Add * Contracting Officer: * Source Phone: Source Email: * Type of Transaction: Choose... * Date Transaction Approved: * Transaction Amount: Is It A Joint Venture? Major Accomplishments/Success Story: Add to Narrative Report? Share Awarded Transaction: No

Continue

You are logged in, Jill...



Edit Awarded Transaction

Acme Wabbit Corp Client #185292

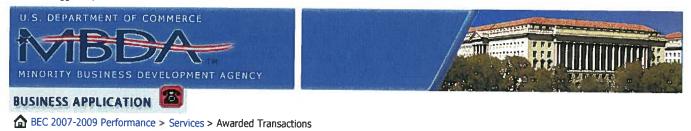
=	and Acquisition Opportunity <i>quired Fields</i>
* Associated Work Product:	Choose
* Second Party Client:	Yes No
* Merger Date:	April 20 2009
* Increase in Company Value	
Major Accomplishments/Success Story:	
Add to Narrative Report?	
Share Awarded Transacti	ion: No

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Edit Awarded Transaction

Acme Wabbit Corp Client #185292

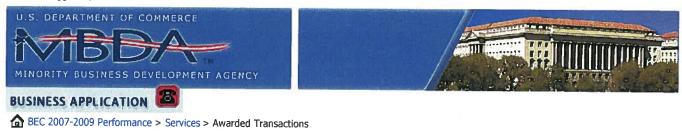
rior to entering an awarded transaction, please ensure warded transactions cannot be recorded without an as	the associated sociated work p	work product.	uct has been	closed.
Sale: * <i>Requir</i> e	s Opportunity ed Fields			
* Associated Work Product:	Choose		12	
* Period Beginning:	April	20	2009	76
* Period Ending:	April	20	2009	4
* Increase in Sales:				
Major Accomplishments/Success Story:				
Add to Narrative Report?				
Share Awarded Transaction:	No			

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Awarded Transaction - Jobs Created

Acme Wabbit Corp Client #185292 ! Notice Prior to entering an awarded transaction, please ensure the associated work product has been closed. Awarded transactions cannot be recorded without an associated work product. **Jobs Created** * Required Fields * Associated Work Product: Choose... * Full Time Jobs: 0 * Part Time Jobs: 0 Total Jobs: 0 * Period Beginning Date: April 2009 *Please Select an option: Note: If you select the option "On-Going Job" then "End Date" is not required field. Job Ended **On-Going Job End Date:** -- please select --Major **Accomplishments/Success** Story: Add to Narrative Report? **Share Awarded Transaction:** Continue

Close Window | Text Size

You are logged in, Jill...



[Workshop/Seminar/Training] [Non-Client Services]

Non-Client Services

WORKSHOP/SEMINAR/TRAINING

* Required	Fields			
* Category of Assistance	Choose			4
Hours of Assistance:				
MBDA Assistance Tool:	Choose			壓
You may only choose dates in	the following ra	anges	s:	
 Apr 1, 2009 ar 	d Jun 30, 2009 d Jun 30, 2009			
* Start Date:	April 2009		20	100
* End Date:	April 2009		20	
* Total Attendees:				
* Description of Event:				^
				V
Continu	е			

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⚠ BEC 2007-2009 Performance > Services > Non Client Services

[Workshop/Seminar/Training] [Non-Client Services]

Non Client Services

[Market Promotion]

[Company Referral]

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MARKET PROMOTION * Required Fields

* Name

You may only choose dates in the following ranges:

 Apr 1, 2009 and Jun 30, 2009 April 20 * Start Date: 2009 April 20 * End Date: 2009 Description of Event: * Event Originator * Strategic Partner -- please select --* BDC Analyst Ms Jane Doe Ms Jane Doe Continue

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BEC 2007-2009 Performance > Services > Company Referral

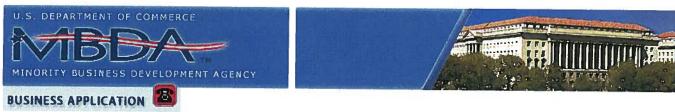
	COMPANY REFERRAL			
	* Requi	red Fields		
* Referral Date:	April	20	2009	
Minutes of Service	Choose			
Purpose	Choose			
Specify if other				
* Analyst	Choose			
Referred Company			Referred to Company	
Client		MBDC		
O Non Client		Strategi	ic Partner	
		Other		
	C	ontinue		

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BEC 2007-2009 Performance > Strategic Partners > Add Partner

Add Partner

Ad	ld Partner Information				
* Partner Name:					
* Address:					
* City:					
State:	please select				
Country:	please select				
Zip:					
Web Site:					
* Transaction Source Type:	Federal Government				
* Start Date:	April 20 2009				
You may only choose dates in the following ranges: Apr 1, 2009 and Jun 30, 2009					
* Partnership Goals:	Dollar Value of Contracts Financials Increase in Sales Number of Jobs Created				
(Add Partner				

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BUSINESS APPLICATION

BEC 2007-2009 Performance > Performance Narrative Report

[2. Summary of Accomplishments] [3. Administrative management & Operational Quality] [4. Bonus Points] [5. End of Year Summary]

Test 09 NABDC

Award No: 11-11-11111-14

Report Period: 01-Jul-2009 - 31-Dec-2009

1. Cumulative Performance: Semi-Annual Assessment

	Assigned Points	Q3 Actual	Q3 Goal	Cum Points Earned	% of Annual Goal	Q4 Cum Actual	Q4 Cum Goal	Cum Points Earned	% of Annual Goal
Dollar Value of Contracts and Procurements	27	0	30,999	0.00	0.00	0	340,090	0.00	0.00
Financials	27	0	31,111	0.00	0.00	0	230,778	0.00	0.00
Increase in Sales	6	0	1	0.00	0.00	0	3	0.00	0.00
Number of Jobs Created	10	0	1	0.00	0.00	0	2	0.00	0.00
New Clients Served	5	0	1	0.00	0.00	0	2	0.00	0.00
Maintenance of SGI Portfolio	3	0	1	0.00	0.00	0	2	0.00	0.00
Customer Relationship Management	3	4	0	0.00	0.00	4	2	3.30	110.00
Management Assessment	3	4	0	0.00	0.00	4	2	3.30	110.00
Partnerships	5	52	5	5.50	110.00	52	5	5.50	110.00
Consulting Hours	3	0	2	0.00	0.00	0	388	0.00	0.00
Maintenance of Non-Federal Cost Share	3	0	0	0.00	0.00	0	2	0.00	0.00
Market Promotion	1	0	0	0.00	0.00	0	2	0.00	0.00
Resource Entries	2	0	1	0.00	0.00	0	-1	0.00	0.00
Facilitated Matches	2	0	-4	0.00	0.00	0	0	0.00	0.00
Joint Ventures	5	0	0	0.00	0.00	0	5	0.00	0.00
Total Score for Test 09 NABDC NABDC				5.50				12.10	

	YTD Cum Actual	YTD Cum Goal	YTD Cum Points Earned	YTD % of Annual Goal
Dollar Value of Contracts and Procurements	21,330,000	343,434	29.70	110.00
Financials	12,206,666	234,234	29.70	110.00
Increase in Sales	0	34	0.00	0.00
Number of Jobs Created	260	23	11.00	110.00
New Clients Served	5	23	1.09	21.74
Maintenance of SGI Portfolio	10	23	2.00	43.48
Customer Relationship Management	4	4	3.00	100.00
Management Assessment	3	4	2.25	75.00
Partnerships	52	5	5.50	110.00
Consulting Hours	129	434	0.89	29.72
Maintenance of Non-Federal Cost Share	0	4	0.00	0.00

Total Score for Test 09 NABDC NABDC			88.33	
Joint Ventures	1	5	1.00	20.00
Facilitated Matches	0	4	0.00	0.00
Resource Entries	30	4	2.20	110.00
Market Promotion	0	4	0.00	0.00

The Test 09 NABDC met its overall quantitative goals. This achievement does not include: (a) number of facilitated matches, (b) market promotion, (c) client satisfaction, (d) operational quality, and (e) extraordinary performance, which are allocated by MBDA.

The Test 09 NABDC did not meet goals in the following areas. (Your input is limited to 2500 characters including spaces)

Input area

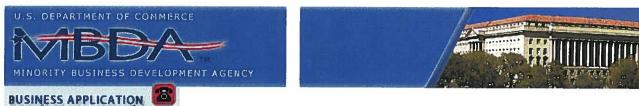
The table above represents an overall anticipated Good beginning July 1, 2009 through December 31, 2009, with a cumulative score of 12.10 points.

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⚠ BEC 2007-2009 Performance > Performance Narrative Report

[1. Cumulative Performance] [3. Administrative Management & Operational Quality] [4. Bonus Points] [5. End of Year Summary]

Test 09 NABDC

Award No: 11-11-11111-14

Report Period: 01-Jul-2009 - 31-Dec-2009

2. Summary of Accomplishments

Step 2: 2.2. Dollar Value of Contracts & Procurements

Client ID - Client Nar Ethnicity	me Transaction ID	Transaction Type	Source Name	Award Date	Award Amount
2. Steps for Sum Accomplishment		2.2. Dollar Value of Contrac A. Major accomplishments (Your input is limited to 2500	and/or Success Stories		
2.1. Total Dollar Value	of Transactions		Input Area		^
2.2. Dollar Value of Co Procurements	ontracts &				
2.3. <u>Dollar Value of Av</u> <u>Transactions</u>	varded Financial	B. Key operational activitie (Your input is limited to 2500			1
2.4. Increase in Sales			Input Area		^
2.5. Number of Jobs C	reated				v
2.6. Number of New C	lients Served	C. Areas of improvement (Your input is limited to 2500	characters including spac	es)	
			Input Area		^
					V
		D. Lessons learned for the to (Your input is limited to 2500 to			
			Input Area		^
					V
		Contin	ue		

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BUSINESS APPLICATION

[1. Cumulative Performance] [2. Summary of Accomplishments] [4. Bonus Points] [5. End of Year Summary]

Test 09 NABDC

Award No: 11-11-11111-14

Report Period: 01-Jul-2009 - 31-Dec-2009

3. Administrative Management & Operational quality

Step 7: 3.1. Maintenance of SGI Client Portfolio

Client ID Client Name Client Start Date 3. Steps for Administrative **Management & Operational** 3.1. Maintenance of SGI Client Portfolio Quality A. Key operational activities that led to the success (Your input is limited to 2500 characters including spaces) 3.1. Maintenance of SGI Client Portfolio Input Area 3.**2**. Partnerships 3.3. Consulting Hours **B.** Areas of improvement (Your input is limited to 2500 characters including spaces) Maintenance of Non-Federal Cost Input Area 3.5. Resource Entries 3.6. Facilitated Matches Continue

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BUSINESS APPLICATION 🕮

BEC 2007-2009 Performance > Performance Narrative Report

[1. Cumulative Performance] [2. Summary of Accomplishments] [3. Administrative Management & Operational Quality] [5. End of Year Summary]

Test 09 NABDC

4.1.

Award No: 11-11-11111-14

Report Period: 01-Jul-2009 - 31-Dec-2009

4. Bonus points

Step 13: 4.1. Joint Ventures

Client Name Work Order Type Service Date Consultant Hours Outcome

4. Steps for Bonus points

Joint Ventures

4.1. Joint Ventures

A. Major accomplishments and/or Success Stories

(Your input is limited to 2500 characters including spaces)

Input Area

B. Key operational activities that led to the success

(Your input is limited to 2500 characters including spaces)

Input Area

C. Areas of improvement

(Your input is limited to 2500 characters including spaces)

Input Area

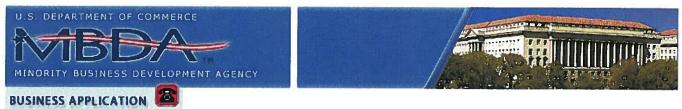
D. Lessons learned for the following performance areas

(Your input is limited to 2500 characters including spaces)

Input Area

Continue

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BEC 2007-2009 Performance > Performance Narrative Report

[1. Cumulative Performance] [2. Summary of Accomplishments] [3. Administrative Management & [4. Bonus Operational Quality] Points]

Test 09 NABDC

Award No: 11-11-11111-14

Report Period: 01-Jan-2009 - 31-Dec-2009

5. End of Year Summary

Step 1: 5.1. End of Year Summary

	YTD Cum Actual	YTD Cum Goal	YTD Points Earned	YTD % of Annual Goal
Dollar Value of Contracts and Procurements	21,330,000	343,434	29.70	110.00
Financials	12,206,666	234,234	29.70	110.00
Increase in Sales	0	34	0.00	0.00
Number of Jobs Created	260	23	11.00	110.00
New Clients Served	5	23	1.09	21.74
Maintenance of SGI Portfolio	10	23	2.00	43.48
Customer Relationship Management	4	4	3.00	100.00
Management Assessment	3	4	2.25	75.00
Partnerships	52	5	5.50	110.00
Consulting Hours	129	434	0.89	29.72
Maintenance of Non-Federal Cost Share	0	4	0.00	0.00
Market Promotion	0	4	0.00	0.00
Resource Entries	30	4	2.20	110.00
Facilitated Matches	0	4	0.00	0.00
Joint Ventures	1	5	1.00	20.00
Total Score for Test 09 NABDC NABDC			88.33	

5. Steps for End of Year Summary

Performance

5.1. End of Year Summary

The center achieved approximately 41.60 cumulative points earned with an anticipated Outstanding rating for the program year 2009.

5.2. Performance Review Staffing

The center underperformed in the following areas: (Your input is limited to 2500 characters including spaces)

Input Area

5.3.b. Dollar Value of

Contracts and Procurements

5.3.c. Increase in Sales

Financial Transactions

5.3.d.	. Number of Jobs	Highlights	
	Created	The center recorded the following success stories and key achievements during the program year: (Your input is limited to 2500 characters including spaces)	
5.3.e.	Number of New Clients Served	Input Area	^
5.3.f.	Number of SGI Clients		
5.4.	Project Budget Analysis		V
		Continue	

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