CPS Internet Supplement: Standard Baseline Questions

NET1 **Do you use a cellular phone or smartphone?**

    (1) Yes → Skip to NET1a
    (2) No → Skip to NET2
    (3) DK/RF → Skip to NET2

NET1a **When you use your cellular phone or smartphone, do you…**
Read and select all that apply.

    (0) None
    (1) Make phone calls?
    (2) Send/receive text messages?
    (3) Take photos/videos?
    (4) Browse the Web?
    (5) E-mail?
    (6) Use maps or use GPS navigation?
    (7) Play games?
    (8) Access social network sites (such as Facebook or Twitter)?
    (9) Download "apps" or applications?
   (10) Listen to music or other audio?

NET2 **How many desktop, laptop, netbook, notebook, and tablet computers are there in use in this household?**

    Enter number: _____ [0-20]

NET3 **People can connect to the Internet in multiple ways, including using mobile devices such as laptops or smartphones, as well as on desktop computers.**

    Does anyone in this household use the Internet from home?

    (1) Yes → Skip to NET4
    (2) No → Skip to NET3a

NET3a **Has anyone in this household ever used the Internet from home?**

    (1) Yes → Skip to NET6
    (2) No → Skip to NET7

NET4   **I am going to read a list of ways that people access the Internet. Keep in mind that some people connect in more than one way, especially those with mobile devices such as laptops or smartphones.**

At home, does anyone in this household access the Internet using…
Read and select all that apply.

(1) **Dial-up service?** → and NET4 not in (2-7) then skip to NET5 else skip to NET8
(2) **DSL service?** → Skip to NET8
(3) **Cable modem service?** → Skip to NET8
(4) **Fiber-optic service?** → Skip to NET8
(5) **Mobile broadband plan (for a computer, cell phone, smartphone, or tablet)?** → Skip to NET8
(6) **Satellite service?** → Skip to NET8
(7) **Some other service?** → Skip to NET4a
(8) DK/RF → Skip to NET8

NET4a   **What other service?**

Enter verbatim response: _____ → Skip to NET8

NET5   **What is the main reason that you do not have high-speed (that is, faster than dial-up) Internet access at home?**
Do not read response options.

(1) Don't need it, not interested → Skip to NET8
(2) Too expensive → Skip to NET5b
(3) Can use it somewhere else → Skip to NET8
(4) Not available in area → Skip to NET5d
(5) No computer or computer inadequate → Skip to NET8
(6) Privacy or security concerns → Skip to NET8
(7) Other reason → Skip to NET5a
(8) DK/RF → Skip to NET8

NET5a   **What is this other reason?**

Enter verbatim response: _____ → Skip to NET8

NET5b   **What costs are you most concerned about?**
Read and select all that apply.

(1) Cost of the computer and/or other hardware (e.g., modem) → Skip to NET8
(2) Cost of installing Internet service → Skip to NET8
(3) Cost of monthly Internet service → Skip to NET8
(4) Some other cost → Skip to NET5c

NET5c **What is this other cost?**

Enter verbatim response: _____ → Skip to NET8

NET5d **What high-speed access is not available?**

(1) Mobile → Skip to NET8
(2) Wired → Skip to NET8
(3) Or both → Skip to NET8
(4) DK/RF → Skip to NET8

NET6 **What is the MAIN reason you no longer have the Internet at home?**
Do not read response options.

(1) Don't need it, not interested → Skip to NET8
(2) Too expensive → Skip to NET8
(3) Can use it somewhere else → Skip to NET8
(4) No longer available in area → Skip to NET6b
(5) No computer or computer inadequate → Skip to NET8
(6) Privacy or security concerns → Skip to NET8
(7) Other reason → Skip to NET6a
(8) DK/RF → Skip to NET8

NET6a **What is this other reason?**

Enter verbatim response: _____ → Skip to NET8

NET6b **What high-speed access is not available?**

(1) Mobile → Skip to NET8
(2) Wired → Skip to NET8
(3) Or both → Skip to NET8
(4) DK/RF → Skip to NET8

NET7 **What is the MAIN reason that you don't have the Internet at home?**
Do not read response options.

(1) Don't need it, not interested → Skip to NET8
(2) Too expensive → Skip to NET8
(3) Can use it somewhere else → Skip to NET8
(4) Not available in area → Skip to NET7b
(5) No computer or computer inadequate → Skip to NET8
(6) Privacy or security concerns → Skip to NET8
(7) Other reason → Skip to NET7a
(8) DK/RF → Skip to NET8

NET7a **What is this other reason?**

Enter verbatim response: _____ → Skip to NET8

NET7b **What high-speed access is not available?**

(1) Mobile
(2) Wired
(3) Or both
(4) DK/RF   → All Skip to NET8

NET8 **Of the following, who uses the Internet at home?**
Include using the Internet from any computer or mobile device at home or elsewhere. Read all names in household 3+ and select all that apply.

(0) Nobody
Enter persons line number (1-16)
DK/RF   → All Skip to NET9

NET9 ^**NETFILL, [do you \ do you or any member of this household] access the Internet at any location outside the home?**

(1) Yes → Skip to NET10
(2) No → If NET8=1-16 Skip to NET12 Else End Supplement
(3) DK/RF → If NET8=1-16 Skip to NET12 Else End Supplement

NET10 **Who is that?**

Enter persons line number (1-16)   → Skip to NET11

NET11 **[Do you / Do you or any member of this household] access the Internet at any of the following locations outside the home?**

(1) Workplace   → Skip to NET12
(2) School   → Skip to NET12
(3) Public library   → Skip to NET12
(4) Community center   → Skip to NET12
(5) Internet café / coffee shop in your area   → Skip to NET12
(6) Someone else's house   → Skip to NET12
(7) Another place outside the home   → Skip to NET11sp
(8) DK/RF   → Skip to NET12

NET11sp **What other place outside the home?** → Skip to NET12

NET12 **Do you rely on the Internet for any of the following:**
Read and select all that apply.

  (0) None
  (1) Telecommuting?
  (2) Music?
  (3) Games?
  (4) Videos?
  (5) Financial services (such as banking, investing, or trading)?
  (6) Job seeking or job training?
  (7) Education or schoolwork (such as taking a class online)?
  (8) Video conferencing?
  (9) Voice calls?
(10) Email?
(11) Healthcare?
(12) Consumer services (such as online shopping, travel, or household services)

(13) On-the-go services such as finding the nearest restaurant or traffic report
(14) DK/RF

→ All End Supplement