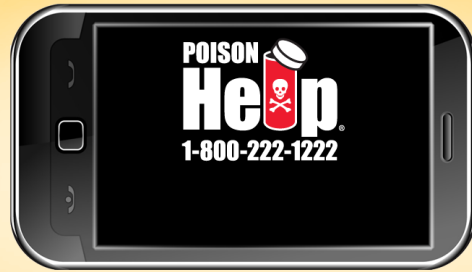


[Music throughout]

1



[Click]

2



[Click]

3



[Click]

4



5





7



8





10



11





13



14







[Click]



[Click]

18



20

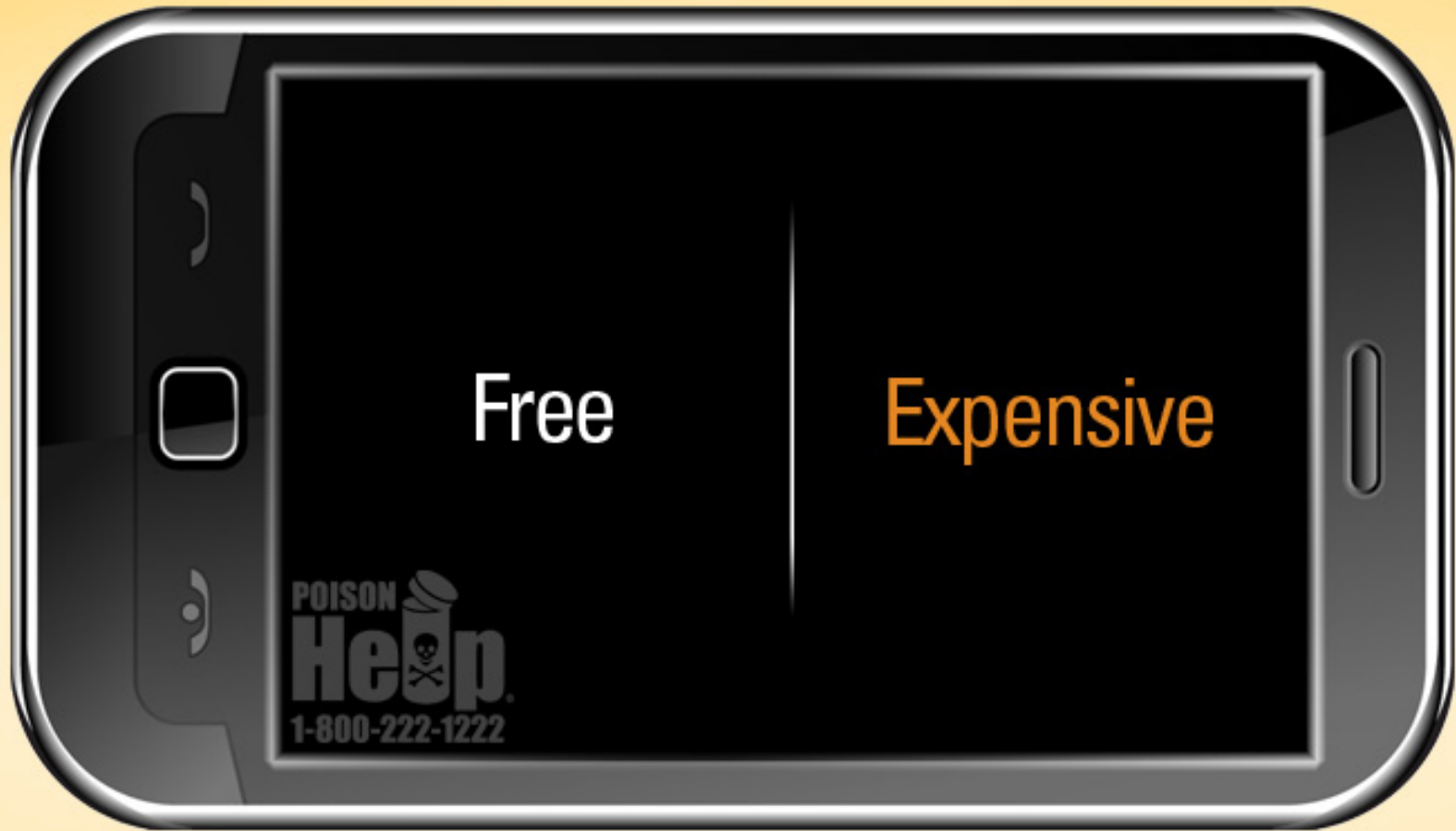


19



21

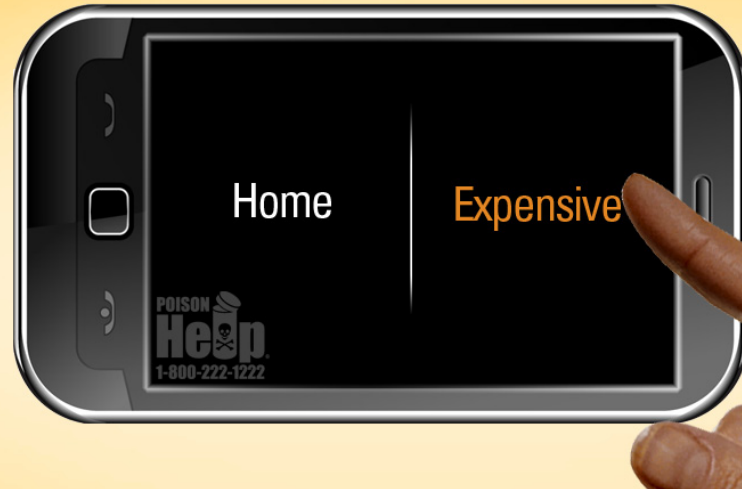




23



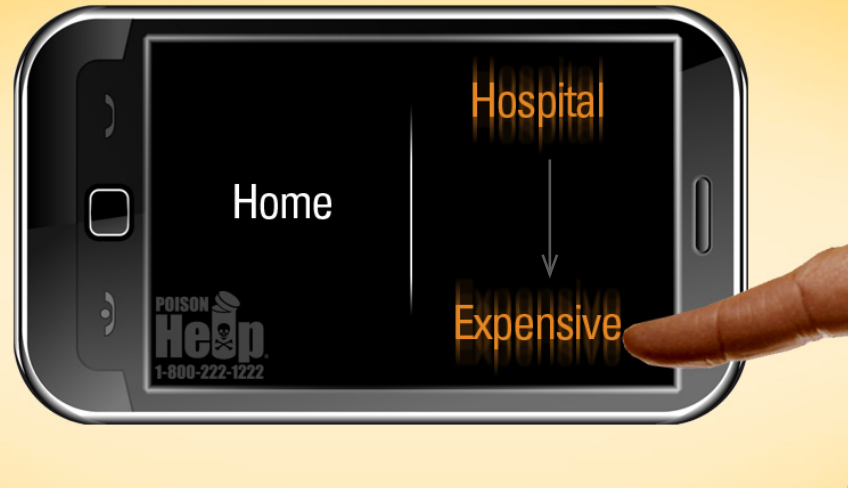
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24



26





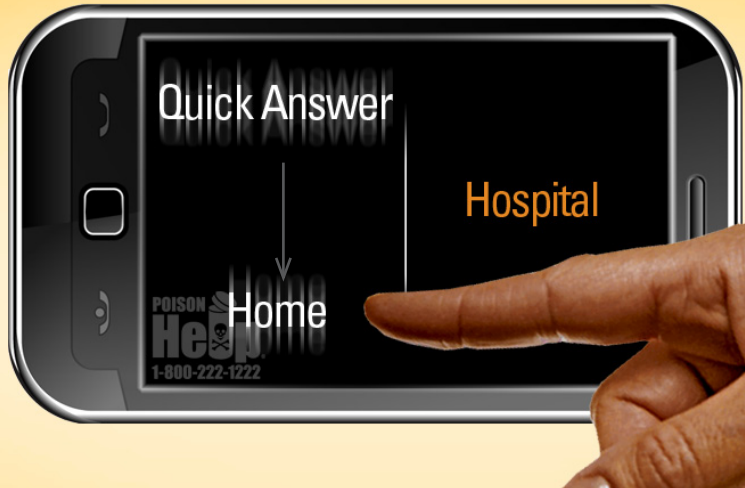
28



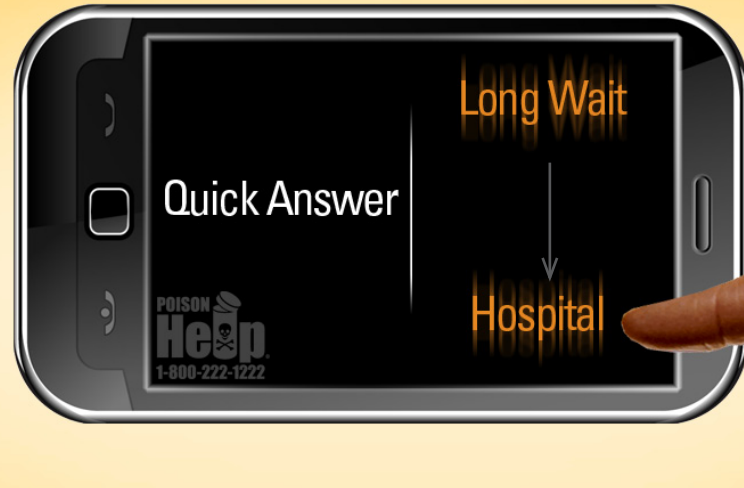
30



29



31





Quick Answer

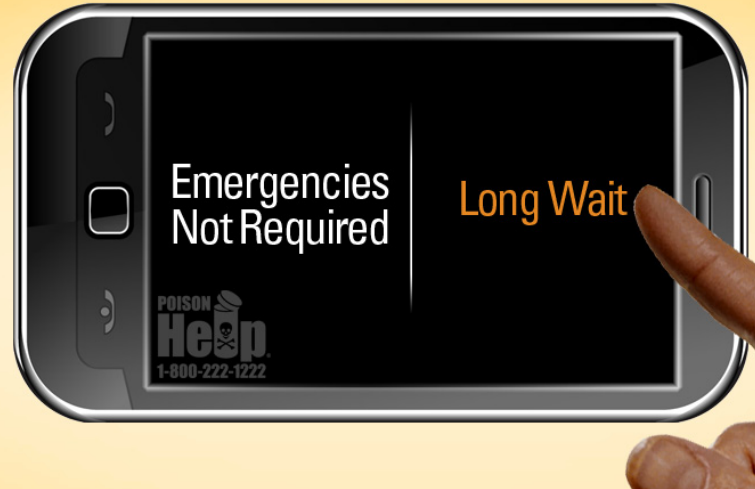
Long Wait

POISON
Help
1-800-222-1222

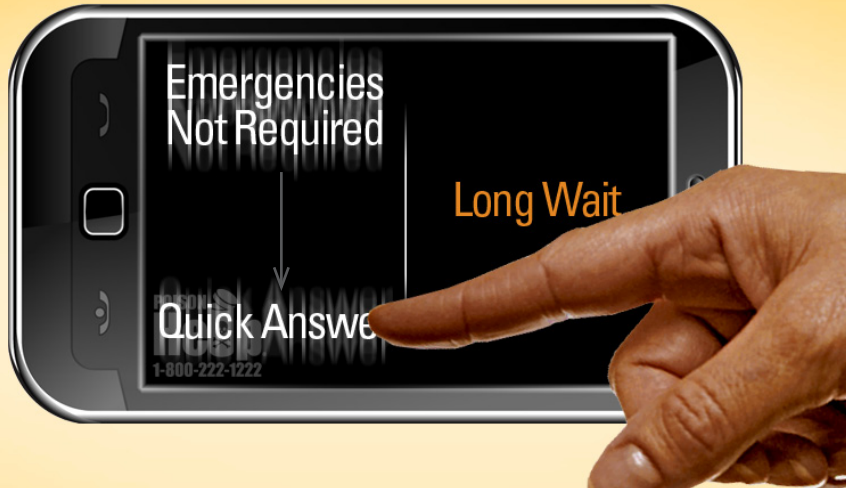
33



35



34



36





Emergencies
Not Required

Emergencies
Only

POISON
Help
1-800-222-1222

38



40



39



41





Living Room

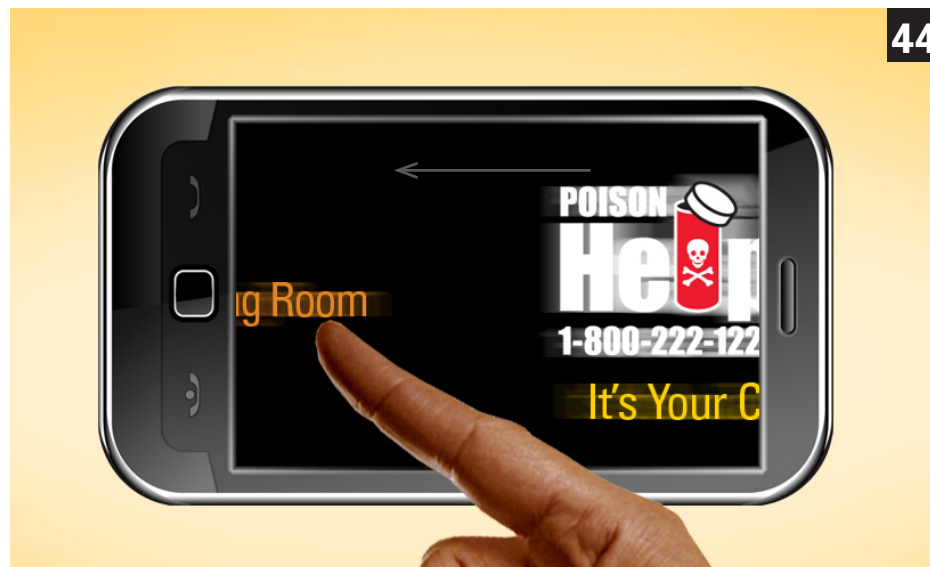
Waiting Room

POISON
Help
1-800-222-1222

43



44





POISON
Help
1-800-222-1222
It's Your Call

46



47



48



49



