

CAREWare Users,

We are sending you this quick survey to help us plan important CAREWare upgrades. Thanks for your participation; it will really help our decision-making process. We are also trying this out to see if posting these surveys is an effective way of obtaining quick and representative input from you!

1. For a variety of reasons, including cost, complexity of maintaining and the availability of alternatives, we are retiring the Store and Forward (S&F) feature in CAREWare in the coming months. Do you currently use S&F?

- Yes
- No
- I don't know

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2. How frequently do you use S&F?

- At least once a month
- Once every few months
- About once a year
- Other (please specify)

3. Are there specific reasons why you use S&F instead of the Provider Data Import (PDI)?

4. On which operating systems do you run the CAREWare Client tier application? (Enter all that apply.)

- Windows 2000
- Windows XP
- Windows Vista
- Windows 7
- Windows 8
- Other (please specify)

5. Which build of CAREWare do you use? You can find this information by typing Ctrl+I within CAREWare and reading the RW CAREWare Client Version number (as shown below).

- Build 754
- A newer build distributed by jProg or the Help Desk
- A build older than 754 (please specify)



6. Can we contact you directly if we have a question about one of your responses?

- No
- Yes (please enter email address)

Thanks for completing this questionnaire!