

Privacy Notice

5 U.S.C. 552(a)(e)(3)

The information you provide through your responses to ICF will assist the study sponsor, the Consumer Financial Protection Bureau (“CFPB”), in gathering information to understand consumers’ experiences to topics related to prepaid accounts.

The CFPB will not obtain or access any directly identifying information from ICF about study participants. Video recording of the one-on-one interviews will not be provided to the CFPB. The CFPB will only obtain, and access, de-identified results and aggregated analyses of those results.

Information collected on behalf of the Bureau by ICF will be treated in accordance with the System of Records Notice (“SORN”), CFPB.022, <https://www.federalregister.gov/articles/2012/11/14/2012-27582/privacy-act-of-1974-as-amended>. This information will not be disclosed as outlined in the Routine Uses for the SORN. Direct identifying information will only be used by ICF to facilitate the interview and will be kept private except as required by law.

This collection of information is authorized by Pub. L. No. 111-203, Title X, Sections 1013 and 1022, codified at 12 U.S.C. §§ 5493 and 5512.

Participation in this exercise is voluntary, you are not required to participate or share any identifying information with ICF, including name and email address, and you may withdraw participation at any time. However, if you do not include the requested information, you may not participate in the interview.