

**Justification for Non-Substantive Changes for
Internet Claim (iClaim) Application Screens
20 CFR 404.310-404.311, 404.315-404.322, 404.330-404.333,
404.601-404.603, and 404.1501-404.1512
OMB No. 0960-0618**

Background

On 4/19/12, SSA obtained OMB approval for changes to the iClaim collection screens. Since the last approval, we revised the Direct Deposit iClaim screen. The revisions are mere language changes to support the new electronic payment mandate. These changes will properly inform claimants of the new change; therefore, we are making the revisions effective in September 2012.

Description of Changes for the Direct Deposit iClaim Screen

- *Direct Deposit Details Screen* – The iClaim application currently collects direct deposit information. However, we added language and modified the presentation of the question for clarification purposes. We also incorporated a new functionality to identify applicants who provided us with an address outside the United States in order to exclude the generation of the mandate information. The changes are as follows:

Domestic Address:

- The current screen presents a check box to allow the applicants to indicate whether they have a bank account or other financial institution. We removed the check box and presented the new “Yes” or “No” question:
 - “Do you own or co-own a bank account that you can use for Direct Deposit?” (Modified Screen #1, pg.1)
- If the applicants answer “Yes,” the system generates the “Account Information” field to allow them to provide the account type, routing and account numbers. We also added new language below the Account Information header:
 - “Warning: Providing incorrect information may result in a delayed payment” (Modified Screen #1, pg.1)
- If the applicants answer “No,” the system generates an “Alert” message to inform them about the new electronic payment mandate:
 - “New rules require you to receive your payments electronically, unless you get an exemption from the Department of the Treasury. If you do not have a bank account to use for direct deposit, you can still complete this claim online. We will contact you later to discuss your options.” (Modified Screen #2, pg.2)

Foreign Address:

- o The new screen asks the following question:
 - “Do you own or co-own a bank account that you can use for Direct Deposit?”
- o If the applicant answers “No,” then the system does not generate a subsequent question and the applicant proceeds to the next screen (New Screen #1, pg. 3).