

iClaim Application Screens

Modified Screen #1 Direct Deposit Details Section Domestic Screen

The screenshot shows the Social Security Administration's iClaim application interface. At the top, the SSA logo and "Social Security" text are visible, along with "Text Size" and "Accessibility Help" links. The main heading is "Benefit Application". Below this is a navigation bar with tabs: "Identification" (selected), "General", "Other Benefits", "Remarks", "Review & Submit", and "Next Steps". The main content area is titled "Direct Deposit Details for Jane Public" and includes the subtext "Direct Deposit is Safe, Quick and Convenient". A new question (#1) is added: "Do you own or co-own a bank account that you can use for Direct Deposit?" with "Yes" and "No" radio buttons and a "More Info" link. Below this is the "Account Information" section (#2), which includes a warning: "Warning: Providing incorrect information may result in a delayed payment." and three input fields: "Account Type" (a dropdown menu), "Routing Number", and "Account Number". On the right side, there is a sidebar titled "In this section..." with a list of sections: "Family Details", "Military Details", "Earnings Details", "When to Start Benefits", "Reduced Benefits", "When to Start Retirement Benefits", and "Direct Deposit Details" (which is currently selected). At the bottom of the form are three buttons: "Next", "Previous", and "Save & Exit".

1. Adding the new conditional question (#1) for clarity when domestic users own or co-own a bank account for Direct Deposit.
2. Adding the “warning” language (#2) for clarification.

Modified Screen #2

[Text Size](#) [Accessibility Help](#)

 **Social Security**
The Official Website of the U.S. Social Security Administration

Benefit Application

☒ Identification

☐ General

☐ Other Benefits

☐ Remarks

☐ Review & Submit

Next Steps

Direct Deposit Details for Jane Public

Direct Deposit is Safe, Quick and Convenient

1 Do you own or co-own a bank account that you can use for Direct Deposit? [More Info](#)

☐ Yes ☒ No

 **New rules require you to receive your payments electronically, unless you get an exemption from the Department of the Treasury.**
If you do not have a bank account to use for direct deposit, you can still complete this claim online. We will contact you later to discuss your options.

In this section...

☒ Family Details

☒ Military Details

☒ Earnings Details

☐ When to Start Benefits

☒ Reduced Benefits

☒ When to Start Retirement Benefits

☐ Direct Deposit Details

Next

Previous

Save & Exit

If the domestic applicant answers “No,” the system generates the “Alert” message (yellow box) to inform the applicant about the new electronic payment mandate.

New Screen #1 International Direct Deposit (IDD) Screen

Text Size Accessibility Help

 **Social Security**
The Official Website of the U.S. Social Security Administration

Benefit Application

Identification General Other Benefits Remarks Review & Submit Next Steps

Direct Deposit Details for Jane Public
Direct Deposit is Safe, Quick and Convenient

1 Do you own or co-own a bank account that you can use for Direct Deposit? [More Info](#)

☐ Yes ☒ No

In this section...

- Family Details
- Military Details
- Earnings Details
- When to Start Benefits

This new conditional question appears for applicants with foreign addresses also. If the applicant answers “No” then no subsequent questions appear, allowing the applicant to continue to the next screen.