OMB Control No: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Length of time for instrument: 1.25 hours

# ATTACHMENT 15: HOME VISITOR SURVEY\_ BASELINE

5/29/2012

# **HOME VISITOR SURVEY - BASELINE**

The U.S. Department of Health and Human Services has contracted with MDRC to evaluate the federal Maternal, Infant and Early Childhood Home Visiting program (MIECHV).

The Mother and Infant Home Visiting Program Evaluation (MIHOPE) is designed to build knowledge for policymakers and practitioners about the effectiveness of MIECHV.

Your answers will be kept confidential. Only the research team will have access to this information. Your answers will not be shared with anyone at your program or any other agencies. In our research reports, the information you provide will not be attributed by name to you or your individual program.

One objective of MIHOPE is to learn about the role of home visitors in home visiting programs.

We are requesting that you complete this survey because you are a home visitor in one of the home visiting programs participating in MIHOPE. Your answers will help us to understand your role in the home visiting program and your perspective on the home visiting program.

- It will take about 1 hour and 15 minutes to complete this survey.
- If you are unsure how to answer a question, please give the best answer you can rather than leaving it blank.
- We would appreciate your response by DD/MM/YYYY.
- If you have questions at any time during the study, please call Alexander Vazquez at MDRC tollfree at 1-877-311-6372 or email Alexander.vazquez@mdrc.org.
- To thank you for your time, we will be sending you a gift card for \$30

### **A. DEMOGRAPHICS**

- 1. What was the highest level/degree you completed in school?
  - □ Some High School, no degree [SKIP TO 3]
  - □ High School/GED [SKIP TO 3]
  - □ Vocational/technical training program
  - $\Box$  Some college, no degree
  - $\Box$  Associate's degree
  - □ Bachelor's degree
  - □ Master's degree (e.g., MA, MS, MSW)
  - □ Professional degree (e.g., LLB, LD, MD, DDS)
  - □ Doctorate degree (e.g., PhD, EdD)
- 2. Field of study: CHECK ALL THAT APPLY. (Responses not limited to highest degree completed.)
  - Child development
  - $\Box$  Early childhood education
  - □ Education
  - □ Psychology
  - $\Box$  Social work/Social welfare
  - □ Nursing
  - $\Box$  Other (specify)
- 3. Are you of Hispanic, Latino/a or Spanish origin? One or more categories may be selected.
  - □ No, not of Hispanic, Latino/a, or Spanish origin
  - 🗆 Yes, Mexican, Mexican American, Chicano/a
  - 🗆 Yes, Puerto Rican
  - 🗆 Yes, Cuban
  - $\Box$  Yes, Another Hispanic, Latino/a or Spanish origin
  - 4. What is your race? One or more categories may be selected.
    - $\Box$  White
    - $\Box$  Black or African American
    - □ American Indian or Alaska Native
    - Asian Indian
    - □ Chinese
    - 🗆 Filipino
    - □ Japanese
    - 🗆 Korean
    - □ Vietnamese
    - 🗆 Other Asian
    - 🗆 Native Hawaiian
    - □ Guamanian or Chamorro
    - 🗆 Samoan
    - Other Pacific Islander
    - 🗌 Other

- 5. What is your age?
  - Under 20 years
  - □ 20-29
  - □ 30-39
  - □ 40-49
  - □ 50-59
  - □ 60 or older
- 6. What is your sex?

# **B. EMPLOYMENT HISTORY**

In this section, we would like to know about your employment history prior to working at [HV PROGRAM SITE].

1. Prior to your current position, did you have experience providing home visiting services to families?

□ No [SKIP TO 4] □ Yes

- 2. In which models do you have prior experience providing home visiting services to families? CHECK ALL THAT APPLY.
  - □ Nurse Family Partnership
  - $\Box$  Parents as Teachers
  - □ Healthy Families America
  - $\Box$  Early Head Start
  - Other (specify): \_\_\_\_\_
- 3. How many total years of experience do you have providing home visiting services?
  - 🗆 None
  - □ Less than 1 year
  - □ 1-2 years
  - □ 3-5 years
  - □ 5-10 years
  - $\Box$  More than 10 years

- 4. Do you have prior experience working with high risk families in any of the following settings? CHECK ALL THAT APPLY.
  - $\Box$  In-home child care
  - Daycare
  - Preschool
  - □ School, Grades K-12 (non-nurse)
  - After school program
  - $\Box$  Special education program
  - 🗆 Nurse
  - $\Box$  School nurse
  - $\Box$  Home health care
  - $\hfill\square$  Other health care
  - $\Box$  Social Services
  - $\Box$  Mentoring programs
  - $\Box$  Mental health agencies
  - 🗆 Other

### **C. CURRENT POSITION**

1. When did you begin your present job as a home visitor?

\_\_\_\_\_Month \_\_\_\_\_Year

2. How many hours do you work in a typical week?

HOURS:\_\_\_\_\_

3. In a typical week, how do these [Q2 ANSWER] hours break down across these activities?

Activities	Number of Hours
Home visiting (including first visits)	
Recruiting families	
Preparing for home visits	
Travel to home visits	
Transporting families	
Initial assessments	
Time spent on the phone	
Receiving supervision	
Training	
Group meetings	
Manual paperwork	
Data entry into computer	
Other (specify):	

- 4. How likely are you to leave your present job in the next 12 months?
  - □ Very unlikely
  - $\Box$  Somewhat unlikely
  - □ Somewhat likely
  - 🗆 Very likely

### **D. SERVICES PROVIDED**

1. In what language(s) are you fluent enough to provide home visiting services? CHECK ALL THAT APPLY.

- English
- 🗆 Spanish
- Other (specify): \_\_\_\_\_
- 2. How many families are in your current caseload?
- 3. Please rate the size of your current caseload:
  - $\Box$  Lighter than you are able to handle
  - $\Box$  About right
  - $\Box$  Heavier than you are able to handle
- 4. In the past 6 months, how often have you had a caseload that was more than what you could handle effectively?
  - □ Never
  - □ Rarely
  - $\Box$  Sometimes
  - 🗆 Often
  - □ Nearly always
  - □ Always
- 5. Are you required to prepare home visit plans in advance of each visit? A home visit plan generally includes written documentation of planned visit content, focus areas, and discussion points along with documentation of handouts, materials, or resources to be provided.
  - $\Box$  Yes
  - □ Not required, and I do not prepare home visit plans [SKIP TO 8]
  - $\Box$  Not required, but I do prepare home visit plans
- 6. About how often do you prepare home visit plans in advance of visits?
  - □ Always
  - □ Nearly always
  - 🗆 Often
  - $\Box$  Sometimes
  - 🗆 Rarely
  - □ Never

7. Do you use a curriculum to prepare your home visit plans?

Yes, what is the name of the curriculum? \_\_\_\_\_\_No

- 8. Do you informally observe parents interacting with their child throughout the home visit?
  - □ No [SKIP TO 13] □ Yes
- 9. How often do you informally observe parents interacting with their child throughout the home visit?
  - □ Almost every visit
  - □ Most visits
  - $\Box$  About half of visits
  - $\Box$  Some visits
  - Few visits
- 10. What types of feedback does your [HV PROGRAM SITE] expect you to give the parent about his/her interaction with the child to manage problem behaviors? CHECK ALL THAT APPLY.
  - □ Explore reasons for negative parenting behaviors
  - □ Suggest alternative approaches to parenting
  - □ Reinforce positive parenting behaviors
  - $\Box$  Not expected to give feedback
- 11. What types of feedback does your [HV PROGRAM SITE] expect you to give the parent about his/her interaction with the child to promote cognitive and language skills? CHECK ALL THAT APPLY.
  - □ Explore reasons for negative parenting behaviors
  - □ Suggest alternative approaches to parenting
  - $\Box$  Reinforce positive parenting behaviors
  - $\Box$  Not expected to give feedback
- 12. What types of feedback does your [HV PROGRAM SITE] expect you to give the parent about his/her interaction with the child to promote social emotional development? CHECK ALL THAT APPLY.
  - □ Explore reasons for negative parenting behaviors
  - $\Box$  Suggest alternative approaches to parenting
  - $\Box$  Reinforce positive parenting behaviors
  - $\Box$  Not expected to give feedback
- 13. Do you formally observe parents interacting with their child as a specific part of the home visit?
  - □ No [SKIP TO SECTION F] □ Yes

- 14. How often do you formally observe parents interacting with their child as a specific part of the home visit?
  - $\Box$  Almost every visit
  - $\Box$  Most visits
  - $\Box$  About half of visits
  - $\Box$  Some visits
  - $\Box$  Few visits
- 15. In formal observation, do you use any specific tool(s) to assess the quality of parent-child interaction?
  - Yes, what is the name of the tool(s)? \_\_\_\_\_No
- 16. Do you use video recording when formally observing parents interacting with their children?
  - □ Yes □ No [SKIP TO 18]
- 17. Do you review the video recording with the family?
  - □ Yes □ No
- 18. What types of feedback does your [HV PROGRAM SITE] expect you to give the parent about his/her interaction with the child to manage problem behaviors? CHECK ALL THAT APPLY.
  - □ Explore reasons for negative parenting behaviors
  - $\Box$  Suggest alternative approaches to parenting
  - $\Box$  Reinforce positive parenting behaviors
  - $\Box$  Not expected to give feedback
- 19. What types of feedback does your [HV PROGRAM SITE] expect you to give the parent about his/her interaction with the child to promote cognitive and language skills? CHECK ALL THAT APPLY.
  - $\Box$  Explore reasons for negative parenting behaviors
  - □ Suggest alternative approaches to parenting
  - □ Reinforce positive parenting behaviors
  - $\Box$  Not expected to give feedback
- 20. What types of feedback does your [HV PROGRAM SITE] expect you to give the parent about his/her interaction with the child to promote social emotional development? CHECK ALL THAT APPLY.
  - □ Explore reasons for negative parenting behaviors
  - $\Box$  Suggest alternative approaches to parenting
  - $\Box$  Reinforce positive parenting behaviors
  - $\Box$  Not expected to give feedback

### F. SUPERVISION

- 1. Do you have one-on-one supervision meetings with your supervisor? Supervision meetings are meetings in which your supervisor provides you feedback or guidance on your home visiting caseload.
  - 🗆 Yes
  - 🗆 No [SKIP TO 3]
- 2. About how often, on average, do you have one-on-one supervision meetings?
  - $\Box$  Weekly or more frequently
  - □ Every two weeks
  - $\Box$  Every three weeks
  - □ Monthly
  - $\Box$  Once every 1-3 months
  - $\Box$  Once every 4-6 months
  - 🗆 Once a year
  - □ Never
- 3. Do you have group supervision meetings with your supervisor?
  - □ Yes □ No [SKIP TO 5]
- 4. About how often, on average, do you have group supervision meetings?
  - $\Box$  Weekly or more frequently
  - Every two weeks
  - $\Box$  Every three weeks
  - □ Monthly
  - $\Box$  Once every 1-3 months
  - $\Box$  Once every 4-6 months
  - □ Once a year
  - □ Never
- 5. Do your supervisors or mentors ever go with you on visits to observe you or view video recordings of your home visits as part of supervision?
  - □ No [SKIP TO SECTION G]
  - $\Box$  Views video recordings only
  - $\square$  Observes in person only
  - $\Box$  Views video recordings and observes in person

- 6. How many of your home visits have they viewed in the past 12 months, either in person or by watching video recordings?
  - $\Box$  One
  - 🗆 Two
  - □ Three
  - 🗆 Four
  - 🗆 Five
  - $\Box$  Six to ten
  - $\hfill\square$  Eleven or more
- 7. When your supervisor observes you, how often does she give you feedback at any time (either right after the visit or sometime later)?
  - □ Always
  - □ Usually
  - $\Box$  Sometimes
  - 🗆 Rarely
  - □ Never
- 8. How helpful is the feedback to you?
  - $\Box$  Extremely helpful
  - $\Box$  Very helpful
  - □ Somewhat helpful
  - Not very helpful
  - □ Not at all helpful

#### G. TECHNOLOGY RESOURCES

- 1. Do you have laptops/tablets/iPads for use during home visits?
  - Yes
    No
- 2. Do you have access to a computer at your office?
  - $\square$  Yes, I have access to my own computer at the office
  - $\square$  Yes, I have access to a shared computer at the office
  - 🗆 No
- 3. Does your center/office have Internet access available to you?
  - □ Yes, I have reliable Internet access at the office
  - $\square$  Yes, I have Internet access at the office, but it is sometimes unreliable
  - $\square$  No, I do not have Internet access at the office
- 4. Do you document what happens during a home visit on paper forms?
  - □ Yes □ No [SKIP TO 7]

- 5. How easy is it for you to document what happens during a home visit on paper forms?
  - $\Box$  Very easy in all respects
  - □ Easy in most respects
  - $\Box$  Easy in some respects
  - $\Box$  Not at all easy
- 6. How easy is it for you to go back and retrieve information you might need from your paper forms?
  - $\Box$  Very easy in all respects
  - $\Box$  Easy in most respects
  - $\Box$  Easy in some respects
  - $\Box$  Not at all easy
- 7. Do you document what happens during a home visit electronically?
  - $\Box$  Yes, electronically on laptops/tablets/iPads during a home visit
  - $\Box$  Yes, electronically when I am at an office computer
  - $\Box$  Yes, both during a home visit and at the office
  - □ No [SKIP TO SECTION H]
- 8. How easy is it for you to document what happens during a home visit electronically?
  - $\Box$  Very easy in all respects
  - $\square$  Easy in most respects
  - $\square$  Easy in some respects
  - $\hfill\square$  Not at all easy
- 9. How easy is it for you to go back and retrieve information you might need from the electronic record?
  - $\Box$  Very easy in all respects
  - $\Box$  Easy in most respects
  - $\Box$  Easy in some respects
  - $\hfill\square$  Not at all easy

#### H. WELL-BEING

<u>Instructions</u>: Thinking about your relationships in <u>general</u>, please indicate the extent to which you agree or disagree with each of the twenty-nine statements. The scale ranges from 1 (totally disagree) to 6 (totally agree). Please select only one response for each statement. There are no wrong or right answers; please select the answer that most generally applies to you.

		Totally Disagre e	Strongly Disagre e	Disagre e	Agre e	Strongl y Agree	Totall y Agree
:	<ol> <li>I feel confident that other people will be there for me when I need them.</li> </ol>						

		Totally Disagre e	Strongly Disagre e	Disagre e	Agre e	Strongl y Agree	Totall y Agree
2.	I prefer to depend on myself rather than other people.						
3.	I prefer to keep to myself.						
4.	Achieving things is more important than building relationships.						
5.	Doing your best is more important than getting on with others.						
6.	If you've got a job to do, you should do it no matter who gets hurt.						
7.	It's important to me that others like me.						
8.	I find it hard to make a decision unless I know what other people think.						
9.	My relationships with others are generally superficial.						
10	Sometimes I think I am no good at all.						
11	I find it hard to trust other people.						
12	I find it difficult to depend on others.						
13	I find that others are reluctant to get as close as I would like.						
14	I find it relatively easy to get close to other people.						
15	I find easy to trust others.						
16	I feel comfortable depending on other people.						
17	I worry that others won't care about me as much as I care about them.						
18	I worry about people getting too close.						

		Totally Disagre e	Strongly Disagre e	Disagre e	Agre e	Strongl y Agree	Totall y Agree
19	I worry that I won't measure up to other people.						
20	I have mixed feelings about being close to others.						
21	I wonder why people would want to be involved with me.						
22	I worry a lot about my relationships.						
23	I wonder how I would cope without someone to love me.						
24	I feel confident about relating to others.						
25	l often feel left out or alone.						
26	I often worry that I do not really fit with other people.						
27	Other people have their own problems, so I don't bother them with mine.						
28	If something is bothering me, others are generally aware and concerned.						
29	I am confident that other people will like and respect me.						

Instructions: For each statement, please choose which best describes how you have been feeling in the past week: Rarely or none of the time; some or a little of the time (1-2 days), occasionally (3-4 days), or most of the time (5-7 days).

		Rarely or None of the Time	Some or a Little of the Time (1-2 days)	Occasionall y (3-4 days)	Most of the Time (5-7 days)
30.	I felt depressed.				
31.	I felt that everything I did was an effort.				

		Rarely or None of the Time	Some or a Little of the Time (1-2 days)	Occasionall y (3-4 days)	Most of the Time (5-7 days)
32.	My sleep was restless.				
33.	I was happy.				
34.	I felt lonely.				
35.	People were unfriendly.				
36.	I enjoyed life.				
37.	I felt sad.				
38.	I felt that people disliked me.				
39.	I could not get going.				

### I. ORGANIZATIONAL SOCIAL CONTEXT MEASURE

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### J. PROGRAM OUTCOMES

**Instructions:** In this section, we would like to learn how *staff members* perceive their program's intended outcomes. In general, a *program outcome* is a benefit to a child, parent, or family. For example, some programs might see the improvement of prenatal health as an important outcome.

Below is a list of possible outcomes for home visiting programs. We know your program may care about all of these benefits for your families. However, we would like to get a sense of which outcomes you think **your program** believes may be more important than others. We would like you to check the box that best represents what you think your program believes about the outcome.

To help you decide on an outcome's rank, think about whether it is discussed routinely in training and supervision. Think about what staff in your agency are told about its importance. Check the box that best describes your program's ranking of this outcome.

1. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting good prenatal health, such as diet, exercise, rest, and not smoking?

									Control I ation Dat	No: 
0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority

at All

2. Considering all of the outcomes your program aims to achieve, how much of a priority is preventing poor birth outcomes, such as pre-term birth and low birth weight?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

3. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting breastfeeding?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

4. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting maternal physical health outside of pregnancy, such as good nutrition, exercise, and rest?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

5. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting family planning and birth spacing?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

6. Considering all of the outcomes your program aims to achieve, how much of a priority is preventing and reducing tobacco use?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

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7. Considering all of the outcomes your program aims to achieve, how much of a priority is preventing and reducing mental health and substance use problems?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

8. Considering all of the outcomes your program aims to achieve, how much of a priority is preventing and reducing domestic violence?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

9. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting family economic self-sufficiency, such as reaching goals for employment and education?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

10. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting child preventive care, such as having all recommended well-child visits, being up-to-date on immunizations, and having parents baby-proof their home to prevent injuries?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

11. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting positive parenting behaviors, such as nurturing, encouraging the child's learning, and using positive behavior management techniques?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest

OMB Control No:	
Expiration Date:	

Priority	Priority	Priority
at All		

12. Considering all of the outcomes your program aims to achieve, how much of a priority is preventing and reducing child abuse and neglect?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

13. Considering all of the outcomes your program aims to achieve, how much of a priority is promoting child cognitive and language development and social- emotional well-being?

0	1	2	3	4	5	6	7	8	9	10
Not a					Moderate					Highest
Priority					Priority					Priority
at All										

- 14. Please select the most appropriate response regarding your responsibilities for improving outcomes for parent(s):
  - $\Box$  My responsibility is to improve outcomes for the mother.
  - □ My responsibility is to improve outcomes for the mother and the father, if he is involved in child-rearing.

#### K. PROGRAM REFERRALS

- 1. Overall, how would you rate your supervisor's guidance on how to make referrals for the community services your families need?
  - 🗆 Poor
  - 🗆 Fair
  - $\Box$  Good
  - Excellent
  - 🗆 Unsure
- 2. How do you usually arrange referrals with families?
  - □ I arrange the referral myself nearly all of the time
  - □ I arrange the referral myself most of the time
  - □ I arrange the referral myself about half of the time
  - □ The family arranges the referral about half of the time
  - □ The family arranges the referral most of the time
  - □ The family arranges the referral nearly all of the time

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Expiration Date:	

In this section, Questions 3-7 are asked for each service type listed below, A-L.

Service Type:

- A. Prenatal Care
- B. Maternal Preventive Care
- C. Family Planning and Reproductive Health Care
- D. Substance Use (Alcohol and other drugs) Treatment
- E. Mental Health Treatment
- F. Domestic Violence Shelter
- G. Domestic Violence Counseling/Anger Management
- H. Adult Education Services (including GED and ESL)
- I. Job Training and Employment
- J. Pediatric Primary Care
- K. Childcare
- L. Early Intervention Services
- 3. Is there at least one organization which provides [SERVICE TYPE] in your area?

□ No [SKIP TO Q3 FOR NEXT SERVICE TYPE]

 $\Box$  Yes

4. What is the name of the organization to which you most often make referrals for [SERVICE TYPE]?

Not sure of the name [SKIP TO Q3 FOR NEXT SERVICE TYPE]
 The name is:

- 5. How easy or hard is it for the families you work with to get services from this agency?
  - Unsure 🛛
  - □ Very Easy
  - □ Relatively Easy
  - □ Relatively Difficult
  - □ Very Difficult
- 6. Overall, how effective do you think this agency has been in meeting families' needs for [SERVICE TYPE]?
  - 🗆 Unsure
  - $\Box$  Very effective
  - $\Box$  Quite effective
  - $\Box$  Somewhat effective
  - $\Box$  Not effective at all

- 7. Overall, how would you rate how well you and this agency are able to share information about the families you refer?
  - 🗆 Poor
  - 🗆 Fair
  - $\Box$  Good
  - $\Box$  Excellent
  - 🗆 Unsure

[GO TO QUESTION 3 FOR NEXT SERVICE AREA]

### L. CONCERNS

Please express your agreement or disagreement with the statements below. We are interested in knowing your thoughts about the families you currently serve.

cou wit	n sometimes concerned it Ild hurt my relationship h a mother if I talk with about	Strongly		Slightly		Slightly		Strongly
		Agree	Agree	Agree	Neutral	Disagree	Disagree	Disagree
1.	Prenatal nutrition, exercise, and access to care.							
2.	Her prenatal care provider's recommendations.							
3.	Her physical health habits and access to primary care outside of pregnancy.							
4.	Her family planning and birth spacing.							
5.	Her tobacco use.							
6.	Her alcohol and other drug use.							
7.	Her mental health.							
8.	Her relationships with family and friends.							
9.	Partner violence.							
10.	Her plans for school and work							
11.	The public benefits she receives and needs.							
12.	Breastfeeding.							
13.	How she manages her child's behavior.							
14.	Her child's development.							

I am sometimes concerned it could hurt my relationship with a mother if I talk with her about	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagree	Disagree	Strongly Disagree
15. Home safety.							
16. Her child's health care.							
17. Her child care arrangements.							

### M. IMPACTS

Please express your agreement or disagreement with the statements below. We are interested in knowing your thoughts about families who are currently receiving services or who have completed the program.

I fee	l that as a result of the					Slightly		Strongly
	ices my program site has	Strongly		Slightly		Disagre	Disagre	Disagre
	/ided	Agree	Agree	Agree	Neutral	е	e	е
1.	Expectant women are more							
	likely to get adequate							
	prenatal care.							
2.	More expectant women have							
	healthy nutrition and exercise							
	habits while pregnant.							
3.	More babies are born full-							
	term and normal weight.							
4.	More mothers have healthy							
	eating and exercise habits							
	outside of pregnancy.							
5.	Mothers are more likely to							
	space their births.							
6.	Fewer mothers use tobacco.							
7.	Fewer mothers have problem							
	alcohol and other drug use.							
8.	Mothers are better able to							
	recognize and address mental							
	health issues.							
9.	Fewer mothers are							
	depressed.							
10.	Fewer mothers have high							
	parenting stress.							
11.	Mothers are better able to							
	recognize and address							
	partner violence.							
12.	More mothers develop							
	relationships with people							

serv	I that as a result of the ices my program site has <i>i</i> ided	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
	they can count on.							
13.	More mothers get the public benefits for which they qualify.							
14.	More families become economically self sufficient.							
15.	Mothers are more likely to start and continue breastfeeding.							
16.	More mothers use positive child behavior management techniques.							
17.	More mothers support their children's cognitive and language development.							
18.	More mothers support their children's social-emotional development.							
19.	Children have better cognitive and language development.							
20.	More children are securely attached.							
21.	Fewer children are abused or neglected.							
22.	Fewer homes have safety hazards.							
23.	More children are up to date on their shots and well child care.							
24.	Fewer children have injuries requiring medical care.							

# **N. EXPECTATIONS**

Think about the expectations that your supervisor has of you as a home visitor. Please express your agreement or disagreement with the statements below.

My supervisor expects me to help mothers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
<ol> <li>Have a healthy lifestyle prenatally, such as good nutrition, exercise and prenatal care.</li> </ol>							

-	supervisor expects me to help hers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
2.	Develop a healthy lifestyle							
	outside of pregnancy, such as good nutrition, exercise and preventive health care.							
3.	Space their births.							
4.	Reduce their tobacco use.							
5.	Recognize and deal with problem alcohol and other drug use.							
6.	Recognize and deal with mental health issues.							
7.	Recognize and deal with partner violence.							
8.	Get the public benefits for which they qualify.							
9.	Become economically self- sufficient.							
10.	Start and continue breastfeeding.							
11.	Use positive child behavior management techniques.							
12.	Support their children's cognitive and language development.							
13.	Support their children's social-emotional development.							
14.	Baby-proof their homes.							
15.	<u> </u>							
16.	Make sure their children are up to date on shots and well child care.							

# **O. EFFECTIVENESS**

Please express your agreement or disagreement with the statements below. We are interested in knowing your thoughts about the families you currently serve.

I feel I am effective in helping mothers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
<ol> <li>Have a healthy lifestyle prenatally, such as good nutrition, exercise and prenatal care.</li> </ol>							

	l I am effective in helping hers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
2.	Develop a healthy lifestyle							
	outside of pregnancy, such as good nutrition, exercise and preventive health care.							
3.	Space their births.							
4.	Reduce their tobacco use.							
5.	Recognize and deal with problem alcohol and other drug use.							
6.	Recognize and deal with mental health issues.							
7.	Recognize and deal with partner violence.							
8.	Get the public benefits for which they qualify.							
9.	Become economically self- sufficient.							
10.	Start and continue breastfeeding.							
11.	Use positive child behavior management techniques.							
12.	Support their children's cognitive and language development.							
13.	Support their children's social-emotional development.							
14.	Baby-proof their homes.							
15.	Secure high quality child care.							
16.	Make sure their children are up to date on shots and well child care.							

# P. COMFORT

Please express your agreement or disagreement with the statements below. We are interested in knowing your thoughts about the families you currently serve.

	el comfortable talking with thers about	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
1.	Their prenatal health habits							
	and use of prenatal care.							
2.	Their health habits and use of							

	l comfortable talking with hers about	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
	primary care outside of							
3.	pregnancy. Family planning and birth							
4.	spacing. Their tobacco use.							
5.	Their alcohol and other drug use.							
6.	Their mental health issues.							
7.	Partner violence.							
8.	Their need for and use of public benefits.							
9.	Becoming economically self- sufficient.							
10.	Breastfeeding.							
11.	Child behavior management techniques.							
12.	Supporting their child's cognitive and language development.							
13.	Supporting their child's social- emotional development.							
14.	•							
15.	Securing high quality child care.							
16.	Making sure their children are up to date on shots and well child care.							

# **Q. TRAINING**

Think about your training and the families that receive home visiting at your program site. Please express your agreement or disagreement with the statements below.

	el I am adequately trained to p mothers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
1.	Have a healthy lifestyle prenatally, such as good nutrition, exercise and prenatal care.							
2.	Develop a healthy lifestyle outside of pregnancy, such as good nutrition, exercise and preventive health care.							
3.	Space their births.							

	l I am adequately trained to mothers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
4.	Reduce their tobacco use							
5.	Recognize and deal with problem alcohol and other drug use.							
6.	Recognize and deal with mental health issues.							
7.	Recognize and deal with partner violence.							
8.	Get the public benefits for which they qualify.							
9.	Become economically self- sufficient.							
10.	Start and continue breastfeeding.							
11.	Use positive child behavior management techniques.							
12.								
13.	Support their children's social- emotional development.							
14.	Baby-proof their homes.							
	Secure high quality child care.							
16.								

# **R. STRATEGIES AND TOOLS**

Think about the strategies and tools provided by your program site. Please express your agreement or disagreement with the statements below.

stra	program gives me useful tegies and tools to help :hers	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
1.	Have a healthy lifestyle prenatally, such as good nutrition, exercise and prenatal care.							
2.	Develop a healthy lifestyle outside of pregnancy, such as good nutrition, exercise and preventive health care.							
3.	Space their births.							

stra	program gives me useful tegies and tools to help hers	Strongly		Slightly		Slightly Disagre	Disagre	Strongly Disagre
		Agree	Agree	Agree	Neutral	e	e	e
4.	Reduce their tobacco use.							
5.	Recognize and deal with problem alcohol and other drug use.							
6.	Recognize and deal with mental health issues.							
7.	Recognize and deal with partner violence.							
8.	Get the public benefits for which they qualify.							
9.	Become economically self- sufficient.							
10.	Start and continue breastfeeding.							
11.	Use positive child behavior management techniques.							
12.	Support their children's cognitive and language development.							
13.	Support their children's social-emotional development.							
14.	Baby-proof their homes.							
	Secure high quality child care.							
16.								

# S. FEEDBACK

Think about the feedback that you receive from your supervisor. Please express your agreement or disagreement with the statements below.

con	supervisor gives me positive and structive feedback on how I rk with mothers to	Strongly Agree	Agree	Slightly Agree	Neutral	Slightly Disagre e	Disagre e	Strongly Disagre e
1.	Have a healthy lifestyle prenatally, such as good nutrition, exercise and prenatal care.							
2.	Develop a healthy lifestyle outside of pregnancy, such as good nutrition, exercise and preventive health care.							

cons	supervisor gives me positive and structive feedback on how I	Strongly		Slightly		Slightly Disagre	Disagre	Strongly Disagre
wor	k with mothers to	Agree	Agree	Agree	Neutral	e	e	e
3.	Space their births.							
4.	Reduce their tobacco use.							
5.	Recognize and deal with problem alcohol and other drug use.							
6.	Recognize and deal with their mental health issues.							
7.	Recognize and deal with partner violence.							
8.	Get the public benefits for which they qualify.							
9.	Become economically self- sufficient.							
10.	Start and continue breastfeeding.							
11.	Use positive child behavior management techniques.							
12.	Support their children's cognitive and language development.							
13.	Support their children's social- emotional development.							
14.	Baby-proof their homes.							
15.	Secure high quality child care.							
16.								

## T. MIECHV

The following questions are about how your program has changed recently as a result of MIECHV funding. Please check the box which is closest to how you feel.

At the present time, as a result of MIECHV,

1.	My work is				
			About the		
	Easier than		same as		Harder than
	before		before		before
2.	My role is				
	Clearer than		About the		Less clear
	before		same as		than before

					rol No: Date:
			before		
3.	My responsibil	ities are	About the		
	Greater than before		same as before		Less than before

4.	My program sit	te operates				
	More efficiently			About the same as		Less efficiently
	than before			before		than before
5.	The time I sper	ad on docum	ontation is			
J.	The time i sper			About the		
	Greater			same as		Less than
	than before			before		before
6.	The quality of t	the services r	ny site provid	des is		
				About the		
	Higher than			same as		Lower than
	before			before		before
7.	My program's	benefits for f	amilies are			
				About the		
	Broader			same as		Narrower
	than before			before		than before

### **U. FACTORS FOR SERVICE DELIVERY**

The following questions are about your role as a home visitor. Please check the box which is closest to how you feel.

1.	There is too little time in a home visit to do all the things that my program expects me to do.				l often have to search for things to do in order to fill up an hour.
2.	My role in promoting positive parenting is too rigidly defined; I don't have the flexibility I need to tailor services.				My role in promoting positive parenting is not defined well enough; I don't know what I am expected to do with families.
3.	My role in addressing parenting risks is too rigidly defined; I don't have the flexibility I need to tailor services.				My role in addressing parenting risks is not defined well enough; I don't know what I am expected to do with families.

4.	My role in promoting family economic self-sufficiency is too rigidly defined; I don't have the flexibility I need to tailor services.				My role in promoting family economic self-sufficiency is not defined well enough; I don't know what I am expected to do with families.
5.	My program defines service tailoring completely and provides training to build home visitors' skills in tailoring.				My program does not define service tailoring very clearly and does not provide training in building home visitors' skills in tailoring.
6.	It is clear to me which parts of my job are the most important to carry out with each family.				It is hard for me to decide which parts of my job are the most important to carry out with each family.
7.	My role is only to help the mother address issues that she herself already recognizes.				My role is to help the mother address issues she already recognizes <u>AND</u> to help her recognize and address those she does not yet recognize.
8.	My role is only to help mothers who are already motivated to take action.				My role is both to help mothers who are already motivated to take action AND to motivate those who are not yet ready to take action.
9.	My role is to promote positive parenting only by reinforcing the positive parenting behaviors that I see.				My role is to promote positive parenting BOTH by reinforcing the positive behaviors that I see <u>AND</u> to promote the mother's use of alternative approaches to negative parenting that I see.
10	My role is to promote positive parenting only by reinforcing appropriate parenting attitudes and beliefs.				My role is to promote positive parenting by BOTH reinforcing appropriate parenting attitudes and beliefs AND to influence mothers to change inappropriate parenting attitudes and beliefs.

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					OMB Control No: Expiration Date:
11	All the activities of my role fit together in a way that makes sense.				It is hard to see how all the activities of my role fit together.
12	All of the activities I am expected to carry out with families are important.				I question the value of many of the activities I am expected to carry out with families.
13	It is clear how working toward one program goal with a family helps achieve the other program goals as well.				The goals of my program don't fit together well; working toward one program goal is a distraction from working toward other program goals.
14	My supervisor guides me in how to tailor services to each family.				I am on my own in deciding how to tailor services to each family.
15	My supervisor guides me in how to work with families when their goals are different from our program site's goals.				I am on my own in deciding how to balance program goals and family goals.

# **V. CHALLENGING SITUATIONS**

#### **INSTRUCTIONS:**

There are many situations that create difficulties for home visitors in carrying out activities with families. For each question, please indicate how confident you are in carrying out each activity. The scale ranges from 0 to 10.

0	1	2	3	4	5	6	7	8	9	10
Cannot					Moderately	/				Highly
do at					certain					certain
all					can do					can do

1. When another family member gives the expectant mother conflicting information about prenatal health, how confident do you feel helping the expectant mother follow the prenatal care provider's recommendations?

0 1 2 3 4 5 6 7	8	9	10
-----------------	---	---	----

2. When the parent seems unmotivated, how confident do you feel helping the expectant mother follow the prenatal care provider's recommendations?

0	1	2	3	4	5	6	7	8	9	10

									trol No: n Date:
3.	When the family promoting family				traceptio	on, how o	confiden	t do you	ıfeel
	0 1	2 3	4	5	6	7	8	9	10
4.	When the parer confident do yo						-	tion opt	ions, how
	0 1	2 3	4	5	6	7	8	9	10
5.	When another f concern, how co problem?	onfident do you			-				-
	0 1	2 3	4	5	6	7	8	9	10
6.	When the parer getting the pare	nt to seek help	for a subst	ance ab	use prob	-		confider	-
	0 1	2 3	4	5	6	7	8	9	10
7.	When another f concern, how co problem?	-			-			-	
	0 1	2 3	4	5	6	7	8	9	10
8.	When the parer getting the pare		-		-		how cor	nfident c	lo you feel
	0 1	2 3	4	5	6	7	8	9	10
9.	When the parer the parent make			-			onfident	: do you	feel helping
	0 1	2 3	4	5	6	7	8	9	10
10	. When the parer make a plan to o				w confic	lent do y	vou feel ł	nelping t	he parent
	0 1	2 3	4	5	6	7	8	9	10
11	. When another f confident do yo	u feel problem	solving witl	h the pa	rent to c	overcom	e barrier	s to sch	ool or work?
	0 1	2 3	4	5	6	7	8	9	10
12	. When the parer parent to overce				ent do y	ou feel p	problem	solving \	with the
	0 1	2 3	4	5	6	7	8	9	10
13	. When another f how confident c	-			-				-
	0 1	2 3	4	5	6	7	8	9	10

14. When the parent feels uncomfortable or silly interacting or talking with an infant, how confident do you feel motivating the parent to adopt positive parenting techniques?

15. When another family member gives the parent conflicting information about the child's health, how confident do you feel helping the parent follow the pediatric primary care provider's recommendations?

0 1 2 3 4 5 6 7 8 9 10

16. When the parent seems unmotivated, how confident do you feel helping the parent follow the pediatric primary care provider's recommendations?

0 1 2 3 4 5 6 7 8 9 10

#### W. HEALTH CARE SERVICES

1. Does your program expect you to assure that the mother has health care coverage or access to a clinic that provides free or low-cost care?

□ No □ Yes

2. Has your program provided you with excellent training in how to assure that the mother has health care coverage or access to a clinic that provides free or low-cost care?

□ No □ Yes

3. Does your program have resources available to help you assure that the mother has health care coverage or access to a clinic that provides free or low-cost care?

□ No □ Yes

4. Does your program expect you to assure that the child has health care coverage or access to a clinic that provides free or low-cost care?

□ No □ Yes

5. Has your program provided you with excellent training in how to assure that the child has health care coverage or access to a clinic that provides free or low-cost care?

□ No □ Yes

6. Does your program have resources available to help you assure that the child has health care coverage or access to a clinic that provides free or low-cost care?

□ No □ Yes

### X. RESOURCES AVAILABLE TO YOU

**Instructions:** Next, we are interested in the guidance you receive from supervisors or other sources about your work as a home visitor. In this section, Questions 1-5 are asked for each service area listed below, A-H.

Service Area:

- A. Prenatal Health
- B. Maternal Physical Health
- c. Substance Use
- D. Stress and Mental Health
- E. Healthy Adult Relationships
- F. Family Economic Self-Sufficiency
- G. Parenting to Support Child Development
- H. Parenting to Support Child Health
  - 1. How often does your supervisor give you guidance about [SERVICE AREA]?
    - □ Never [SKIP TO 3]
    - $\Box$  Once a week
    - $\Box$  Once every two weeks
    - Once a month
    - $\Box$  Once every couple of months
    - $\Box$  Once every 6 months
    - $\Box$  Once a year
    - □ Less frequently than once a year
  - 2. How helpful is your supervisor's guidance concerning [SERVICE AREA]?
    - □ Never helpful
    - □ Rarely helpful
    - □ Sometimes helpful
    - □ Frequently helpful
    - Always helpful
  - 3. Not including your supervisor, do you have easy access to one or more professionals to consult with about [SERVICE AREA]?
    - □ No [SKIP TO Q1 FOR NEXT SERVICE AREA]
    - 🗆 Yes
    - □ Not sure [SKIP TO Q1 FOR NEXT SERVICE AREA]
  - 4. Have you accessed these professionals in the past six months?
    - □ No [SKIP TO Q1 FOR NEXT SERVICE AREA] □ Yes

- 5. How helpful are these professionals to you?
  - □ Never helpful
  - □ Rarely helpful
  - □ Sometimes helpful
  - □ Frequently helpful
  - □ Always helpful

[GO TO Q1 FOR NEXT SERVICE AREA]

### Y. RATING OF SUPERVISION

 For this question, we would like you to think about what occurs day-to-day at your work place. Read the following statements and consider how true they are for you and your place of employment. Please rank the following statements on a scale with 1 being the lowest and 5 being the highest:

		Lowest				Highest
		1	2	3	4	5
а.	I have adequate support from my supervisor to make appropriate decisions in my day-to-day work.					
b	My supervisor encourages my input and respects my ideas.					
с.	My supervisor is responsive to me.					
d	My supervisor is knowledgeable about the specific work I do (e.g., issues related families and children).					

2. This question asks you to think about your direct supervisor. The chart below lists traits that may or may not describe your supervisor. Please rank the following traits for your supervisor on a scale with 1 being the lowest and 5 being the highest:

		Lowest				Highest
		1	2	3	4	5
a.	Positive attitude					
b	Team player/inclusivity of decision making					
с.	Approachability					
d	Patience					
e.	Understanding and empathy					
f.	Ability to set boundaries					
g.	Respectfulness					
h	Supportive advocate for staff					
i.	Appreciative of individual skills, needs, and					

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**<u>3. Instructions</u>:** The following table describes areas towards which supervisors work at becoming successful. Think about your direct supervisor and rank how strong you believe they are in each of these areas. Use the description below of each ranking to understand what each number means. If you have never observed your supervisor in this area, select N/A.

Rankings are defined as:

- 1. Serious Issue A pressing need to address.
- 2. Weakness Results have fallen short in this area.
- 3. Skilled/OK The manager does what is expected and is about the same as most others.
- 4. Talented Notable strength in this area; manager is better than most and could be a coach in this area.
- 5. Towering Strength Manager is outstanding in this area and is a role model.

		1 Seriou s Issue	2 Weak -ness	3 Skille d /OK	4 Talente d	5 Towerin g Strength	N/ A
а	Listening:						
·	Practices attentive and active listening. Has patience to hear people out. Can accurately restate the opinions of others even when not in agreement.						
b	Composure:						
	Is cool under pressure. Does not become defensive or irritated when times are tough. Is considered mature. Can be counted to hold things together during tough times. Can handle stress. Is not knocked off balance by the unexpected. Is a settling influence in a crisis.						
c.	<b>Decision-Making Ability:</b> Makes good decisions based on a mixture of analysis, wisdom, experience, and judgment. Most solutions or suggestions turn out to be correct and accurate. Sought out by others for advice.						
d	Sociocultural Diversity: Deals effectively with all races, nationalities, cultures, disabilities, and ages, and both sexes. Supports fair and equal treatment for all. Is aware of						

					OMB Control No: Expiration Date:				
	1 Seriou s Issue	2 Weak -ness	3 Skille d /OK	4 Talente d	5 Towerin g Strength	N/ A			
cultural issues and their effect on s and colleagues. Makes room for									

sociocultural issues and their effect on clients and colleagues. Makes room for sociocultural discussion in team discussions.

			1	
е	Knowledge Base			
	Has mastery of the content of early childhood development and early childhood mental health. Knows how to engage families and is effective at intervention strategies. Is a resource for other team members. Shares knowledge readily and effectively.			
f.	<b>Directing/Supervising Others:</b> Is good at establishing clear guidelines. Sets stretch goals. Distributes workload appropriately. Lays out work in a well- planned manner. Maintains two-way dialogue. Brings out the best in people. Is a clear communicator. Provides support as needed. Helps others meet their goals.			
g	Informing:			
•	Provides the information people need to know to do their jobs and feel good about being a member of the team. Provides individuals with information so that they can make accurate decisions. Is timely with information.			
h	Motivating Others:			
•	Knows what motivates others or how to do it. People who work with the supervisor want to do their best. Empowers others. Many people want to work for this leader. Is a good reader of others. Motivates others.			
i.	<b>Training Ability:</b> Conceptualizes and organizes ideas for effective learning. Balances content and process in training. Is able to create training materials that are helpful to others. Is able to present ideas to a diverse group. Is well prepared. Facilitates training well.			