

Customer Satisfaction Survey for Nutrition and Food Service



Good Nutrition . . . America's Healthy Choice

DEPARTMENT OF VETERANS AFFAIRS

VA FORM

AUG 2006 (RS)

10-5387

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CUSTOMER SATISFACTION SURVEY FOR NUTRITION / FOOD SERVICES

NAME <i>(Optional)</i>	PATIENT'S UNIT	STATUS <i>(Check One)</i> <input type="checkbox"/> INPATIENT <input type="checkbox"/> OUTPATIENT	TYPE OF DIET	AGE <i>(Optional)</i>
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Please rate the food services received during your stay:	EXCELLENT	VERY GOOD	GOOD	FAIR	UNACCEPTABLE
1. Appearance of my meal trays.	5	4	3	2	1
2. Taste of the food served.	5	4	3	2	1
3. Meals served included foods I like.	5	4	3	2	1
4. Food temperatures of hot foods such as soups, entrees and coffee.	5	4	3	2	1
5. Food temperatures of cold foods such as juice, milk and desserts.	5	4	3	2	1
6. Politeness of food service employees.	5	4	3	2	1
7. Food service staff response to my food likes and dislikes.	5	4	3	2	1
8. Daily meals served in timely manner - about the same time each day.	5	4	3	2	1
9. Time allowed to eat my meals.	5	4	3	2	1

10. Overall, I rate the quality of the nutrition/food services during my hospital stay as:	EXCELLENT	VERY GOOD	GOOD	FAIR	UNACCEPTABLE
	5	4	3	2	1

COMMENTS
