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Washington, D.C. 20250-3601

Administrator
USDA, Grain Inspection, Packers and
Stockyards Administration
Stop 3601
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Official Grain Inspection and Weighing System Customer Survey

Please indicate the appropriate response.

	<u>Strongly Disagree</u>	<u>Disagree</u>	<u>No Opinion</u>	<u>Agree</u>	<u>Strongly Agree</u>
1. I receive results in a timely manner.	1	2	3	4	5
2. I receive official certificates in a timely manner.	1	2	3	4	5
3. Official results are accurate.	1	2	3	4	5
4. Official results are consistent.	1	2	3	4	5
5. The service is of good value for the cost.	1	2	3	4	5
6. The services provided meet my needs.	1	2	3	4	5
7. Inspection personnel are courteous.	1	2	3	4	5
8. Inspection personnel are knowledgeable.	1	2	3	4	5
9. Overall, the quality of official service I receive is satisfactory.	1	2	3	4	5
10. I primarily request service for:	<input type="checkbox"/> Processed Commodities		<input type="checkbox"/> Graded Commodities		
<input type="checkbox"/> Rice	<input type="checkbox"/> Barley		<input type="checkbox"/> Canola		
<input type="checkbox"/> Flaxseed	<input type="checkbox"/> Mixed Grain		<input type="checkbox"/> Oats		
<input type="checkbox"/> Sorghum	<input type="checkbox"/> Soybeans		<input type="checkbox"/> Sunflower Seed		
<input type="checkbox"/> Wheat				<input type="checkbox"/> Corn	
				<input type="checkbox"/> Rye	
				<input type="checkbox"/> Triticale	
11. What percent of your product is officially inspected?					
<input type="checkbox"/> <25%	<input type="checkbox"/> 25-50%	<input type="checkbox"/> 51-75%	<input type="checkbox"/> >75%		
12. Please indicate any new/existing services you would like to use if they were available or provide any additional comments or suggestions to help us improve this survey. (Please attach additional sheet if necessary.)					

Please feel free to contact your local agency/office with requests for new services, questions, and/or comments. If you would rather speak with a GIPSA customer service representative, please call 202-720-5688, or send electronic mail to Idelisse.Rodriguez@usda.gov.