

**Official Grain Inspection and Weighing System Customer Survey**

- | | Strongly Disagree | Disagree | No Opinion | Agree | Strongly Agree |
|--|---|--|---------------------------------|------------------------------------|-----------------------|
| 1. I receive results in a timely manner. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. I receive official certificates in a timely manner. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Official results are accurate. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. Official results are consistent. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. The service is of good value for the cost. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. The services provided meet my needs. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. Inspection personnel are courteous. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. Inspection personnel are knowledgeable. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9. Overall, the quality of official service I receive is satisfactory. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 10. I primarily request service for: | | | | | |
| <input type="checkbox"/> Rice | <input type="checkbox"/> Flaxseed | <input type="checkbox"/> Sorghum | <input type="checkbox"/> Wheat | <input type="checkbox"/> Barley | |
| <input type="checkbox"/> Mixed Grain | <input type="checkbox"/> Soybeans | <input type="checkbox"/> Processed Commodities | <input type="checkbox"/> Canola | <input type="checkbox"/> Oats | |
| <input type="checkbox"/> Sunflower Seed | <input type="checkbox"/> Graded Commodities | <input type="checkbox"/> Corn | <input type="checkbox"/> Rye | <input type="checkbox"/> Triticale | |
| 11. What percent of your product is officially inspected? | | | | | |
| <input type="radio"/> <25% | | | | | |
| <input type="radio"/> 25-50% | | | | | |
| <input type="radio"/> 51-75% | | | | | |
| <input type="radio"/> >75% | | | | | |
| 12. Please indicate any new/existing services you would like to use if they were available or provide any additional comments or suggestions to help us improve this survey. | | | | | |