**REC Phone Follow-up Interview Guide**

**INTRODUCTION [1-2 minutes]**

You may have received an invitation to take an on-line web survey asking about your utilization of resources in the HITRC portal and participation in ONC supported Communities of Practices.

We would really like to get some feedback on the value of these resources to you and are calling to see if we can conduct the survey with you over the phone.

The interview will take about 15/5 [depends on nonresponse group follow-up designation as to whether short or long survey] minutes, but your participation is voluntary and you can refuse to answer any questions or withdraw from the study at any time.  All information obtained will be kept confidential to the extent the law allows.

Are you willing to take the survey?

[YES CONTINUE BELOW]

[YES, BUT NOT NOW] SCHEDULE APPOINTMENT TO CONDUCT SURVEY

[NO] Thank you for your time if you have any questions please feel free to contact me at any point [PROVIDE CONTACT INFORMATION]

Do you have any questions before we start?

**RECORDING PERMISSION**

To help our conversation go smoothly, we’d like to record it. That way, I won’t have to type your answers as we’re talking. We won’t share the recording with anyone else, and your answers will be used for our strategic planning only. Do I have your permission to record our conversation?

CONDUCT WEB SURVEY

**CLOSE [1 minute]**

Is there anything else about your experiences with the HITRC Community that we haven’t talked about, but that you think is important for me to hear so that it can be considered in the strategic planning process?

Thank you very much for your time today!