



U.S. Department  
of Veterans Affairs

**Under Secretary for Memorial Affairs**

810 Vermont Ave NW Ste 400  
Washington DC 20420

Date

Address

Respondent ID: XXXX

Dear [First Name Last Name](#)

Recently, you've received correspondence from us requesting your participation in the **Department of Veterans Affairs' (VA) 2013 Veterans' Burial Services Survey**. This is an important survey to help us better understand if the burial services provided by the VA are meeting your needs and what additional options we might consider to better serve you.

There is still time for you to participate in our survey. You may fill out the paper survey enclosed in this package and send it back to us in the enclosed envelope or you may complete the survey on our website: [www.VA2013VeteranBurialSurvey.com](http://www.VA2013VeteranBurialSurvey.com). Our survey is completely anonymous and will not affect your benefits. All survey responses are kept strictly confidential and will only be used to report group-level findings. Completion of this survey is voluntary. If you complete the survey, you may skip any question you do not wish to answer.

Thank you for your service and for helping us better serve you, the Veteran.

Steve L. Muro,  
Under Secretary for Memorial Affairs,  
Department of Veterans Affairs