



U.S. Department  
of Veterans Affairs

**Under Secretary for Memorial Affairs**

810 Vermont Ave NW Ste 400  
Washington DC 20420

Date

Address

Respondent ID: XXXX

Dear [First Name Last Name](#)

You have served your country honorably. We at the Department of Veterans' Affairs are always striving to improve the benefits and services that are provided to you by a grateful nation to honor your service.

The National Cemetery Administration's primary mission is to provide Veterans and their families with final resting places in national shrines. These national shrines ensure that all Veterans who choose to do so will be provided with a lasting tribute that commemorates their service to our country in a dignified and respectful setting. We are seeking to better understand how well our current services are meeting your needs and to ask your opinion regarding new types of burials and memorialization technologies and whether they should be offered to Veterans in the future.

Please take the time to participate in this 2013 Veterans' Burial Services Survey. Our survey is completely anonymous and will not affect your benefits in any way. All survey responses are kept strictly confidential and will only be used to report group-level findings. Completion of this survey is voluntary. If you complete the survey, you may skip any question you do not wish to answer. To participate, simply type the following internet address into your web browser: [www.VA2013VeteranBurialSurvey.com](http://www.VA2013VeteranBurialSurvey.com) and then enter your Respondent ID: ##### when prompted. All information regarding this survey is available on the website.

Thank you for your service and for helping us better serve you, the Veteran.

Steve L. Muro,  
Under Secretary for Memorial Affairs,  
Department of Veterans Affairs