



We recently sent you an invitation to participate in the Department of Veterans Affairs' (VA) 2012 Veterans' Burial Services Survey. The results of this study will help the VA improve the burial services available to you and other Veterans.

We have not received your response.

We know you are busy and we appreciate your taking the time to complete this important survey. All survey responses are kept strictly confidential. Completion of this survey is voluntary; you may skip any questions you do not wish to answer.

To participate, simply type the following internet address into your web browser: **www.VA2012VeteranBurialSurvey.com** and then enter your Respondent ID: ##### when prompted. All information regarding this survey is available on the website.

Thank you for your service and for helping us better serve you.

Steve L. Muro,

*Under Secretary for Memorial Affairs,
Department of Veterans Affairs*

From: Department of Veterans Affairs,
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Washington, DC 20420

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