

Petition for Review Survey for Appellants

The Merit Systems Protection Board (MSPB) is interested in what you think about our Petition for Review (PFR) processes. As an appellant in this process your opinion is valuable to us and your feedback will help us to improve our adjudication process and performance, so please take a few minutes to complete this short survey. If you have had more than one PFR processed by MSPB, please try to think about your most recent PFR case experience in which a PFR decision was issued when responding to this survey. Note that there is a comment section at the end of the survey. All information you provide will be kept strictly confidential. No data will be reported that could be used to identify specific participants. Thank you in advance for your participation in this important effort.

***Please enter the "invitation code" indicated on the letter or e-mail you received that asked you to take this survey.**

Petition for Review Survey for Appellants

*Who filed the PFR, you or the agency?

- Me
- The agency
- Not sure

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Did the agency also challenge the findings of the AJ?

- Yes
- No
- Not Applicable

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***Did someone else serve as your representative?**

- Yes
- No
- Not sure

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Who were you represented by?

- Private attorney
- Union representative

Other (please specify)

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***Did MSPB staff formally assist you with alternative methods to resolve the PFR such as PFR settlement?**

- Yes
- No
- Not Sure

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Please indicate your level of agreement or disagreement with each of the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable / Don't Know
MSPB staff helping with settlement treated me fairly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSPB staff helping with settlement was responsive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSPB staff helping with settlement was courteous.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSPB staff helping with settlement was knowledgeable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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***Did you interact in person, by phone, or by email with MSPB staff about the PFR (not related to settlement)?**

- Yes
- No
- Not Sure

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Please indicate your level of agreement or disagreement with each of the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable / Don't Know
MSPB staff treated me fairly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSPB staff was responsive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSPB staff was courteous.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSPB staff was knowledgeable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Please indicate your level of agreement or disagreement with each of the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable / Don't Know
The Board's procedures were easy to understand.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The time in which to file the PFR was reasonable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The time to meet additional procedural requirements was reasonable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***Were there any additional instructions such as “order to show cause”?**

- Yes
- No
- Not Sure

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Were instructions on additional requirements or orders clear?

- Yes
- No
- Not Sure

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Please indicate your level of agreement or disagreement with each of the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable / Don't Know
I was satisfied with the way the Board's PFR process was administered.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The time it took for the Board to issue a PFR decision was reasonable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Board's PFR process was fair.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was valuable to have the Board review the initial decision.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Please indicate your level of agreement or disagreement with each of the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable / Don't Know
The Board's PFR decision was clear.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Board's PFR decision was understandable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Board's PFR decision was fair.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Board's PFR decision reasonably applied the law.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with the Board's PFR decision.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In the end, I achieved the outcome I was seeking.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Assuming the same extent and quality of review by the Board and the same outcome, would you prefer a more detailed decision, or a decision released more quickly?

- A more detailed decision
- A decision issued more quickly

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Which of the following types of actions did this case involve?

- Adverse Action (non- furlough suspension, removal, etc.)
- Furlough
- Retirement
- Whistleblowing (IRA)
- Veterans Rights (VEOA, USERRA, etc.)

Other (please specify)

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*Which of the following did you file?

- Petition for Review
- Cross-Petition for Review
- Reply to Petition for Review
- None of the above
- Not Sure

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Who recommended filing a PFR?

- No one, I decided to file the PFR on my own
- My attorney
- Union
- Co-worker
- Personal friend or relative

Other (please specify)

What specific actions or decisions by the judge led you to your decision to file a Petition for Review?

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Please provide any additional comments you may have regarding any of the questions above. Indicate the number of the question on which you are commenting. Please do not include names of individuals or agencies.