

Appendix A-2: REMINDER SCRIPT--INTERVIEWS

Note: As noted earlier, the reminder call is made by the same Urban Institute [MEF Associates] staff member who made the recruitment call.

Hello, may I please speak with [RESPONDENT'S NAME]? [Once the respondent is on the call . . .]

Hello, I'm [NAME] from the Urban Institute [MEF Associates], and I'm following up on our recent conversation. As you may recall, I described our study of SNAP churning, and you agreed to participate in an interview during our upcoming visit as part of this study. Do you remember our conversation?

[IF YES] Terrific. I'm calling just to confirm that you're still available for us to interview you. We arranged this for [DATE] at [TIME] at [ADDRESS]. Is this still OK for you?

[YES: NO CHANGE REQUIRED] That's great. We'll look forward to speaking with you then. Thanks very much. Enjoy the rest of your day. Good bye.

[NO: CHANGE REQUIRED] That's OK. Let's change this then to the following: [DATE] at [TIME] at [ADDRESS]. We'll look forward to speaking with you then. Thanks very much. Enjoy the rest of your day. Good bye.

[IF NO] REPEAT RECRUITMENT SCRIPT (APPENDIX B-1).

[IF RESPONDENT AGREES TO BE INTERVIEWED.] Let's arrange this for [DATE] at [TIME] at [ADDRESS]. Is this OK for you?

[YES: NO CHANGE REQUIRED] That's great. We'll look forward to speaking with you then. Thanks very much. Enjoy the rest of your day. Good bye.

[NO: CHANGE REQUIRED] That's OK. Let's change this then to the following: [DATE] at [TIME] at [ADDRESS]. We'll look forward to speaking with you then. Thanks very much. Enjoy the rest of your day. Good bye.

[IF RESPONDENT DOES NOT AGREE TO PARTICIPATE.] That's fine. Thank you for letting me tell you about this. Enjoy the rest of your day. Good bye.

RECORD ANY CHANGE IN INFORMATION:

Name of Respondent _____

Phone Number _____

Location of Interview _____

Time/Date of Interview _____

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-XXXX. The time required to complete this information collection is estimated to average 6 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection.