FEMA

National Emergency Family Registry and Locator System (NEFRLS)

Search for My Family and Friends

Welcome.

On the following screens you will be asked to:
- Read and accept information regarding the Privacy Act and routine use of information entered in the system
- Provide information (e.g., name, gender, date of birth, permanent address), that will be used to confirm your identity (The information will be sent to a third party for verification.)
- Perform a Search for your Friends and Family, by providing (for each individual you want to find):
  - First and Last Name
  - Information about permanent residence (Country, State, City)

Home	I Am A New User	I Am A Returning User With A Password

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Burden of Disclosure Notice

NEFRLS search requires an average of 5 minutes.

Please click Save & Continue to proceed with search.

PAPERWORK BURDEN DISCLOSURE NOTICE 528-2
Expiration Date: September 30, 2012

*Public reporting burden of this data collection is estimated 5 minutes per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and submitting this form. You are not required to respond to this collection of information unless a valid OMB control number is displayed on this form. Send comments regarding the accuracy of the burden estimate and any suggestions for reducing the burden to: Information Collections Management, Department of Homeland Security, Federal Emergency Management Agency, 500 C Street, SW, Washington, DC 20472, Paperwork Reduction Project (1660 -0108)**NOTE: Do not send your completed form to this address.***

Back	Exit	Save and Continue

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NEFRLS Privacy Act Statement

Authority Robert T. Stafford Disaster Relief and Emergency Assistance Act, Sect. 689c (6 U.S.C. 775)

The primary use of this information is to facilitate reuniting displaced individuals, including medical patients, with their families following a major disaster or emergency declared by the President under the Stafford Act. Disclosures of this information may be made: Upon written request, to federal and state agencies providing disaster assistance, as well as to local governments, voluntary agencies, law enforcement agencies or professional organizations and to individuals identified by the person registering in this system, for the purpose of reuniting families; or to a Congressional office in response to an inquiry made at the request of the individual; and to the National Archives and Records Administration in records management inspections conducted under the authority of 44 U.S.C. §§ 2904 and 2906.

* ☑ I have read and accept the terms of the Privacy Act, above.

NEFRLS Use of Information

Personal information will be requested from or about the displaced individual registering in this system, household members traveling with the person registering and from the individual searching the system for a displaced individual, for the purpose of identity verification and for the security of the individual registering. Registration of your personal information is voluntary, but failure to provide certain information or failure to pass the security process will prevent you from registering in this system and/or prevent you from receiving information on a registered individual. Information on this system will only be available for up to 60 days after registration at which time a new registration would be required.

* ☑ I am voluntarily entering information into the NEFRLS system and I agree to waive any and all liability of the U.S. Government and hold the U.S. Government harmless for the improper or proper use of the information in the NEFRLS system.

[Print]　[Back]　[Exit]　[Save and Continue]

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Begin Identity Verification

Please complete the data fields (boxes) below. This information will be sent to and used by a third party (e.g. ChoicePoint) to confirm your identity.

My Personal Information

* First Name: John
Middle Name:
* Last Name: Doe
Suffix:
* Date of Birth: Jan 1 1987
* Address line 1: 123 Testing Lane
Address line 2:
* Country: United States
* State: VA
County/Parish: -All-
*City: ABINGDON
* ZIP/Postal Code: 11111

[Back]　[Exit]　[Save and Continue]

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Continue Identity Verification

Step 3 of 5

The information below will be sent to a third party for verification, please confirm that it is complete and accurate.

Your Information

First Name:	John
Middle Name:	
Last Name:	Doe
Date of Birth:	Jan 1 1987
Address line 1:	123 Testing Lane
Address line 2:	
Country:	United States
State:	VA
County/Parish:	
City:	ABINGDON
ZIP/Postal Code:	11111

[Edit]   [Exit]   [Next]

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Continue Identity Verification

Step 3 of 5

Clicking the "Submit" button will send your information to a third party to begin the identity verification process.

You will then be asked a series of questions to confirm your identity. These questions are based on the information you provided and other data stored in publicly accessible databases.

To terminate the registration process, click on the "Exit" button, and you will be redirected to the homepage.

[Exit]   [Submit]

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Your Identity Could Not Be Verified

Option 1 - Retry Third Party Verification

The failure to verify your identity may be due to data entry errors or recent changes to address or name.

- Verify the spelling of your name. If you changed your name recently, try entering your previous name. If you used a nickname, please enter your name as it appears on your driver's license.
- Confirm your address. Please verify that the spelling and order of your address is the same as it appears on your mail. If you have changed your address recently, try entering your previous address.

[Try Again]

Option 2 - Use Alternate Validation

You will be asked to choose five (5) questions and answers about yourself. Access to your information will only be allowed if the individual seeking you correctly answers these questions.

[Alternate Validation]   [Exit]

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Alternate Validation

Select questions and answers from the drop down boxes below.

You will need to make a selection from all five (5) questions and answers pairs.

During the registration process you may designate up to seven (7) individuals who can view your information. As these individuals will need to answer the questions correctly in order to view your information, you should consider their familiarity with your personal information and choose questions and answers accordingly.

Question: [- Select One - ▼]
  Answer: [▼]
  Re-enter Answer: [▼]

Question: [- Select One - ▼]
  Answer: [▼]
  Re-enter Answer: [▼]

Question: [- Select One - ▼]
  Answer: [▼]
  Re-enter Answer: [▼]

Question: [- Select One - ▼]
  Answer: [▼]
  Re-enter Answer: [▼]

Question: [- Select One - ▼]
  Answer: [▼]
  Re-enter Answer:

Alternate View

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National Emergency Family Registry and Locator System (NEFRLS)

Alternate Validation

Step 5 of 6

Select questions and answers from the drop down boxes below.

You will need to make a selection from all five (5) questions and answers pairs.

During the registration process you may designate up to seven (7) individuals who can view your information. As these individuals will need to answer the questions correctly in order to view your information, you should consider their familiarity with your personal information and choose questions and answers accordingly.

Question: [How many children do you have?]

Answer:
[0]

Re-enter Answer:
[0]

Question: [In what state is your permanent residence located?]

Answer:
[Other]

Re-enter Answer:
[Other]

Question: [What is the nature of your employment?]

Answer:
[Self-employed]

Re-enter Answer:
[Self-employed]

Question: [Where were you born?]

Answer:
[Other]

Re-enter Answer:
[Other]

Question: [Where were you married?]

Answer:
[Other]

Re-enter Answer:
[Other]

[Back]   [Exit]   [Save and Continue]

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Confirm Alternate Validation Questions

Please confirm that your answers are accurate. If you are satisfied with your choices, click the "Save and Continue" button.

If you would like to make changes, click the "Edit" button.

#1	How many children do you have?	0
#2	In what state is your permanent residence located?	Other
#3	What is the nature of your employment?	Self-employed
#4	Where were you born?	Other
#5	Where were you married?	Other

[Edit]   [Exit]   [Save and Continue]

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Your Identity Has Been Verified

You now have the option to create a username and password. This will enable you to access NEFRLS without going through the identity verification process on subsequent visits.

If you choose not to create a username and password at this time, you may continue with your search during this session. However, you will be required to complete the identity verification process should you choose to access NEFRLS in the future.

[Create Username And Password]   [Continue Without Username And Password]

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Search For My Family And Friends

When completing the fields below:

Please verify that the spelling of the first and last name is complete and accurate, as matches must be exact.

Please use the permanent (pre-disaster) place of residence for Country, State and City.

You may search as many times as you want.

When you have finished searching, click Exit to return to the homepage.

* First Name of Displaced Person:	Jane
* Last Name of Displaced Person:	Doe
* Permanent (Pre-disaster) Country of Displaced Person:	United States
* Permanent (Pre-disaster) State of Displaced Person:	DC
Permanent (Pre-disaster) County of Displaced Person:	-All-
* Permanent (Pre-disaster) City of Displaced Person:	WASHINGTON

[Search]   [Exit]

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FEMA 500 C Street SW, Washington, D.C. 20472
Disaster Assistance: (800) 621-FEMA

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Search for My Family And Friends

The following records match your search criteria.

Click on a name to select the record.

Search Results

INCIDENT NAME	FIRST NAME	LAST NAME	PERMANENT CITY	PERMANENT STATE	PERMANENT COUNTY	CURRENT CITY	CURRENT STATE
2001-Idaho Tornado	Jane	Doe	WASHINGTON	DC		ACKLEY	ID

[Modify Search]   [Search For A Different Displaced Person]   [Exit]

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Search For My Family And Friends

Jane Doe's Information

Current Location and Contact Information

Message:

We are safe in the shelter.

Contact Information:

Name of Location:	Test Shelter
Address Line 1:	123 Testing Dr.
Address Line 2:	
State of Residence:	ID
City of Residence:	ACKLEY
County/Parish of Residence:	
ZIP/Postal Code:	11111
Primary Phone:	111-111-1111
Secondary Phone:	111-111-1111

Additional family/household members traveling with registrant:

First Name:	Janie
Last Name:	D

Alternate View

Back	Search For A Different Displaced Person	Send a message	Exit

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Search for My Family and Friends: Send a Message

Step 4 of 5

You may create a message of up to one hundred and forty (140) characters in length that will be sent to the person whose record you have viewed.

DISCLAIMER NOTICES

Please read the following disclaimers.

By electing to send an SMS message, you may incur text message charges directly from your wireless provider. NEFRLS, FEMA, and/or DHS are not responsible for any charges charged by your wireless phone provider while sending or receiving SMS messages through the NEFRLS system. Please check with your wireless provider for information regarding charges for sending or receiving text messages. Any inappropriate use of the NEFRLS text messaging system, including but not limited to abusive and/or inappropriate language and disclosure of personal or sensitive information, is strictly prohibited. FEMA is not responsible for any information you may choose to communicate through the NEFRLS text messaging system. The recipient may not receive this message if they do not have a permanent phone, or listed an incorrect phone number or email address. In addition, the recipient will be able to see the message you enter when they log back in to view their registration. The system administrator may be able to read sent messages.

Message:

Characters remaining: 140

Back   Exit   Save and Continue

FEMA: National Emergency Family Registry and Locator System (NEFRLS) - Windows Internet Explorer

https://tdl.egateway.fema.gov/inter/nefrls/search_displaced.htm

File   Edit   View   Favorites   Tools   Help

Favorites   Home - EADIS Home   Suggested Sites   Web Slice Gallery

FEMA: National Emergency Family Registry and Locat...

Page ▾ Safety ▾ Tools ▾

National Emergency Family Registry and Locator System (NEFRLS)

Search for My Family and Friends

Step 5 of 5

There were no records found that match your search criteria.

Possible Reasons:

- The person you are seeking has not registered in NEFRLS.
- The information you entered may be misspelled or inaccurate, matches must exact.
- You may not have been given viewing rights to the record for the individual you were seeking.

You may select from one of the following three options:

Option 1: Modify your search

Modify Search

When re-entering search criteria:
- Verify that the spelling of the first and last name is complete and accurate, as matches must be exact.
- Use the individual's full name rather than a nickname.
- Consider whether the individual you are seeking has recently changed his/her name, if so try entering their previous name.
- Consider whether the permanent place of residence of the individual you are seeking has recently changed, if so try entering their previous City and State.

Option 2: Search for a different displaced person

Done   Internet   100%

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Exit

You are about to exit NEFRLS.

If you did not intend to Exit, click Back to return to the previous screen. [Back]

If you choose to exit now and did not create a username and password you will be required to re-register (including completing the identify validation process) should you choose to access the NEFRLS system in the future.

Would you like to create a user name and password now? [Create Username And Password]

If you do not want your record to be accessible to searchers, click Suspend This

Registration [Suspend This Registration]

To end your current session in NEFRLS, click Exit. [Exit]

To return to the homepage and continue your current session, click Home. [Home]