National Emergency Family Registry and Locator System

- FEMA Homepage

- Red Cross Safe & Well

- Report a Missing Child

Overview

The National Emergency Family Registry and Locator System helps reunite families separated by a disaster or emergency by:

- Allowing people to register by entering their names and location into the system.
- Allowing people who have registered to give permission to up to seven (7) people to see the information they have entered, including their current contact information and/or a personally created message.
- Letting people search for messages left by displaced family or friends.

Note:
- The system is activated only during a Presidentially declared disaster or emergency where people are displaced.
- While there are security measures in place, no system is 100 percent secure.
- Use of the system is voluntary and at the user's own risk.
- In order to reunite families, information entered into the system may be shared with other government and non-governmental agencies, including law enforcement.
- The National Emergency Family Registry and Locator System will not ask about anyone's citizenship status or forward any information, unless requested by name, to the U.S. Department of Immigration and Customs Enforcement Division.

Have you registered with FEMA to determine your eligibility for assistance? If not, click here

How Do I Register In NEFRLS?

- Registration is easy and takes only 5 minutes.
- To protect your privacy, the system will ask questions to verify your identity. Then, you will be asked to provide your current contact information and a message, if you wish.
- You may register as an individual or a family. We recommend, however, that all adults register separately.
- You can identify up to seven (7) people to view your information and message.

Note:
- Registering in the system does not qualify or register you for any type of local, state, or federal assistance.

Click on Next to begin.

How Do I Edit or Update My Information?

- Click on the "Update My Registration" button located on the homepage.
- If you created a username and password, enter them in the system. If not, you will be asked a series of questions to verify your identity.
- If you created a username and password, enter them in the system. If not, you will be asked a series of questions to verify your identity.

Click here to Edit/Update your registration.

How Do I Search For My Family or Friends?

- Click on the "Search for a Displaced Person" button located on the homepage.
- If you are using the system for the first time, follow the steps to verify your identity. If you have a username and password, enter them to skip the identity verification.
- Enter the name and pre-disaster city and state of residence of the person you are searching for.
- If they have registered in the system and identified you, you may see their current contact information and/or personal message.
- Reminder: Registering in this system is voluntary and the individual registering in the system is only able to select up to seven (7) individuals with whom to share their information and/or messages. If you receive a "No

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NEFRLS Privacy Act Statement:

Privacy Act Statement

Authority Post Katrina Reform Act H.R. 5441 Sec. 689c.

The primary use of this information is to facilitate reuniting displaced individuals, including medical patients, with their families following a major disaster or emergency declared by the President under the Stafford Act. Disclosures of this information my be made: Upon written request, to federal and state agencies providing disaster assistance, as well as to local governments, voluntary agencies, law enforcement agencies or professional organizations and to individuals identified by the person registering in this system, for the purpose of reuniting families; or to a Congressional office in response to an inquiry made at the request of the individual; and to the National Archives and Records Administration in records management inspections conducted under the authority of 44 U.S.C. §§ 2904 and 2906. Personal information will be requested from or about the displaced individual registering in this system, household members traveling with the person registering and from the individual searching the system for a displaced individual, for the purpose of identity verification and for the security of the individual registering. Registration of your personal information is voluntary, but failure to provide certain information or failure to pass the security process will prevent you from registering in this system and/or prevent you from receiving information on a registered individual. Information on this system will only be available for up to 30 days after registration at which time a new registration would be required.

* ☐ I have read and accept the terms of the Privacy Act, above.

* ☐ I am voluntarily entering information into the NEFRLS system and I agree to waive any and all liability of the U.S. Government and hold the U.S. Government harmless for the improper or proper use of the information in the NEFRLS system.

[Print]   [Back]   [Home]   [Save and Continue]

My Personal Information:

❓ Help for this page

Please enter your personal information below.

My Personal Information

* First Name: _____

Middle Name: _____

* Last Name: _____

Suffix: [▼]

Nickname/a.k.a: _____

* Date of Birth: [▼] [▼] [▼]

* Address line 1: _____

Address line 2: _____

Apartment #: _____

* Country: [United States ▼]

* State of Residence: [- All - ▼]

County/Parish of Residence: [- All - ▼]

* City of Residence: [- All - ▼]

* ZIP/Postal Code: _____

Email Address: _____

* Primary Phone : _____

Secondary Phone: _____

* Gender: [▼]

[Home] [Save and Continue]

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National Emergency Family Registry and Locator System

Confirm Your Personal Information:

Help for this page

First Name: ▉▉▉▉▉▉▉▉▉

Middle Name:

Last Name: ▉▉▉▉▉▉▉▉▉▉

Suffix:

Nickname/a.k.a:

Date of Birth: ▉▉▉▉▉▉

Gender:

Address line 1 :

Address line 2 :

Apartment # :

State of Residence: ▉▉▉▉▉▉▉

City of Residence: ▉▉▉▉▉

County/Parish of Residence: ▉▉▉▉▉▉▉▉▉▉

ZIP/Postal Code: ▉▉▉

Country: ▉▉▉▉▉▉▉▉

Primary Pre-Evacuation Phone: ▉▉▉▉▉▉▉▉

Secondary Phone:

Email Address:

| Edit | Delete This Registration | Save and Continue |

National Emergency Family Registry and Locator System

ID Authentication:

Step 2 of 4

To continue the search process, Click "Save and Continue". You will be sent to a third party for identity authentication.

Save and Continue

FEMA - DHS Integrated Security and Access Control System
Version: 2.08.00-06202007   Server: MWDZ2W5

Quiz

To further identify your identity, please answer the following questions before we can proceed your request.

Id	Question	Your answer
1	Which of the following phone numbers have you used before?	None of the above
2	Which of the following cities have you used as your address?	None of the above
3	In what state was your Social Security Number issued?	None of the above
4	Which of the following people have NEVER lived with you or shared the same address as you?	All of the above

Submit   Reset

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Español

National Emergency Family Registry and Locator System

Congratulations. We Have Authenticated Your Identity:

Step 2 of 4

? Help for this page

Congratulations. We were able to verify your identity.

We recommend that you now obtain a username and password. This will allow you to avoid the ID verification process when you visit the system the next time.

Note: Creating a username and password is optional.

Get Password   Continue Without Password

File   Edit   View   Favorites   Tools   Help

Back | Search   Favorites   Media |

Address   https://portal.fema.gov/famsVuWeb/Integration?actionName=toScoreCaptcha

ADDRESS

Street *
City *
State *   - select one -
Zip Code *   format is 01234, 01234-5678

ADDITIONAL ADDRESS

Street
City
State Abbreviation   - select one -
Zip Code   format is 01234, 01234-5678

CONTACT(S)

Click the "Search" button to obtain a list of Organizations. Please do not enter duplicate names.

Organization   SEARCH
Contact/Business Phone *   ( )   -   Business phone extension
Home phone   ( )   -
Mobile Phone/Pager *   ( )   -
Email *   must contain @, .
Confirm Email *

IDENTITY CONFIRMATION INFORMATION

Date of Birth *   Jan   1   1900
Mother's Maiden Name *

Submit   Reset

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page_toRegisterAL_1_withoutPrefilledData   Internet

File   Edit   View   Favorites   Tools   Help

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Address   https://portal.fema.gov/famsVuWeb/Integration?actionName=register_ssn_submit

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CREATE PASSWORD

Password:
minimum length is 8, maximum length is 14, cannot contain *, space character, ', #

Confirm Password:

User ID: ahelman
minimum length is 7, maximum length is 14, cannot contain *, space character, ', #

You will need to save your user ID and password, it will be required each time you logon to the system.
Please note that user ID is converted to all lowercase characters.

Submit   Reset

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page_register_ssn_createUserIDPassword   Internet

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Search For My Family And Friends:

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All fields are required.

To search for a displaced individual, enter the information requested below. Be sure to check the spelling of names as matches must be exact. You may search as many times as you want.

When you have finished searching, click the "Exit" button to return to the homepage.

* First Name of Displaced Person: [   ]

* Last Name of Displaced Person: [   ]

* Pre-Disaster Country of Displaced Person: [United States   ▼]

* Pre-Disaster State of Displaced Person: [- All - ▼]

* Pre-Disaster City of Displaced Person: [- All - ▼]

[Search] [Exit]

National Emergency Family Registry and Locator System

You Have A Match:

? Help for this page

Click on a name below to view their information and/or message.

Name	Date Updated
Colella, Elise	2008-04-18 16:18:58.0
Colella, Elise	2008-04-22 10:03:05.0

If there is more than one person listed above, you may refine your search by providing any of the following information.

Street Address: [   ]

ZIP/Postal Code: [   ]

Primary Phone : [   ]

Date of Birth: [▼] [▼] [▼]

Gender: [▼]

[Refine This Search]

Home | Search For A Different Displaced Person | Exit

FEMA   Español

National Emergency Family Registry and Locator System

Elise Colella's Information

Message:

     test3

Contact Information:

Name of Location: test1

Address Line 1:

Address Line 2:

Apartment #

State of Residence:

City of Residence:

County/Parish of Residence:

ZIP/Postal Code:

Primary Phone:

Secondary Phone:

Traveling with Pets:

Additional family/household members with registrant:

Household - [test,A]:

First Name: test

Last Name: A

[Back]   [Search For A Different Displaced Person]   [Exit]