

# [Placeholder for identification label] (105 x 35 mm)

# Organization for Economic Cooperation and Development (OECD)

Teaching and Learning International Survey (TALIS) 2013

# **Principal Questionnaire**

# Principals of Schools including Grades 7, 8, and/or 9

Main Study Version United States

U.S. participation in this study is sponsored by the National Center for Education Statistics (NCES), U.S. Department of Education. All information you provide may only be used for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law [Education Sciences Reform Act of 2002 (ESRA 2002), 20 U.S. Code, Section 9573].

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National Center for Education Statistics
U.S. Department of Education
1990 K St. NW
Washington DC 20006

#### **International Project Consortium:**

International Association for the Evaluation of Educational Achievement (IEA), The Netherlands
IEA Data Processing and Research Center (IEA DPC), Germany

#### **About TALIS 2013**

The second Teaching and Learning International Survey (TALIS 2013) is an international survey that offers the opportunity for teachers and principals to provide input into education analysis and policy development. TALIS is being conducted by the Organization for Economic Cooperation and Development (OECD). The United States, along with more than 30other countries, is taking part in the survey.

Cross-country analysis of this data will allow countries to identify other countries facing similar challenges and to learn from other policy approaches. School principals and teachers will provide information about issues such as the professional development they have received; their teaching beliefs and practices; the review of teachers' work and the feedback and recognition they receive about their work; and various other workplace issues such as school leadership and school climate.

Being an international survey, it is possible that some questions do not fit very well within your national context. In these cases, please answer as best as you can.

#### Confidentiality

NCES is authorized to collect information from the questionnaire under the Education Sciences Reform Act of 2002 (Public Law 107-279, Section 153). You do not have to provide the information requested. However, the information you provide will help the U.S. Department of Education's ongoing efforts to understand better how the educational system in the United States compares to that in other countries. There are no penalties should you choose not to participate in this study. Your answers may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose (Public Law 107-279, Section 183 and Title V, subtitle A of the E-Government Act of 2002 (P.L. 107-347)). Your responses will be combined with those from other participants to produce summary statistics and reports.

#### **About the Questionnaire**

- This questionnaire asks for information about school education and policy matters.
- The person who completes this questionnaire should be the <u>principal</u> of this school. If you do
  not have the information to answer particular questions, please consult other persons in this
  school.
- This questionnaire should take approximately 45 minutes to complete.
- When questions refer to 'this school' we mean by 'school': a division of the school system consisting of students in one or more grades and organized to give instruction of a defined type. One school may share a building with another school or one school may be housed in many buildings.
- Guidelines for answering the questions are typed in italics. Most questions can be answered by marking the one most appropriate answer.
- When you have completed this questionnaire, please put the questionnaire in the pre-paid, pre-addressed business reply envelope and mail to Strategic Research Group.
- When in doubt about any aspect of the questionnaire, or if you would like more information about the questionnaire or the study, you can reach us by using the following contact details:

Strategic Research Group Phone Number: 1-800-341-3660

Email: TALIS@websrg.com

Or write to us directly at the following mailing address:

Teaching and Learning International Survey
National Center for Education Statistics
Institute of Education Sciences, U.S. Department of Education
1990 K St, NW, Room 9010
Washington, DC 20006

Thank you very much for your participation!				

# Personal Background Information

These questions are about you, your education and your position as school principal. In responding to the questions, please mark the appropriate choice(s) or provide figures where necessary.

1Are you female or male?
□₁ Female
2How old are you?
Please write a number.
Years
3What is the highest level of formal education you have completed?
Please mark one choice.
$\prod_{\scriptscriptstyle 1}$ High school and/or some college courses
Associate's degree
☐₃ Bachelor's degree
☐₄ Master's degree
$\square_{\scriptscriptstyle 5}$ Doctoral degree or equivalent (Ph.D., Ed.D., J.D., M.D.)
4How many years of work experience do you have?
Please write a number in each row. Write 0 (zero) if none.
Count part of a year as 1 year.
a) Year(s) working as a principal <u>at this school</u>
b) Year(s) working as a principal <u>in total</u>
c) Year(s) working in other school management roles (do not include years working as a principal)
d) Year(s) working as a teacher in total (include any years of teaching)
e) Year(s) working in other jobs

# 5What is your current employment status as a principal?

Plea	ase mark one choice.							
	$\square_1$ Full-time (90% or more of full-time hours) without teaching obligation							
$\prod_{2}$								
_ ∏₃								
_ 4	Part-time (less than 90% of full-time hours) with teaching ob	oligation						
	6Did the formal education you completed include the following and, if yes, was this before, after, or before and after you took up a position as principal?							
Plea	ase mark one choice in each row.							
	Before	Befo After and a						
a)	School administration or principal training program or course	2						
b)	Teacher training/education program or course $\square_i$	2	🔲 4					
c)	Instructional leadership training or course	2	🔲 4					
pro	ring the last <u>12 months</u> , did you participate in any of the of the second development activities aimed at you as a pring many days?		f yes, for					
	fessional development is defined as activities that aim to deve fessional skills and knowledge.	elop an individ	lual's					
	ase indicate 'Yes' or 'No' in part (A) for each of the activities list (A), please specify the number of days spent on the activity		'Yes' in					
	ase sum up activities in full days (a full day is 6-8 hours). Pleas ing place during weekends, evenings or other off work hours.	se include act	ivities					
		(A) Participation	(B) Duration in days					
		Yes No						
a)	In a professional network, mentoring or research activity							
b)	In courses, conferences or observational visits							
c)	Other							

# 8How strongly do you agree or disagree that the following present barriers to your participation in professional development?

Please mark one choice in each row.

		Strongly disagree	Disagree	Agree	Strongly agree
a)	I do not have the prerequisites (e.g. qualifications, experience, seniority).			3	🔲 4
b)	Professional development is too expensive/unaffordable				🔲 4
c)	There is a lack of employer support				
d)	Professional development conflicts with my work schedule			3	🔲 4
e)	I do not have time because of family responsibilities			3	🔲 4
f)	There is no relevant professional development offered		2		🔲 4
g)	There are no incentives for participating in such activities		2	3	🔲 4
h)	The professional development offered is of poor quality		2	3	🔲 4
i)	Professional development is not readily accessible to me.			3	
	School Background Informati		ool is loc	ated?	
Ple	ase mark one choice.				
	Rural area (1,000people or fewer)				
	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\				
	Small town (3,001 to 15,000 people)				
	T (15.001 : 100.000 I )				
	City (100,001 to 1,000,000 people)				
	Large city (more than 1,000,000 people)				
10s t	his school publicly- or privately-managed?				
Ple	ase mark one choice.				
	This is a school <u>managed</u> by a public education governing board appointed by government or e				ncy, or
		. o.ne:=::-!-	tion	a mall=!:	
	This is a school <u>managed</u> by a non-government institution, trade union, business or other private			a reiigiol	ıs

# 1Ihinking about the funding of this school in a typical year, which of the following applies?

Please	mark	one	Choice	ın	each	row
1 10430	HIGHN	OIIC	CIIOICC	,,,,	Cacii	I CVV.

		Yes	No
a)	50% or more of the school's funding comes from the government.  Includes local, state and national		
b)	Teaching personnel are funded by the government.  Includes local, state and national		

# 12or each type of position listed below, please indicate the number of staff (head count) currently working in this school.

Sta	ff may fall	l into multiple categories.					
Ple	ase write a	a number in each row. Write 0 (ze	ro) if the	ere are n	one.		
a)		Teachers, irrespective of the grad	des/ages	they te	ach		
		Those whose main professional a instruction to students				ne provisio	on of
b)	Ш	Personnel for pedagogical suppo support	rt, irresp	ective o	f the gra	des/ages	they
		Including all teacher aides or oth instruction or support teachers in curriculum/instructional specialis school psychologists	n providi	ing instri	action, pi	rofessiona	Ì
c)	ШШ	School administrative personnel					
		Including receptionists, secretari	es, and	administ	trative as	sistants	
d)	ШШ	School management personnel					
		Including principals, assistant pri whose main activity is managem		and oth	er manag	gement st	aff
e)	ШШ	Other staff					
yes	s, are the	owing education levels and/or are other schools in your area evel and/or program?					
Ple bel		te 'Yes' or 'No' in part (A) for each	of the I	evels an	d/or prog	grams liste	∍d
		t (A), please indicate in part (B) th your students.	e numb	er of oth	er schoo	ls in this a	rea that
			(A	A)			
			Level/p			(B) Competition	١
		-	Yes	No	Two or more other schools	One other school	No other schools
a)		ary education (pre-kindergarten, l, or kindergarten)		2			□₃

Lower secondary education (any of

d) Upper secondary (any of grades 10-12)

e) Upper secondary (any of grades 10-12)

gra	ades/ages in this school?					
Ple	ase write a number.					
	<b></b> Students					
	ease <u>estimate</u> the broad percentage of school who have the following chains			or 9th gra	ade stu	dents in
<u>fori</u> the	idents with special needs are those for whe mally identified due to specific mental, play will be those for whom additional public fancial) have been provided to support the	hysical, or c or privat	emotiona e resourc	al charact	teristics.	Often
or a	cioeconomically disadvantaged homes' re advantages of life, such as adequate inco	me, housi	ng, nutrit	ion or me	edical ca	
Stu	dents may fall into multiple categories. P	Please mar				
		None	1% to 10%	11% to 30%	31% to 60%	More than 60%
a)	Students whose first language is not English		2	3		🔲 5
b)	Students with special needs		2			5
c)	Students from socioeconomically disadvantaged homes		2			🔲 5

1What is the current school enrolment, i.e. the number of students of all

# School Leadership

#### 100 you have a school management team?

'School management team' refers to a group within the school that has responsibilities for leading and managing the school in decisions such as those involving instruction, use of resources, curriculum, assessment and evaluation, and other strategic decisions related to the appropriate functioning of the school.

	,, ,		
Ple	ase mark one choice.		
	Yes		
	No → Please go to Question 18.		
1 <b>Z</b> re	the following currently represented on your school managen	nent team	?
Plea	ase mark one choice in each row.		
		Yes	No
a)	You, as principal		
b)	Vice/deputy principal or assistant principal		
c)	Financial manager		
d)	Department heads		
e)	Teachers		
f)	Representative(s) from school governing boards		
g)	Parents or guardians		
h)	Students		
i)	Representatives of business, religious institutions, or other private institutions		

Other..... $\square_{2}$ 

# 1Regarding this school, who has a significant responsibility for the following tasks?

A 'significant responsibility' is one where an active role is played in decision making. Please mark as many choices as appropriate in each row.

		You, as principal	members of the school manage- ment team	(not as a part of the school manage- ment team)	School governing board	Local school district or state education authority
a)	Appointing or hiring teachers					🔲 1
b)	Dismissing or suspending teachers from employment					🛮 1
c)	Establishing teachers' starting salaries, including setting payscales					🔲 1
d)	Determining teachers' salary increases					🔲 1
e)	Deciding on budget allocations within the school					🛮 1
f)	Establishing student disciplinary policies and procedures	<u>.</u> 1	<u>D</u> 1		<u>.</u> 1	🛮 1
g)	Establishing student assessment policies, including state and district assessments					🔲 1
h)	Approving students for admission to the school					🛮 1
i)	Choosing which learning materials are used				1	🛮 1
j)	Determining course content, including state and district curricula					🛮 1
k)	Deciding which courses are offered					🔲 1

#### a principal do you spend on the following tasks in this school? Rough estimates are sufficient. Please write a number in each row. Write 0 (zero) if none. Please ensure that responses add up to 100%. Including human resource/personnel issues, regulations, reports, school budget, preparing timetables and class composition, strategic planning, leadership and management activities, responding to requests from district, regional, state, or national education officials b) Curriculum and teaching-related tasks and meetings Including developing curriculum, teaching, classroom observations, student evaluation, mentoring teachers, teacher professional development Student interactions c) Including counseling and conversations outside structured learning activities, discipline d) Parent or guardian interactions Including formal and informal interactions Interactions with local and regional community, businesses and e) industries % f) Extra-curricular planning and supervision % g) Other 100 % Total 20 lease indicate if you engaged in the following in this school during the last 12 months. If you have not been a principal in this school for 12 months, please indicate if you engaged in the following since you started working as a principal in this school. Please mark one choice in each row. Yes No

19 n average throughout the school year, what percentage of time in your role as

a) I used student performance and student evaluation results

(including national/international assessments) to develop the

school's educational goals and programs...... $\square_1$  b) I worked on a professional development plan for this school. ..... $\square_1$   $\square_2$ 

# 2Please indicate how frequently you engaged in the following in this school during the last 12 months.

Please mark one choice in each row.

		Never or rarely	Sometimes	Often	Very ofter
a)	I collaborated with teachers to solve classroom discipline problems				🔲 4
b)	I observed instruction in the classroom				🔲 4
c)	I took actions to support cooperation among teachers to develop new teaching practices		2		🔲 4
d)	I took actions to ensure that teachers take responsibility for improving their teaching skills				🛮 4
e)	I took actions to ensure that teachers feel responsible for their students' learning outcomes		2		🛮 4
f)	I provided parents or guardians with information on the school and student performance				🔲 4
g)	I checked for mistakes and errors in school administrative procedures and reports				🔲 4
h)	I resolved problems with the lesson timetable in this school				🔲 4
i)	I collaborated with principals from other schools.				
	w strongly do you agree or disagree with nool?	these st	atements a	as applic	ed to this
Ple	ase mark one choice in each row.				
		Strongly disagree	Disagree	Agree	Strongly agree
a)	This school provides staff with opportunities to actively participate in school decisions				🔲 4
b)	This school provides parents or guardians with opportunities to actively participate in school decisions				
c)	This school provides students with opportunities to actively participate in school decisions				🔲 4
d)	I make the important decisions on my own		2	3	
e)	There is a collaborative school culture which is characterized by mutual support			3	🔲 4

200	you have a school governing board?		
Ple	ase mark one choice.		
	Yes		
	No → Please go to Question 25.		
	e the following currently represented on this school's governin	g board?	
Ple	ase mark one choice in each row.		
		Yes	No
a)	Representatives of a local school district or state education authority	<u>П</u> 1	
b)	Members of the school management team	1	$\square_2$
c)	School administrative personnel		$\square_2$
d)	Teachers		$\square_2$
e)	Parents or guardians		
f)	Students		
g)	Trade unions		$\square_2$
h)	Representatives of business, religious institutions, or other private institutions		
i)	Others		
	ring this school year, does this school provide any of the follow rents or guardians?	ing to	
Ple	ase mark one choice in each row.		
		Yes	No
a)	Workshops or courses for parents or guardians		$\square_2$
b)	Services to support parents' or guardians' participation, such as providing child care	1	
c)	Support for parental association(s)		$\square_2$
d)	Parental meeting(s)		

# **2To** what extent do the following limit your effectiveness as a principal in this school?

'A career-based wage system' is used when an employee's salary is determined mainly by his or her educational level and age or seniority rather than by his or her performance on the job.

Please mark one choice in each row.

		Not at all	Very little	To some extent	A lot
a)	Inadequate school budget and resources		2	2	🔲 4
b)	Government regulation and policy			5	🔲 4
c)	Teachers' absences				🔲 4
d)	Lack of parent or guardian involvement and support		2	3	🔲 4
e)	Teachers' career-based wage system		2		🔲 4
f)	Lack of opportunities and support for my own professional development			∏₃	🛮 4
g)	Lack of opportunities and support for teachers' professional development				🔲 4
h)	High workload and level of responsibilities in my job				🔲 4
i)	Lack of shared leadership with other school staff members		2	3	🔲 4

### Teacher Formal Appraisal

In this section, 'appraisal' is defined as when a teacher's work is reviewed by the principal, an external inspector or by his or her colleagues. Here, it is defined as a more formal approach (e.g. as part of a formal performance management system, involving set procedures and criteria) rather than a more informal approach (e.g. through informal discussions).

# 20n average, how often is each teacher formally appraised in this school by the following people?

Please mark one choice in each row.

If none of the response choices reflect your school's situation, please choose the one that is closest to it.

		Never	Less than once every two years	Once every two years	Once per year	Twice or more per year
a)	You, as principal				□₄	🔲 5
b)	Other members of the school management team			3		🔲 5
c)	Assigned mentors		2	3		📗 5
d)	Teachers (who are not part of the school management team)	□1				□₅

e)	External individuals or bodies (e.g. inspectors, local or state education authorities, or other persons from		П			
	outside the school)		2	3	<u></u> 4	5
If you a	nswered 'Never' to each of the ak	oove → Pl	ease go	to Questi	on 30.	

# 28 Who performs the following tasks as part of the formal appraisal of teachers' work in this school?

Please mark as many choices as appropriate in each row.

		External individual s or bodies	You, as principal	Member( s) of school manage- ment team	Assigned mentors	Other teachers (not a part of the manage- ment team)	Not used in this school
a)	Direct observation of classroom teaching		[]1				🔲 1
b)	Student surveys about teaching						]1
c)	Assessments of teachers' content knowledge		1				🔲 1
d)	Analysis of students' test scores						🔲 1
e)	Discussion of teachers' self- assessments of their work (e.g. presentation of a portfolio assessment)					<u>_</u>	🔲 1
f)	Discussion about feedback received by parents or guardians						🔲 1
2 <b>0</b> 16	ease indicate the frequency t	hat each	of the f	ollowing	occurs	in this so	chool
fol	lowing a teacher appraisal.  ase mark one choice in each row			<u>-</u>	, 000		
fol	lowing a teacher appraisal.			_	Sometime s		Always
fol	lowing a teacher appraisal.	v. Desses in		Never	Sometime s	Most of the time	Always
fol Ple	lowing a teacher appraisal.  ase mark one choice in each row  Measures to remedy any weak	nesses in e teacher is develop	ped for	Never	Sometime s	Most of the time	Always 
fol Ple a)	lowing a teacher appraisal.  ase mark one choice in each row  Measures to remedy any weakr teaching are discussed with the	nesses in teacher is development performuced annu	ped for	Never	Sometime s 2	Most of the time	Always 
fol Ple a) b)	Measures to remedy any weakr teaching are discussed with the A development or training plan each teacher	nesses in e teacher is development performuced annument the teache	ped for er, al	Never	Sometime s22	Most of the time	Always 
a) b) c)	Measures to remedy any weakr teaching are discussed with the A development or training plan each teacher	nesses in e teacher is developed in the teache desponsibility is the teacher is al	ped for ner, al cher ties hing	Never	Sometime s2222	Most of the time	Always
a) b) c)	Measures to remedy any weakr teaching are discussed with the A development or training plan each teacher	nesses in e teacher is developed in the teacher esponsibility is her teacher in the teacher	ped for ner, al cher ties hing	Never	Sometime s	Most of the time	Always
fol Ple a) b) c) d) e)	Measures to remedy any weakr teaching are discussed with the A development or training plan each teacher	nesses in e teacher is developed annumenthe teacher teacher teacher a paymenteacher's of the teacher's of	ped for ner, al ther ties hing	Never	Sometime s	Most of the time	Always

#### **School Climate**

i)

# 38low strongly do you agree or disagree with these statements as applied to this school?

Please mark one choice in each row. Strongly Strongly disagree Disagree Aaree agree The school staff share a common set of a) There is a high level of cooperation between b) the school and the local community...... $\square_1$ ..... $\square_2$ ........ $\square_3$ ......... $\square_4$ School staff have an open discussion about difficulties.  $\square_1$   $\square_2$   $\square_3$   $\square_4$ There is mutual respect for colleagues' d) There is a culture of sharing success.  $\square_1$ .  $\square_2$ .  $\square_3$ .  $\square_4$ . e) f) The relationships between teachers and 3 is this school's capacity to provide quality instruction currently hindered by any of the following issues? Please mark one choice in each row. To some Not at all Very little extent A lot a) Shortage of qualified and/or high-performing teachers.  $\Pi_1$   $\Pi_2$   $\Pi_3$   $\Pi_4$ Shortage of teachers with competence in b) teaching students with special needs..... $\square_1$ ..... $\square_2$ ...... $\square_3$ ....... $\square_4$ c) Shortage or inadequacy of instructional d) Shortage or inadequacy of computers for e) instruction.  $\Pi_1$   $\Pi_2$   $\Pi_3$   $\Pi_4$ f) Shortage or inadequacy of computer q) Shortage or inadequacy of library materials...... $\square_1$ ..... $\square_2$ ....... $\square_3$ ......... $\square_4$ h)

Shortage of support personnel...... $\square_1$ ...... $\square_2$ ....... $\square_3$ .......... $\square_4$ 

#### 3th this school, how often do the following occur?

Please mark one choice in each row.

Ву	students in this school:	Never	Rarely	Monthly	Weekly	Daily
a)	Arriving late at school		2	3		5
b)	Absenteeism (i.e. unjustified absences)				∏₄	5
c)	Cheating	[],				5
d)	Vandalism and theft		2	3		5
e)	Intimidation or verbal abuse among students (or other forms of non-physical bullying)			3		5
f)	Physical injury caused by violence among students					5
g)	Intimidation or verbal abuse of teachers or staff					
h)	Use/possession of drugs and/or alcohol		2			5
Ву	teachers in this school:	Never	Rarely	Monthly	Weekly	Daily
i)	Arriving late at school		2	3		5
j)	Absenteeism (i.e. unjustified absences)		2			5
k)	Discrimination (e.g. based on gender, ethnicity, religion, or disability, etc.)		2			5

# **Teacher Induction and Mentoring**

The following section includes questions on induction and mentoring.

An 'induction program' is defined as a structured range of activities at school to support new teachers' introduction into the teaching profession/school. Student teachers still within the teacher education program are not included. An induction program may include peer work with other new teachers, mentoring by experienced teachers, etc. The formal arrangement maybe defined by your school, in relation to other schools, or by educational authorities/external agencies.

'Mentoring' is defined as a support structure at schools where more experienced teachers support less experienced teachers. This structure may involve all teachers in the school or only new teachers.

### 3Bo new teachers at this school have access to an induction program? Please mark one choice in each row. Yes No b) There are informal induction activities for new teachers not part of an induction program. ..... $\square_1$ There is a general and/or administrative introduction to the school for new teachers...... $\Pi_1$ ...... $\Pi_2$ If you answered 'No' to a) → Please go to Question 36. 3Which teachers at this school are offered an induction program? Please mark one choice. All teachers who are new to this school Only teachers new to teaching 39What structures and activities are included in this induction program? Please mark as many choices as appropriate. Mentoring by experienced teachers ☐₁ Courses/seminars Scheduled meetings with principal and/or colleague teachers A system of peer review $\prod_{1}$ Networking/virtual communities Collaboration with other schools П Team teaching (together with more experienced teachers) A system of diaries/journals, portfolios, etc. to facilitate learning and reflection

None of the above

300	teachers at your school have access to a	inentoin	ig system	•	
Ple	ase mark one choice.				
	Yes, but only teachers who are new to teach have access	ning (i.e. in	their first	job as tea	chers)
	Yes, all teachers who are new to this school	have acce	SS		
	Yes, all teachers at this school have access				
	No, at present there is no access to a mento →If No, please go to Question 38	oring syste	m for teac	hers in thi	s school
	the mentor's main subject field(s) the samentored?	me as tha	t of the to	eacher be	eing
Ple	ase mark one choice.				
	Yes, most of the time				
	Yes, sometimes				
	No, rarely or never				
	w would you generally rate the importan	ce of men	toring fo	r teacher	s and
Ple	ase mark one choice in each row.				
		Not important at all	Of low importanc e	Of moderate importanc e	Of high importanc e
a)	To improve teachers' pedagogical competence		2		
b)	To strengthen teachers' professional identity.			Дз	
c)	To improve teachers' collaboration with colleagues		2		
d)	To support less experienced teachers in their teaching		2		🔲 4
e)	To expand teachers' main subject(s) knowledge		2	3	🔲 4
f)	To improve students' general performance				🔲 4

### Job Satisfaction

# **39**inally, we would like to know how you generally feel about your job. How strongly do you agree or disagree with the following statements?

Please mark one choice in each row.

		Strongly disagree	Disagree	Agree	Strongly agree
a)	The advantages of this profession clearly outweigh the disadvantages		2		🔲 4
b)	If I could decide again, I would still choose this job/position			3	🔲 4
c)	I would like to change to another school if that were possible				
d)	I regret that I decided to become a principal		2		
e)	I enjoy working at this school				
f)	I would recommend my school as a good place to work		2		
g)	I think that the teaching profession is valued in society		□2		
h)	I am satisfied with my performance in this school		2	3	
i)	All in all, I am satisfied with my job				

This is the end of the questionnaire.

# Thank you very much for your participation!

Please put the questionnaire in the pre-paid, pre-addressed business reply envelope and mail to Strategic Research Group.