

## Screen Changes OMB Change Request – OMB#0960-0789

Electronic access Terms of Service:

**Social Security Administration**  
The Official Website of the U.S. Social Security Administration

OMB No. 0960-0789  
Paperwork Reduction Act

### Create an Account

#### Terms of Service

You must be able to verify some information about yourself and:

- have a valid email address,
- have a Social Security Number,
- have a U.S. mailing address, and
- be at least 18 years of age.

**What will we do with your information.**

We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

**What happens if you provide false information?**

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

**What happens if you misuse this service?**

We will stop you from using our online services if we find or suspect misuse.

I agree to the Terms of Service.

**Next** **Exit**

**Your privacy is important.**  
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

***[Insert at 1<sup>st</sup> arrow:]***

You can create an account only to gain access to your own personal information. You cannot use this online service to access the records of a person with whom:

- With whom you have a business relationship;
- For whom you are an appointed representative.

Unauthorized use of this service is a misrepresentation of your identity to the federal government and could subject you to criminal or civil penalties, or both.

***[Replace language at 2<sup>nd</sup> arrow]***

What will we do with your information?


***[Replace language at 3<sup>rd</sup> arrow and below:]***

What happens if you provide false information or misuse this service?

You may be subject to criminal or civil penalties, or both, if you provide false or misleading statements to sign in or create an account or engage in unauthorized use of this service.

## MySSA Terms of Service:

Text Size Accessibility Help

 **Social Security**  
The Official Website of the U.S. Social Security Administration

Signing in...

Terms of Service

- I understand that this computer program contains U.S. Government information.
- I consent to the monitoring of my use of this program to ensure its appropriate use.
- I understand that it is a federal crime to:
  - Give false or misleading statements to obtain information in Social Security records; or
  - Deceive the Social Security Administration of an individual's identity.
- I understand that unauthorized use of, or access to, this computer program may subject me to criminal or civil penalties, or both.
- I understand that Social Security may stop me from using these services online if it finds or suspects misuse.

I agree to the Terms of Service.

[Next](#) [Exit](#)

*[Insert new bullet at 1<sup>st</sup> arrow:]*

- I understand that I may use this service only to access my personal information.

*[Change language at 2<sup>nd</sup> bullet:]*

- I consent to the monitoring **and recording** of my use of this program to ensure its appropriate use.

*[Change language at 3<sup>rd</sup> bullet:]*

- I understand that unauthorized use of this service is a misrepresentation of my identity to the federal government and could subject me to criminal or civil penalties, or both.

## Add Extra Security

### What is extra security?

Each time you sign in, we'll send you a text message on your cell phone. [? Show me how it works.](#)

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**To enable this feature, you will need to:**

- have a cell phone with text messaging,
- provide one additional item of information that we can verify, and
- wait 5 to 10 business days for your upgrade letter to arrive in the mail to complete the process.

### Terms of Service

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**What we will do with your information.**

We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

**What happens if you provide false information?**

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

**What happens if you misuse this service?**

We will stop you from using our online services if we find or suspect misuse.

I agree to the Terms of Service

**Your privacy is important.**

For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

**Next**

***[Replace language at 1<sup>st</sup> arrow]***

What will we do with your information?

***[Replace language at 2<sup>nd</sup> arrow and below:]***

**What happens if you provide false information or misuse this service?**

You may be subject to criminal or civil penalties, or both, if you provide false or misleading statements to sign in or create an account or engage in unauthorized use of this service.



## Finish Setting Up your Account

To finish setting up your account, you will need to:

1. enter some personal information,
2. enter the account activation code from the letter that we gave you, and
3. create a username and password.

**Your privacy is important.**

For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

### Terms of Service

You must be able to verify some information about yourself and:

- have a valid email address,
- have a Social Security Number,
- be at least 18 years of age.

#### What we will do with your information.

We use the information you give us to verify your identity. We verify the information you give us against our records.

#### What happens if you provide false information?

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

#### What happens if you misuse this service?

We will stop you from using our online services if we find or suspect misuse.

I agree to the **Terms of Service**.

Next

Exit

**[Insert at 1<sup>st</sup> arrow:]**

You can create an account only to gain access to your own personal information. You cannot use this online service to access the records of a person with whom:

- With whom you have a business relationship;
- For whom you are an appointed representative.

Unauthorized use of this service is a misrepresentation of your identity to the federal government and could subject you to criminal or civil penalties, or both.

**[Replace language at 2<sup>nd</sup> arrow]**


What will we do with your information?

**[Replace language at 3<sup>rd</sup> arrow and below:]**

**What happens if you provide false information or misuse this service?**

You may be subject to criminal or civil penalties, or both, if you provide false or misleading statements to sign in or create an account or engage in unauthorized use of this service.

Text Size Accessibility Help

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The Official Website of the U.S. Social Security Administration

## Reset or Disable Extra Security

**No longer have this cell phone number?**  
If you cannot use the cell phone number on your account, we can send a letter with instructions for changing or removing your phone.

**To reset your cell phone, you will need to:**

- enter a mailing address for your reset instructions,
- provide one additional item of information that we can verify, and
- wait 5 to 10 business days for your reset letter to arrive in the mail to complete the process.

**Your privacy is important.**  
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

### Terms of Service

**What we will do with your information.**  
We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

**What happens if you provide false information?**  
You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

**What happens if you misuse this service?**  
We will stop you from using our online services if we find or suspect misuse.

I agree to the **Terms of Service**.

**Next** Cancel

***[Replace language at 1<sup>st</sup> arrow]***

What will we do with your information?

***[Replace language at 2<sup>nd</sup> arrow and below:]***

**What happens if you provide false information or misuse this service?**

You may be subject to criminal or civil penalties, or both, if you provide false or misleading statements to sign in or create an account or engage in unauthorized use of this service.



## Create an Account

1 Verify your Identity 2 Secure your Identity 3 Create your Account

**Please tell us who you are**

**Your Name:**  
As shown on your Social Security card

First  M.I.  Suffix

**Social Security Number (SSN):**

**Date of Birth:**  
Month  Day

**Home Address:**  
We cannot accept a business address. The information you provide here will not appear on file.

Street Line 1:   
Street Line 2:

**City/Town:**  **ZIP Code:**


**Primary Phone:**  
We only need this to verify your identity.

**State:**

- Armed Forces Africa
- Armed Forces Americas
- Armed Forces Canada
- Armed Forces Europe
- Armed Forces Middle East
- Armed Forces Pacific
- 
- Alabama
- Alaska
- American Samoa
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware
- District of Columbia
- Florida
- Georgia
- Guam
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- 

**Privacy & Security**

Find out more about our policies and procedures.

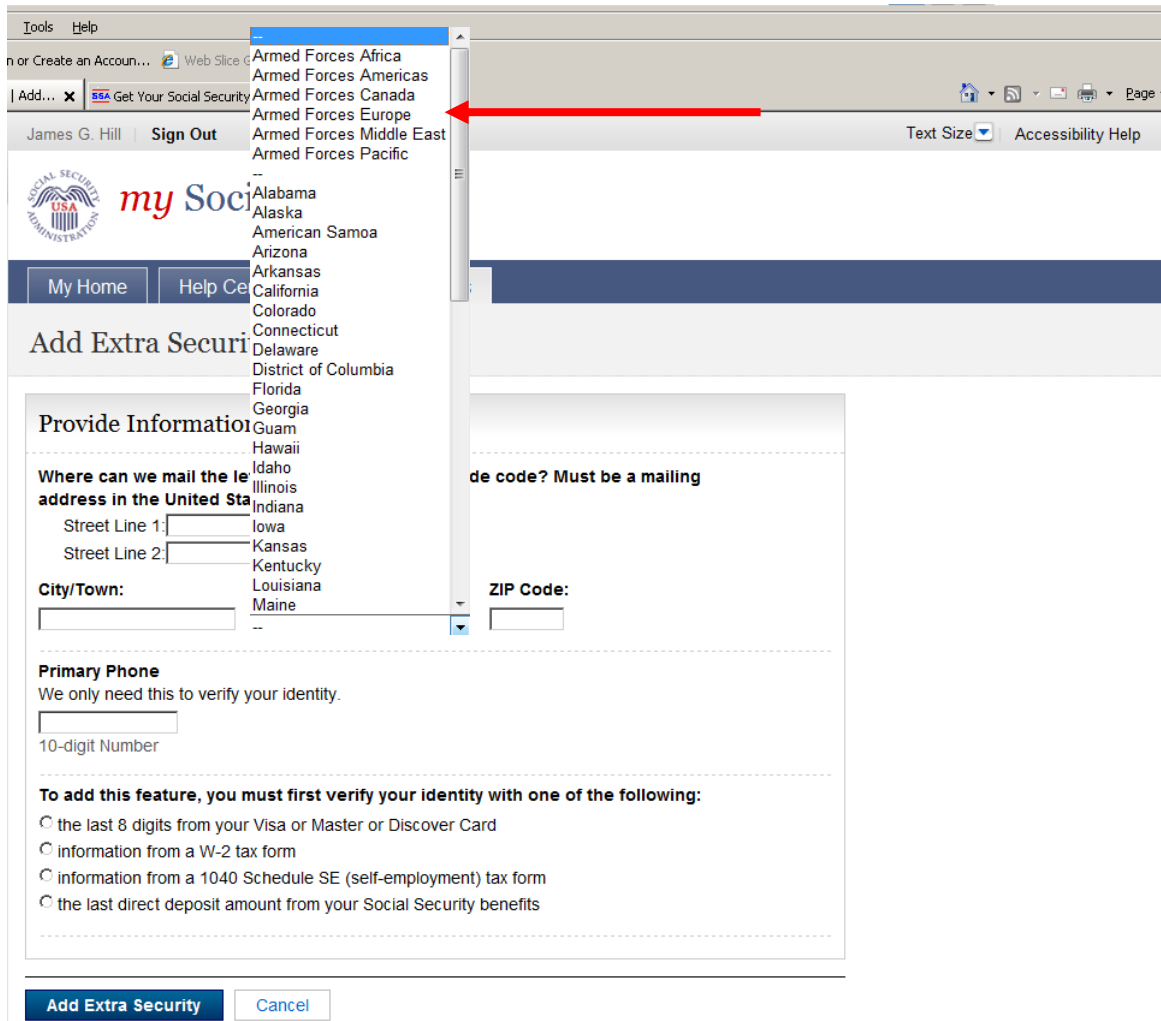


[Learn More](#)

**[Add language at 1<sup>st</sup> arrow]**

Drop-down menu selections for APO/FPO state designations for Armed Forces postal addresses.





**[Add language at 1<sup>st</sup> arrow]**

Drop-down menu selections for APO/FPO state designations for Armed Forces postal addresses.

Social Security • Registration and Customer Support (RCS) Text Size Accessibility Help

### User Search

SSN:  or Username:  **User is:**  
 on phone  in person  [Help](#)

SSN: 123-45-6789  [Help](#)

Form Approved: OMB No. 0960-0789  
Expires 09/30/2014 | Paperwork Reduction Act

RCS [Help](#) [CAVI](#)

**Please print and give the customer the Term of Service document using the link below:**

**Terms of Service and Privacy act**  
*We use the information you give us to verify your identity. We verify the information you give us against our records.*

*You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.*

*We will stop you from using our online services if we find or suspect misuse.*

*Do you agree to these Terms of Service and those on the document we gave you?*

The customer agrees to the Terms of Service.

**About the Applicant**

**Proof of Identity(must be current):**

- State Driver's License or identity card
- U.S. passport or passport card
- U.S. military identification card
- U.S. government employee identification card

The customer agrees to the Terms of Service.

**About the Applicant**

**Proof of Identity(must be current):**

- State Driver's License or **Armed Forces Africa**
- U.S. passport or passport **Armed Forces Americas**
- U.S. military identification **Armed Forces Canada**
- U.S. government employee **Armed Forces Europe**
- Armed Forces Middle East**
- Armed Forces Pacific**
- Alabama
- Alaska
- American Samoa
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware
- District of Columbia
- Florida
- Georgia
- Guam
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine

**Name:**  
 First  Suffix

**Date of Birth:**

**Home Address:**  
 Street Line 1:   
 Street Line 2:

**City/Town:**  **ZIP Code:**

**Does this address appear on the identity document shown above?**  
 Yes  No

**Primary Phone(optional):**  
  
 10-digit Number

**[Add language at 1<sup>st</sup> arrow]**

Drop-down menu selections for APO/FPO state designations for Armed Forces postal addresses.

Social Security • Registration and Customer Support (RCS) Text Size Accessibility Help

### User Search

SSN:  or **Use:**  on phone  in person  [Help](#)

**JOHN Q. PUBLIC** SSN: 901/1920 Username: ROMETEST123  [Help](#)

RCS [Help](#) AXSEAD

**Add Extra Security:**

**Proof of Identity (must be c**

State Driver's Licence or ID

U.S. passport or passport

U.S. military identification c

U.S. government employee

**Home Address:**

Street Line 1:

Street Line 2:

**City/Town:**  **ZIP Code:**

**Does this address appear on the identity document shown above?**

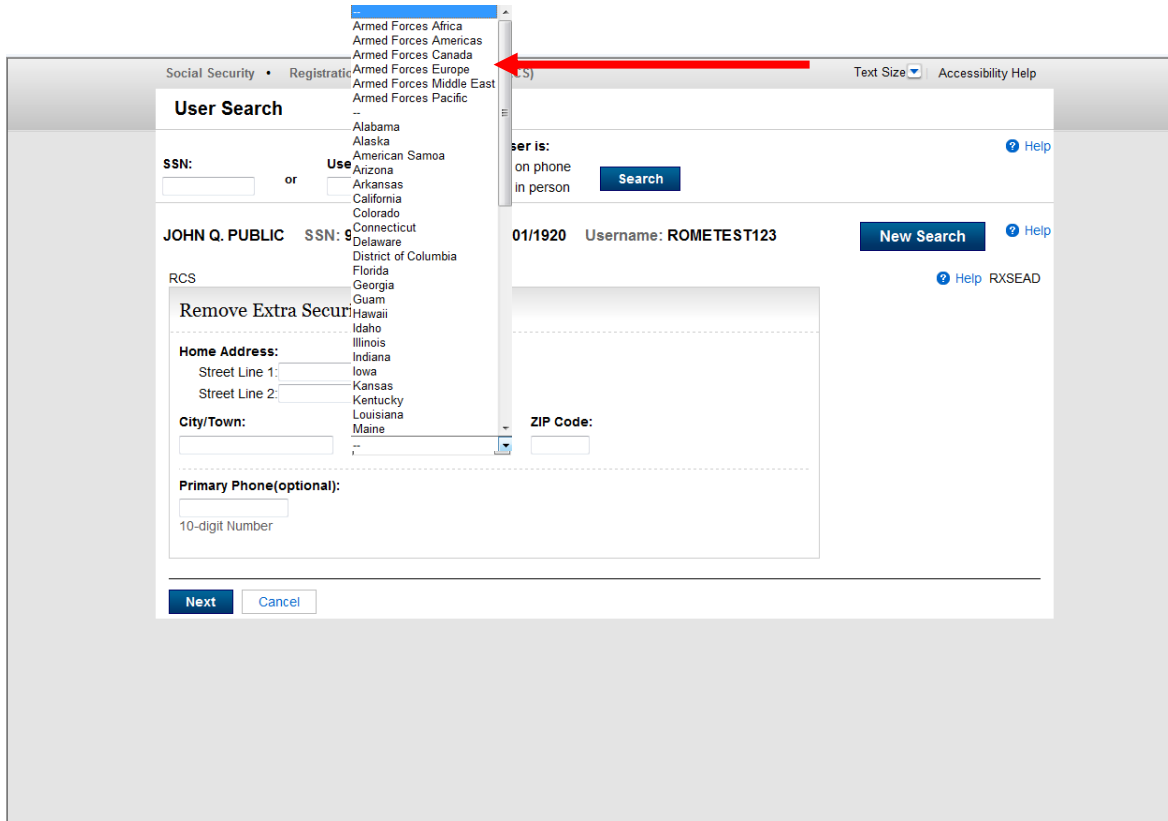
Yes  No

**Primary Phone (optional):**

10-digit Number

**[Add language at 1<sup>st</sup> arrow]**

Drop-down menu selections for APO/FPO state designations for Armed Forces postal addresses.



***[Add language at 1<sup>st</sup> arrow]***

Drop-down menu selections for APO/FPO state designations for Armed Forces postal addresses.