State Questionnaire

Purpose: To review states' implementation of the provisions of the Middle Class Tax Relief and
Job Creation Act of 2012 (Act) related to the EUC Re-employment and Eligibility Services/Re-
employment and Eligibility Assessment (RES/REA) requirements, EUC Work Search

References: Unemployment Insurance Program Letter 04-10, Change 9; and Training and Employment Guidance Letter No. 20-11.

Requirements and Audit, and EUC program extension and modifications.

Instructions: Please answer the questions below in the WORD document and return as an attachment to an email by [RO insert due date]. Also, please include a copy of the following documents:

- Sample of the initial notice(s) sent to claimants announcing the new EUC work search and RES/REA requirements (Include all notices the state may have issued, i.e. one for work search and one describing the EUC RES/REA requirements for certain claimants, etc.).
- Sample of notice(s) sent to claimants to schedule EUC RES/REA services, orientation and work search review.
- Copy of the policy/guidance provided to Local Workforce Investment Boards (LWIBS)/One-Stop Career Centers and state UI workforce staff regarding the EUC RES/REA services.
- Copy of blank work search form provided to claimant, if applicable.
- Copy of UI law/regulation/policy describing the state's work search requirements.

A. EUC WORK SEARCH and RES/REA REQUIREMENTS

I. Notifications to Claimants

State:

- 1. When were initial notification letters sent to EUC RES/REA claimants announcing the new EUC work search and RES/REA requirements?
 - a. If there were delays, please explain.
- 2. Describe the process used to advise claimants of the requirement to report for EUC RES/REA services.

a.	Are claimants advised that failure to report or participate in the required EUC
	RES/REA in the claimant notification may make them ineligible to receive EUC
	benefits? □ Yes □ No □ N/A

II. RES/REA General Questions

3. If the state had an existing REA program for claimants receiving regular UI prior to the new requirement for EUC RES/REA under the Middle Class Tax Relief and Job Creation

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		of 2012 "(Act)," were any modifications made to the existing process to meet the equirement? $\ \Box$ Yes $\ \Box$ No $\ \Box$ N/A
4.	Which agency (UI or ES) was designated as the agency responsible for ensuring the EU RES/REA activities are properly administered under the Act?	
5.	Descri	be the process for how EUC RES/REA claimants will be scheduled for services.
	a.	Is (or was) there any backlog in scheduling? $\ \Box$ Yes $\ \Box$ No $\ \Box$ N/A
6.	Do Or	e-Stop Career Centers have access to UI screens/system? \Box Yes \Box No \Box N/A
	a.	If yes, is there staff available that can assist in the review (either from the One-Stop Career Centers or the Central UI office)? \Box Yes \Box No \Box N/A
<u>III</u>	. EUC	C RES/REA Activities
7.	Explai	n the process for providing the following EUC RES/REA services.
	a.	Providing labor market and career information
	b.	Assessment of the individual's skills
	с.	Orientation to the services available through the One-Stop Centers
	d.	A review of the eligibility of the individual for EUC relating to the job search activities (must be conducted in person see TEGL No. 20-11)
8.	Has workforce system staff been crossed-training on UI issues? \Box Yes \Box No \Box N/A	
<u>IV</u>	. Asse	essments/LMI and Orientation
9.		e state prescribe any tools that the One-Stop Career Centers will use for the skills ment and/or labor market information? \Box Yes \Box No \Box N/A
	a.	Describe in general what tools are used.
10.	In gen	eral, how is the LMI information provided?
11.	In gen	eral, how is the skills assessment provided?
12.	In gen	eral, how/where is the One-Stop Career Center orientation held?
13.	follow individ service	state requiring or suggesting that the One-Stop Career Centers provide the ing additional services (i.e., comprehensive and specialized assessments, duals and group career counseling, training services, additional reemployment es, job search counseling and review of the individual reemployment plan, etc.)? \square No \square N/A
	a.	If yes, describe the additional services to be provided.

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V. ES Registration

14. Descri	be the ES registration process in the state?
	aimant fails to register, is the claim flagged and an issue created? $\hfill\Box$ No $\hfill\Box$ N/A
	the state allow good cause reasons for failing to register with ES? \square No \square N/A
a.	If yes, describe the good cause reason (i.e., penalty for failure to register, and legal authority [law, rule, regulation, policy]) and attach a copy of the authority.
VII. EUC	C RES/REA Waivers
17. Descri	be the state's process/policy for granting waivers?
a.	Provide a copy of the waiver instructions/policy, if applicable.
18. Who l	nas the authority to approve waivers?
19. What	types of waivers can be approved?
20. Descri	be the approval process.
	niver is granted, where/how is it maintained (i.e., scanned document, paper nent, computer verification, etc.)?
22. What are the criteria for granting a waiver for claimants that are considered to be attached" (if applicable)?	
a.	What does the state consider as job attached (i.e., a definite return to work date, working part-time as hired, etc.)?
VII. EUC	C RES/REA Reporting
_	eral, please describe the process used to gather and report EUC RES/REA activity he One-Stop Career Centers.
a.	Provide a copy of the report used to report activity.
	e state set up separate project and function codes for EUC RES/REA activities? \square No \square N/A
a.	If yes, who in the agency charges time to these codes?
b.	If no, how does the state track the administrative funding (the \$85 allowable expense) related to these EUC RES/REA activities?

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B. WORK SEARCH AUDIT

1.	Who is responsible for reviewing the work search log?	
2.	Describe where/how work search logs are maintained.	
3.	What is considered an approvable work search activity?	
4.	What is the minimum number of work search activities claimants are required to produce each week under the state's policy?	
5.	How is the work search log reviewed during the EUC REA/RES interview?	
6. How are work search issues (i.e., work search log is insufficient/non-compliant) determined?		
7.	How is UI informed of potential work search issues?	
8.	Describe the non-monetary penalty for failure to produce a satisfactory work search log.	
	a. Are appeal rights granted? \square Yes \square No \square N/A	
	i. If no, please explain.	
9.	How is the state addressing any potential UI issues concerning eligibility that arise during the work search review?	
10	. Describe how the state is conducting work search audits.	
11	. Describe how the state is verifying the method of work search presented by the claimant.	
<u>C. EU</u>	JC MODIFICATIONS	
<u>I.</u>	Order of Payment	
1.	Is the state paying EUC prior to EB for all claimants? $\ \Box$ Yes $\ \Box$ No $\ \Box$ N/A	
	a. If no or N/A, please explain.	
2.	If EB was paid prior to EUC prior to passage of the Act, what date did the state change to payments of EUC first as required by the Act (i.e., when did this become effective)?	
	a. Did the state experience any programming problems when implementing this change? \Box Yes $\ \Box$ No $\ \Box$ N/A	
3.	As required by the Act, is the state applying the same procedures for the recovery of a EUC overpayments as they do for regular UI? \Box Yes \Box No \Box N/A	
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a. If no or N/A, please explain.

II. EUC TIERS

EUC Tiers: In the following sections, the RO should determine if these questions are applicable to the state. The RO should include only the applicable questions/ sections when sending out the desk review guide to the states.

Ge	General Questions:		
1.	Is the state currently paying EB? \square Yes \square No \square N/A		
	a. If yes, then how many weeks is the state paying? $\ \Box$ 13 weeks $\ \Box$ 20 weeks		
2.	What EUC Tier(s) is the state currently paying?		
	a. How many weeks for each tier?		
3.	After June 1, 2012, did the state's TUR drop below 6 percent? \square Yes \square No		
	a. If yes, what was the final week ending date individuals could establish entitlement to Tier II benefits?		
Fo	or the period of Feb 22 through week ending May 26, 2012:		
4.	Was the state triggered on Tier 4 and <u>not</u> in an EB period as of February 22, 2012? \Box Yes \Box No \Box N/A		
5.	If applicable, were new claims established at sixteen (16) weeks? \Box Yes \Box No \Box N/A		
6.	Did the state augment Tier IV claims from six to sixteen (16) weeks? \Box Yes \Box No \Box N/A		
7.	Were there any delays in paying the augmented weeks? $\ \Box$ Yes $\ \Box$ No $\ \Box$ N/A		
8.	Did the state trigger "off" EB and remain on Tier 4? $\ \Box$ Yes $\ \Box$ No $\ \Box$ N/A		
	a. If yes, what was the last payable week-ending date of EB (i.e., when did the EB period end)?		
9.	Did the augmentation of claims from six to 16 weeks occur beginning the <u>first</u> week after the EB period concluded? \Box Yes \Box No \Box N/A		
	a. If yes, were new Tier IV claims augmented from six to 16 weeks? $\hfill\Box$ Yes \hfill No \hfill No \hfill N/A		
	b. If no, please explain.		

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10. Were claims augmented from six to 16 week for individuals that had a Tier IV balance the first week after the EB period concluded? \Box Yes \Box No \Box N/A
a. If no, please explain.
11. What was the date the state stopped augmenting Tier IV claims?
a. Did augmentation of Tier IV claims end May 26, 2012? $\ \square$ Yes $\ \square$ No $\ \square$ N/A
i. If yes, please explain.
b. Were there any delays in paying out the augmented weeks? $\hfill\Box$ Yes $\hfill\Box$ No $\hfill\Box$ N/A
i. If yes, please explain.
For week ending June 2 to the date of completion of this review guide.
12. Did the state trigger off a Tier(s) after June 1, 2012? \Box Yes \Box No \Box N/A
a. If yes, did individuals who established that Tier entitlement before June 1, 2012 continue to receive the remaining balance after June 1, 2012 until exhaustion? \Box Yes \Box No \Box N/A
13. Did the state experience any difficulties due to the new TUR requirements? \Box Yes \Box No \Box N/A
a. If yes, please explain.
For Tiers I and III, the period of week ending September 8, 2012 to now and for Tier IV the period of week ending on or after June 1, 2012 & before September 2, 2012
14. Did new EUC Tiers I and III claims receive the reduced maximum entitlement (i.e., Tier maximum of fourteen (14) weeks and Tier III maximum of 9 weeks)? □ Yes □ No □ N/A
15. Did individuals whose accounts were established with Tier amounts before the maximum entitlement reduction continue to receive the original balance of that Tier until exhaustion? \Box Yes \Box No \Box N/A
16. Did the state experience any difficulties in instituting these modifications? \Box Yes \Box No \Box N/A
a. If so, please explain.

For Tier 4, for the period of week ending after September 2, 2012 to Present.

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	sed maximum entitlement (i.e. 10 weeks)? \Box Yes \Box No \Box N/A
a.	Was the increased amount applied to claims where individuals' Tier IV accounts were established before September 2, 2012? \Box Yes \Box No \Box N/A
	i. If yes, please explain.
	e state experience any difficulties due to the modification related to the Tier IV se in maximum entitlement? \Box Yes \Box No \Box N/A
a.	If so, please explain.
D. OVERPA	YMENTS
	e state programmed to offset overpayments in accordance with state law? $\hfill\Box\mbox{ No }\hfill\Box\mbox{ N/A}$
	i. If not, please explain.
	AL COMMENTS: Please include any additional comments on EUC RES/REA, ations, and/or Work Search Audit operations/ implementation here. Thank you!
Signature/Titl	e Date Completed

O M B No.: 1205-0500 O M B Expiration Date: 12/31/2012 Estimated Average Response Time: 30 hours

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