

Instrument 1: Post-Web-Based Training Feedback Survey

Respondents: Trainer Cohort Members

Collection Strategy: Web-Based Survey

Thank you for completing this survey as part of our evaluation of this web-based training on the FET Toolkit. Please note that your responses are voluntary and will be kept confidential to the fullest extent provided by law. Survey results will be reported only in aggregate form and none of your answers will be connected to you or your organization.

Feedback on the FET Toolkit Training You Received

1) After participating in this training, how well-prepared do you feel to organize and lead workshops with case managers on the topic of the FET Toolkit?

- ☐ Well-prepared
- ☐ Somewhat prepared
- ☐ Not prepared

1b) [If respondent answers "somewhat prepared" or "not prepared"] In what ways do you wish you were more prepared?

2) The pace of this training was:

- ☐ Just right
- ☐ Too fast
- ☐ Too slow

2b) [If "too fast" or "too slow"] Please explain your answer to Question 2.

3) The length of this training was:

- ☐ Just right
- ☐ Too short
- ☐ Too long

3b) [If "too short" or "too long"] Please explain your answer to Question 3.

-
-
- 4) Please indicate the extent to which you agree or disagree with each of the following statements. If you disagree with any of the statements, please explain below.

	Strongly Agree	Agree	Disagree	Strongly Disagree
The trainers were knowledgeable.	☐	☐	☐	☐
The trainers' approaches and methods were compatible with my learning style and preferences.	☐	☐	☐	☐
The trainers listened effectively to contributions from me and other participants.	☐	☐	☐	☐
The Financial Empowerment Training Toolkit will improve the ability of the case managers I train to meet the needs of their clients.	☐	☐	☐	☐

- 5) Do you think that the web-based format that was used for this training was effective?

- ☐ Yes
☐ Not sure
☐ No

5b) Please explain your answer to Question 5.

- 6) Are there any topics that you wish had been covered in more detail in this training?

- 7) Following the training, do you have any remaining questions about the Toolkit or how you will use it with case managers?

8) Please provide any suggestions you have for how this training could be improved.

Initial Feedback on the Financial Empowerment Training Toolkit

9) What pieces of the Financial Empowerment Training Toolkit do you think will be the most useful for the case managers that you train? Why?

10) Are there any aspects of the Toolkit that you think case managers will have questions about? What questions do you think they will have?

11) Are there any additional topics or tools that you think should have been included in the Toolkit?

Link to Paperwork Reduction Act Statement.

Paperwork Reduction Act

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0024. It expires on 12/31/2015. The time required to complete this information collection is estimated to average approximately 20 minutes per response, including the time for reviewing any instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection of information is voluntary. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to Bureau at the Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552, or by email to CFPB_Public_PRA@cfpb.gov.