

**Community Bank Advisory Council  
 Post-Meeting Annual Survey**

<b>I. Planning/Pre-meeting activities:</b> Please rate your satisfaction with CBAC meeting planning activities. (1 = unsatisfied with the condition ... 5= highly satisfied)					
<b>Communication</b>					
Were you satisfied with the timeliness of communication regarding important dates?	1	2	3	4	5
Were you satisfied with the timeliness of communication regarding meeting agenda items?	1	2	3	4	5
Were you satisfied with the timeliness of requests for input during the meeting planning process?	1	2	3	4	5
<b>Agenda Creation</b>					
Were you satisfied that CBAC members were given the opportunity to provide meaningful input during agenda planning?	1	2	3	4	5
Were the meeting agendas aligned with your understanding of the CBAC mission and goals?	1	2	3	4	5
<b>Accommodations</b>					
Were you satisfied with the locations of the CBAC meetings (conference rooms, audio & visual)?	1	2	3	4	5
Did the hotels and meeting locations meet your expectations?	1	2	3	4	5
<b>II. Travel:</b> Please rate your satisfaction with travel related activities and processes. (1 = unsatisfied with the condition ... 5= highly satisfied)					
<b>Communications</b>					
Were travel rules and guidelines clearly explained?	1	2	3	4	5
Was it clear who to contact with questions about travel or accommodations?	1	2	3	4	5
Were questions about travel and accommodations answered accurately and in a timely manner?	1	2	3	4	5
<b>Travel reimbursement</b>					
Was it clear who to contact to obtain reimbursement for travel related expenses?	1	2	3	4	5
Were reimbursements received in a timely manner; within 30 days of submission of receipts?	1	2	3	4	5
<b>III. Meeting Management:</b> Please rate the performance of the team with regard to meeting facilitation. (1 = disagree ... 5 = strongly agree)					
<b>Communication</b>					
Meeting goals were clearly communicated in advance of the meetings.	1	2	3	4	5
Stated meeting goals align with mission (CBAC, CFPB).	1	2	3	4	5
Meeting activities and events aligned with agenda and goals.	1	2	3	4	5
<b>Materials provided</b>					
Meeting materials were provided in the agreed upon timeframe in advance of the meetings.	1	2	3	4	5
Meeting materials were well-organized, easy to navigate, and supported the agenda and goals.	1	2	3	4	5

<b>IV. Meeting Outcomes:</b> Please rate your satisfaction with CBAC outcomes. (1 = unsatisfied with the condition ... 5= highly satisfied)					
<b>Overall Effectiveness</b>					
Input provided by CBAC members and CFPB staff were used to make improvements in CBAC operations.	1	2	3	4	5
Bureau presenters provided expected clarity and demonstrated expertise.	1	2	3	4	5
During meetings CBAC members were able to share experiences and opinions with the group and Bureau staff.	1	2	3	4	5

**Paperwork Reduction Act**

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0024. It expires on 12/31/2015. The time required to complete this information collection is estimated to average approximately 10 minutes per response, including the time for reviewing any instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection of information is voluntary. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to Bureau at the Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552, or by email to PRA@cfpb.gov.