

**Credit Union Advisory Council
 Post-Meeting Annual Survey**

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| I. Planning/Pre-meeting activities: Please rate your satisfaction with CUAC meeting planning activities. (1 = unsatisfied with the condition ... 5= highly satisfied) | | | | | |
| Communication | | | | | |
| Were you satisfied with the timeliness of communication regarding important dates? | 1 | 2 | 3 | 4 | 5 |
| Were you satisfied with the timeliness of communication regarding meeting agenda items? | 1 | 2 | 3 | 4 | 5 |
| Were you satisfied with the timeliness of requests for input during the meeting planning process? | 1 | 2 | 3 | 4 | 5 |
| Agenda Creation | | | | | |
| Were you satisfied that CUAC members were given the opportunity to provide meaningful input during agenda planning? | 1 | 2 | 3 | 4 | 5 |
| Were the meeting agendas aligned with your understanding of the CUAC mission and goals? | 1 | 2 | 3 | 4 | 5 |
| Accommodations | | | | | |
| Were you satisfied with the locations of the CUAC meetings (conference rooms, audio& visual)? | 1 | 2 | 3 | 4 | 5 |
| Did the hotels and meeting locations meet your expectations? | 1 | 2 | 3 | 4 | 5 |
| II. Travel: Please rate your satisfaction with travel related activities and processes. (1 = unsatisfied with the condition ... 5= highly satisfied) | | | | | |
| Communications | | | | | |
| Were travel rules and guidelines clearly explained? | 1 | 2 | 3 | 4 | 5 |
| Was it clear who to contact with questions about travel or accommodations? | 1 | 2 | 3 | 4 | 5 |
| Were questions about travel and accommodations answered accurately and in a timely manner? | 1 | 2 | 3 | 4 | 5 |
| Travel reimbursement | | | | | |
| Was it clear who to contact to obtain reimbursement for travel related expenses? | 1 | 2 | 3 | 4 | 5 |
| Were reimbursements received in a timely manner; within 30 days of submission of receipts? | 1 | 2 | 3 | 4 | 5 |
| III. Meeting Management: Please rate the performance of the team with regard to meeting facilitation. (1 = disagree ... 5 = strongly agree) | | | | | |
| Communication | | | | | |
| Meeting goals were clearly communicated in advance of the meetings. | 1 | 2 | 3 | 4 | 5 |
| Stated meeting goals align with mission (CUAC, CFPB). | 1 | 2 | 3 | 4 | 5 |
| Meeting activities and events aligned with agenda and goals. | 1 | 2 | 3 | 4 | 5 |
| Materials provided | | | | | |
| Meeting materials were provided in the agreed upon timeframe in advance of the meetings. | 1 | 2 | 3 | 4 | 5 |
| Meeting materials were well-organized, easy to navigate, and supported the agenda and goals. | 1 | 2 | 3 | 4 | 5 |

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| IV. Meeting Outcomes: Please rate your satisfaction with CUAC outcomes. (1 = unsatisfied with the condition ... 5= highly satisfied) | | | | | |
| Overall Effectiveness | | | | | |
| Input provided by CUAC members and CFPB staff were used to make improvements in CUAC operations. | 1 | 2 | 3 | 4 | 5 |
| Bureau presenters provided expected clarity and demonstrated expertise. | 1 | 2 | 3 | 4 | 5 |
| During meetings CUAC members were able to share experiences and opinions with the group and Bureau staff. | 1 | 2 | 3 | 4 | 5 |

Paperwork Reduction Act

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