

Request for Approval under the “Generic Clearance for the Collection of Qualitative Feedback on the Service Delivery of the Consumer Financial Protection Bureau” (OMB Control Number: 3170-0024)

1. TITLE OF INFORMATION COLLECTION:

Community Bank Advisory Council, Credit Union Advisory Council and Academic Research Council Post-Meeting Surveys

2. PURPOSE:

The surveys are used to collect annual information regarding the content and execution of meetings throughout a meeting year.

3. DESCRIPTION OF RESPONDENTS:

The respondents are members of the respective Councils that have participated in meetings. The respondents include representatives from community banks, credit unions and academic researchers.

4. TYPE OF COLLECTION (ADMINISTRATION OF THE INSTRUMENT):

a. How will you collect the information? (Check all that apply)

- | | |
|--|---|
| <input checked="" type="checkbox"/> Web-based or other forms of Social Media | <input checked="" type="checkbox"/> Telephone |
| <input checked="" type="checkbox"/> In-person | <input type="checkbox"/> Mail |
| <input type="checkbox"/> Small Discussion Group | <input checked="" type="checkbox"/> Focus Group |
| <input type="checkbox"/> Other, Explain _____ | |

b. Will interviewers or facilitators be used?

- Yes No Not Applicable

5. FOCUS GROUP OR SURVEY:

If you plan to conduct a focus group or survey, please provide answers to the following questions:

a. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

- Yes No Not Applicable

b. If the answer is yes, please provide a description below. If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The respondents are members of the respective Councils with terms set by the Council bylaws.

6. PERSONALLY IDENTIFIABLE INFORMATION:

- a. **Is personally identifiable information (PII) collected?** Yes No
- b. **If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974?** Yes No Not Applicable
- c. **If Applicable, has a System or Records Notice been published?**
 Yes No Not Applicable

7. INCENTIVES:

- a. **Is an incentive provided to participants?** Yes No
- b. **If Yes, provide the amount or value of the incentive?** \$___N/A___.
- c. **If Yes, provide a statement justifying the use and amount of the incentive.**
N/A

8. BURDEN ESTIMATES:

Information Collection	Number of Respondents	Participation Time (hours)	Burden Hours
Community Bank Advisory Council Post-Meeting Survey	16	.17	3
Credit Union Advisory Council Post-Meeting Survey	16	.17	3
Academic Research Council Post-Meeting Survey	16	.17	3
Totals	48	////////////////////	9

9. FEDERAL COST: The estimated annual cost to the Federal government is \$___0___.

10. CERTIFICATION:

By submitting this document, the Bureau certifies the following to be true:

- The collection is voluntary.
- The collection is low-burden for respondents and low-cost for the Federal Government.
- The collection is non-controversial and does not raise issues of concern to other federal agencies.
- The results are not intended to be disseminated to the public.
- Information gathered will not be used for the purpose of substantially informing influential policy decisions.
- The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.
- The results will not be used to measure regulatory compliance or for program evaluation.

