

**Academic Research Council  
 Post-Meeting Annual Survey**

<b>I. Planning/Pre-meeting activities:</b> Please rate your satisfaction with ARC meeting planning activities. (1 = unsatisfied with the condition ... 5= highly satisfied)					
<b>Communication</b>					
Were you satisfied with the timeliness of communication regarding important dates?	1	2	3	4	5
Were you satisfied with the timeliness of communication regarding meeting agenda items?	1	2	3	4	5
Were you satisfied with the timeliness of requests for input during the meeting planning process?	1	2	3	4	5
<b>Agenda Creation</b>					
Were you satisfied that ARC members were given the opportunity to provide meaningful input during agenda planning?	1	2	3	4	5
Were the meeting agendas aligned with your understanding of the ARC mission and goals?	1	2	3	4	5
<b>Accommodations</b>					
Were you satisfied with the locations of the ARC meetings (conference rooms, audio & visual)?	1	2	3	4	5
Did the hotels and meeting locations meet your expectations?	1	2	3	4	5
<b>II. Travel:</b> Please rate your satisfaction with travel related activities and processes. (1 = unsatisfied with the condition ... 5= highly satisfied)					
<b>Communications</b>					
Were travel rules and guidelines clearly explained?	1	2	3	4	5
Was it clear who to contact with questions about travel or accommodations?	1	2	3	4	5
Were questions about travel and accommodations answered accurately and in a timely manner?	1	2	3	4	5
<b>Travel reimbursement</b>					
Was it clear who to contact to obtain reimbursement for travel related expenses?	1	2	3	4	5
Were reimbursements received in a timely manner; within 30 days of submission of receipts?	1	2	3	4	5
<b>III. Meeting Management:</b> Please rate the performance of the team with regard to meeting facilitation. (1 = disagree ... 5 = strongly agree)					
<b>Communication</b>					
Meeting goals were clearly communicated in advance of the meetings.	1	2	3	4	5
Stated meeting goals align with mission (ARC, CFPB).	1	2	3	4	5
Meeting activities and events aligned with agenda and goals.	1	2	3	4	5
<b>Materials provided</b>					
Meeting materials were provided in the agreed upon timeframe in advance of the meetings.	1	2	3	4	5
Meeting materials were well-organized, easy to navigate, and supported the agenda and goals.	1	2	3	4	5

<b>IV. Meeting Outcomes:</b> Please rate your satisfaction with ARC outcomes. (1 = unsatisfied with the condition ... 5= highly satisfied)					
<b>Overall Effectiveness</b>					
Input provided by ARC members and CFPB staff were used to make improvements in ARC operations.	1	2	3	4	5
Bureau presenters provided expected clarity and demonstrated expertise.	1	2	3	4	5
During meetings ARC members were able to share experiences and opinions with the group and Bureau staff.	1	2	3	4	5

**Paperwork Reduction Act**

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