

Privacy Act Statement

5 U.S.C. 552(a)(e)(3)

The information you provide through your participation in this study will assist the study sponsor, the Consumer Financial Protection Bureau (“CFPB”), in understanding how people shop for homes and find mortgages, and what kinds of tools and support are most helpful to them.

The CFPB will not obtain or access any directly identifying information about study participants. The agency will only obtain and access de-identified results and aggregated analyses of those results.

Information collected on behalf of the Bureau will be treated in accordance with the System of Records Notice (“SORN”), [CFPB.021 – CFPB Consumer Education and Engagement Records, 77 F.R. 60382](#). This information will not be disclosed as outlined in the Routine Uses for the SORN. Any direct identifying information you provide will only be used to contact you for follow-up surveys or reminders, match across data sets for analysis, and to deliver your thank-you gift, and will be kept private except as required by law.

This collection of information is authorized by Pub. L. No. 111-203, Title X, Sections 1013 and 1022, codified at 12 U.S.C. §§ 5493 and 5512.

Participation in this study is voluntary, you are not required to participate or share any identifying information, and you may withdraw participation at any time. However, if you do not include the requested information, you may not participate in the study.