

Attachment H

EMAIL REQUEST:

March 1, 2013

Dear Dr. Dunaux-Arm,

We received your email through your participation in the second year of the Physician Workflow study. Thank you so much for contributing to our further understanding of physician experiences with and without electronic health records (EHRs). I am asking for your help only one last time.

This is the final questionnaire for this study. It is designed to help us understand changes in physician attitudes towards costs associated with EHRs, unintended consequences and impacts of using EHRs, and barriers to adopting EHRs.

This study is authorized under Section 306 of the Public Health Service Act. We are required to keep your survey data confidential in accordance with Section 308(d) of the Public Health Service Act and the Confidential Information Protection and Statistical Efficiency Act. All information will be used for statistical purposes only, and you may discontinue your participation at any time. Also, we intend to do additional health care research by linking your responses to this survey to available administrative medical information and other related records.

To access the questionnaire please select the link and verify your information.
<http://www.insertlink.com/PWS>

We rely on the generous cooperation of physicians like you to provide policy makers, health services researchers, and medical associations the information needed to understand health care delivery in the United States. Your participation in this voluntary survey is very important to us, and will help to provide guidance in developing policies concerning EHRs.

If you have any questions or comments regarding this study, please call the study coordinator at 1-866-635-4515. If you have questions about your rights as a research participant, please call the Research Ethics Review Board at the National Center for Health Statistics at 1-800-223-8118. General information on the survey may be obtained by visiting the NAMCS participant website at www.cdc.gov/namcs.

Thank you for your valuable assistance with this worthy study.

Sincerely,

A handwritten signature in black ink, appearing to read "Ed Sondik". The signature is fluid and cursive, written in a professional style.

Edward J. Sondik, Ph.D.
Director

MAIL REQUEST for WEB:

March 1, 2013

Dear Dr. Dunaux-Arm,

Thank you so much for contributing to our further understanding of physician experiences with and without electronic health records (EHRs) through the Physician Workflow study. I am asking for your help only one last time.

This is the final questionnaire for this study. It is designed to help us understand changes in physician attitudes towards costs associated with EHRs, unintended consequences and impacts of using EHRs, and barriers to adopting EHRs.

This study is authorized under Section 306 of the Public Health Service Act. We are required to keep your survey data confidential in accordance with Section 308(d) of the Public Health Service Act and the Confidential Information Protection and Statistical Efficiency Act. All information will be used for statistical purposes only, and you may discontinue your participation at any time. Also, we intend to do additional health care research by linking your responses to this survey to available administrative medical information and other related records.

This year, we have a web option that is available to allow you to complete and submit your responses quickly. If you complete this questionnaire online, there will be no need to further contact you for help.

To access the survey, please select the link and enter the following USER ID and password.


<http://www.insertlink.com/PWS> USERID: X23124G Password: NAMCS

We rely on the generous cooperation of physicians like you to provide policy makers, health services researchers, and medical associations the information needed to understand health care delivery in the United States. Your participation in this voluntary survey is very important to us, and will help to provide guidance in developing policies concerning EHRs.

If you have any questions or comments regarding this study, please call the study coordinator at 1-866-635-4515. If you have questions about your rights as a research participant, please call the Research Ethics Review Board at the National Center for Health Statistics at 1-800-223-8118. General information on the survey may be obtained by visiting the NAMCS participant website at www.cdc.gov/namcs.

Thank you for your valuable assistance with this worthy study.

Sincerely,



Edward J. Sondik, Ph.D.
Director

March 1, 2013

Johnny Dunaux-Arm, MD
Position (if provided, i.e. Director, Chief, etc.)
Practice Name (if provided)
5 Smith Street
Not here, NC 27713-5956

Dear Dr. Dunaux-Arm,

Thank you so much for contributing to our further understanding of physician experiences with and without electronic health records (EHRs) through the Physician Workflow study. I am asking for your help this last time.

This is the final questionnaire for this study. It is designed to help us understand changes in physician attitudes towards costs associated with EHRs, unintended consequences and impacts of using EHRs, and barriers to adopting EHRs. Please complete the enclosed questionnaire and return it in the envelope provided. You are not being asked to provide any patient information in your responses.

This study is authorized under Section 306 of the Public Health Service Act. We are required to keep your survey data confidential in accordance with Section 308(d) of the Public Health Service Act and the Confidential Information Protection and Statistical Efficiency Act. All information will be used for statistical purposes only, and you may discontinue your participation at any time. Also, we intend to do additional health care research by linking your responses to this survey to available administrative medical information and other related records.

Your participation in this voluntary survey is very important to us, and will help to provide guidance in developing policies concerning EHRs. We rely on the generous cooperation of physicians like you to provide policy makers, health services researchers, and medical associations the information needed to understand health care delivery in the United States.

Along with the survey, please accept the enclosed pen as a token of our gratitude. If you have any questions or comments regarding this study, please call the study coordinator at 1-866-635-4515. If you have questions about your rights as a research participant, please call the Research Ethics Review Board at the National Center for Health Statistics at 1-800-223-8118. General information on the survey may be obtained by visiting the NAMCS participant website at www.cdc.gov/namcs.

Thank you for your valuable assistance with this worthy study.

Sincerely,



Edward J. Sondik, Ph.D.
Director

Post Card Reminder:

A Physician Workflow questionnaire was mailed to you last week. We are requesting your participation in this important study of your experience with electronic health records in office-based practices.

If you have already returned the questionnaire, let me take this opportunity to thank you for your contribution to this research. If you have not, I encourage you to please do so today. Your participation in the study is critical to its success and to improving our understanding of the adoption of electronic medical records systems in the United States.

If you did not receive the questionnaire, or if you have misplaced it, please call our toll-free number at 1-866-635-4515 and we will be happy to send you with another one.

Thank you for your participation.

A handwritten signature in black ink, appearing to read "Ed Sondik". The signature is fluid and cursive, with the first name "Ed" being more prominent.

Edward J. Sondik, Ph.D.
Director

A second handwritten signature in black ink, identical to the one above, appearing to read "Ed Sondik".

Second Mailing:

March 1, 2013

Johnny Doedaux, MD
Position (if provided, i.e. Director, Chief, etc.)
Practice Name (if provided)
5 Smith Street
Not here, NC 27713-5956

Dear Dr. Doedaux,

Thank you so much for contributing to our further understanding of physician experiences with and without electronic health records (EHRs) through the Physician Workflow study. About three weeks ago, I mailed you a questionnaire requesting your participation in the final year of a 3 year-study about physicians' experiences with the use of electronic health records (EHRs). We have not received your responses to date.

Please complete the questionnaire at your earliest convenience and return it in the enclosed envelope. You are not being asked to provide any patient information for this follow-up mail survey. This is the last year of your requested participation. The questionnaire is designed to help us understand changes in physician attitudes towards EHRs, unintended consequences and impacts of using EHRs, and barriers to adopting EHRs

As previously mentioned, this study is authorized under Section 306 of the Public Health Service Act. We are required to keep your survey data confidential in accordance with Section 308(d) of the Public Health Service Act and the Confidential Information Protection and Statistical Efficiency Act. All information will be used for statistical purposes only, and you may discontinue your participation at any time. Also, we intend to do additional health care research by linking your responses to this survey to available administrative medical information and other related records.

Your participation in this voluntary survey is very important to us, and will help to provide guidance in developing policies concerning EHRs. If you have already mailed a completed questionnaire, we thank you very much for your time and effort. You will find the latest EHR findings and more information about the study at <http://www.cdc.gov/namcs>. If you have any comments regarding this study, please call 1-866-635-4515. If you have questions about your rights as a research participant, please call the Research Ethics Review Board at the National Center for Health Statistics at 1-800-223-8118.

Sincerely,

A handwritten signature in black ink, appearing to read "Ed Sondik". The signature is fluid and cursive, written in a professional style.

Edward J. Sondik, Ph.D.
Director

Third Mailing:

March 1, 2013

Johnny Doedaux, MD
Position (if provided, i.e. Director, Chief, etc.)
Practice Name (if provided)
5 Smith Street
Not here, NC 27713-5956

Dear Dr. Doedaux,

Thank you so much for contributing to our further understanding of physician experiences with and without electronic health records (EHRs) through the Physician Workflow study. We have not received your responses to date.

We know from your past participation that you recognize the importance of obtaining detailed information on the future of EHRs in physicians' offices. We hope we can count on you to complete this final questionnaire for the study, and return it in the enclosed envelope.

As previously mentioned, this Supplement is authorized under Section 306 of the Public Health Service Act. We are required to keep your survey data confidential in accordance with Section 308(d) of the Public Health Service Act and the Confidential Information Protection and Statistical Efficiency Act. All information will be used for statistical purposes only, and you may discontinue your participation at any time. Also, we intend to do additional health care research by linking your responses to this survey to available administrative, medical information and other related records.

Your participation in this voluntary survey is very important to us, and will help to provide guidance in developing policies concerning EHRs. If you have already mailed a completed questionnaire, are planning to complete the enclosed questionnaire, or decided not to participate, we thank you very much for your time, effort, and contribution to this important study. If you want more details on the EHR findings to date, you can link to our most recent reports: <http://www.cdc.gov/namcs>. If you have any comments regarding this study, please call 1-866-635-4515. If you have questions about your rights as a research participant, please call the Research Ethics Review Board at the National Center for Health Statistics at 1-800-223-8118.

Sincerely,



Edward J. Sondik, Ph.D.
Director