

Telephone Script for Administering Outreach Survey

Hello Member's name.

This is interviewer's name from the Long Island Clinic. How are you today?

I am calling you today regarding your recent monitoring visit on date of visit at clinic where seen. Since this was your first visit with the Program, we would like to get some feedback from you about how you heard about the WTC Health Program and your impressions now that you have completed your first visit at our clinic.

How do you feel about sharing your experiences with us?

(If the member wishes to continue) First, I would like to thank you for participating in this brief survey. Your responses will help us understand the best ways to reach WTC responders like you, and to help them enroll in the Program so they can receive health monitoring and treatment benefits.

(Administer Outreach Survey.)