



[Date]

[Inside Address Line 1]
[Inside Address Line 2]
[Inside Address Line 3]

CDC Water and Health Study

Dear [Customer Name]:

About two weeks ago we sent you a survey about your home water use and health for an important CDC study. At this point, our records show that it has not yet been returned. **If you have recently returned the survey or completed it online, please accept our sincere thanks.**

The responses received so far will be very useful in helping the United States continue to maintain one of the safest and healthiest drinking water supplies in the world. We are writing to you again because **your input is still very important to us.**

We hope that you will fill out the survey soon. If you prefer not to answer it, please let us know by returning a note or blank survey in the enclosed postage-paid envelope so that we will know not to contact you again.

You can fill out the survey in one of two ways:

1. Paper – fill out the enclosed paper survey and send it back to us in the envelope provided. We have already paid for the postage.
2. Internet – go to the following website: www.cdc.gov/healthywater/study.html. Type in your personal passcode [enter passcode] to begin the survey.

If you have any questions, please feel free to contact us. Call 1-404-639-1700 and ask for the CDC Water and Health Study. You can also visit our study website at www.cdc.gov/healthywater/study.html or e-mail us at healthywater@cdc.gov.

Thank you for your time and consideration.

Sincerely,

Julia Gargano, PhD
Epidemiologist/Study Lead
Centers for Disease Control and Prevention
healthywater@cdc.gov

P.S. It's only by hearing from nearly every household we contact that we can be sure your community's experiences are accurately represented. Please respond today!