

Dear [Utility Customer Name],

Last week, we mailed you an important public health survey about water use and health in your household. If someone in your home has already completed the survey, please accept our sincere thanks. If not, please take a few minutes to complete the survey today. Your responses to this voluntary survey are very important!

As a reminder, you can fill out the paper survey we mailed you and send it back in the postage-paid envelope, or complete it online using the secure website. To access the survey online, go to the website: [www.cdc.gov/healthywater/study.html](http://www.cdc.gov/healthywater/study.html), and enter your personal login and passcode.

**Login:** [login]

**Passcode:** [Passcode]

Sincerely,

Julia Gargano, PhD  
Epidemiologist/Study Lead  
Centers for Disease Control and Prevention

P.S. If you have questions or would like another copy of the paper survey, please call 404-690-1700, or e-mail [waterandhealthstudy@cdc.gov](mailto:waterandhealthstudy@cdc.gov).