

NHTSA Study Phone Screening

For Incoming calls:

Research Team Member: Child Safety Messages Study. This is <screener name>. How can I help you?

[Pause for caller's response]

[If calling to inquire about the study, continue at "Script"]

For Outgoing calls:

Research Team Member: Hello. My name is <screener name>. I am calling from [the Department of Pediatrics at Eastern Virginia Medical School (EVMS)/TransAnalytics] regarding the inquiry you made about the Child Safety Messages Study we are conducting. Is this a good time to talk?

[Pause for caller's response]

[If person can talk now, continue at "Script". Otherwise get contact information and a better time to call back. If answering machine, leave a message with your contact information.]

Script

Research Team Member: Thank you for your interest in our study. First, I want to give you a brief explanation of our study. The study is taking part at two locations: the campus of Eastern Virginia Medical School in Norfolk, VA and at TransAnalytics in the Philadelphia-Camden-Delaware area. The study is funded through the National Highway Transportation Safety Administration. The goal of this project is to get parent perceptions of child seat information. Do you have any questions about the information I have given so far?

[Wait for response, answer any questions]

Next, I need to ask you four quick questions to see if you are eligible for the study. It should only take a minute. Do you have time to do this right now?

[If they don't have time, you can ask them to call back when they have more time or get contact information and a time to call them back. If they can answer immediately, continue below.]

Research Team Member: Now, for these next four questions, I simply need a "yes" or "no" answer, ok?

[Wait for response]

Great, let's get started

1. Are you at least 18 years of age? Yes No
2. Do you have a child under the age of 13 years? Yes No
3. Are you comfortable reading English-language text displayed on a computer screen? Yes No

4. Do you have transportation to participate in a study on [the campus of Eastern Virginia Medical School/alternate location in Philadelphia region]? Yes No

(If they have answered "yes" to all four questions, they qualify for the study. If they answered "no" to at least one question, they did not qualify)

If they DON'T qualify for the study: Thank you for your interest in our study. Unfortunately, at this time, you do not qualify for our study. We appreciate you taking time out of your day to speak with us about our study. If you have any questions, you can contact the investigator of this study at [number].

If they DO qualify for the study:

Research Team Member: Thank you for answering the questions. Based on your responses, you are eligible to take part in our study. The first thing we need to do is set you up with a study appointment. Would you prefer morning or afternoon?

[Pause for response]

Ok, for that preference, we have the following dates available: **(list dates and times)**. What date and time works for you?

[Participant gives answer]

Appointment date: _____ Appointment time: _____

Research Team Member: The study will take place in the [computer lab in Lewis Hall on the Eastern Virginia Medical School campus in downtown Norfolk/alternation location in the Philadelphia region]. If you have an email address, I can send you the directions to the building. If not, I am more than happy to give them to you right now. [Take down email address or give them directions and ask for an alternate contact number if no email]

Email address: _____

Phone number: _____

I want to give you just a little more information about the study procedure. Once you arrive at [EVMS/alternate location in Philadelphia region], a study team member will give you a brief overview of what to expect. As I said, the purpose of our research is to get parent perceptions of child seat information. The entire process should take approximately 60-75 minutes. Once you have completed the entire study process, as confirmed by the study team member, you will receive a \$50 retail store gift card.

Just to confirm, your appointment is scheduled for [time] on [date] at [Lewis Hall/alternate location in Philadelphia region]. We ask that you please arrive 10 minutes before your scheduled appointment time. Unfortunately, if you are running late, we will have to reschedule you, if possible. If on the day of your study, you are unable to participate at your appointment time, please call us at _____ to reschedule. Do you have any questions?

[Wait for their response, answer any questions]

Research Team Member: Thank you again for your interest in our study. We look forward to seeing you soon. Have a good day.

[Once call is disconnected, fill in all available information on the contact log and send directions/appointment reminder (if necessary) via email.]

NHTSA Study Phone Screening Contact Log

Screener _____ **Date** ___/___/___ **Time** _____

Participant _____ **Phone number** _____

Email address: _____

1. Are you at least 18 years of age? Yes No
2. Do you have a child under the age of 13 years? Yes No
3. Are you comfortable reading English-language text displayed on a computer screen? Yes No
4. Do you have transportation to participate in a study on the [campus of Eastern Virginia Medical School/alternate location in Philadelphia region]? Yes No

Qualified? Yes No

Directions/appointment reminder emailed? Yes No

Appointment date/time: _____