



Recruit Survey - Screener

INTRO. Hello. My name is _____ from Abt SRBI, calling on behalf of the U.S. Department of Transportation. We are conducting an important survey that will help plan transportation in your area. This survey is completely voluntary and any answers you give are kept strictly private. This survey should take approximately 5 minutes of your time.

[IF REQUESTED BY RESPONDENT, Privacy Statement and Paperwork Reduction Act Burden Statement:

Privacy Statement:

Your name may be requested for follow up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus permanent data will be anonymous. The U.S. Department of Transportation privacy information can be found at <http://www.dot.gov/privacy>]

Paperwork Reduction Act Burden Statement

The US Department of Transportation, Federal Railroad Administration is conducting this survey to collect data on travel patterns along the Northeast Corridor. This information will be used to estimate a forecasting model of travel mode choice in the Northeast Corridor. . The information obtained will be used to provide guidance to future service planning. 49 USC 103 (j)(5) (6) authorizes collection of this information. A federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB Control Number. The OMB Control Number for this information collection is 21XX-XXXX. Public reporting for this collection of information is estimated to be approximately 5 minutes per response for the first telephone survey. You may be asked to participate in a follow-up survey that is estimated to require 15 minutes per response for a total of 20 minutes. These time estimates, include the time for reviewing instructions and providing responses. All responses to this collection of information are voluntary. Send comments regarding this burden estimate or any other aspect of this collection of

information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Federal Railroad Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590.

ASK C.1 IF CELL SAMPLE. OTHERWISE, SKIP TO S.1.

C.1 Are you currently driving, or someplace else where it is NOT safe to talk?

- | | |
|---------------------|---|
| 1 Yes/Call Me Later | Ask for Name and Schedule Callback |
| 2 No | Skip to S.1b & ask for age 18+ verification |
| 3 Refused | Thank and Terminate |

S.1 So that we interview a random cross-section of the population, may I please ask how many persons between the ages of 18 and 74 live in this household?

(1-10, 10 = "10 or more)

- | | |
|------------------------------|---------------------|
| 98 No one in household 18-74 | Thank and Terminate |
| 99 Refused | Thank and Terminate |

ASK S.1a IF S.1>1. OTHERWISE, SKIP TO S.1b.

S.1a May I please speak to the member of this household between the ages of 18 and 74 who has had the most recent birthday?

- | | |
|-----------------------------|------------------------------------|
| 1 Speaking with respondent | Skip to S.1b |
| 2 Respondent comes to phone | Skip to S.1b |
| 3 Not Available | Ask for Name and Schedule Callback |
| 6 Refused | Thank and Terminate |

Speaking With Respondent:

S.1b Hello. My name is _____ from Abt SRBI, calling on behalf of the U.S. Department of Transportation. We are conducting an important survey that will help plan transportation in your area. This survey is completely voluntary and any answers you give are kept strictly private. [If coming from C.1 or if S1=1, skip to here and ask:] Are you 18 years of age or older?

[IF REQUESTED BY RESPONDENT, Privacy Statement and Paperwork Reduction Act Burden Statement], provide info from first page:

- | | |
|-----------|---------------------|
| 1 Yes | Continue |
| 2 No | Thank and Terminate |
| 3 Refused | Thank and Terminate |

ASK S.1C IF CELL SAMPLE. OTHERWISE, SKIP TO S.2.

S.1c First, I'd like to confirm your home area. Do you live in **(READ IN FULL DESCRIPTION OF HOME AREA BASED ON REFERENCE EXCEL FILE: "AREA-AREA MATRIX.XLSX")**?

- | | |
|-----------|---------------------|
| 1 Yes | Skip to S.2 |
| 2 No | Continue to S.1d |
| 3 Refused | Thank and Terminate |

S.1d Then do you live in (READ NAME OF AREA)?

CATI PROGRAMMER: DO NOT INCLUDE RESPONDENT'S HOME AREA ASKED IN S.1C (SEE REFERENCE EXCEL FILE: "AREA-AREA MATRIX.XLSX").

S.1d

DO NOT READ

Don't know/

Yes No Refused

The Boston Metro area including Manchester, New Hampshire and Southeastern New Hampshire

The Providence Metro area, including all of Rhode Island

The Norwich-New London, Connecticut area

The Springfield & Worcester (**Pronounced "Wooster"**), Massachusetts areas

The Hartford, Connecticut area

The New Haven-Milford, Connecticut area

The Bridgeport-Stamford-Norwalk, Connecticut area

New York City and the Metro area within New York State, including Westchester and Long Island but not New Jersey

The Newark, New Jersey area, including the Northern New Jersey suburbs of New York

The Trenton, New Jersey area (including Princeton, New Jersey)

The Philadelphia Metro area, excluding Wilmington, Delaware

The Wilmington, Delaware area

The Baltimore Metro area

The Washington, DC Metro area, including Northern Virginia

The Atlantic City and South Jersey Area, including
Vineland, Millville and Cape May

The Poughkeepsie & Newburgh, New York area

The Kingston & Hudson, New York areas

The Albany, New York area

The Lancaster, Pennsylvania area

The Harrisburg, Pennsylvania area

The Richmond, Virginia area

S.2 Now I'd like you to think about any trips which you may have taken in the **past 12 months** to places beyond the area you live in for any reason other than daily commuting. This may include business trips, leisure or vacation trips, or for family occasions or other reasons. I'm going to read a list of cities. As I read each one, please tell me if you have taken **any** trips, for **any** reason to that city or to an area near that city in the **past 12 months**.

Have you traveled to (**READ NAME OF AREA**) in the past 12 months?

CATI PROGRAMMER: RANDOMIZE ORDER OF AREAS ASKED ABOUT FOR EACH MARKET. DO NOT INCLUDE RESPONDENT'S HOME AREA AND CERTAIN NEARBY AREAS (SEE REFERENCE EXCEL FILE: "AREA-AREA MATRIX.XLSX").

IF “YES” TO AN AREA, ASK S.3 FOR THAT AREA, THEN GO TO S.2A (DO NOT ASK S.2 OR S.3 FOR OTHER AREAS).

S.3 How many one-way trips did you make to or from (READ NAME OF AREA) in the past 12 months? Please include only trips for reasons other than daily commuting. Note that a one-way trip is defined as going from a starting point to a destination for a specific purpose. Please count round trips as two one-way trips. **(IF NECESSARY: Your best estimate is fine.)**

<u>S.2</u>		<u>DO NOT READ</u>		S.3
Yes	No	Don't know/ Refused	#	Trips (S.3)

The Philadelphia Metro area, excluding Wilmington,
Delaware

The Wilmington, Delaware area

The Baltimore Metro area

The Washington, DC Metro area, including Northern
Virginia

The Atlantic City and South Jersey Area, including
Vineland, Millville and Cape May

The Poughkeepsie & Newburgh, New York area

The Kingston & Hudson, New York areas

The Albany, New York area

The Lancaster, Pennsylvania area

The Harrisburg, Pennsylvania area

The Richmond, Virginia area

S.2a Now I'd like you to think about trips for the purpose of daily commuting. Did you commute in the **past 12 months** to a place outside of **[Home Area]**?

- | | |
|----------------------|---------------------------------|
| 1 Yes | Continue |
| 2 No | Skip to Instructions After S.3a |
| 3 Don't know/Refused | Skip to Instructions After S.3a |

S.2b To which area did you commute to in the **past 12 months**? (Read the list of areas) (Interviewer Note: If respondent says more than one area commuted to, ask which area commuted to the most.) (Interviewer Note: If Don't know or Refused, please go back and select Don't know/Refused in S.2a)

1. The Boston Metro area including Manchester, New Hampshire and Southeastern New Hampshire
2. The Providence Metro area, including all of Rhode Island
3. The Norwich-New London, Connecticut area
4. The Springfield & Worcester (Pronounced "Wooster"), Massachusetts areas
5. The Hartford, Connecticut area
6. The New Haven-Milford, Connecticut area
7. The Bridgeport-Stamford-Norwalk, Connecticut area
8. New York City and the Metro area within New York State, including Westchester and Long Island but not New Jersey
9. The Newark, New Jersey area, including the Northern New Jersey suburbs of New York
10. The Trenton, New Jersey area (including Princeton, New Jersey)
11. The Philadelphia Metro area, excluding Wilmington, Delaware
12. The Wilmington, Delaware area
13. The Baltimore Metro area
14. The Washington, DC Metro area, including Northern Virginia
15. The Atlantic City and South Jersey Area, including Vineland, Millville and Cape May
16. The Poughkeepsie & Newburgh, New York area
17. The Kingston & Hudson, New York areas

18. The Albany, New York area
19. The Lancaster, Pennsylvania area
20. The Harrisburg, Pennsylvania area
21. The Richmond, Virginia area

S.3a How many times in a typical week do you commute to or from (READ NAME OF AREA from S.2b)? (1-7, 8=Don't Know,9=Refused)

CATI PROGRAMMER: IF RESPONDENT HAS INDICATED AT LEAST ONE TRIP TO THE AREA IN S.3 OR S.3a (NO DK/REF), ASK S.4

IF THEY SAY "NO" OR "DON'T KNOW" TO ALL IN S.2/S.2A OR IF DK/REF TO ALL IN S.3/S.3A, SKIP TO INSTRUCTIONS BEFORE D-1 (THIS WILL NOT QUALIFY AS A COMPLETED SURVEY).

S.4. This survey consists of two parts; I'll ask you the first part now on the telephone, and the second part can be done on the Internet in about 15 minutes time. We'll send you a link through email. And to thank you for participating in it, we will send you five dollars afterwards. Are you willing to do the second part after this initial part on the telephone?

- | | |
|-------------------------------|--|
| 1 Yes | Continue |
| 2 Not a good time | Schedule Callback |
| 3 Does not have email address | Say: That's okay, we can also send you some materials through the mail for-will do by mail/phone you to review, and we can do the 2 nd part on the telephone after you receive those materials, Continue If Agree to Participate. If Not, Select 4-No/Ref. |
| 4 No/Refused | Skip to instructions before D-1 (this will not qualify as a completed survey) |

RECRUIT SURVEY - MAIN QUESTIONNAIRE

IF AT LEAST ONE TRIP IN S.3, ASK Q1A & Q1B.

CATI PROGRAMMER: RANDOMLY SELECT A LOCATION WITH TRIPS FROM S.3 ABOVE. SET *[Trip Area]* TO THIS TEXT VALUE AND *[Total Trips]*= #Trips FOR THIS SELECTED LOCATION.

1A. First, I'd like to ask you a few questions about how YOU travel between *[Home Area]* and *[Trip Area]*. Over the past 12 months, you just indicated that you made *[Total Trips]* one-way trips for reasons other than daily commuting. I'd like to determine how many of those trips were for business, or for leisure (non-business). Of these *[Total Trips]* one-way trips, how many were for (ROTATE BUSINESS, AND LEISURE or NON-BUSINESS): <Business>|<Leisure or Non-Business>? Please remember to count each roundtrip as 2 one-way trips. (DO NOT RECONCILE) (IF NECESSARY: Your best estimate is fine.)

1B. Now, I'd like to get more information on the modes of travel you use between *[Home Area]* and *[Trip Area]*. For the (ROTATE AND READ TOTALS FROM Q1A) trips you made for (ROTATE AND READ IN PURPOSE: <Business>|<Leisure or Non-Business>), how many were by (ROTATE AND READ MODES)? Please remember to count each roundtrip as 2 one-way trips. (IF NECESSARY: Your best estimate is fine.)

Please remember that I'm focusing on trips between *[Home Area]* and *[Trip Area]*, excluding daily commuting (REPEAT FOR EACH MODE) (REPEAT ENTIRE PROCESS FOR EACH PURPOSE ≥ 1 IN Q1A; IF Q1A=0/DK/NS/REF, THEN SKIP THAT PURPOSE)

	Q1A	Q1B # By Mode of Transportation			
	TOTAL	Passenger Car/Truck/Van	Plane	Train	Bus
A. Business					
B. Leisure or Non-Business					

IF S.3A=1-7, ASK Q1C.

CATI PROGRAMMER: SET [Trip Area1] TO TEXT VALUE IN S.2B

1C. Now, I'd like to ask you how you commuted between **[Home Area]** and **[Trip Area1]**.
Of the (Number from S.3a) times in a typical week you commuted, how many times did you travel by **(ROTATE AND READ MODES)**?

Q1C # By Mode of Transportation			
Passenger Car/Truck/Van	Plane	Train	Bus

CATI PROGRAMMER: SELECT A MODE AND TRIP PURPOSE COMBINATION.

IF Q1C=1-4 (GAVE COMMUTING MODE), SET [Chosen Mode] = MODE IN Q1C WITH HIGHEST NUMBER OF TIMES COMMUTED AND SET [Trip Purpose] = COMMUTING.

OTHERWISE, RANDOMLY SELECT A MODE AND TRIP PURPOSE COMBINATION WHERE TRIPS ≥ 1 IN Q1A & Q1B. SET [Chosen Mode] = RANDOMLY SELECTED MODE AND [Trip Purpose] = RANDOMLY SELECTED TRIP PURPOSE.

AVOID PLANE IF [AirAvailable] = 2, TRAIN IF [TrainAvailable] = 2, OR BUS IF [BusAvailable] = 2 UNLESS THESE ARE THE ONLY AVAILABLE MODES BASED ON RESEPPONDENT'S ANSWERS. SEE REFERENCE EXCEL FILE. [IF NECESSARY, WE MAY ALSO NEED TO OVER-SAMPLE CERTAIN COMBINATIONS.]

SET RANDOMLY [Origin Area] = [Home Area] AND [Destination Area] = ([Trip Area] (IF [Trip Purpose] = Business or Leisure/Non-Business) or [Trip Area1] ((IF [Trip Purpose] = Commuting))

OR [Origin Area] = ([Trip Area] (IF [Trip Purpose] = Business or Leisure/Non-Business) or [Trip Area1] (IF [Trip Purpose] = Commuting) AND [Destination Area] =[Home Area])

If Q1B Plane Total Trips >0 or Q1C=2 set **[AirAvailable]=1)**

If Q1B Train Total Trips >0 or Q1C=3 set **[TrainAvailable]=1)**

If Q1B Bus Total Trips >0 or Q1C=4 set **[BusAvailable]=1)**

Recruitment

Thank you very much for answering these questions. I'd like to invite you to participate in a very important follow-up survey about your travel in the northeast and potential future travel options that will take less than 15 minutes. And again, we will send you five dollars afterwards as a thank-you for participating.

The follow-up survey is easy. We would like you to look at some travel options and give us your opinion.

Email Recruit

Can I have an email address so I can send you a link to the website for the survey? **If necessary:** We will only use your email address to send you the survey link or send you a reminder email. We will not use it to send you advertising, nor will we sell your email address to anyone else.

- | | |
|----------------------|--------------------------------|
| 1 Gave email address | Go to Email Entry Field |
| 2 Don't have one | Go to Mail Recruit |
| 3 Refused | Go to Mail Recruit |

Email Entry Field:

_____ @ _____

After entering email address, read:

Great! Please check your email soon for the survey invitation. Once you've received the invitation please click on the survey link and answer the survey. Again, it will only take about 15 minutes, and we will send you five dollars afterwards as thanks for your participation. Thank you for your time today. **END RECRUIT SURVEY.**

Mail/Phone Recruit

Okay, we can mail you the travel options to review and the follow-up survey can be completed by phone with one of our survey specialists.

1 Continue

2 Refused

THANK AND TERMINATE

Thank you. Please let me take down your mailing address where we can send the travel options. May I please have your **(Record Address)**:

Name:

Street Address:

City:

State:

Zip code:

Confirm mailing information with respondent.

In order to prepare your mailing, we need to ask you a few questions about your most recent one-way **[Chosen Mode]** trip from **[Origin Area]** to **[Destination Area]** for **[Trip Purpose]**.

2. What specific city or town were you traveling from in **[Origin Area]**? (See reference Excel file for Town/City & State by Origin Area: "PlacesNEC.xlsx")

Town/City & State

-
3. What city or town were you going to in **[Destination Area]**? (See reference Excel file for Town/City & State by Destination Area: "PlacesNEC.xlsx")

Town/City & State

Ask Q4 only if **[Chosen Mode]** = "Train" AND (**[AcelaAvailable]**=1 OR **[CRAvailable]**=1)
(See reference Excel file; note that regular "non-Acela" Amtrak service is available in all markets to be surveyed)

4. What was the primary type of train service you used to travel between **[Origin Area]** and **[Destination Area]**?
(If necessary: read appropriate text descriptions of available train services) (See reference Excel file for **[Amtrak Train Name]**)

- 1 An Amtrak Acela train (list only if **[AcelaAvailable]**=1)
- 2 An Amtrak **[AmtrakTrainName]** train (not Acela)
- 3 A **[CROperator]** train (list only if **[CRAvailable]**=1)
- Do Not Read
- 4 Don't know/Not sure
- 5 Refused

Ask Q5A if by [**Chosen Mode**] = "Plane"

5A. What total fare do you remember paying for your trip by air from your departure airport within or near [**Origin Area**] to your arrival airport within or near [**Destination Area**]? If you traveled with other people, please just provide the amount for your individual fare.

\$__ __ __ __ (001 – 997; 998="\$998 or more;" 999=DK/Refused)

Total Fare

Ask Q5A1 if by Q5A = 1-998

5A1. Was the (**Amount in Q5A**) a one-way or round trip fare?

1 One-way fare

2 Round trip fare

Do Not Read

3 Don't know/Not sure

4 Refused

If Q5A1=2, Set [**Air Fare**] = Q5A / 2; otherwise set [**Air Fare**] = Q5A

Ask Q5B if by [**Chosen Mode**] = "Train"

5B. What total fare do you remember paying for your trip by train (replace "train" with Q4 answer, if Q4=1-3) from your departure station within or near [**Origin Area**] to your arrival station within or near [**Destination Area**]? If you traveled with other people, please just provide the amount for your individual fare.

\$__ __ __ __ (001 – 997; 998="\$998 or more;" 999=DK/Refused)

Total Fare

Ask Q5B1 if by Q5B = 1-998

5B1. Was the **(Amount in Q5B)** a one-way or round trip fare?

- 1 One-way fare
- 2 Round trip fare
- Do Not Read
- 3 Don't know/Not sure
- 4 Refused

If Q5B1=2, Set **[Rail Fare]** = $Q5B / 2$; otherwise set **[Rail Fare]** = Q5B

Ask Q5C if by **[Chosen Mode]** = "Bus"

5C. What total fare do you remember paying for your one-way trip by bus from your departure bus terminal or stop within or near **[Origin Area]** to your arrival bus terminal or stop within or near **[Destination Area]**? If you traveled with other people, please just provide the amount for your individual fare.

\$__ __ __ __ (001 – 997; 998="\$998 or more;" 999=DK/Refused)

Total Fare

Ask Q6A & Q7A only if **[Chosen Mode]**="Passenger Car/Truck/Van"

6A. If you were not able to travel by Passenger Car, Truck or Van, what would you have done? Would you say you would have ...? **(If necessary: read appropriate text descriptions of available train services) (See reference Excel file for [Amtrak Train Name])**

- 1 Traveled on an Amtrak Acela train (list only if **[AcelaAvailable]=1**)
- 2 Traveled on an Amtrak **[AmtrakTrainName]** train (not Acela)
- 3 Traveled on a **[CROperator]** train (list only if **[CRAvailable]=1**)
- 5 Traveled by Plane (list only if **[Air_Available]=1**)
- 6 Traveled by Bus (list only if **[Bus_Available]=1**)

(Do NOT rotate)

7 Or would you have NOT made the trip at all Skip to text after Q7D

Do Not Read

8 Don't know/Not sure Skip to text after Q7D

9 Refused Skip to text after Q7D

7A. And if you also could not have ([**Q6A answer**] *in text*), what would you have done?
Would you say you would have ...?

Repeat same list from Q6A, excluding Q6A answer.

Ask Q6B & Q7B only if [**Chosen Mode**]="Train"

6B. If you were not able to travel by train (replace "train" with Q4 answer, if Q4=1-3), what would you have done? Would you say you would have ...? **(If necessary: read appropriate text descriptions of available train services) (See reference Excel file for [Amtrak Train Name])**

- 1 Traveled on an Amtrak Acela train (list only if [**AcelaAvailable**]=1 AND Q4≠1)
- 2 Traveled on an Amtrak [**AmtrakTrainName**] train (not Acela) (list only if Q4≠2)
- 3 Traveled on a [**CROperator**] train (list only if [**CRAvailable**]=1 AND Q4≠3)
- 4 Traveled by Passenger Car/Truck/Van
- 5 Traveled by Plane (list only if [**Air_Available**]=1)
- 6 Traveled by Bus (list only if [**Bus_Available**]=1)

(Do NOT rotate)

7 Or would you have NOT made the trip at all Skip to text after Q7D

Do Not Read

8 Don't know/Not sure Skip to text after Q7D

9 Refused Skip to text after Q7D

7B. And if you also could not have ([**Q6B answer**] *in text*), what would you have done?
Would you say you would have ...?

Repeat same list from Q6B, excluding Q6B answer.

Ask Q6C & Q7C only if **[Chosen Mode]**="Plane"

6C. If you were not able to travel by Plane, what would you have done? Would you say you would have ...?

(If necessary: read appropriate text descriptions of available train services) (See reference Excel file for [Amtrak Train Name])

- 1 Traveled on an Amtrak Acela train (list only if **[AcelaAvailable]**=1)
- 2 Traveled on an Amtrak **[AmtrakTrainName]** train (not Acela)
- 3 Traveled on a **[CROperator]** train (list only if **[CRAvailable]**=1)
- 4 Traveled by Passenger Car/Truck/Van
- 6 Traveled by Bus (list only if **[Bus_Available]**=1)

(Do NOT rotate)

7 Or would you have NOT made the trip at all Skip to text after Q7D

Do Not Read

8 Don't know/Not sure Skip to text after Q7D

9 Refused Skip to text after Q7D

7C. And if you also could not have (**[Q6C answer]** in text), what would you have done? Would you say you would have ...?

Repeat same list from Q6C, excluding Q6C answer.

Ask Q6D & Q7D only if **[Chosen Mode]**="Bus"

6D. If you were not able to travel by Bus, what would you have done? Would you say you would have ...?

(If necessary: read appropriate text descriptions of available train services) (See reference Excel file for [Amtrak Train Name])

- 1 Traveled on an Amtrak Acela train (list only if **[AcelaAvailable]**=1)
- 2 Traveled on an Amtrak **[AmtrakTrainName]** train (not Acela)
- 3 Traveled on a **[CROperator]** train (list only if **[CRAvailable]**=1)
- 4 Traveled by Passenger Car/Truck/Van
- 5 Traveled by Plane (list only if **[Air_Available]**=1)

(Do NOT rotate)

- 7 Or would you have NOT made the trip at all Skip to text after Q7D

Do Not Read

- 8 Don't know/Not sure Skip to text after Q7D
- 9 Refused Skip to text after Q7D

7D. And if you also could not have (**[Q6D answer]** in text), what would you have done? Would you say you would have ...?

Repeat same list from Q6C, excluding Q6C answer.

Thank you. The mailing will take about 5 to 7 business days. We will try to call you between 7 to 9 business days from now.

And finally, is **[Sample Phone Number]** the number we can reach you at? **(If Not Right Phone Number, Read:** Then please provide another phone number. Ideally, this phone number would be connected to a land line. If a landline number is not available, then please provide a cell phone number instead. **(Record New Telephone Number If Provided)**

Thank you and we look forward to speaking with you. Again, we will send you five dollars as a thank-you for your participation. Thank you for your time today. **END RECRUIT SURVEY**

Demographics

Ask these questions only for those who didn't travel in study areas ("no" or "don't know" to all in s.2/s.2a or if dk/ref to all in s.3/s.3a) or refused to participate in follow-up survey (S.4=4).

The last few questions are for classification purposes only.

D-1. Into which of the following categories does your age fall? (Read List)

1 18-24

2 25-34

3 35-44

4 45-54

5 55-64

6 65 or older

Do Not Read

8 Don't know/Not sure

9 Refused

D-2. Record Gender:

1 Male

2 Female

D-3. How many people, including yourself, live in your household?

___ ___ ___ ___ ___ (1-10; 10=="10 or more;" 99=DK/Refused)

D-4. How many motor vehicles are owned, leased, or available for regular use by the people who currently live in your household?

___ ___ ___ ___ ___ (1-10; 10=="10 or more;" 99=DK/Refused)

D-5. What is your 5-digit home zip code?

___ ___ ___ ___ ___

D-6. What is the last grade of school you completed? (Read List)

- 1 Grade school or less
 - 2 Some high school
 - 3 High school graduate
 - 4 Technical/training beyond high school
 - 5 Some college
 - 6 College graduate
 - 7 Graduate school
- Do Not Read
- 8 Don't know/Not sure
 - 9 Refused

D-7. What is your current employment status? (Read List and Accept One Answer)

1 Employed full-time

2 Employed part-time

Or are you... (Read List)

3 A student

4 Retired

5 A homemaker, or

6 Not employed

Do Not Read

7 Other (Specify)_____

8 Don't know/Not sure

9 Refused

D-8. What is the total annual income of your household, before taxes? (Read List)

1 Less than \$25,000

2 \$25,000 - \$49,999

3 \$50,000 - \$74,999

4 \$75,000 - \$99,999

5 \$100,000 - \$149,999

6 \$150,000 - \$199,999

7 \$200,000 - \$249,999

8 \$250,000 or over

Do Not Read

9 Don't know/Not sure

10 Refused

D-9. Are you of Spanish, Hispanic or Latino origin?

- 1 Yes
- 2 No
- 3 Don't know/Not sure
- 4 Refused

D-10. What is your race and ethnicity? Would you say...? (Read List)

- 1 White
- 2 Black/African American
- 3 Asian
- 4 Native Hawaiian or Other Pacific Islander, or
- 5 American Indian, Alaska native

Do Not Read

- 8 Don't know/Not sure
- 9 Refused

ASK D11 FOR LANDLINE SAMPLE

D-11. Now thinking about your telephone use, do you have a working cell phone?

[INTERVIEWER: THIS INCLUDES SHARED CELL PHONES.]

- 1 Yes
- 2 No
- 3 Don't know/Not sure
- 4 Refused

ASK D12 FOR CELL SAMPLE

D-12. Now thinking about your telephone use, in addition to the cell phone, do you also have a regular phone that you use to make and receive calls where you currently live? [IF NEEDED: A regular telephone is sometimes called a landline or phone that is wired to a jack in the wall.]

- 1 Yes
- 2 No
- 3 Don't know/Not sure
- 4 Refused

THANK YOU VERY MUCH FOR YOUR TIME!