

GSA Integrated Technology Services (ITS) Monthly Webinar Evaluation Survey (Req-8)

**INVITATION EMAIL**

Dear [first name]:

Thank you for participating in yesterday's webinar sponsored by ITS.

We would greatly appreciate feedback on your experience attending the webinar. Your honest and frank comments allow GSA to measure its performance and also help improve future online offerings.

The survey will take less than 5 minutes to complete.

Thank you in advance for your time and support.

**To begin the survey, please click [here](#).**

Sincerely,

Adrian Fish  
EaaS Service Line Manager  
Cloud Computing Services  
Office of Integrated Technology Services  
1800 F Street, NW  
Washington, DC 20450

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If you experience any technical difficulties, please contact [FASresearch@gsa.gov](mailto:FASresearch@gsa.gov)

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 5 minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat (MVCB), ATTN: IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

## GSA Integrated Technology Services (ITS) Monthly Webinar Evaluation Survey

FY14

1. Using a scale of 1 to 5, where 1 means “strongly disagree” and 5 means “strongly agree,” please rate the following statements:

<i>Strongly Agree</i>					<i>Strongly Disagree</i>	<i>Not Applicable</i>
5	4	3	2	1		

- 1) The subject matter was presented effectively.
- 2) The session delivered the information I expected to receive.
- 3) I feel like I now understand this program or service much better.
- 4) The pace of the webinar was satisfactory.
- 5) As a result of this webinar, I gained new knowledge applicable to my work.

2. Please continue using the same scale to rate the following statements:

<i>Strongly Agree</i>					<i>Strongly Disagree</i>	<i>Not Applicable</i>
5	4	3	2	1		

- 1) I was able to interact by asking questions during the session.
- 2) The trainers were knowledgeable.
- 3) The duration of the webinar was sufficient for the material covered.
- 4) Presentation, sound, and interactions were satisfactory.
- 5) I could navigate the webinar functions easily.

3. Please provide additional comments or suggestions about this webinar.

4. How did you hear about this event? (Multi select)

- 1) Colleague
- 2) Interact.gsa.gov
- 3) Email
- 4) Other: \_\_\_\_\_

**5. Would you like additional information about the webinar topic?**

- 1) Yes
- 2) No

**Thank you again for participating in the survey!**

